

✓ Gen Ack
sent 2/17/09

✓ To AV.

✓ To Commrs.
i H

Jean Jewell

From: Front
Sent: Tuesday, February 17, 2009 8:17 AM
To: Gene Fadness; Jean Jewell
Subject: FW: Consumer Complaint/Inquiry Form

-----Original Message-----

From:
Sent: Sunday, February 15, 2009 5:24 AM
To: Front; Beverly Barker; Ed Howell
Subject: Consumer Complaint/Inquiry Form

A Complaint/Inquiry from Marsha Hall follows:

Name: Marsha Hall
Contact E-Mail:
Daytime Telephone: 208 935 0110
Home Address: 2164 Hill St.
City: Kamiah
State: Idaho
Zipcode: 83536
If this concerns a Business, Business Name:
Business Address:
Business Phone:
Name of Utility Company: Avista
Have you contacted the utility regarding your concern?: No

Please describe your question or complaint briefly:

I find the proposed increase of \$31.2 million to Idaho electric rates to be absolutely unacceptable! What are they thinking? Our economy is so unstable and so many people are losing jobs, homes and any security they may have had and now are being asked to absorb another huge increase!! How are we supposed to make ends meet if everything keeps increasing in price while our incomes either end or decrease? I live on a fixed income, as do many others and cannot keep paying more to live!! Please help put an end to this robbery!! Thank you very much. Sincerely, Marsha Hall

The form submitted on <http://www.puc.idaho.gov/forms/cons/cons.html>
IP address is 4.242.108.86
cons

✓ Gen Ack
sent 2/17/09

✓ To AV.

✓ To Comments.
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Jean Jewell

From: janbrock17@gmail.com
Sent: Monday, February 16, 2009 4:13 AM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from Janet Brock follows:

Case Number: AVU-E-09-01 / AVU-G-09-01
Name: Janet Brock
Address: 9711 Ptarmigan Drive
City: Hayden
State: Id
Zip: 83835
Daytime Telephone: 2082155931
Contact E-Mail: janbrock17@gmail.com
Name of Utility Company: Avista
Add to Mailing List: yes

Please describe your comment briefly:
My Energy bill was over 60.00 more than it should have been.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 74.87.204.239
