

✓ Gen Ack  
sent 2/2/09

✓ To AV.

✓ To Commms.  
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**Jean Jewell**

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**From:** Front  
**Sent:** Monday, February 02, 2009 1:50 PM  
**To:** Gene Fadness; Jean Jewell  
**Subject:** Avista Rate Increase: FW: Consumer Complaint/Inquiry Form

AVU-E-09-01/AVU-G-09-01

-----Original Message-----

**From:** BEARBUNY@HOTMAIL.COM [mailto:BEARBUNY@HOTMAIL.COM]  
**Sent:** Monday, February 02, 2009 6:40 AM  
**To:** Front; Beverly Barker; Ed Howell  
**Subject:** Consumer Complaint/Inquiry Form

A Complaint/Inquiry from YVONNE JONES follows:

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**Name:** YVONNE JONES  
**Contact E-Mail:** [BEARBUNY@HOTMAIL.COM](mailto:BEARBUNY@HOTMAIL.COM)  
**Daytime Telephone:** 208-935-0226  
**Home Address:** 904 S. PEACH  
**City:** KAMIAH  
**State:** IDAHO  
**Zipcode:** 83536  
**If this concerns a Business, Business Name:**  
**Business Address:**  
**Business Phone:**  
**Name of Utility Company:** AVISTA  
**Have you contacted the utility regarding your concern?:** No

Please describe your question or complaint briefly:

I DO NOT THINK THAT WITH THE ECONOMY IN THE TERRIBLE SHAPE IT IS IN, THERE SHOULD BE ALLOWED ANY MORE INCREASES IN RATES. MANY PEOPLE WILL BE GOING WITHOUT ELECTRICITY IF THIS HAPPENS. GET A LIFE, LAST YEAR INCREASES WAS BECAUSE OF NO SNOW. WE HAVE HAD 2 YEARS OF GOOD WATER RUN OFF AND THE RATES HAVE NOT BEEN DECREASED. THERE ARE PLENTY OF SENIOR CITIZENS OUT THERE THAT CANNOT AFFORD ANOTHER INCREASE FROM THE UTILITY CO.

The form submitted on <http://www.puc.idaho.gov/forms/cons/cons.html>  
IP address is 12.239.24.98  
cons

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**Jean Jewell**

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**From:** silverlakepub@roadrunner.com  
**Sent:** Monday, February 02, 2009 5:14 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from Gary Conway follows:

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Case Number: *AVU-E-09-01 / AVU-G-09-01*  
Name: Gary Conway  
Address: 6575 N. 16th Street  
City: Dalton Gardens  
State: ID  
Zip: 63615  
Daytime Telephone: 208 755-0055  
Contact E-Mail: silverlakepub@roadrunner.com Name of Utility Company: Avista Add to Mailing List: yes

Please describe your comment briefly:

Avista is applying to the Commission for another rate hike. I urge you to deny them this petition. The natural gas price has been steadily dropping for several months. Furthermore, due to the economic slowdown, there seems to be little cause to expect the price to rise in the near future.

In addition, unemployment is rising many families are just getting by, and the senior population on fixed incomes are being squeezed to the point of deciding whether to heat their homes or eat.

Therefore, taking into consideration the reduced price of energy currently enjoyed by Avista, and the additional hardship that an unjustified rate increase would place on our Idaho families and seniors, I see no possible justification for any hike in rates at this time. On the contrary

Sincerely,

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 98.145.64.181

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**Jean Jewell**

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**From:** bullockruth@hotmail.com  
**Sent:** Monday, February 02, 2009 4:52 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from ruth bullock follows:

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Case Number: AVU-E-09-01/AVU-B-09-01  
Name: ruth bullock  
Address: 224 riversong lane  
City: priest river  
State: ID  
Zip: 83856  
Daytime Telephone: 2084483409  
Contact E-Mail: bullockruth@hotmail.com  
Name of Utility Company: avista  
Add to Mailing List: yes

Please describe your comment briefly:

We have heard what we hope is just a rumor, that Avista is asking for a 10% rate increase. Can't imagine that they would actually have the audacity to make such a request when most of us are having a hard time paying the already inflated rates they receive. Without holiday lights, hot water, house heat and stove, though careful, we paid \$119 in electric 'services' last month. My daughter, in Boulder, CO, paid \$35 including stove and apartment heat. Surely the commission will not allow this theft of our income by this company. Again, please tell us that this is only a vicious rumor. If not, how much does the CEO make? How much do the members of the board of directors make? If any of these remunerations are over \$175,000 including bonuses and other extras, I assume the commission will laugh in their collective faces. The commission should be reducing rates, not allowing raises.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 148.78.37.222

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**Jean Jewell**

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**From:** oden4xxx@gmail.com  
**Sent:** Sunday, February 01, 2009 4:13 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from Nick Krager follows:

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Case Number: AVU-E-09-01  
Name: Nick Krager  
Address: P.O. Bx. 1940  
City: Priest River  
State: Idaho  
Zip: 83856  
Daytime Telephone: 298-448-2648  
Contact E-Mail: [oden4xxx@gmail.com](mailto:oden4xxx@gmail.com)  
Name of Utility Company: Avista  
Add to Mailing List: yes

Please describe your comment briefly:

Would like to know why Electric cost has increased . Everything else has fallen as well as income.I think a rate of \$60.00 to 70.00 increase per month is a lot.I can sit here all day and tell you why,but would like to know if there is anyone setting in the retired persons corner helping the seniors. Do not need charity just a fair shake.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 70.193.40.122

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✓ Ben Berk  
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✓ To Commis.  
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**Jean Jewell**

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**From:** peezertoo@verizon.net  
**Sent:** Friday, January 30, 2009 10:56 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from Anita Borders follows:

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Case Number: AVU-E-09-01 / AVU-G-09-01  
Name: Anita Borders  
Address: P.O. Box 2622  
City: Orofino  
State: ID  
Zip: 83544  
Daytime Telephone: 2084760250  
Contact E-Mail: [peezertoo@verizon.net](mailto:peezertoo@verizon.net)  
Name of Utility Company: Avista  
Add to Mailing List:

Please describe your comment briefly:

This e-mail is regarding the recent request from Avista utilities for a rate increase.

As a Avista utility customer I am concerned about this. We just had a \$20 increase per bill right at the end of 2008, so why would they need this ar get this again. I simply cannot afford another rate increase. As it is I am a single woman who is buying a house and have to work 2 jobs 7 days a week to make ends meed. I simply cannot give money out to everyone who has their hand out, I wish that worked for me. As a matter of fact one of my jobs decreased our pay across the board by 10% (ouch!). I think that Avista has a monopoly in that they have no competitors and is simply greed. I feel that there needs to be cap put on this. Our citizens are going under fast and I think some of these companies such as avista need to tighten there belts like the rest of us ar. Please do not accept this rate increase from Avista. I am writing to everyone I can think of regarding this. Again I say, we just had a \$20 dollar rate increase right at the end of 2008, where has that money gone, \$20 dollars from each customer is a huge amount of money.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 173.67.216.44

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