

## DECISION MEMORANDUM

**TO:** COMMISSIONER KJELLANDER  
COMMISSIONER RAPER  
COMMISSIONER ANDERSON  
COMMISSION SECRETARY  
LEGAL  
WORKING FILE

**FROM:** CAROLEE HALL

**DATE:** MAY 17, 2016

**RE:** OREGON-IDAHO UTILITIES, INC. ("OIU") TARIFF ADVICE LETTER  
REQUESTING APPROVAL TO UPDATE CUSTOM CALLING  
FEATURES. LETTER DATED MAY 13, 2016.

### BACKGROUND

Oregon-Idaho Utilities filed its Tariff Advice letter on May 13, 2016 seeking Commission approval to change its custom calling features. Originally the custom calling features were a group of features consisting of various discretionary services such as Call waiting, Call Forwarding, Three-way calling, Speed calling, and the like. Under the previous custom calling pricing these features were bundled into various packages and priced as such.

With this filing the Company is requesting that the name of these services be changed from custom calling features to optional calling features. Along with this change the Company has unbundled the services and is offering each service as a stand-alone feature so that the customer may pick and choose which service(s) it can use and benefit from specifically targeting their personal needs.

### DISCUSSION

Staff contacted the Company's Attorney to discuss this pricing and revenue impact to the Company. As it stands this filing will essentially be revenue neutral as the individual pricing is less than the bundle of the custom calling packages, however, the customer can now pick and choose as to which specific calling feature they wish to subscribe to.

Oregon-Idaho also services a customer base in Oregon and it was explained that this filing is being made to streamline the tariffs in Idaho and Oregon as well as giving customers' more choices as to what benefits their personal calling needs.

#### **STAFF ANALYSIS**

Staff's review of this tariff advice filing achieves two goals that the Company had asked for: 1) allowing consumers more choices and 2) creating continuity between state tariffs. Staff believes that there will not be any significant financial impact to the Company and recommends the Commission approve this filing with an effective date of June 13, 2016.

#### **COMMISSION DECISION**

Does the Commission agree?



Carolee Hall

i:udmemos/Oregon-Idaho May 13, 2016 Custom Calling Features