

January 11, 2013

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IDAHO PUBLIC
UTILITIES COMMISSION

IPC-E-12-29

Idaho Public Utilities Commission
Commission Secretary
P.O. Box 83720
Boise, Idaho 83720-0074

Subject: Temporary suspension of the A/C Cool Credit program

Dear Commission Members:

I am dismayed and puzzled about the letter that I received from Idaho Power regarding the suspension of the above mentioned program.

I enrolled in the program at its inception, and I have appreciated that it helped to control my cooling costs in the summers. It wasn't without moments of discomfort but it was worth it because it helped with expenses.

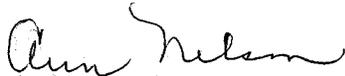
If I understand the letter correctly, Idaho Power has decided to suspend the program because they don't feel it is needed any longer and for the purpose of adding to their profits. I don't suppose that in itself is wrong, but I feel a little betrayed because I thought I was helping them as well as myself. If the program was to be temporary, they should have made that known at the time.

I think the big rate increase they received in the last year should be enough. It's too bad that we aren't in an area that could support some serious competition.

I am opposed to you allowing them to suspend the program on the basis that I think they sold the program for their own convenience which wasn't always convenient for users. Now they don't need the public who bought into the idea anymore. Somehow that doesn't sit well with me.

Thank you for your time and attention.

Sincerely,



Ann Nelson