

✓ Gen Ack
sent 8/17/07

✓ To AV.

✓ To Commis.
§ 14

Jean Jewell

From: oaknother@surf1.ws
Sent: Wednesday, August 15, 2007 9:48 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Roger and Lynn Coplen follows:

Case Number: AVU-E-07-07
Name: Roger and Lynn Coplen
Address: 306 Langille Canyon Road
City: Oldtown
State: Idaho
Zip: 83822
Home Telephone: 208-437-4386
Contact E-Mail: oaknother@surf1.ws
Name of Utility Company: Avista
Add to Mailing List: yes

Please describe your question or comment briefly:

No to a rate increase!! The Washington/Idaho State runs right up our property line. Just across the line sit the PUD folks of Pend Oreille County whose rates are far, far, far lower, yet they get better response to service issues. Example: Over a year ago, Avista (at our request), marked a tree on our property to remove because it was hazardous. Because they never showed up as promised to remove the tree, a recent wind storm blew the rotten tree over & it took 4 others with it across a county road & resulted in over \$1,000 worth of clean-up costs to us. Avista profits are high enough and they should absorb any increases until the water flows again from the sky. Surely, they are not going to be willing to lower the rates once water flows are normal so they shouldn't have the increase to begin with. Those of us who are retired have a hard time affording their already high rates.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 70.110.63.118

✓ Gen. Ack
sent 8/17/07

✓ To A.V.

✓ To Comments
; 14

Jean Jewell

From: TTFACDA@ROADRUNNER.COM
Sent: Wednesday, August 15, 2007 1:07 PM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from TOM CALDER follows:

Case Number: AVU-E-07-07
Name: TOM CALDER
Address: 1406 N 7TH ST.
City: COEURDALENE
State: IDAHO
Zip: 83814
Home Telephone: 208 661-0663
Contact E-Mail: TTFACDA@ROADRUNNER.COM
Name of Utility Company: AVISTA
Add to Mailing List: yes

Please describe your question or comment briefly:

I SEE IN THE PAPER THAT AVISTA IS LOOKING FOR ANOTHER RATE HIKE, IT DOESNT SUPRISE ME, BUT IT SHUR MAKES ME UPSET. IT SAYS THAT THE AVERAGE HOME PAYS \$70.42 A MONTH. THIS IS VERY INTERESTING. MY HOME IS ABOUT 1000 SQ.FEET. I DONT HEAT THE BASEMENT. MY UTILITY BILL IS ON THE PAY THE SAME EACH MONTH AND I PAY 165.00 A MONTH. I HAVE R30 OR BETTER IN THE ATICK AND HADE VINAL SIDEING PUT ON WITH A FOME LAYER UNDER IT.I GUES AN AVERAGE HOME MUST BE ABOUT 400 SQ. FT.TO ONLY PAY 70 BUCKS. AVIST IS THE WORST THING TAT EVER HAPENED TO OUR AREA. IHAVE LIVED IN THE COEURDALEN, SPOAKANE AREA MY WHOLE LIFE SO I REMEMBE WWP. I GUES THATS WHY AVISTA CAME IN BOUGHT THEM OUT.I COULD GO ON ALL KNIGHT. THANKS FOR YOUR TIME. PS AVIST SHOULD GO THE WAY OF ENRON. THANKS TOM

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 76.182.142.208
