

✓ To Commis.
; H

✓ Curtis
responded

Jean Jewell

From: Jean Jewell
Sent: Friday, January 15, 2010 1:43 PM
To: Jean Jewell
Subject: FW: Rebecca Ruhter- 208-720-6891- Idaho Power- Complaint towards PUC regarding rates.
See email below.

-----Original Message-----

From: Front
Sent: Friday, January 15, 2010 1:32 PM
To: Curtis Thaden
Subject: Rebecca Ruhter- 208-720-6891- Idaho Power- Complaint towards PUC regarding rates.
See email below.

-----Original Message-----

From: rruhter@gmail.com [mailto:rruhter@gmail.com]
Sent: Friday, January 15, 2010 6:26 AM
To: Front; Beverly Barker
Subject: Consumer Complaint/Inquiry Form

A Complaint/Inquiry from Rebecca Ruhter follows:

Name: Rebecca Ruhter
Contact E-Mail: rruhter@gmail.com
Daytime Telephone: 208-720-6891
Home Address: 20354 S Main St
City: Carey
State: ID
Zipcode: 83320
If this concerns a Business, Business Name:
Business Address:
Business Phone:
Name of Utility Company: Idaho Power
Have you contacted the utility regarding your concern?: yes

Please describe your question or complaint briefly:

My complaint is not against Idaho Power-it is against the Utility Commission-how can you justify the watt usage and rate increase for power that you have? I understand that you are trying to get people to conserve power, but the limits you have set are ridiculous! My home is all electric and I keep my thermostat set at 65 degrees in the winter to conserve power and my power bill this winter is easily \$100 more per month than in winters past. You are kicking people who are already down from a bad economy. SHAME ON YOU!!!!!!!!!!

The form submitted on <http://www.puc.idaho.gov/forms/cons/cons.html>
IP address is 71.39.112.121
cons

January 15, 2010

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Idaho Public Utilities Commission

2010 JAN 15 AM 8:21

P.O. Box 83720

Boise, Idaho 83720-0074

IDAHO PUBLIC
UTILITIES COMMISSION

Gentlemen:

Attn: Nancy Hylton

In 2000 we built our second home in the West Central Mountains near New Meadows. Our first home had radiant floor heat powered by propane. When we built our second home, we again preferred radiant floor heat. This time we were seduced by Idaho Power and their propaganda that an all-electric home, better known as a "Gold Medallion", was one we should all aspire to own. We felt more security in leaving our fate in the hands of Idaho Power and their governing body, the Idaho Public Utilities Commission than OPEC and the unstable countries fixing the price on oil which also affected the price of propane.

WHAT WERE WE THINKING???

Now it seems that in the conservative era we are living in, we are being penalized for the gluttonous use of power by your decision in June, 2009 to tier rates based on higher use. We do not heat approximately 25% of our home in the winter in an effort to conserve power. However, having almost the same amount of kilowatts use for the month of December, 2008, as we did this year for the month of December 2009, our bill rose from \$474.54 to \$661.68. This is an absurd price gouge of almost \$200.00 per month. We live in a climate that requires keeping our home at around 68 degrees. We are not squandering power, we are trying to keep from freezing to death!

WHAT ARE YOU THINKING????

Please reconsider your tier charges and make some allowance for those of us who were seduced into all-electric homes and must use more power to heat our homes than those who have elected to use other means. You need to protect those of us who chose to use Idaho Power for all of our utility costs.

PLEASE TRY TO THINK ABOUT ALL-ELECTRIC CUSTOMERS!!

Sincerely,

Lea Linville

Lea Linville
P. O. Drawer N
New Meadows, Idaho 83654
Phone: (208) 347-2693
Cell: (208) 630-3177

Idaho Power
P.O. Box 70
Boise, Idaho 83707

✓ To Comm
: H

✓ Nancy H.
responded

I am writing to very strongly object to our power bills at #15, Sixty Lane, Cascade, Idaho 83611.

1. We let for the winter on September 18, 2009 to Saint George, Utah. We left the power on until the first of October for our son-in-law to let the fences down after the cattle had gone out. The furnace was turned off and on only the few days he was there. After he left the plumber, Bud Lancing winterized the house, blowing out all the lines and emptying the hot water heater.
2. My children thought it would be a good idea to leave the heat on the lowest setting to protect the house. Then the bills started coming in and I called and had the shut off the power.
3. I have enclosed a copy of the bills which under the circumstances are **COMPLETELY OUTRAGEOUS**. This does not include the bill which came yesterday.

At New Years my daughter who lives across the field asked if we would turn the power on as they had family coming and needed an extra bedroom for only one night. Nothing was turned on but the heat – the house was winterized. We expected to pay the \$20.00 hookup but another \$51.43 on top of that? We were gone New Years and did not get it turned off until the Tuesday after New Years.

These bills are almost as high as when we were there full time with ranch work going on, the airconditioner, hot water etc. and weekend guests almost every week.

We do not in this bad economy see how anyone can afford to pay this kind of bills, and are voicing our objections with a copy to the Public Utilities Commission.

Stan and Cleota Patterson
Winter phone: 435-673-4756

CC: Idaho Public Utilities Commission

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2010 JAN 15 AM 8:26
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UTILITIES COMMISSION

Deliver By Date	Amount	Status/Confirmation	Paid From	
01/13/2010	\$71.93	Completed OBDBT7AN	CHECKING, *1346 Electronic	Payment details Add a note
01/05/2010	\$85.22	Completed HB5BN71L	CHECKING, *1346 Electronic	Payment details Add a note
12/14/2009	\$86.04	Completed 9B2BX7J7	CHECKING, *1346 Electronic	Payment details Add a note
11/16/2009	\$75.59	Completed ZBQB47F2	CHECKING, *1346 Electronic	Payment details Add a note
10/07/2009	\$104.25	Completed UB3BJHNN	CHECKING, *1346 Electronic	Payment details Add a note
09/10/2009	\$127.85	Completed DBGYHH7	CHECKING, *1346 Electronic	Payment details Add a note
08/10/2009	\$149.21	Completed KBEBMH83	CHECKING, *1346 Electronic	Payment details Add a note
07/10/2009	\$47.43	Completed PBPBH6GT	CHECKING, *1346 Electronic	Payment details Add a note
06/12/2009	\$70.07	Completed MB2BW6SL	CHECKING, *1346 Electronic	Payment details Add a note
11/03/2008	\$110.19	Completed OBCBI5VI	CHECKING, *1346 Electronic	Payment details Add a note
10/06/2008	\$216.93	Completed YB9BU5X3	CHECKING, *1346 Electronic	Payment details Add a note
08/11/2008	\$121.20	Completed QBHBQFJM	CHECKING, *1346 Electronic	Payment details Add a note
07/16/2008	\$44.37	Completed 9BQBQFLJ	CHECKING, *1346 Electronic	Payment details Add a note
11/06/2007	\$89.42	Completed CBMBREKX	CHECKING, *1346 Electronic	Payment details Add a note
10/10/2007	\$80.27	Completed VBCBMET8	CHECKING, *1346 Electronic	Payment details Add a note

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JAN 15 AM 8:26

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