

## DECISION MEMORANDUM

**TO: COMMISSIONER KJELLANDER  
COMMISSIONER RAPER  
COMMISSION SECRETARY  
LEGAL  
WORKING FILE**

**FROM: CURTIS THADEN**

**DATE: JULY 1, 2015**

**RE: IDAHO POWER COMPANY TARIFF ADVICE NO 15-07 REVISIONS  
TO SCHEDULE 66 (MISCELLANEOUS CHARGES) AND RULE F  
(SERVICE ESTABLISHMENT AND DISCONTINUANCE)**

On March 27, 2015, Idaho Power submitted Tariff Advice 15-03 to revise Idaho Power's Electric Service Schedule No.66 (Miscellaneous Charges), proposing a new reconnection charge for remote connection, consistent with Commission Order No 33229 in Case No. GNR-U-14-01. Since the filing of Tariff Advice No. 15-03, Commission Staff and Idaho Power entered into a discussion concerning modifications to Schedule 66 and Rule F that would clarify certain sections that pertain to connect/disconnect implementation. The filing represents changes agreed to by Staff and Idaho Power. The Company requests that the proposed revisions become effective August 1, 2015.

### BACKGROUND

On February 17, 2015, the Commission exempted Avista Corporation, Idaho Power Company, and PacificCorp dba Rocky Mountain Power from Utility Customer Relations Rule (UCRR) 311.04 and .05 (IDAPA 31.21.01.11.04 and .05). See Order No. 33229. Briefly, subsection (4) requires the utility to attempt to meet customers at their home or businesses before disconnecting their service for non-payment to provide an opportunity for the customer to pay their bill and avoid disconnection. Subsection (5) requires the utility to inform customers how they can have service restored if payment is not made at the time of disconnection.

## TARIFF CHANGES

The proposed changes include the following:

**Section 3 of Rule F** has been revised to clarify when the Remote Service Connection Charge and the Service Connection Charge are applicable.

**Section 6 of Rule F** has been revised to provide examples of what customer actions may trigger a Field Visit Charge.

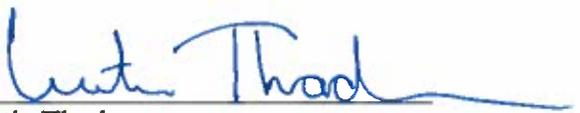
**Schedule 66** has been updated to specify the days when the Company is not open for business and the holiday service connection and reconnection charges apply. The Service Connection Charge is higher on Company holiday's and weekends.

## STAFF RECOMMENDATION

Staff reviewed the revisions to Section 3 Rule F, Section 6 Rule F, and Schedule 66 that Idaho Power filed on June 24, 2015. Based on its review, Staff believes these changes clarify Idaho Power's tariff and are consistent with Commission Order No. 33229. Staff thus recommends approval of Idaho Power's proposed changes to its tariff.

## COMMISSION DECISION

Does the Commission wish to approve the changes set forth in this Tariff Advice with an effective date of August 1, 2015?

  
Curtis Thaden

Udmemos/Idaho Power Tariff Advice 15-07 dec memo

RULE F  
SERVICE ESTABLISHMENT AND  
DISCONTINUANCE

1. Service Establishment. A Service Establishment Charge as specified in Schedule 66, unless otherwise specified in a different schedule, will be assessed upon initiating metered service with the Company if service at the Point of Delivery is currently energized. The applicable charge will be billed with the first regular bill.

a. Owners or managers of rental property that arrange with the Company to provide continuous service between tenants will not be assessed a Service Establishment Charge when the service reverts to the responsible party as arranged.

2. Continuous Service. At the request of owners or managers of rental property, the Company will provide continuous service between tenant occupancy. Effective August 1, 2006 a Continuous Service Reversion Charge, as specified in Schedule 66, will be assessed each time the service reverts to the responsible party as arranged.

3. Service Connection. Where service at the specified Point of Delivery is currently disconnected from the Company's system, a Service Connection Charge or Remote Service Connection Charge as specified in Schedule 66 will be assessed at the time service is connected. The applicable charge will be billed with the first regular bill. The Service Connection Charge applies to all service connections, except for remote service connections, for both metered and unmetered service. The Remote Service Connection Charge applies only to those service connections where remote capability of reconnection is available and when service is connected remotely. -and will be billed with the first regular bill.- The Service Establishment Charge does not apply when service is reconnected.

4. Service Discontinuance. At the Customer's request, the Company will disconnect service during normal working hours. There is no charge for discontinuing service.

a. When a Customer requests service be discontinued, service will not be disconnected if another party has agreed to accept responsibility for service at the Point of Delivery. Upon initiating service, the Customer requesting service will be billed a Service Establishment Charge in accordance with this rule.

5. Termination Practices. The Company's practices relating to Termination of Service are governed by the Utility Customer Relations Rules (UCRR) of the Idaho Public Utilities Commission, in effect at the time the event occurred which required application of the UCRR. If the Company's Rules and Regulations on file with the Idaho Public Utilities Commission contain provisions which conflict with the UCRR, the provisions of the UCRR supersede those included in the Company's Rules and Regulations.

6. Field Visit. A Field Visit Charge, as specified in Schedule 66, will be assessed when a Company representative visits a service address intending to disconnect or connect service, but due to Customer action, the Company representative is unable to complete the disconnection or connection at the time of the visit. Examples of Customer action include a) the Customer making a payment at the door, or b) obstructing the Company's access to the Customer's meter or threatening to cause or causing physical harm to the Company representative.

SCHEDULE 66  
MISCELLANEOUS CHARGES  
 (Continued)

CHARGES (Continued)RULE F (all times are stated in Mountain Time)

1.	<u>Service Establishment Charge</u>	\$20.00
2.	<u>Continuous Service Reversion Charge</u>	\$10.00
3.	<u>Field Visit Charge</u>	
	Schedules 1, 3, 4, 5, 7, 9	\$20.00
	Schedules 15, 19, 24, 40, 41, 42	\$40.00
4.	<u>Service Connection Charge</u>	
	Schedules 1, 3, 4, 5, 7, 9	
	Monday through Friday	
	7:30 am to 6:00 pm	\$20.00
	6:01 pm to 9:00 pm	\$45.00
	9:01 pm to 7:29 am	\$80.00
	Company Holidays and Weekends	
	7:30 am to 9:00 pm	\$45.00
	9:01 pm to 7:29 am	\$80.00
	Schedules 15, 19, 24, 40, 41, 42	
	Monday through Friday	
	7:30 am to 6:00 pm	\$40.00
	6:01 pm to 9:00 pm	\$65.00
	9:01 pm to 7:29 am	\$100.00
	Company Holidays and Weekends	
	7:30 am to 9:00 pm	\$65.00
	9:01 pm to 7:29 am	\$100.00
	Remote Service Connection	
	All schedules, all days, all times	\$13.00

The following is a list of company-recognized holidays and the dates they are observed: New Year's Day (January 1), Martin Luther King Jr. Day (third Monday in January), President's Day (third Monday in February), Memorial Day (last Monday in May), Independence Day (July 4), Labor Day (first Monday in September), Thanksgiving Day (fourth Thursday in November), and Christmas Day (December 25). When a holiday falls on Saturday the previous Friday will be observed, when a holiday falls on a Sunday, the following Monday will be observed.

RULE G

1.	<u>Returned Check Charge</u>	\$20.00
2.	<u>Late Payment Charge</u>	12 percent per annum, or one percent per month.