

## Jean Jewell

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**From:** Ellen Andrews  
**Sent:** Thursday, April 17, 2003 8:39 AM  
**To:** Marilyn Parker  
**Cc:** Jean Jewell  
**Subject:** FW: Complaint acknowledgement

Marilyn,

-----Original Message-----

**From:** Ed Howell  
**Sent:** Thursday, April 17, 2003 8:59 AM  
**To:** Ellen Andrews; Beverly Barker; Ed Howell; Tonya Clark  
**Subject:** Complaint acknowledgement

WWW Form Submission:

Thursday, April 17, 2003  
7:58:51 AM

**Name:** Tom Hemenway  
**Street\_Address:** 5440 Speas Rd  
**City:** Fruitland  
**State:** Idaho  
**ZIP:** 83619  
**Home\_Telephone:** 208-452-7480  
**Work\_Telephone:** 208-642-4773  
**E-Mail:** tomh@intermountaincommunitybank.com  
**Home\_Business:** Home  
**Business\_Name:**  
**Business\_Street\_Address:**  
**Business\_Phone:**  
**Complaint\_Company:**  
**Contacted\_utility:** No  
**Complaint\_description:** Idaho Power is requesting a rate decrease, my question it appears to me that the rate decrease should be considerably more than the 18.9%.

Over the past 3 years what has Idaho Power Increase been to the home owner?

It appears to me that even during what they Idaho Power called bad times they still paid their share holders a very good dividen. During this time frame they indicated that they were lossing money.

So where is your over site to this rate reduction, in my opinion it should be a lot more to the home owner?

**Transaction ID:** 417758.51  
**Referred by:** <http://www.puc.state.id.us/scripts/polyform.dll/cons>  
**User Address:** 216.18.138.156  
**User Hostname:** 216.18.138.156