

## DECISION MEMORANDUM

**TO: COMMISSIONER KJELLANDER  
COMMISSIONER SMITH  
COMMISSIONER HANSEN  
COMMISSION SECRETARY  
COMMISSION STAFF  
LEGAL**

**FROM: LISA NORDSTROM**

**DATE: MAY 7, 2003**

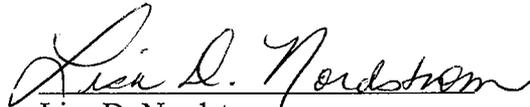
**RE: IN THE MATTER OF THE INVESTIGATION OF ATLANTA POWER  
COMPANY'S RATES AND CUSTOMER SERVICE. CASE NO. ATL-E-03-1.**

On September 11, 2000, the Commission received a petition from residents of Atlanta, Idaho, enumerating their concerns about the electric service being provided by Atlanta Power Company. The petition requested "a formal investigation into the reliability of electrical service for the Atlanta townsite." At the Commission's direction, Staff processed the customer complaints on an informal basis and worked with the Company and its customers. This resulted in several improvements and a report detailing Staff's findings, which were brought before the Commission during its March 10, 2003 decision meeting. On April 10, 2003, the Commission issued a Notice of Proposed Order and Comment Deadline in this docket. The Commission set a May 1 deadline to accept written comments from interested persons and a May 8 reply deadline for the Company.

Lynn Stevenson, President of Atlanta Power Company, contacted Staff on Monday, May 5. Mr. Stevenson has read the comments of the customers and wishes to file a written response. However, he is currently out-of-state and requests that Atlanta Power's reply deadline be extended by 10 days so that he may make a more thoughtful filing. Mr. Stevenson's written request for an extension of the Company's reply deadline is attached.

**COMMISSION DECISION**

Does the Commission wish to extend Atlanta Power's deadline to respond to customer comments in this case by 10 days?

  
Lisa D. Nordstrom

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**ATLANTA POWER COMPANY INC.**  
**P.O. BOX 100**  
**FAIRFIELD IDAHO**  
**83327**  
**May 7, 2003**

Dear Secretary,

Due to unforeseen constraints on my time and the short time for analysis and reply to the comments received, in this case, we hereby respectfully request an additional ten day period to respond to the comments.

Atlanta Power Company Inc.

A handwritten signature in black ink, appearing to read "Lynn E. Stevenson". The signature is written in a cursive style with a large initial "L".

Lynn E. Stevenson President