

November 9, 2003

Idaho Public Utilities Commission
PO Box 83720
Boise, ID 83720-0074

RECEIVED
FILED

2003 NOV 14 AM 8:23

IDAHO PUBLIC
UTILITIES COMMISSION

To Whom It May Concern;

Idaho Power's proposed 19% rate increase and increase in the monthly service charge from \$2.51 to \$10.00 is simply too much, too fast, and too damaging to working families who are left with no other alternatives. Where is the justification for this? Is this just another Enron-style price gouging scheme that will line the pockets of a few CEOs? Idaho Power has not offered ratepayers a sufficiently intelligent explanation for this rate increase and it sounds highly suspect.

Please stand up for the working members of the public who cannot be there on Thursday the 13th due to work or other obligations and vote to proceed with the public review process. We cannot cave in to the demands of a monopoly corporation without a fight. This type of increase is absolutely too much and comes at the wrong time of the year. It targets small businesses and residential customers disproportionately. Vote no on the rate increase.

Sincerely,


Jacob H. Nelson


Audra Green

1315 N. 13th
Boise, ID 83702

RECEIVED
FILED



2003 NOV 17 AM 9:45

12 November, 2003

Idaho Public Utilities Commission
472 W. Washington St.
Boise, Idaho 83702

IDAHO PUBLIC
UTILITIES COMMISSION

Dear Regulators;

What is this????? More gouging of the residential consumer so that the top 5-10 executives of Idaho Power Company can buy more houses, more boats, more expensive cars, have more mistresses, more jewelry, etc. at the expense of the low paid working stiff whom they don't give exorbitant raises to????

Maybe you haven't noticed but many people in this state are not working. Those who are, are working at low paying jobs or several jobs to meet just very basic needs. Many others are ~~on~~ old people on low fixed incomes and have no means of working like myself. We cannot afford to keep subsidizing these rich CEO's while nothing is left for us for our health care, medicines, or even a trip out of town once in a blue moon. We are FORCED to use electricity for there is no other means of cooking, refrigerating, heating, lighting except by use of wood or coal burning devices, which most of us do not have in our homes. And this type of device really can't be used in a city area because of the pollution that results from burning. And maybe you've forgotten, burning is very frequently banned. We might be able to use generators but they also create pollution and are noisy, which one's neighbors don't like since we are built right on top of one another.

Idaho Power has been spending thousands of dollars on ads about how our rates went down this summer. Whoopee! They had gouged the hell out of us the previous 2 years over the phony energy crisis in California. (It was a put up deal by Enron insisting on the stockholders getting their money first. That left California without money to buy the power, which then was sold as a shortage of power. That shortage never existed.) But we got to pay for it and fatten a lot of crook's pockets. Then Idaho Power had the ad about needing to add more meters. And now about the need to increase our costs because they added more meters. Since there is only one power company here they are wasting their money and then want more. Also, the phony deal about Idacorp being a parent company to Idaho Power is just that, a phony, paper deal that allows the same company to pay itself twice. Nice way to go for businesses but don't let the average Joe try it!

Seems to me that when a business gets more customers they make more money. The expansion of lines is the cost of them doing their business and should already have been figured into the profit.

And a \$10.00 customer charge!?. Where are you regulators sleeping at? You are not to be protecting ONLY the businesses but also the consumer as well. I am not going to get that much increase in my little bit of social security. The ONLY customer charge that I have ever seen even a little justification for, was the \$2.50 charged by Intermountain Gas Company. That seemed to be justified as many, at the time, were using natural gas as heat and using nothing doing the warmer months of the year. But

United Water, who charges nearly \$13.50 per customer and goes up all the time for the French monopoly here, has no justification other than greed. That is the same justification for Idaho Power. They are receiving a pretty steady income from each meter all year round.

Another thing that irks the hell out of me is that all the harping about conserving power. SOOOOO, what happens when you do? Why, you get to PAY MORE! I have to pay 15% MORE because I use less than 800 Kw most of the time. This month I used 331 Kw. I guess maybe I should do like my neighbors and burn the outside lights 24 hours a day. Run the TV, with not one watching, 18 hours a day. Keep the computer on though it isn't used everyday, etc.

When are you in the regulatory commissions going to start doing a little consumer protection? Oh, for a couple of Perry Swisher's again on these boards!

I am very tired of being gouged at every turn today. NOBODY on this Earth needs billions of dollars to live well and that is what all these increases are about.

Sincerely upset and disgusted,

Mrs. Sandra R. Hickstein



An IDACORP Company

IDAHO POWER COMPANY
P.O. BOX 70
BOISE, IDAHO 83707

Notice of Application to Increase Rates

Dear Customer,

October 16, 2003

Over the past several months you've seen the question, "What's driving your rates?" The answer -- as you may have discovered -- is "many factors." Among these factors is the cost to generate and deliver your electricity.

Since 1993 -- the last year Idaho Power's business costs were calculated in the base rate -- we have invested more than \$850 million in our electrical system, which now serves more than 400,000 customers. To recover our investments in power lines, substations, power plants, equipment, vehicles and the people who serve you, we have filed a request with the Idaho Public Utilities Commission (IPUC) to adjust customer rates.

Our application includes an overall 17.7 percent average increase in current base rates. This request equates to a revenue increase of \$86 million annually. Among our proposed rate and fee changes is a seasonal rate structure for all customers taking metered service. The company also has proposed that the monthly Service Charge (currently called the Customer Charge on your bill) be increased for several customer groups, including residential. If our proposed rate adjustments are approved, a typical monthly residential bill for 1,200 kilowatt-hours would increase from \$61.67 to \$68.92 during non-summer months and from \$61.67 to \$83.65 during the June-through-August period.

The proposed rate changes vary for each customer and are described in more detail in the "What's Driving Your Rates?" brochure. The chart below shows the average of all rate components for our major customer groups. However, the current and proposed "average base rate" does not include the annual Power Cost Adjustment component, which can increase or decrease the overall rate depending on the company's energy costs through April 2004.

6/10 is a bunch of greedy bull crap

Customer Group	Current Base Rate	Proposed Base Rate	Percentage Increase
Residential (01)	5.17¢	6.16¢	19%
Small Commercial (07)	6.33¢	7.66¢	21%
Large Commercial (09)	3.57¢	4.11¢	15%
Industrial (19)	2.78¢	3.17¢	13.9%
Irrigation (24)	3.72¢	4.65¢	25%

Pretty damn high

It's important to understand that Idaho Power's application is a proposal subject to public review and a Commission decision. Please watch for updates on our rate case on our Web site at www.idahopower.com.

The IPUC may suspend Idaho Power's request and proceed with a public review process. If this occurs, Idaho Power has asked to begin recovering \$20 million, a portion of the \$86 million, through an overall uniform 4.2 percent interim rate increase for all Idaho customers. We have proposed this to become effective on Nov. 15, 2003. If the Commission approves, this rate adjustment will be shown on your next bill.

In the meantime, we encourage you to learn more about our proposal for how, why and when electricity rates may change. The company has prepared an informational Rates Tool Kit, which is available by calling our Customer Service Center at 1-800-793-8498 or viewing online at www.idahopower.com/customerservice/rates.

A copy of our rate application also is available at the IPUC's Boise office, 472 W. Washington St. It also is available at Idaho Power offices located in: Boise, Nampa, Payette, McCall, Mountain Home, Gooding, Hailey, Twin Falls, Heyburn, American Falls, Pocatello, Blackfoot and Salmon.

We will continue to do our best to communicate with you as we work to provide the most reliable, affordable electrical service.

Sincerely,

John (Ric) Gale
Vice President, Pricing and Regulatory Affairs



An IDACORP Company

www.idahopower.com

Questions? Contact us at:
P.O. Box 30, Boise, ID 83721
Or call us at 388-2323 (Treasure Valley)

For faster service please call
Tuesday through Friday, 7:30 a.m. to 6:30 p.m.

Customer Name: WALT & SANDRA HICKSTEIN
Account Number: 5592233165
Billing Date: 10/24/2003
Print Date: 10/25/2003

Due Date:

11/10/2003

Please Pay:

\$20.97

Account Activity

Previous Balance.....	\$33.03
Payments - Thank You.....	\$33.03CR
Balance Forward.....	\$0.00
Current Charges.....	\$20.97
Account Balance.....	\$20.97

Please Note: Any unpaid balances will be assessed a monthly charge of one percent (1%) for Idaho customers. Returned checks may be resubmitted electronically for payment. Checks remaining unpaid will be charged a \$20 fee.

PLEASE NOTE CORRECTION:

The "What's Driving Your Rates" brochure included in residential customers' bills provides a comparison of typical monthly bills before and after the company's proposed rate increase. The monthly bill examples do NOT include the 2003 PCA rate of 0.6 cents per kWh.



An IDACORP Company

Please return this portion with your payment and write your account number on your check or money order made payable to Idaho Power. Please bring entire bill when paying at a Pay Station. Thank you!

Account Number: 5592233165

12545 2 AV 0.503 ****AUTO**5-DIGIT 83709
WALT & SANDRA HICKSTEIN
3932 LELAND WAY
BOISE ID 83709-4656

Please Pay:

Due Date:

Amount Enclosed:

\$20.97

11/10/2003

- Project Share pledge - noted on reverse side
- Address/phone correction - printed on reverse side

Idaho Power
P.O. Box 30
Boise, ID 83721



5592233165100002097 00000000 000002097 1024 5



www.idahopower.com

Questions? Contact us at:
 P.O. Box 30, Boise, ID 83721
 Or call us at 388-2323 (Treasure Valley)

For faster service please call
 Tuesday through Friday, 7:30 a.m. to 6:30 p.m.

Page: 2 of 2
 Customer Name: WALT & SANDRA HICKSTEIN
 Account Number: 5592233165
 Billing Date: 10/24/2003
 Print Date: 10/25/2003

Service Agreement No: 7508421429
 Service Location: 3932 LELAND WAY/BOISE, ID

Next Read Date: 11/21/2003

Meter Number	Service Period		Number of Days	Reading Type	Meter Readings		Meter Constant	kWh Used
	From	To			Previous	Current		
002154615628	09/22/03	10/22/03	30	Regular	94984	95315	1	331

Residential Rate Schedule I01

09/22/2003 - 10/22/2003 30 days \$0.00
 Customer Charge, per meter per month \$2.51
 Energy Charge 331 kWh @ \$0.055342 per kWh \$18.32
 Conservation Program Funding Charge \$0.30
 Federal Columbia River Benefits Supplied by BPA \$0.16 CR

Current Charges - Electric Service..... \$20.97

Average Daily Use Comparison

<u>This Month This Year:</u>		<u>This Month Last Year: *</u>	
Days =	30	Days =	29
kWh Billed =	331	kWh Billed =	403
kWh per Day =	11.0	kWh per Day =	13.9

CR = Credit	BLC = Basic Load Capacity
kWh = Kilowatt-hour	G = Generation
kW = Kilowatt	
* Available after 12 months of service at this location.	



If writing information below, please check the appropriate box on the reverse side.

NEW CONTACT INFORMATION:

Does Idaho Power have your correct mailing address and phone number? If not, please write any changes below:

New Telephone Number: _____

Account Number: 5592233165

PROJECT SHARE PLEDGE

Please add the amount indicated to my monthly bill.
 \$2 \$5 \$10 \$ _____

I would like to make a one-time contribution in the amount of \$ _____

Please round-up my monthly bill amount to the nearest dollar and contribute the difference to Project Share.

Thank you and please remember to track your tax-deductible donations.

Dear Sirs
I wish you would ~~be~~ reconsider
raising the cost of Power and not
raise it as high as you are ~~are~~
thinking. because people in Idaho
cant afford that high a raise
Thanks Stan Davison

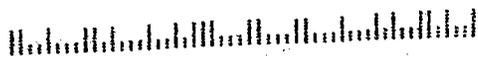
Stan Davison
406 Indian Valley Rd
Indian Valley Id 83632

Comishins Offices
Po Box 83720 Boise Id
83720-0074



RECEIVED
FILED
2003 NOV 14 AM 8:24
IDAHO PUBLIC

83720+0074



12 NOV 03



Bill Hood
16696 Sage Acres Ln.
Caldwell, ID 83607-9620

PUBLIC UTILITIES COMMISSION
ET AL

DEAR FOLKS:

I AM IN RECEIPT OF A PIECE OF PAPER FROM IDAHO POWER THAT IS SIMPLY A SCANDALOUS ATTEMPT TO MAKE ME THINK THAT POWER RATES HAVEN'T INCREASED IN 10 YEARS.

THE ARTICLE IS BOO-HOO-ING THE FACT THAT THE COST OF A TRUCK HAS GONE UP 77,000 IN TEN YEARS (REALLY)

IDAHO POWER HAS ADDED 100,000 NEW CUSTOMERS IN THE PAST 10 YEARS AT AN ENORMOUS INCREASE IN REVENUE BUT IS REMOAINING AN \$3 MILLION EXPENDATURE FOR A POWER PLANT.

HONESTLY - THESE PEOPLE ARE JUST SIMPLY ATTEMPTING TO DE FRAUD US THROUGH A PROPAGANDA CAMPAIGN.

THEY DO NOT DESERVE, NOR CAN THEY JUSTIFY A RATE INCREASE OF 18%.

William Hood

Jean Jewell

From: Ed Howell
Sent: Sunday, November 16, 2003 3:49 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Sunday, November 16, 2003
3:48:35 PM

Case:

Name: Jim Cain
Street Address: 630 West 3rd Street
City: Meridian
State: Idaho
ZIP: 83642
Home Telephone: unlisted
E-Mail: daverobertsmaill@yahoo.com
Company: Idaho Power
mailing_list_yes_no: no
Comment_description: Re: SERVICE CHARGE/CUSTOMER CHARGE

In Idaho Power's current rate increase proposal that has been submitted to the IPUC -- sorry, don't know the case number -- my family vehemently OPPOSE Idaho Power's request to increase the Service Charge/Customer Charge from \$2.51 to \$10 per month.

Please leave it at \$2.51.

Increasing this base fee on everybody would adversely impact our residents who are elderly, unemployed veterans, single parents, the sick and infirm, and those on fixed incomes.

Thank you, and God bless.

Sincerely,
Jim Cain & family
Meridian

Transaction ID: 11161548.35
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 172.208.37.124
User Hostname: 172.208.37.124

Jean Jewell

From: Ed Howell
Sent: Friday, November 14, 2003 11:52 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Friday, November 14, 2003
11:52:17 AM

Case:

Name: Terry Perron
Street_Address: 389 South 650 East
City: Dietrich
State: Idaho
ZIP: 83324
Home_Telephone:
E-Mail:

Company: Idaho Power

mailing_list_yes_no: no

Comment_description: I am against Idaho Power getting a rate increase. I think spending so much money on advertising to tell us what good guys they have been in not giving us a rate increase for so many years is disgusting. They should take the money for that advertising directly out of the corporate heads that ok'd such an outrage. They intend to make it seem that they have not made a profit all these years and now they need to recoup their losses. What a joke! What are their future plans with this money they get from the rate increase? I would like to know. Idaho Power used to be a good public servant, but now they are getting too greedy. I hope this increase will be turned down.
Terry Perron

Transaction ID: 11141152.17

Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>

User Address: 198.60.100.167

User Hostname: 198.60.100.167

Jean Jewell

From: Ed Howell
Sent: Friday, November 14, 2003 9:03 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Friday, November 14, 2003
9:03:09 AM

Case:

Name: Jim Hunt

Street Address: 2840 Lancaster Drive

City: Boise

State: ID

ZIP: 83702

Home Telephone: 208 345 2387

E-Mail: numbersjim@aol.com

Company: Idaho Power

mailing_list_yes_no: yes

Comment_description: It was pleasing to note that the request by Idaho Power for an interim rate increase was denied.

If Idaho Power has had or is expecting financial difficulties where is the money coming from for the TV ads and slick brochures in the billings statements trying to convince the public? These appeals show how much expenses have risen because of growth, but nothing is shown about how much revenues have risen. And why a 300 percent request on the service charge, which is misrepresented in the overall percentage figures that they present since the result shown is the same with it or without it?

They say it has been a decade since their costs were calculated for inclusion in base rates. That's an outright lie.

While we might have to recognize that a reasonable rate increase is warranted, since when are they entitled to eight times the inflation rate? The stockholders' share is their concern, not the customers.

Thanks for listening.

Transaction ID: 1114903.9

Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>

User Address: 64.12.96.231

User Hostname: 64.12.96.231

Jean Jewell

From: Ed Howell
Sent: Friday, November 14, 2003 12:34 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Friday, November 14, 2003
12:33:58 AM

Case:

Name: Alison Mahnken

Street_Address:

City:

State:

ZIP:

Home_Telephone:

E-Mail: allycat@hpo.net

Company:

Comment_description: I don't know whether this is the correct place to send my comments, so would you

please forward this to the proper place if it's not. I just want to say *thank you* to the Idaho Public Utilities Commission for denying Idaho Power's request for a rate hike. I completely agree that the company's claim of financial woes is bogus...and in fact I came to see what Idaho Power was up to and loathe them very soon after my move into Idaho. So yahoo for helping keep that company in its place and its greed *somewhat* limited!!!

Transaction ID: 1114033.58

Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>

User Address: 209.161.6.82

User Hostname: 209.161.6.82

Jean Jewell

From: Ed Howell
Sent: Thursday, November 13, 2003 6:57 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, November 13, 2003
6:57:09 PM

Case: IPC-E-03-13
Name: Paige Wolken
Street_Address: P.O. Box 125, 180 E 30 S
City: Shoshone
State: ID
ZIP: 83352
Home_Telephone: 208-544-7883
E-Mail:

Company: Idaho Power

mailing_list_yes_no: no

Comment_description: Please do not allow Idaho Power to raise rates. They have not presented sufficient evidence or reason to do so. Let us not forget that they essentially have a monopoly on providing electrical service. We consumers have no choice. In addition, when they claim to have expenses in installing new lines and power grids, they are falsely claiming those expenses. Consumers directly pay for installation, poles and cables for system/rural grids. Consumers pay for the system installation, Idaho Power claims it and makes a profit from all future electrical service.

Transaction ID: 11131857.9

Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>

User Address: 216.222.12.135

User Hostname: 216.222.12.135

Jean Jewell

From: Ed Howell
Sent: Wednesday, November 12, 2003 11:13 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Wednesday, November 12, 2003
11:13:05 PM

Case: IPC-E-03-13
Name: Dustyn Deakins
Street Address: 3301 S holly st.
City: Nampa
State: ID
ZIP: 83686
Home Telephone: 468-8825
E-Mail:
Company: Idaho Power
mailing_list_yes_no: yes
Comment_description: I would not like IPUC to approve for a rate hike for Idaho Power. I would vote to oppose any rate increase that would benefit investors or for company profit gain. It should be non-profit when it comes to energy resources.

Please consider what the residents of the state of Idaho want. PLEASE!!

Thanks,
Dustyn Deakins

Transaction ID: 11122313.5
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 67.250.133.12
User Hostname: 67.250.133.12

Jean Jewell

From: Ed Howell
Sent: Wednesday, November 12, 2003 6:27 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Wednesday, November 12, 2003
6:27:03 PM

Case: IPC-E-03-13
Name: Yliana Gonzalez
Street_Address: 22730 Farmway Rd, #204
City: Caldwell
State: ID
ZIP: 83607
Home_Telephone: (208) 713-1929
E-Mail:

Company: Idaho Power

mailing_list_yes_no: no

Comment_description: My husband and I have six children. Five of them are still at home with us. I take care of my granddaughter during the day and my husband is a truck driver. We are fortunate because my husband has year round work, but still money is tight.

A utility rate hike would be hard for us. I would probably have to cut back on our food, especially fresh vegetables and meat, which are important for my kids. Everything else we really need. We'd figure out something though.

I feel bad for my neighbors who aren't as lucky to have year round work. Most people around here work a lot in the summer, but not so much in the winter and that's when the utility bills are really high. Any increase would be hard for them to absorb.

Transaction ID: 11121827.3
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 24.117.146.89
User Hostname: 24.117.146.89