

**IDAHO PUBLIC UTILITIES COMMISSION**

Case No. ATL-E-03-1, Order No. 29257

For Immediate Release / June 10, 2003

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Commission staff to conduct workshop for Atlanta Power customers

BOISE – Staff from the Idaho Public Utilities Commission will conduct a workshop in Atlanta to discuss a number of issues relating to service reliability with customers of Atlanta Power Company.

The workshop is scheduled for June 28 at 1 p.m. at the Atlanta Elementary School.

The commission received a petition from some of the utility's approximate 65 customers in September 2000 listing quality of service concerns. At the commission's direction, the staff processed the complaints on an informal basis, resulting in several improvements. However, a notice of proposed order issued by the commission last April still resulted in a number of customer questions and comments regarding the company's ability to promptly repair the system when an outage occurs, a perceived lack of communication with customers and the need for a backup generator.

The public workshop will allow customers to ask questions of commission staff.

The commission has also extended the comment/protest deadline in this case to July 22 to allow customers the opportunity to file additional comments after attending the public workshop.

Persons wishing to submit comments can do so via e-mail by accessing the commission's homepage at www.puc.state.id.us and clicking on "Comments & Questions." Fill in the case number (ATL-E-03-1) and enter your comments. Comments can also be mailed to P.O. Box 83720, Boise, ID 83720-0074 or faxed to (208) 334-3762.

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