

✓Ken Ack
sent 1/28

✓Gene F.
is responding

✓To Commus.
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Jean Jewell

From: cktucker@hotmail.com
Sent: Thursday, January 22, 2009 1:37 AM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from Carrie Tucker follows:

Case Number: NA *IPC-E-08-10*
Name: Carrie Tucker
Address: 5719 e Gateway Dr
City: Boise
State: ID
Zip: 83716
Daytime Telephone: 208 363 9328
Contact E-Mail: cktucker@hotmail.com
Name of Utility Company: Idaho Power Company Add to Mailing List:

Please describe your comment briefly:

There needs to be more oversight of this utility. As a consumer and taxpayer, I have no choice but to use Idaho Power however I have noted that rates only go up, they never go down and there is opportunity to reduce costs without reducing services. Each year, Idaho Power comes to the commission with a ridiculous increase request which is always approved at a smaller level. This is a distinct pattern, how come utilities never cut costs, improve efficiencies or lay off workers in economic downturns. There needs to be increased operational audits and oversight, review of compensation plan, efficiency audits, etc to protect the consumer. If I had an option, I would take my business somewhere else where they were more responsive to customers and had better practices but I don't have an option. Therefore, since I'm forced to do business with Idaho Power, the IPUC needs to ensure the utility is not taking advantage of taxpayers

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 96.18.214.63