

Jean Jewell

From: stevepetroskie@gmail.com
Sent: Friday, February 26, 2016 2:12 PM
To: Beverly Barker; Jean Jewell; Gene Fadness
Subject: Case Comment Form: Stephen Petroskie

Name: Stephen Petroskie
Case Number: AVU-E-16-01
Email: stevepetroskie@gmail.com
Telephone: 2087559646
Address: 3272 N 12th Street
Coeur d'Alene Idaho, 83815

Name of Utility Company: Avista

Comment: I support the elimination of the convenience fee. 95% of my bills are paid electronically with my credit card. If utilities like power/gas could be auto paid to my credit card without extra charges I am all for it. In my opinion Avista should offer a discount for customers that use email to receive their bills, and pay their bills electronically. It is much faster, less wasteful since ink, postage, fuel, and requires less time to process payments versus regular mail.

Unique Identifier: 50.37.245.135