

✓ Gen. Ack  
sent 5/10/10

✓ To A.V.

✓ To Commms.  
3 H

**Jean Jewell**

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**From:** Jean Jewell  
**Sent:** Monday, May 10, 2010 10:18 AM  
**To:** Jean Jewell  
**Subject:** FW: Candy Pfister- 208-762-2468- Avista- Complaint regarding the rate increases, see email below.

-----Original Message-----

**From:** CKNOPP@AOL.COM [mailto:CKNOPP@AOL.COM]  
**Sent:** Friday, May 07, 2010 11:45 AM  
**To:** Front; Beverly Barker  
**Subject:** Consumer Complaint/Inquiry Form

A Complaint/Inquiry from CANDY PFISTER follows:

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**Name:** CANDY PFISTER  
**Contact E-Mail:** [CKNOPP@AOL.COM](mailto:CKNOPP@AOL.COM)  
**Daytime Telephone:** 208-762-2468  
**Home Address:** 2578 W. WILBUR AVE  
**City:** COEUR D' ALENE  
**State:** IDAHO  
**Zipcode:** 83815  
**If this concerns a Business, Business Name:**  
**Business Address:**  
**Business Phone:**  
**Name of Utility Company:** AVISTA  
**Have you contacted the utility regarding your concern?:** yes

Please describe your question or complaint briefly:

NOTICE TO CUSTOMERS FOR PROPOSED NET INCREASE HERE WE GO AGAIN! COME ON GIVE US A BREAK, DO YOU REALLY THINK AN INCREASE OF 14% COULD REALLY FLY AT THIS TIME. COME ON AVISTA THIS IS A RECESSION. PEOPLE ARE OUT OF WORK THE COST OF LIVING IS THROUGH THE ROOF. I PERSONALLY MAKE \$3.35 AN HOUR AS A WAITRESS AND ONLY WORK 30 HOURS A WEEK I LIVE A FRUGAL LIFE BECAUSE I HAVE TO. PLEASE FINE IT IN YOUR HEARTS TO TURN DOWN THIS OUTRAGEOUS PROPOSAL. THANK YOU.  
SINCERELY CANDY PFISTER

The form submitted on <http://www.puc.idaho.gov/forms/cons/cons.html>  
IP address is 207.200.116.131  
cons