

✓ Ack. Ack sent 5/4/05
✓ To A.V.
✓ To Commis
; H

Jean Jewell

From: Jean Jewell
Sent: Tuesday, May 03, 2005 8:39 AM
To: Jean Jewell
Subject: FW: Complaint acknowledgement

IPC-E-05-15

-----Original Message-----

From: Ed Howell
Sent: Monday, May 02, 2005 4:50 PM
To: Front; Beverly Barker; Ed Howell; Tonya Clark
Subject: Complaint acknowledgement

WWW Form Submission:

Monday, May 02, 2005
3:50:19 PM

Name: J. Duffy
Street Address: 5122 So. Surprise Way # 102
City: Boise
State: ID
ZIP: 83716
Home Telephone:
Work Telephone: 208-484-4395
E-Mail: jduffy@cableone.net
Home Business: Home
Business Name:
Business Street Address:
Business Phone:
Complaint Company: Idaho Power
Local Provider:
Contacted utility: No
Complaint description: My Account # 3563050549:

I read the April 2005 Electricity Rate info pamphlet sent to me this week. I am responding as it suggested because I feel the rates are unreasonable in Idaho. The text is full of inuendos and facts that are debatable. I moved here from NYS, lived in 2 states previous to that, and there I paid the same for a large home, that I pay in Idaho for a 1 bedroom apartment (condo)! I thought my first bill was a mistake! I am use-conservative, but it is outrageously high. I don't accept the fact the history is the same. I also pay for gas, water, sewer, etc. I moved from Avenue H in December to this place (after 4 months) and was also charged another setup fee ? TOTALLY RIDICULOUS, especially since I have always been an excellent ontime paying customer. Guess this does not count for much in Idaho though.

Why can't Idaho Power offer a benefit for over 55 seniors like some utilities do? I applied in November 2004 for a benefit but they gave it to me on the gas and said it was not applicable to the electricity. WHY NOT????????????? Let's make this a change please! I need help paying this electric bill and gas both!

Thank you.

J. Duffy

Transaction ID: 521550.19
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/cons>
User Address: 24.117.84.254
User Hostname: 24.117.84.254

✓ Ken Ack
sent 5/4/05

✓ To A.V. ✓ To Comms: it

Marianne Welsh
1230 Cumberland Circle
Boise, ID 83704

RECEIVED
FILED
2005 MAY -3 AM 8:26

IDAHO PUBLIC
UTILITIES COMMISSION

IPC-E-05-15

Idaho Public Utilities Commission
P. O. Box 83720
Boise, ID 83720-0074

RE: Notice from Idaho Power re Rate Increases

To Whom It May Concern:

I am living on a small social security check and a part-time job that does not pay much in salary. Everything keeps going up except my income. It is very difficult for a lot of us "senior" citizens to keep afloat (especially those of us who still have a mortgage we're paying on).

Between the utility companies continuing to raise their rates, the cost of gasoline, etc., a lot of seniors have to make serious choices about "will I have enough left to buy groceries after I pay my electric and gas bills, etc."

Please consider giving us seniors some kind of break in these matters. It is very hard for many of us when everything keeps going up except our income.

Thank you for your consideration.

Sincerely,


Marianne Welsh

Cc: Idaho Power Company

Thank you for your attention to this important information regarding the prices you pay for electricity. Idaho Power urges you to use energy wisely. For information about using electricity more efficiently, please visit our Web site (www.idahopower.com).

You may contact Idaho Power (for additional information):

Write:

Idaho Power Company

PO Box 70

Boise, ID 83707-0070

Call:

208.388.2323 or 800.488.6151

E-Mail:

www.idahopower.com

You may contact the IPUC (to comment on the proceedings):

Write:

Idaho Public Utilities Commission

PO Box 83720

Boise, ID 83720-0074

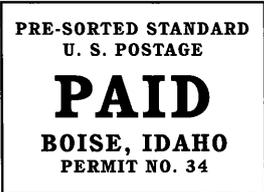
Call:

208.334.0300 or 800.432.0369

E-Mail:

www.puc.idaho.gov

334-8388



RECEIVED
FILED
2005 MAY -3 AM 8:27
IDAHO PUBLIC UTILITIES COMMISSION
IPC-E-05-15

*****5-DIGIT 83705 440-944
RUBY STRUBLE
616 S CURTIS RD # 19
BOISE ID 83705-1039



P.O. Box 70
Boise, ID 83707-0070

**Electricity Rates
April 2005**

**Important
Information**

**About
Changes
To Your
Electricity Rates**

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Call:

208.334.0300 or 800.432.0369

E-Mail:

ipuc@idaho.gov

14:8 MW 4-14M 5002

IDAHO POWER
AN IDACORP COMPANY
FILED

CCD 21204-05/432K



P.O. Box 70
Boise, ID 83707-0070

5-2-05

Dear Sirs:

Please take this letter as a "NO RATE INCREASE" request.

We need to look deeper into ways to cut costs, there has to be plenty of fat built into the "Business as usual expenses" that can be cut down and cut out to reduce not increase our rates!

Now we are on a small fixed income adjustments and can't keep paying the increases we see in our daily living.

*****AUTO**5-DIGIT 83201
SHARON R & MERLIN E PHILLIPS 126-622
476 E CHUBBUCK RD
CHUBBUCK ID 83202-1816

Merlin E Phillips



Important Information

Electricity Rates
April 2005

About
Changes
To Your
Electricity Rates



IDAHO PUBLIC UTILITIES COMMISSION

2005 MAY -4 AM 8:41

RECEIVED

✓ Men Ack
sent 5/4/05

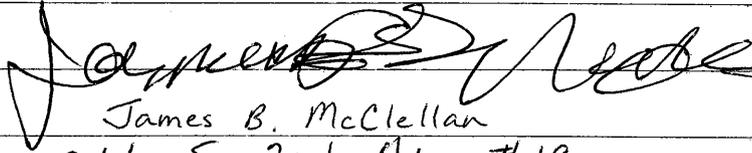
✓ To AU.

✓ To Commrs : H

James B McClellan
211 S 2nd Ave #19 PO, Id 83201

I'm sorry that I am
not agreeing with you but I can
not.

The people of the US needs
electricity and the things that helps
us if you disagree then you are
going to go somewhere else. OK?



James B. McClellan
211 S. 2nd Ave., #19

Pocatello, ID 83201

RECEIVED
FILED

2005 MAY -4 AM 8:40

IDaho PUBLIC
UTILITIES COMMISSION

✓ Sun Act
sent 5/4/05

✓ To HV.

✓ To Commr & Lt

To Idaho Public Utilities Commission

I am writing in concern of the rate
hike Idaho Power wants.

We are on a fixed income when is
this going to stop. To bad there isn't
another company beside Idaho Power

Sophia Scott

621 N. Kimball Ave.

Caldwell, ID 83605

RECEIVED
FILED
2005 MAY -4 AM 8:44
IDaho PUBLIC
UTILITIES COMMISSION