

Jean Jewell

From: allenrlake@rtci.net  
Sent: Sunday, December 27, 2009 7:43 AM  
To: Jean Jewell; Beverly Barker; Gene Fadness  
Subject: PUC Comment Form

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2009 DEC 28 AM 10:31

IDAHO PUBLIC  
UTILITIES COMMISSION

*Response*  
A ~~Comment~~ from Allen Lake follows:

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Case Number: ATL-E-09-01  
Name: Allen Lake  
Address: 80 E. Alturas Drive  
City: Atlanta  
State: Idaho  
Zip: 83601  
Daytime Telephone: 208-864-2151  
Contact E-Mail: [allenrlake@rtci.net](mailto:allenrlake@rtci.net)  
Name of Utility Company: Atlanta Power Co.  
Add to Mailing List: yes

Please describe your comment briefly:

Members of the Commission,

I wish to respond to the letter submitted to the PUC by Mr. Israel Ray on December 15, 2009 regarding my complaint as to the quality of electricity delivered to my residence by Atlanta Power Co.

In his letter Mr. Ray suggests that my absence on the day of the power quality evaluation done by Idaho Power Co. seriously affected his ability to respond to my complaint.

I had been in frequent contact with Mr. Keith Hessing of the PUC staff regarding the necessity of my presence during the aforementioned power evaluation. Mr. Hessing assured me that my presence would not be necessary. If Mr. Hessing would have requested my presence, I would most certainly have arranged to be at home.

Since Mr. Ray has installed the new part on the governor, we have seen some minimal improvement in the quality of power. Unfortunately, I am still unable to use my dishwasher because the fluctuations in the amperage/cycles continues to be frequent and significant, ranging from less than 55 cps to more than 65 cps. occurring 5-10 times or more each hour. It doesn't seem to matter what time of day I attempt to run the dishwasher, the fluctuations continue to occur.

I would like to ask the PUC to keep this complaint active until Mr. Ray identifies and pledges to make further improvements to the quality of electricity that Atlanta Power delivers to its customers.

Thank you,  
Allen Lake

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 75.105.161.84