

Crestline/Best Cleaners
Your all season cleaners

Crestline/Best Drycleaners,
LLC

Diane Winn
Owner

3815 Overland Rd.
208.344.4402
10493 Overland Rd.
208.375.3456

January 12, 2004

Idaho Public Utilities Commission
P.O. Box 83720
Boise, ID 83720-0074

To Whom It May Concern:

As a small business owner, I am asking you to carefully decide on whether or not Idaho Power needs another rate increase. Back in 2001, they took a rate increase. It was very hard to take all the increases in utilities; it was even harder to explain to my clients why we had to take a rate increase. The problem is that the increase in utilities really affects everyone and everything that they buy.

By the time I buy supplies for my Dry-cleaning store. I will see a rate increase for those supplies, and I will see a rate increase for my rent, and I will see a rate increase in utilities. I then have to turn around and charge my clients accordingly. It makes it very hard on local small business that work very hard to make it.

The small commercial companies get hit the hardest. I have two of those small commercial companies along with a home. For myself power is a big expense with an average of \$700.00 per month, or \$8,400 per year. Please think of the small person when making this decision.

Sincerely,

Diane K. Sielaff-Winn
Owner Crestline/Best Cleaners
Homeowner

IDAHO PUBLIC UTILITIES COMMISSION

2004 JAN 14 AM 8:52

RECEIVED
FILED

January 7, 2004

Idaho Public Utilities Commission
P. O. Box 83720
Boise, ID 83720-0300

RECEIVED
FILED

2004 JAN 12 PM 3:03

IDAHO PUBLIC
UTILITIES COMMISSION

Re: Idaho Power

Dear Commissioners:

Idaho Power is requesting an almost 20% rate hike for their residential customers. They claim an increase in housing and resulting demand for power is driving this. How can that be? Wouldn't it stand to reason the larger customer base would cover the cost for adding additional power sources? From what I read in the newspapers and hear on television Idaho Power charges expenses off to the customer and keeps the profits for their many unregulated "companies" or divisions. They have also in the past paid some of their executives large bonus amounts.

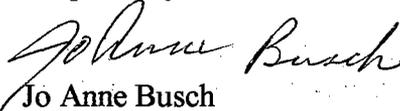
They also propose a \$10.00 "service fee". For what? Why should the customer be forced to pay to do business with them? I thought \$2.50 was too much for a service fee.

My mother's and my only source of income Social Security. My mobile home is 30 years old, hers is 27 years old. Mom was able to have the Canyon County Office on Aging weatherize her home and later, have some new windows installed. I was able to obtain a long term loan from the Department of Water Resources and have my windows replaced. I did not meet the guidelines for weatherization. The work we have had done has helped a great deal. However, mobile homes as old as ours are expensive to heat and ours are all electric. In past years we have had electric bills of over \$300.00 for one month. There are thousands of residents on low income with high heating costs. Please consider us when you decide an increase for Idaho Power. Again, 20% increase plus the \$10.00 "service fee" is far too much, please work out a fair and reasonable increase, if any.

Dad and Mom qualified for the heating assistance program, now that he is no longer in the home it's doubtful Mom will qualify. We have an appointment next week to apply for assistance. I do not qualify. I keep my thermostat on 60 degrees, even then my power bill is high.

Please negotiate a lower rate increase.

Respectfully,



Jo Anne Busch
17864 Homedale Rd.
Caldwell, ID 83607

Inquiry/Complaint Form

Your name	Cherry Woodbury <i>Cherry Woodbury</i>
Address	13961 Country Way (PO Box 2445)
City	McCall, ID 83638

Business Address	
Business Phone	
Name of Utility Company	Idaho Power
If Telephone/Local Provider	
Have you contacted the utility regarding your concern?	<input checked="" type="radio"/> Yes

I FEEL THAT THE PROPOSED RATE INCREASE BY IDAHO POWER IS UNJUSTIFIED.

THEY ARE FIRST STILL MAKING A PROFIT DURING YEARS WHEN OTHER COMPANIES WERE DECLARING BANKRUPTCY - HAVING EMPLOYEE LAYOFFS, DOWNSIZING, ETC.

SECOND, THE PROPOSED INCREASE IN SERVICE CHARGE FROM \$2.51 TO \$10 IS REDICULOUS. POWER BILLS IN MC CALL ARE ALREADY VERY HIGH DUE TO THE COLD WEATHER. PEOPLE UP THERE GENERALLY ARE LOW INCOME OR RETIRED AND ON LIMITED INCOME. I BELIEVE THIS PLUS THE BASE RATE INCREASE WOULD CAUSE THE AVERAGE PERSON UP THERE A HARSHIP.

I DO NOT FEEL THAT IDAHO POWER SHOULD INCREASE BOTH THE BASE RATE AND SERVICE RATE. WHY NOT INCREASE THE BASE RATE SLIGHTLY AND SEE HOW MUCH MORE REVENUE THAT GENERATES IN THE YEAR. THEY REVIEW ANY FURTHER NEED TO INCREASE ANYTHING.

I OPPOSE IDAHO POWER'S TWO FOLD RATE INCREASE

I only use my ^{McCall} house 2-5 days a month right now but must leave heat on 54° due to freezing. My winter bills already are \$80-\$100+ per month when I retire I will be there full time - what will bill be then

12-29-03

To Whom it May Concern;

I am very unhappy that Idaho Power would get yet another increase in power. I know our utilities have to go up some but not 19.9% - I have not had a raise in over two years. I am a janitorial Supervisor and we in janitorial do not make alot of money in the State of Idaho. With everything going up and costing more how can we ~~live~~ live.

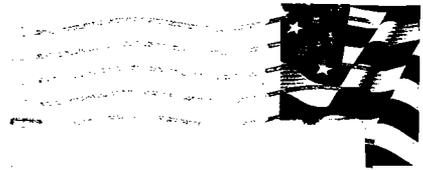
Please don't let them raise the power up were we can't pay for it. I have lived in Boise for over 40 years

Thank you
Carolyn Clark
210 W. 35th St
Boise, ID 83714

RECEIVED
FILED
2004 JAN -6 PM 3:23
UTAH PUBLIC
UTILITIES COMMISSION



Mrs. Elizabeth Slater
5834 Woodcross Dr.
Boise, ID 83716



Public Utilities Comm.
472 W Wash.
Boise Idaho

RECEIVED 12. 24
FILED

2004 JAN 15 AM 8:31

IDAHO PUBLIC
UTILITIES COMMISSION

Members of P U C

I see in the Statesman that Idaho Power wants a 14.9 residential raise in power. That is a tremendous raise for especially seniors & widows like myself. I do my best to be frugal, but everything goes up except my income. When Soc. Sec. got through with figuring my raise after Medicare - I realized 5⁰⁰. Whoopie!

If electric power was the only utility I have it wouldn't be so bad - but there are all the others plus ins - health, life, car, home. Things you don't dare be without. I am not asking the state for a penny, but it is getting harder & harder for us seniors to make ends meet. Please don't burden us with that much more. I have spent \$2,000 just for medicine in 2003. Soon it will be either medicine or food we can't

Afford. Please help on this Elizabeth Slater
PS - Also, many are out of work - how can they pay

Bruce & Sherry Ripley
832 Fruitwood Pl
Eagle, ID 83616-5106



RECEIVED

FILED

Dear Utility Commission,

2004 JAN 15 AM 8:41

I was asked to write a letter to you to express my concerns over Idaho Power's request for 17% power rate increase. It is a significant high increase for the people of Idaho.

I am a stay-at-home mom with 3 children to raise. We are on one incoming income from what my husband earns from his job with Boise (Cascade). Our 1500 sq. ft. home is an all electric home. We heat/cool with electricity. All of our appliances run on electricity. In winter months our electric bills are extremely high; For example our electric bill for November was \$165.00. I dread to see our bill for December (Yikes)! What I am trying to tell you, we pay enough already. If you let ~~the~~ Idaho Power have this increase, we won't be able to afford to pay our electric bill.

Please vote NO!!! for all the citizens of Idaho. We will all be grateful to you. Thank you for listening to

Jean Jewell

From: Ed Howell
Sent: Thursday, January 15, 2004 11:22 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, January 15, 2004
11:22:19 AM

Case:

Name: MORGAN GONZALEZ
Street Address: 317 e Lake. st. #a
City: McCall
State: ID
ZIP: 83638

Home Telephone: 634-6390
E-Mail: wavcravme@yahoo.com
Company: IDAHO POWER

mailing_list_yes_no: yes

Comment_description: Why in the world would McCall residents travel to Caldwell. On one day notice. Don't we use enough power, pay enough in electric bills to have our own workshop? We are on our own system up here aren't we? The problem we see is that the greater treasure valley is growing and we have to pay for it. That doesn't seem fair. Our service isn't scheduled for upgrade, is it? Only those living in the Boise area will notice any significant changes. We, though, will share in an equal raise in our rates for the upgrades that they will benefit from. How is this fair? Here in the Valley, Weiser and northern counties who are not experiencing the growth. Still suffer with outages and are at the mercies of the great Idaho Power god. So, explain to me why we can't have our own workshop? I've been at this for a good period of time, have paid my bills diligently, have even upgraded my lights to flourescent to save money and power. Just so they could raise my rates. How much are they paying you to quell the anger of their subscribers? What kind of perks, kick backs are you getting? Why?...WHY?...Why are the salaries of the executives at I.P. so FAT. How is it that they can post profits, yet still need money? Why isn't the greater Treasure Valley area absorbing the costs of upgrades? Why is that when a power outage happens in my area it takes so long to fix?

I know that if my company, which I own one, claims a profit I do not punish my customers by raising their rates. I don't tell them that if you do this, you will save money, but I am going to charge you more if you do it. I will agree to a rate increase if they deduct the increases from the last 10 years first.

Transaction ID: 1151122.19
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 170.215.74.68
User Hostname: 170.215.74.68

Jean Jewell

From: Ed Howell
Sent: Thursday, January 15, 2004 10:45 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, January 15, 2004
10:44:36 AM

Case:

Name: Marilyn Butcher
Street Address: 108 N. Rowena
City: Nampa
State: Idaho
ZIP: 83651
Home Telephone: (208) 466-1288
E-Mail: butcherhparkemar@qwest.net
Company: Idaho Power Co.

mailing_list_yes no: no

Comment_description: I would like to enter a VERY DEFINITE no complaint to Idaho Power's trying to increase home electrical rates by 19%. I am on Social Security and my increase this year was 2%, then the Medicare portion was increased by about 6%, negating any SS raise. Where does Idaho Power think people like me are going to raise the additional money for their increase? Naturally, since there is no competitor for me to turn to, I have absolutely no recourse, do I? I feel this requested increase is overwhelming greed, especially at a time like this when so many are out of work or on a fixed income as am I. PLEASE, PLEASE do not allow this increase.

Thank you

Marilyn Butcher

Transaction ID: 1151044.36
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 207.225.34.44
User Hostname: 207.225.34.44

To whom it may concern
RE: Idaho Power customer fee

First of all let me qualify myself. I am a homebuilder from the Boise Valley and Registered Master Builder. We build all of our homes to Energy Star standards (2001 Gemstar builder of the Year). We go to great lengths so find the best possible ways to build the most Energy efficient homes possible and stay within the financial boundaries of the market place. All of our homes exceed energy code specifications by 30% or more, and are still very competitive in the marketplace. This did not happen by accident. To get where we are took over four years of research and diligence. Our goal is to be the premier Energy Star builder in the Northwest region. We build this way for many reasons. One of course is market separation but that is not the only reason. I attended the Idaho Energy conference a few years back and really got a good perception of how our impending growth in the Northwest would impact the power generation of the future. I also grasped the concept of how conservation and investing in conservation actually cash flowed in the eyes of Idaho Power. Face it we won't be building anymore dams, coal is not favorable, nuclear is an apparent no no, there is a huge projected shortfall of domestic natural gas not to mention the not in my backyard mentality (i.e. Middleton generation facility). This being said I would like at least the qualification of layman.

The proposed "customer fee" or flat rate will harm conservation efforts, is an unfair overcharge to the lower income and a big favor to the highest income. ALL fees need to be in direct correlation to usage. A resident of a smaller home may have a \$30 power bill based on today's rates and using a fictitious flat rate of \$10 His bill just took a 33% jump. But in a larger home of \$200 per month usage a \$10 add is only 5%. If a politician proposed this he would be drawn and quartered before the words left his mouth. I consider this approach to economics semi-socialism and in this case the rich are taking from the poor.

By producing an artificially low price conservation efforts are sabotaged. Untold millions in federal grants have been earmarked to promote conservation and the return on the investment has been poor at best. The reason *in my opinion* it has not been a shining success is because in many cases energy efficiency does not cash flow. The "Green" philosophy to conservation truly impacts but a fraction of Americans. But the "green back" gets all of our attention. With completely usage based pricing the economic value to conservation grows because savings grow. I say let supply and demand determine the setting of ones thermostat, or the type of light bulbs they purchase, or the type of homes they buy. This is not a theory but a proven economic fact. Consider the types of cars being built at the start of the 70s and at the end of the 70s BIG difference in economy. Not because the ozone layer, global warming or the rainforests but Americans pocketbooks demanded it! The American dollar is the truest and most honest form of democracy, people vote for what they accept with it every day.

Idaho Power has done a very good job keeping the Northwest supplied with the lowest KWHr prices in the nation for years. But if ends don't meet raise the KWHr prices until they do. Don't implement this ridiculous, misleading "customer fee" it hurts lower income families and counteracts dollars spent on conservation (paid by taxpayers). Idaho power may have to say they are among the lowest prices per KWHr nation wide, but better to swallow a little pride than tell a Clinton.

Do you pay a hookup fee when you pump gasoline? Do you get a show up fee when you go to work? It is all supply and demand.

PS. the same goes for Int. Gas

Respectfully submitted
Walt Holton
Holton Homes
Nampa Id.

1/13/04