

## Jean Jewell

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**From:** Front  
**Sent:** Monday, October 27, 2003 12:11 PM  
**To:** Jean Jewell  
**Subject:** FW: Complaint acknowledgement

-----Original Message-----

From: Ed Howell  
Sent: Monday, October 27, 2003 10:11 AM  
To: Front; Beverly Barker; Ed Howell; Tonya Clark  
Subject: Complaint acknowledgement

WWW Form Submission:

Monday, October 27, 2003  
10:11:27 AM

Name: AMBER MATTIAS  
Street\_Address: POST OFFICE BOX 1733  
City: HAILEY  
State: IDAHO  
ZIP: 83333

Home\_Telephone: 208-788-3575  
Work\_Telephone: 208-788-3575

E-Mail:

Business\_Name:

Business\_Street\_Address:

Business\_Phone:

Complaint\_Company: IDAHO POWER

Local\_Provider:

Contacted\_utility: No

Complaint\_description: IN REGARD TO THE PROPOSED RATE INCREASE AND PROLIFIC SERVICE CHARGE INCREASED PROPOSED TO THE COMMISSION BY IDAHO POWER, AND SPECIFICALLY THE "SUMMER USAGE" INCREASE - WE ARE AVERAGE USERS, WE DO NOT HAVE AIR CONDITIONING, WE LIVE ON A BELLEVUE CITY LOT AND HAVE LIVED HERE SINCE 1981. OUR USAGE OF WATER AND POWER HAVE NOT INCREASED BY MUCH OVER THE YEARS. YET WE ARE NOW FACED WITH CLOSE TO A 75% SERVICE CHARGE INCREASE AND "SUMMER USAGE" INCREASES FOR COVERAGE OF INCREASED WATER PRODUCTION FOR IRRIGATION AND AIR CONDITIONING.

WE SINCERELY HOPE THAT THE IPUC WILL REJECT THE PROPOSED RATE INCREASE BY IDAHO POWER AND WILL APPLY A MORE FAIR AND REASONABLE CONSIDERATION ON BEHALF OF THE AVERAGE TAX-PAYING CITIZENS OF IDAHO.

THANK YOU - AMBER MATTIAS

Transaction ID: 10271011.27

Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/cons>

User Address: 68.105.217.54

User Hostname: 68.105.217.54

## Jean Jewell

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**From:** Ed Howell  
**Sent:** Monday, October 27, 2003 12:00 PM  
**To:** Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark  
**Subject:** Comment acknowledgement

WWW Form Submission:

Monday, October 27, 2003  
12:00:06 PM

Case:  
Name: Michael Sanders  
Street Address: 6723 W Overland Rd Apt 201  
City: Boise  
State: ID  
ZIP: 83709  
Home Telephone: 2086729414  
E-Mail: ms425@cableone.net  
Company: Idaho Power  
mailing\_list\_yes\_no: no  
Comment\_description: I find this rate hike a little disturbing. First of all I agree with a rate hike. As far as the amount and distribution of burden I disagree. Why shouldn't rates increase proportionally across the board? I would think the reason they are not equal in the first place is because of volume discount. That is fine and understandable but for there rates not to increase the same as residential is just plain dumb. The other hike that I think is crazy is the customer charge from 2.50 to 10 dollars. I fill that is unreasonable to place the burden of growth on those that are not the one causing it. Those that are building new houses or the ones buying them should recieve the bill for this. I fill the rate increase should not be approved by the commission.

Transaction ID: 10271200.6  
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>  
User Address: 24.117.4.181  
User Hostname: 24.117.4.181

## Jean Jewell

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**From:** Ed Howell  
**Sent:** Monday, October 27, 2003 6:41 AM  
**To:** Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark  
**Subject:** Comment acknowledgement

WWW Form Submission:

Monday, October 27, 2003  
6:40:49 AM

Case: IPC-E-03-13  
Name: Lucian J. Armstrong  
Street\_Address: 360 Jefferson  
City: American Falls  
State: Idaho  
ZIP: 83211  
Home\_Telephone: 208-226-7206  
E-Mail: luarmstg@dcdi.net  
Company: Idaho Power Company  
mailing\_list\_yes\_no: no

Comment\_description: In reviewing Idaho Powers proposal on the rate increase I for one would like to know where the 19% increase plus the \$10.00 flat fee is to come from for those on fixed incomes. Where does Idaho Power expect those people to get there increase to cover there power bill?

I would hope that the \$10.00 would be cut in half giving them \$5.00 instead of \$10.00 and give them no more than a 10% increase in power costs.

Transaction ID: 1027640.49  
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>  
User Address: 12.160.225.174  
User Hostname: 12.160.225.174

## Jean Jewell

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**From:** Ed Howell  
**Sent:** Sunday, October 26, 2003 11:32 AM  
**To:** Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark  
**Subject:** Comment acknowledgement

WWW Form Submission:

Sunday, October 26, 2003  
11:32:01 AM

Case: Idaho Power proposer rate increase  
Name: Jeff Taylor  
Street Address: 3809 W Camas  
City: Boise  
State: ID  
ZIP: 83705-2138  
Home Telephone: 208 343-0166  
E-Mail: jeffreyt@rmci.net  
Company: Idaho Power  
mailing\_list\_yes\_no: no  
Comment\_description: I have read Idaho Powers notificatio for an application to increase rates.

I strongly disagree with the principle of increasing rates of customers to recoup the costs of the company investing in the ability to increase it's customer base - creating more customers.

If as a company it is required for me to spend a little so that customers can buy from me, their business with me is the cost recovery! Why should I pay extra so that Idaho power can collect from a greater customer base?

In addition to wanting to charge more for the base rate, they want to increase the "customer charge" from 2.51 to 10.00 per month! What is it exactly am I getting for the 120 per year for this customer charge? Nothing! I am paying to be a customer - that's it. This is a fee designed to pad profits of a company with overpaid executives and overcharged customers. Idaho Power says it is designed to recover costs that don't fluctuate with the amount of power used (like installing a new meter or an arial drop to a new house.) Well, they should recover those cost when installing a new meter or adding new service to a location - not by charging existing customers \$120.00 a year to remain low-maintenance customers.

Basically, Idaho Power doesn't think that anyone will notice the extra charge on thier bill. Consumers are smarter than that! If I normally pay an annual amount of 900 dollar to Idaho Power, and you allow the increase of the base rate so that the annual amount goes up to 1053 - I am going to notice. I also am going to notice that they are charhing an additional 89.88 per year just so I have the priveledge of padding those executive wallets.

Lets see... I used to pay 900 annually, now Idaho Power wants an increase of base rate so that the same usage would cost 1053 per year. Also, since their salaries are so small, they need to charge me an additional 89.88 per year to read my meter.(They could charge annually and only come out once - Oh wait - they already do with level pay!) Hmmm. That means that I will be paying 1142.88 per year instead of 900. Even my bad math says that is almost a 27% increase!

Fixed costs do not justify the increase in customer charge, nor does increasing their customer base justify charging me more for the same electricity!

I hope that the PUC understands that not everyone in Idaho makes enough money to not notice the proposed 27% increase in the electric bill. Some of us barely make enough to

survive, much less help Idaho Power create a larger customer base from which to charge.

The could cut everyday costs by setting up annual payments and only having 1 trip for the meter reader. Level pay is good for the community and the company as well.

They cite postage as an increased expenditure as well as computer equipment. One of the expenditures cancels out the other one! Email bills to customers houses and take electronic payments (without a 2.95 fee!) to save postage AND printing. As a customer, I would be the first to set up that way!

In fact Idaho Power and Intermountain Gas are the only regular monthly bills that I have to write a check to since they currently CHARGE to take my money electronically. Every other company knows that they more than recover the cost of electronic payment by not having to print a real paper bill in color with advertisements and the cost of postage to mail it to me and the cost of the employees to process the payments, etc.

I am certain that Idaho Power could maintain profitability without an increases at all if they would take the time to review the WASTE that is common in the company, as well as not buying into unneeded computer upgrades, postage and print waste, unnecessary overtime for employees when the job could be done on regular time, and charging NEW customers the cost of setting up new service instead of charging existing customers that cost.

They could recover their costs for the capitol expenditures by - well, charging the new customers for the electricity they will be using! The idea that Idaho Power should be allowed to raise everybody's rates so that Idaho Power can increase thier customer base is absolutely appalling!

Do not allow this increase without a reiew of how else the company could cut operating costs. Much like everyhousehold in Idaho will have to do if Idaho Power is allowed a 27% increase overall.

Jeff Taylor

Transaction ID: 10261132.0

Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>

User Address: 216.222.5.98

User Hostname: 216.222.5.98

## Jean Jewell

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**From:** Ed Howell  
**Sent:** Friday, October 24, 2003 10:02 PM  
**To:** Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark  
**Subject:** Comment acknowledgement

WWW Form Submission:

Friday, October 24, 2003  
9:01:37 PM

Case: IPC-E-03-13  
Name: Steve Rostron  
Street\_Address: 2510 Inglewood  
City: Boise  
State: ID  
ZIP: 83705  
Home\_Telephone: 208.331.9139  
E-Mail: steverostron@qwest.net  
Company: Idaho Power  
mailing\_list\_yes\_no: yes

Comment\_description: The story printed in the Idaho Statesman regarding the proposed General Rate increase by Idaho Power stated that the main reason for the increase is to recover costs for the 100,000 new customers for power.

If we were dealing with a retail business that wanted to expand its business, that company would not go to its past and current customers to ask for more money to build a new store. The company would take money from its profits to build the store. Yes, this would decrease its cash temporarily but the company would recover that expenditure plus more when the new store is adding dollars to its bottom line.

Are these 100,000 new power customers not paying customers? Are they not the same as you and me -- adding money to the company's bottom line on a monthly basis?

Idaho Power has a distinct advantage over the retail company in that it KNOWS how much money it has coming in on a monthly basis, whereas the retailer can only do its best and HOPE people buy its products. Idaho Power can therefore depend on monthly income whereas most any other business cannot.

Please do not allow this increase based the 100,000 customer figure.

Transaction ID: 10242101.37  
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>  
User Address: 67.1.23.61  
User Hostname: 67.1.23.61