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IDAHO PUBLIC  
UTILITIES COMMISSION

BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

IN THE MATTER OF THE APPLICATION )  
OF IDAHO POWER COMPANY FOR A )  
DETERMINATION OF 2015 DEMAND- ) CASE NO. IPC-E-16-03  
SIDE MANAGEMENT EXPENSES AS )  
PRUDENTLY INCURRED. )  
\_\_\_\_\_ )

IDAHO POWER COMPANY

DIRECT TESTIMONY

OF

CONNIE ASCHENBRENNER

1 Q. Please state your name and business address.

2 A. My name is Connie Aschenbrenner. My business  
3 address is 1221 West Idaho Street, Boise, Idaho 83702.

4 Q. By whom are you employed and in what capacity?

5 A. I am employed by Idaho Power Company ("Idaho  
6 Power" or "Company") as a Senior Regulatory Analyst.

7 Q. Please describe your educational background.

8 A. In May of 2006, I received a Bachelor of  
9 Administration degree in Finance from Boise State  
10 University in Boise, Idaho. In December of 2011, I earned  
11 a Master of Business Administration degree from Boise State  
12 University. In addition, I have attended the electric  
13 utility ratemaking course offered through New Mexico State  
14 University's Center for Public Utilities.

15 Q. Please describe your work experience with  
16 Idaho Power.

17 A. In 2012, I was hired as a Regulatory Analyst  
18 in the Company's Regulatory Affairs Department. My primary  
19 responsibilities included support of the Company's  
20 Commercial and Industrial ("C&I") customer class's rate  
21 design. In 2015, I assumed responsibilities associated  
22 with Residential and Small General Service rate design as  
23 well as activities associated with demand-side management  
24 ("DSM") activities. My duties as a Regulatory Analyst

25

1 include analysis of the impact on customers of rate design  
2 changes and the administration of the Company's tariffs in  
3 Idaho and Oregon.

4 Q. What is the purpose of your testimony in this  
5 case?

6 A. The purpose of my testimony is to present the  
7 Company's request for a determination that \$35,196,964 of  
8 DSM expenses incurred in 2015 for the acquisition of  
9 demand-side resources were prudently incurred. This amount  
10 includes \$28,495,701 funded by the Idaho Energy Efficiency  
11 Rider ("Rider") and \$6,701,263 of demand response program  
12 incentive payments funded through base rates and tracked  
13 annually through the Power Cost Adjustment ("PCA"). The  
14 2015 Idaho DSM expenses for which Idaho Power is seeking a  
15 prudence determination is a 5 percent increase over the  
16 2014 Idaho DSM expenses in last year's prudence case (Case  
17 No. IPC-E-15-06). This increase in expenses is accompanied  
18 by an 18 percent increase in system-wide energy savings  
19 over 2014 energy savings when considering Idaho Power's  
20 efficiency programs alone. When the Northwest Energy  
21 Efficiency Alliance ("NEEA") estimated savings are  
22 included, the 2015 energy savings increase over 2014 is 12  
23 percent.

24 My testimony will (1) provide a review of 2015 DSM  
25 program performance, (2) discuss 2015 DSM expenses and

1 adjustments, (3) provide an overview of cost-effectiveness,  
2 (4) review evaluation efforts, and (5) describe stakeholder  
3 input.

4 **I. 2015 DSM PROGRAM PERFORMANCE**

5 Q. Please provide an overview of Idaho Power's  
6 DSM efforts in 2015.

7 A. In 2015, Idaho Power achieved 12 percent more  
8 energy savings than in 2014 and implemented its new  
9 internally-managed C&I demand response program at a reduced  
10 administrative cost to customers. Idaho Power's energy  
11 efficiency portfolio was cost-effective, resulting in a  
12 2.32 benefit/cost ratio when evaluated from a Total  
13 Resource Cost ("TRC") test perspective and a 3.57  
14 benefit/cost ratio when evaluated from a Utility Cost  
15 ("UC") test perspective.

16 In 2015, on a system-wide basis, Idaho Power offered  
17 customers a full portfolio of energy efficiency programs  
18 and demand response programs to all customer segments,  
19 participated in market transformation efforts through NEEA,  
20 and offered several ongoing educational initiatives and  
21 other activities. A summary of Idaho Power's 2015 DSM  
22 activities is provided in Table 1 below.

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**Table 1. 2015 DSM Programs by Sector, Operational Type, Location, and Annualized Energy Savings/Demand Reduction\***

<b>Program by Sector</b>	<b>Operational Type</b>	<b>State</b>	<b>Savings</b>
<b>Residential</b>			
A/C Cool Credit	Demand Response	ID/OR	36 MW*
Easy Savings	Energy Efficiency	ID	625 MWh
Education Distributions	Energy Efficiency	ID	1,669 MWh
Energy Efficient Lighting	Energy Efficiency	ID/OR	15,876 MWh
Energy House Calls	Energy Efficiency	ID/OR	755 MWh
ENERGY STAR® Homes Northwest	Energy Efficiency	ID/OR	821 MWh
Heating & Cooling Efficiency Program	Energy Efficiency	ID/OR	1,502 MWh
Home Energy Audit Program	Energy Efficiency	ID	136 MWh
Home Improvement Program	Energy Efficiency	ID	304 MWh
Oregon Residential Weatherization	Energy Efficiency	OR	12 MWh
Rebate Advantage	Energy Efficiency	ID/OR	359 MWh
Residential Energy Efficiency Education Initiative	Other Programs & Activities	ID/OR	n/a
See ya later, refrigerator®	Energy Efficiency	ID/OR	720 MWh
Shade Tree Project	Other Programs & Activities	ID	n/a
Simple Steps, Smart Savings™/Home Products	Energy Efficiency	ID/OR	771 MWh
Weatherization Assistance for Qualified Customers	Energy Efficiency	ID/OR	550 MWh
Weatherization Solutions for Eligible Customers	Energy Efficiency	ID	433 MWh
<b>Commercial/Industrial</b>			
Building Efficiency	Energy Efficiency	ID/OR	23,232 MWh
Commercial Education Initiative	Other Programs & Activities	ID/OR	n/a
Custom Efficiency	Energy Efficiency	ID/OR	55,247 MWh
Easy Upgrades	Energy Efficiency	ID/OR	23,595 MWh
Flex Peak Program	Demand Response	ID/OR	26 MW*
Oregon Commercial Audits	Energy Efficiency	OR	n/a
<b>Irrigation</b>			
Irrigation Efficiency Rewards	Energy Efficiency	ID/OR	14,027 MWh
Irrigation Peak Rewards	Demand Response	ID/OR	305 MW*
<b>All Sectors</b>			
Northwest Energy Efficiency Alliance	Market Transformation	ID/OR	21,900 MWh

\*This value represents the realized, non-coincident load reduction from each program.

3 Table 1 illustrates the broad availability of  
 4 programs offered by Idaho Power to its customers in energy  
 5 efficiency, demand response, and education. The *Demand-*  
 6 *Side Management 2015 Annual Report* ("DSM 2015 Annual

1 Report"), Attachment 1 to the Application filed in this  
2 proceeding, provides details for each program, including a  
3 description of each program, 2015 performance and  
4 activities, cost-effectiveness, customer satisfaction, and  
5 evaluation results. In addition, the DSM 2015 Annual  
6 Report provides Idaho Power's DSM strategies for 2016.

7 Q. What level of incremental annual energy  
8 efficiency savings was achieved in 2015?

9 A. On a system-wide basis, Idaho Power achieved  
10 162,533 megawatt-hours ("MWh") of incremental annual energy  
11 efficiency savings in 2015. This value includes 140,633  
12 MWh from Idaho Power's energy efficiency programs and an  
13 estimated 21,900 MWh of energy efficiency market  
14 transformation savings through NEEA initiatives. Because  
15 Idaho Power will not receive final 2015 savings from NEEA  
16 until June 2016, the NEEA-attributable savings is an  
17 estimate provided to Idaho Power by NEEA. Table 2 below  
18 shows the incremental annual energy efficiency savings in  
19 MWh from 2002 to the current year. Also shown in this  
20 table are the total energy efficiency expenses for each  
21 year in millions of dollars.

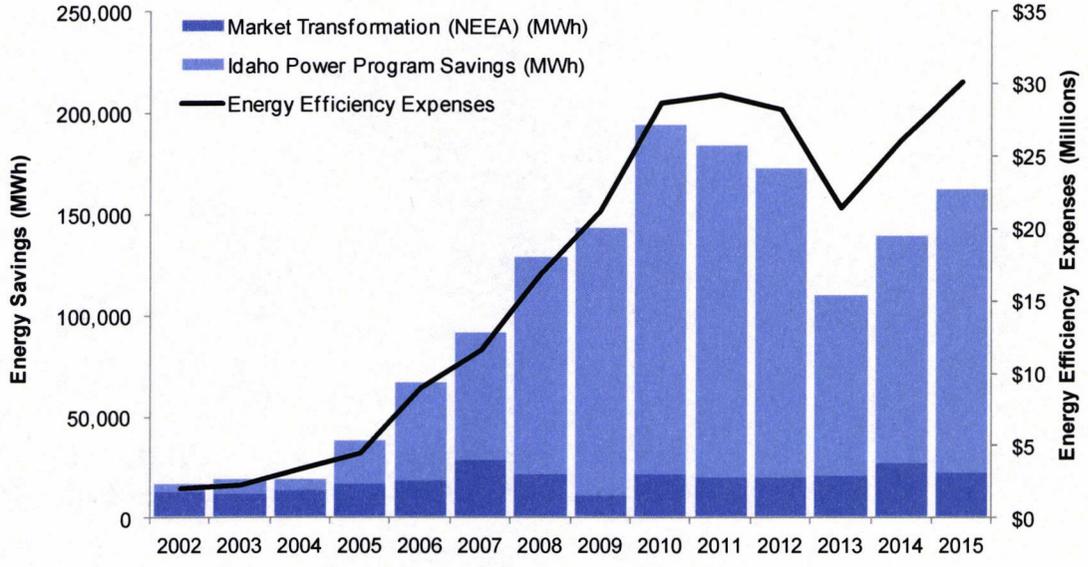
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1 **Table 2. Incremental Annual Energy Efficiency Savings**  
 2 **(MWh) and Energy Efficiency Expenses (\$ millions) 2002-2015**



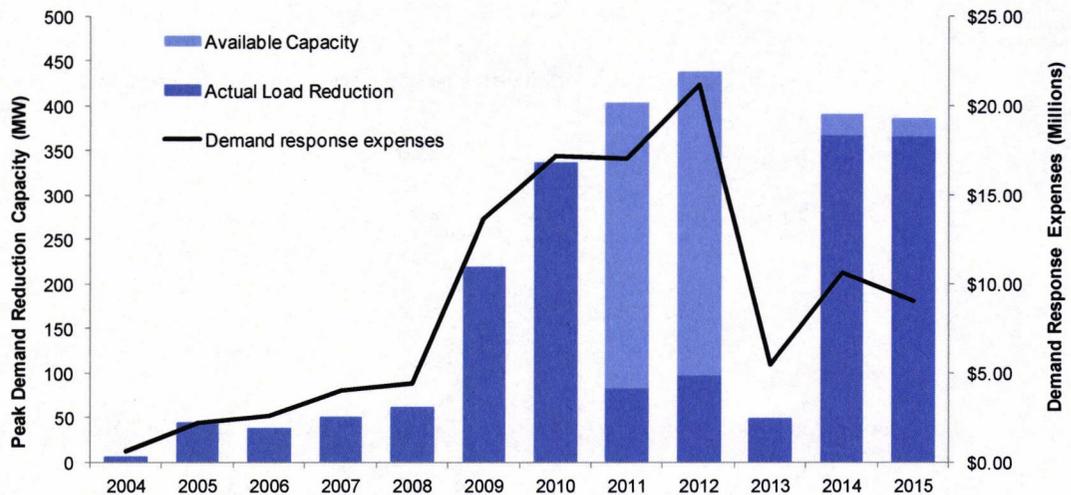
3 **Note: 2015 NEEA market-transformation savings are estimated.**

4 Q. What level of demand reduction capacity was  
 5  
 6 available from Idaho Power's demand response programs in  
 7  
 8 2015?

9 A. The total available capacity of Idaho Power's  
 10 three demand response programs was 385 megawatts ("MW").  
 11 The programs operated in 2015 and provided actual demand  
 12 reduction of 367 MW. This value represents the realized,  
 13 non-coincident load reduction from all three programs.  
 14 Table 3 below shows the annual available peak demand  
 15 reduction capacity and actual load reduction in MW since  
 16 2004 and the associated annual expenses in millions of  
 17 dollars. This table shows that, in 2013, the Irrigation  
 18 Peak Rewards program and the A/C Cool Credit program were  
 19 temporarily suspended. As a result of the settlement

1 achieved with stakeholders through demand response  
 2 workshops in 2013, the Company successfully restructured  
 3 these programs in 2014 at a lower cost per MW of demand  
 4 reduction capacity than in prior years. During 2015, the  
 5 Company further lowered the cost per MW of demand reduction  
 6 capacity, which was largely a result of the movement from a  
 7 third-party managed C&I program to a Company managed  
 8 program.

9 **Table 3. Peak Demand Reduction Capacity (MW) and Demand**  
 10 **Response Expenses (\$ millions) 2004-2015**



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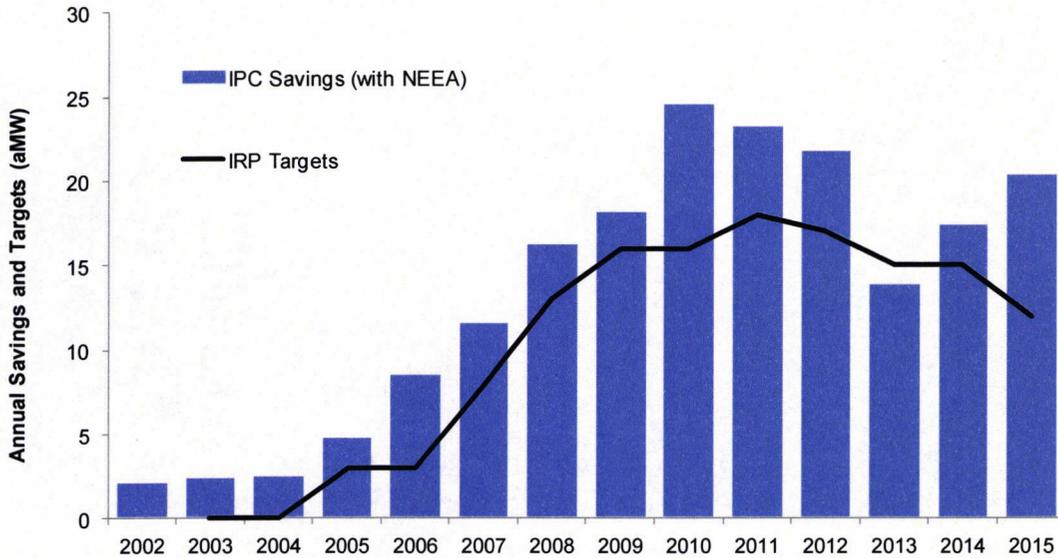
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Q. In 2015, did Idaho Power meet the energy efficiency targets included in its Integrated Resource Plan ("IRP")?

A. Yes. Table 4 below shows the annual incremental energy efficiency savings compared with the IRP targets for 2002 through 2015 shown in average megawatt-hours ("aMW"). The Company's savings each year surpassed its annual IRP target 13 out of the last 14 years.

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**Table 4. Annual Incremental Energy Efficiency Savings (aMW) with IRP Targets (2002-2015)**

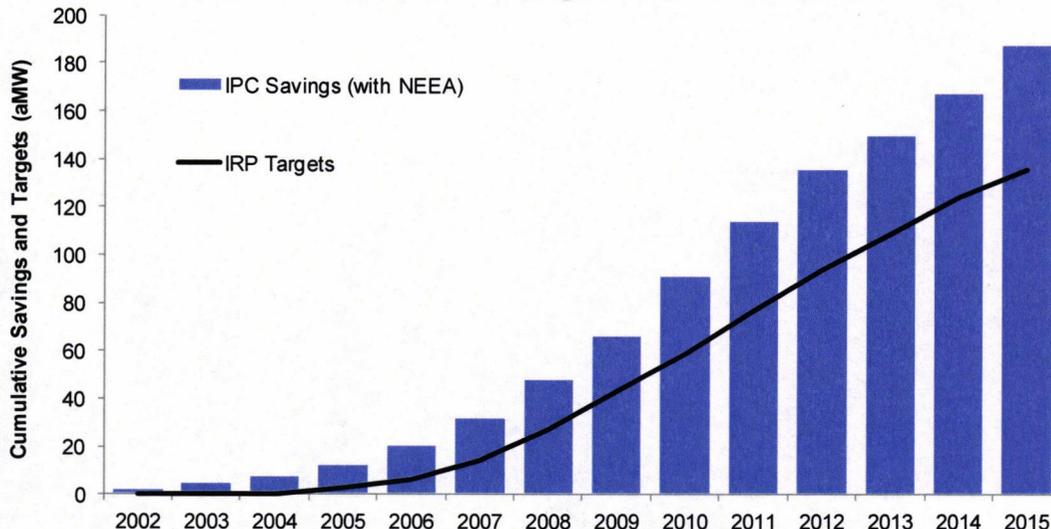


Q. How are the energy efficiency targets included in the IRP established?

A. Idaho Power contracts with a third-party to conduct an energy efficiency potential study to estimate the amount of achievable energy efficiency to be included in the IRP for planning purposes. Idaho Power considers the achievable potential as a reasonable planning estimate but does not consider the achievable potential as a ceiling that would limit the acquisition of energy efficiency; rather, the Company pursues all cost-effective energy efficiency.

Table 5 below shows the cumulative energy efficiency savings in aMW compared with the IRP targets for 2002 through 2015.

1 **Table 5. Annual Cumulative Energy Efficiency Savings**  
2 **(aMW) with IRP Targets (2002-2015)**



3  
4 **II. 2015 DSM EXPENSES AND ADJUSTMENTS**

5 Q. What is Idaho Power's focus when spending  
6 customer funds for the acquisition of DSM resources?

7 A. Idaho Power takes its responsibility of  
8 prudently managing customer funds seriously and the Company  
9 believes it is important to get the maximum value for its  
10 customers. The Company's actions in 2015, and the content  
11 of the DSM 2015 Annual Report, provide evidence supporting  
12 the conscientious work Idaho Power employees and leaders  
13 made toward using customers' funds wisely to support DSM  
14 activities.

15 Q. What amount of 2015 DSM expenses is the  
16 Company requesting the Idaho Public Utilities Commission  
17 ("Commission") find were prudently incurred?

18 A. In the delivery of energy efficiency, demand  
19 response, and market transformation programs, as well as

1 education and administrative costs, Idaho Power expended  
2 \$28,495,701 of Rider funds and \$6,701,263 of demand  
3 response program incentives for a total of \$35,196,964  
4 spent on demand-side resource acquisition in 2015. To  
5 arrive at an amount for prudence determination, these  
6 numbers do not include certain DSM labor expenses from 2015  
7 and prior years as described later in my testimony.

8 Idaho Power requests that the 2015 Rider-funded DSM  
9 expenses and the 2015 demand response program incentives  
10 recovered through base rates and the PCA be reviewed  
11 together for a prudence determination. With this filing,  
12 Idaho Power requests the Commission issue an order finding  
13 that these funds were prudently incurred. Exhibit No. 1 to  
14 my testimony, *2015 Idaho DSM Expenses and Adjustments for*  
15 *Prudence Filing*, shows a breakout of these expenses by  
16 program, customer sector, and by funding source.

17 Q. Please compare the dollar amounts in Exhibit  
18 No. 1 with Appendix 2 of the DSM 2015 Annual Report.

19 A. For clarity and ease of understanding, Exhibit  
20 No. 1 ties to Appendix 2, *2015 DSM expenses by funding*  
21 *source (dollars)*, which is found on page 156 of the DSM  
22 2015 Annual Report. The first column of Appendix 2 labeled  
23 "Idaho Rider" and the first column of Exhibit No. 1 labeled  
24 "Rider Expenses" match at the row labeled "Total Expenses"  
25 in Exhibit No. 1 and "Grand Total" in Appendix 2 in the

1 amount of \$28,494,548. All values in Exhibit No. 1  
2 represent DSM expenses for the Idaho service area only. A  
3 prior year-end adjustment to this total was needed to  
4 accurately arrive at the total 2015 expenses for purposes  
5 of the prudence determination. To aid in explaining the  
6 adjustment, in my Exhibit No. 1, I have added a section at  
7 the bottom of the table titled "Adjustments."

8           Additionally, the column at the far right of Exhibit  
9 No. 1 labeled "DSM Labor Transferred to O&M" is included  
10 for informational purposes only. The amounts in this  
11 column have already been returned to the Rider and Idaho  
12 Power is not asking for a prudence determination of these  
13 amounts.

14           Q.       In this filing, did Idaho Power include the  
15 increases in 2011 through 2015 DSM labor expenses for a  
16 prudence determination?

17           A.       No. In Order Nos. 32667, 32690, and 32953,  
18 the Commission declined to decide the prudence of the  
19 increases in 2011 and 2012 DSM labor expenses for Rider-  
20 funded employees, while at the same time offering the  
21 Company another opportunity to provide sufficient evidence  
22 at a future time, preferably revisiting this issue in the  
23 next general rate case. Order No. 32953 at 8. Because of  
24 the Commission's decisions in these three orders, Idaho  
25 Power is not asking for a prudence determination in this

1 filing for the increase in DSM labor expenses that occurred  
2 from 2011 through 2015.

3 Q. Please quantify the increase in 2015 DSM labor  
4 expenses based upon 2010 labor rates that has been excluded  
5 from the Company's request for determination of prudence.

6 A. Please refer to Table 6 below where the  
7 increase in 2015 DSM labor expenses based upon 2010 labor  
8 rates has been quantified. The increase in DSM labor  
9 expenses based upon 2010 labor rates included in 2015 DSM  
10 expenses, but excluded from the Company's request for  
11 determination of prudence, is \$441,856. This amount was  
12 calculated using the same methodology that was previously  
13 accepted by the Commission for use in 2011 through 2014.

14 **Table 6**

<b>Column</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
	Total Labor	FTE	2010 \$/FTE	Column 2 times Column 3	Column 1 Minus Column 4
<b>2010</b>	\$2,577,080	26.70	\$96,520		
<b>2011</b>	\$2,637,729	26.40	\$96,520	\$2,548,128	\$ 89,601
<b>2012</b>	\$2,886,988	28.11	\$96,520	\$2,713,177	\$ 173,811
<b>2013</b>	\$2,767,445	25.88	\$96,520	\$2,498,013	\$ 269,432
<b>2014</b>	\$2,720,954	24.68	\$96,520	\$2,382,247	\$ 338,707
<b>2015</b>	\$2,957,912	26.07	\$96,520	\$2,516,056	\$ 441,856
<b>Total</b>					\$1,313,407

15 Q. In 2015, how did Idaho Power account for the  
16 increase in DSM labor expenses?

17 A. On a quarterly basis, Idaho Power records an  
18 entry to move the estimated increase in DSM labor expenses

1 from the Rider balancing account to operations and  
2 maintenance expense ("O&M"), FERC Account 908. At the end  
3 of the year, this amount is trued-up to the actual amount  
4 and an entry is made to the labor task of each program work  
5 order that had labor charged to the Rider in 2015, with a  
6 corresponding entry to an O&M task for each of the affected  
7 program work orders. The 2015 accounting entries credited  
8 these amounts to the Rider balancing account and charged  
9 them to O&M, FERC Account 908.

10 In Exhibit No. 1, under the column on the far right  
11 labeled "DSM Labor Transferred to O&M," the labor amounts  
12 are shown for each program. These amounts represent the  
13 2015 DSM labor expenses above 2010 funding levels for  
14 Rider-funded employees, which totals \$441,856. While these  
15 labor costs have not been funded by the Rider, it is  
16 important to note they are included in total program costs  
17 for the purpose of determining cost-effectiveness.

18 Q. What is the cumulative amount of DSM labor  
19 expense increases that the Company has not received a  
20 prudence determination on since 2010?

21 A. The cumulative amount of DSM labor expense  
22 increases that the Commission has not issued a prudence  
23 determination on since 2010 is \$1,313,407.

24 Q. What is the significance of this amount?

25

1           A.       Because of prior Commission decisions, the  
2 Company is not able to recover these amounts through the  
3 Rider; rather, is required to expense these amounts  
4 annually, which negatively impacts earnings. Idaho Power  
5 continues to believe these amounts represent labor costs  
6 necessary to acquire DSM savings and the amounts should be  
7 fully recoverable.

8           Q.       Please describe the prior year-end accounting  
9 adjustment included in Exhibit No. 1.

10          A.       In 2014, two incentive payments in the Energy  
11 House Calls program were charged to the Idaho Rider when  
12 they should have been charged to the Oregon Rider. In last  
13 year's prudence filing, Case No. IPC-E-15-06, Idaho Power  
14 proposed an adjustment of \$1,153 that decreased the amount  
15 of 2014 expenses requested for prudence determination.  
16 In Order No. 33365, the Commission approved that  
17 adjustment. This correction occurred in 2015 and was  
18 returned to the Rider account via an accounting entry. In  
19 order to arrive at the actual total program expenses for  
20 2015, this amount is added back to this year's prudence  
21 request to avoid understating actual 2015 program expenses.  
22 This is shown in the Adjustments section of Exhibit No. 1  
23 under "Prior Year-end Accounting Adjustment, Energy House  
24 Calls Program Correction."

25

1 Q. Please summarize the impact of the adjustment  
2 described above to the Idaho Rider.

3 A. As shown in Exhibit No. 1, this adjustment  
4 increases the total Rider-funded expenses to \$28,495,701.  
5 The demand response program incentive payment amount had no  
6 adjustment and remains at \$6,701,263. The post-adjustment  
7 total of these two amounts is \$35,196,964.

8 Q. Did Idaho Power transfer Rider funds to  
9 customers through a credit, or reduction, in the 2015/2016  
10 PCA?

11 A. Yes. On April 15, 2015, Idaho Power filed its  
12 annual PCA in Case No. IPC-E-15-14. As part of this case,  
13 the Company requested the Commission approve the continued  
14 application of an annual PCA credit related to the Rider in  
15 the amount of \$3,970,036 in order to maintain the revenue  
16 neutrality associated with the June 2014 update to the  
17 normalized level of net power supply expenses included in  
18 base rates and approved by Order No. 33000. The Commission  
19 approved this transfer in Order No. 33306. This transfer  
20 had no impact on energy efficiency activities in 2015.

21 Q. What was the year-end 2015 balance of the  
22 Rider?

23 A. The Rider account balance at December 31,  
24 2015, was a positive \$6,554,074. Table 7 below shows the  
25 January 2015 beginning balance; the accounting adjustment

1 described above; the funding and interest items, expenses,  
2 and transfers; and the ending balance as of December 31,  
3 2015.

4 **Table 7**

<b>Idaho Energy Efficiency Rider (January-December 2015)</b>	
<b>Idaho Energy Efficiency Rider</b>	
2015 Beginning Balance	\$ (782,231)
2015 Accounting Adjustment	1,153
2015 Funding plus Accrued Interest	39,800,889
<b>Total 2015 Funds</b>	<b>39,019,811</b>
2015 Expenses (Exhibit No. 1)	(28,495,701)
Transfer to PCA (Commission Order No. 33306)	(3,970,036)
<b>Balance as of December 31, 2015</b>	<b>\$ 6,554,074</b>

5 **III. 2015 COST-EFFECTIVENESS OVERVIEW**

6 Q. What is Idaho Power's overall goal when it  
7 comes to DSM cost-effectiveness tests?

8 A. Idaho Power's goal is to have all programs  
9 achieve benefit/cost ratios of 1.0 or greater for the TRC  
10 and the UC tests, and the Participant Cost Test ("PCT") at  
11 the program and measure level where appropriate. Idaho  
12 Power reviews the cost-effectiveness results for each  
13 program and measure on an annual basis to determine whether  
14 the program should continue or be modified in some way to  
15 ensure its ongoing cost-effectiveness. If a particular  
16 measure or program is pursued even though it will not be  
17 cost-effective from each of the three tests, Idaho Power  
18 works with the Energy Efficiency Advisory Group ("EEAG") to

1 get advice and seek alignment on the continued offering.  
2 If the measure or program is indeed offered, the Company  
3 will explain why the measure or program was implemented or  
4 continued when it seeks recovery of the incentives and  
5 expenses associated with that program.

6 The Company believes this approach aligns both with  
7 past Commission orders as well as the expectations outlined  
8 in the DSM Memorandum of Understanding signed by Idaho  
9 Power, Avista Corporation, Rocky Mountain Power, and  
10 Commission Staff and presented to the Commission in Case  
11 No. IPC-E-09-09.

12 The cost-effectiveness test methodologies and  
13 assumptions are described in more detail in the first pages  
14 of *Supplement 1: Cost-Effectiveness* ("Supplement 1") that  
15 is included in Attachment 1 to the Application in this  
16 proceeding.

17 Q. Does the Company place emphasis on particular  
18 cost-effectiveness tests?

19 A. Yes. The Company believes all the tests are  
20 important and should be considered in relation to each  
21 other. However, because of the need to compare demand-side  
22 resources to supply-side resources, Idaho Power has  
23 generally placed emphasis on the TRC and UC tests. In the  
24 2015 prudence request, the Company continues to emphasize  
25 both of these tests.

1           Some parties in Idaho Power's 2014 DSM prudence  
2 request (Case No. IPC-E-15-06) argued that the Company  
3 should focus on the UC test as "a better measure of cost  
4 effectiveness than the TRC" and that the Commission should  
5 "determine prudence based primarily on the Utility Cost  
6 Test results for each program." Staff's Comments at 10;  
7 ICL's Comments at 3, respectively. In its Reply Comments,  
8 the Company clarified that it "believes each test provides  
9 value and that including all tests when evaluating program  
10 performance is best practice." Idaho Power's Reply Comments  
11 at 5. The Company further asked for specific guidance from  
12 the Commission "in its order in this matter so that Idaho  
13 Power is aware that this is the Commission's intent going  
14 forward." *Id.* The Commission stated:

15           We thus find it reasonable for the  
16 Company to continue screening potential  
17 programs using each test as a  
18 guideline, and to advise us on how the  
19 Company's programs fare under each  
20 test. When the Company ultimately  
21 seeks to recover its prudent investment  
22 in such programs, however, we believe  
23 the Company may (but need not  
24 exclusively) emphasize the UCT-and that  
25 test's focus on Company-controlled  
26 benefits and costs-to argue whether the  
27 programs were cost-effective.

28  
29 Order No. 33365 at 9-10.

30  
31           Q.       What were the results of the 2015 cost-  
32 effectiveness analyses?

33



1 on Exhibit No. 2. The details of these calculations are in  
2 Supplement 1 of the DSM 2015 Annual Report.

3 Q. Does Idaho Power calculate cost-effectiveness  
4 for its three demand response programs?

5 A. Yes. However, benefit/cost ratios are  
6 currently not calculated for the three demand response  
7 programs. Instead, the methodology used to determine the  
8 cost-effectiveness of the demand response programs was last  
9 updated in 2014 and was not changed during 2015. As part  
10 of the public workshops in conjunction with Case No.  
11 IPC-E-13-14, Idaho Power and other stakeholders agreed on  
12 a methodology for valuing demand response. The settlement  
13 agreement, as approved in Commission Order No. 32923,  
14 defined the annual cost of operating Idaho Power's demand  
15 response portfolio must be no greater than \$16.7 million.  
16 This \$16.7 million value is the levelized annual cost of a  
17 170 MW deferred resource over a 20-year life. In 2015, the  
18 system-wide cost of operating the three demand response  
19 programs was approximately \$9 million (\$7 million of  
20 incentives and \$2 million of other costs). The amounts  
21 attributable to the Idaho-only jurisdiction were \$8.5  
22 million (\$6.7 million of incentives and \$1.8 million of  
23 other costs). It is estimated that if the three programs  
24 were dispatched for the full 60 hours allowed, the total

25

1 costs would have been approximately \$12.4 million on a  
2 system-wide basis.

3 Q. Which programs did not have a benefit/cost  
4 ratio greater than 1.0 in 2015 for both the TRC and the UC  
5 perspectives?

6 A. As shown in Exhibit No. 2, two programs did  
7 not achieve the 1.0 benefit/cost ratio threshold in 2015  
8 under the TRC and UC tests—the Weatherization Assistance  
9 for Qualified Customers (“WAQC”) program and Weatherization  
10 Solutions for Eligible Customers (“Solutions”) program,  
11 both of which are offered to limited-income customers. The  
12 PCT is not calculated for these programs because the  
13 programs impose no direct costs on the participants.

14 Q. Please explain why the WAQC program was not  
15 cost-effective in 2015 and what actions the Company has  
16 taken to address cost-effectiveness.

17 A. The WAQC program provides real and substantial  
18 per home savings, but due to the costs of comprehensive  
19 whole-house weatherization, it is difficult for the value  
20 of the savings to outweigh the costs. The weatherization  
21 services provided through the WAQC program are consistent  
22 with the Idaho State Weatherization Assistance Program  
23 (“WAP”) guidelines and are offered at no charge to the  
24 participant. Because this program is designed for limited-  
25 income customers, Idaho Power believes there are other

1 benefits to this program that are difficult to quantify.  
2 Because this program is offered in coordination with the  
3 state WAP under U.S. Department of Energy guidelines,  
4 changes to this program must be made by the state WAP.  
5 Idaho Power continues to work diligently in partnership  
6 with its program partners, stakeholders, and vendors to  
7 streamline operations, adjust offerings, and develop more  
8 accurate tools to make this program more cost-effective.

9 Q. Please explain why the Solutions program was  
10 not cost-effective in 2015 and what actions the Company has  
11 taken to address cost-effectiveness.

12 A. Similar to the WAQC program, the Solutions  
13 program provides real and substantial per home savings, but  
14 due to the costs of comprehensive whole-house  
15 weatherization, it is difficult for the value of the  
16 savings to outweigh the costs. Idaho Power continues to  
17 work diligently in partnership with its program partners,  
18 stakeholders, and vendors to streamline operations, adjust  
19 offerings, and develop more accurate tools to make this  
20 program more cost-effective. For instance, in 2015,  
21 landlords who participated in the program were required to  
22 fund at least 10 percent of the project and the Company  
23 held the average cost per home constant from 2014 level for  
24 the weatherization contractors, actions which helped to  
25 keep the cost of the program down.

1           In 2016, the Company plans to explore the inclusion  
2 of potential new energy savings measures with the  
3 weatherization contractors.

4           Q.     Does Idaho Power plan to continue to offer the  
5 WAQC and Solutions programs in the future?

6           A.     Yes. Unless the Commission directs otherwise,  
7 Idaho Power will continue its efforts to improve the cost-  
8 effectiveness of these programs while at the same time  
9 offering them to the Company's limited-income customers on  
10 an ongoing basis.

11          Q.     Which other program did not have a  
12 benefit/cost ratio greater than 1.0 in 2015 from the  
13 perspective of the TRC?

14          A.     As shown in Exhibit No. 2, the Home  
15 Improvement Program had a benefit/cost ratio below 1.0 from  
16 the TRC perspective in 2015. However, it did have a  
17 benefit/cost ratio well above 1.0 from the UC perspective.

18          Q.     Why did the Home Improvement Program not meet  
19 the TRC test threshold of 1.0 and how is the Company  
20 planning to address the cost-effectiveness of the program  
21 in 2016?

22          A.     The Regional Technical Forum reduced savings  
23 for single-family home weatherization measures in October  
24 of 2014 and revised those savings in the spring of 2015.  
25 As a result of the reduction in savings, four of the six

1 individual measures offered in the Home Improvement Program  
2 are no longer cost-effective from the TRC perspective.  
3 Because Idaho Power incorporated the revised savings for  
4 all 2015 projects, the average savings per project was just  
5 under 50 percent of the average savings for 2014 projects.

6 In 2016, the Company will evaluate the non-cost-  
7 effective measures and the impact on the program's cost-  
8 effectiveness to determine if these measures should be  
9 modified or removed from the program. Idaho Power will  
10 present possible program and/or measure modifications to  
11 EEAG in order to seek input prior to making any changes to  
12 the program.

13 Q. Did Idaho Power calculate cost-effectiveness  
14 for each measure within each program?

15 A. Yes. In 2015, Idaho Power evaluated the  
16 benefits and costs of 270 measures from both the TRC and  
17 the UC perspective. The results of these calculations  
18 along with measure assumption details and source  
19 documentation can be found in Supplement 1 to the DSM 2015  
20 Annual Report.

21 Q. How did Idaho Power address any individual  
22 measures that are not cost-effective based on one or more  
23 tests?

24 A. The cost and benefit values used in the  
25 various analyses are based on markets, technologies,

1 economic inputs, savings estimates, and cost estimates,  
2 which can change over time. When a measure is determined  
3 not to be cost-effective at a specific point in time, Idaho  
4 Power first evaluates whether the inputs used in the  
5 calculations are still correct and then determines if  
6 measure parameters should be modified or whether the  
7 measure should be eliminated. The measures that are not  
8 cost-effective from a TRC or UC test perspective will be  
9 discontinued, analyzed for additional non-energy benefits,  
10 modified to increase potential per unit savings, or  
11 monitored to examine their impact on the specific program's  
12 overall cost-effectiveness. For additional detail on  
13 measure analysis refer to Supplement 1.

#### 14 **IV. EVALUATION ACTIVITY OVERVIEW**

15 Q. What is the Company's approach to DSM program  
16 evaluation?

17 A. In order to ensure the ongoing cost-  
18 effectiveness of programs through validation of energy  
19 savings and demand reduction, and to guide the efficient  
20 management of its programs, the Company relies on  
21 evaluations by third-party contractors chosen through a  
22 competitive bidding process, internal analyses, and  
23 regional and national studies. Idaho Power uses industry-  
24 standard protocols for its internal and external evaluation  
25 efforts. Process and impact evaluations are typically on a

1 three-year cycle for each program; however, the timing of  
2 specific program evaluations is based on considerations  
3 regarding program needs. The Company actively participates  
4 in regional groups that evaluate new technologies and  
5 advancements. *Supplement 2: Evaluations* ("Supplement 2")  
6 to the DSM 2015 Annual Report provides additional  
7 information regarding how Idaho Power plans, evaluates, and  
8 reports its DSM activities.

9 Q. How does Idaho Power utilize the evaluations  
10 described above?

11 A. Idaho Power uses the results of its  
12 evaluations to inform decisions related to program  
13 improvement, to compare processes to industry best  
14 practices, and to validate reported program savings.

15 Q. What evaluation activities took place in 2015?

16 A. In addition to the annual cost-effectiveness  
17 analyses that the Company conducts for each program, in  
18 2015, Idaho Power completed three combination impact and  
19 process evaluations on the following programs: Home  
20 Improvement Program, Ductless Heat Pump Pilot, and See ya  
21 later, refrigerator<sup>®</sup>. Additionally, Idaho Power conducted  
22 impact evaluations on the A/C Cool Credit, Irrigation Peak  
23 Rewards and Flex Peak programs. All of these evaluations  
24 were conducted by third-party contractors.

25

1 Idaho Power also administered surveys on several  
2 programs in 2015 to measure program satisfaction.  
3 Participant surveys were conducted for Easy Upgrades, Home  
4 Energy Audit, Shade Tree Project, Weatherization Assistance  
5 for Qualified Customers, and Weatherization Solutions for  
6 Eligible Customers.

7 The final reports for these evaluations and studies,  
8 surveys, and the market effects evaluations conducted by  
9 NEEA are included in Supplement 2 to the DSM 2015 Annual  
10 Report.

11 Q. Does Idaho Power have a DSM program evaluation  
12 plan for 2016?

13 A. Yes. The 2012-2016 DSM Program Evaluation  
14 Plan is attached as Exhibit No. 3 and is also included in  
15 Supplement 2. In 2016, Idaho Power's evaluation plan  
16 includes five impact evaluations and three process  
17 evaluations. This plan is intended to be used as a guide  
18 and may change based on need, timing, or other factors.

19 **V. STAKEHOLDER INPUT**

20 Q. What opportunities exist generally for  
21 external parties to provide input and guidance to Idaho  
22 Power's DSM efforts?

23 A. In 2002, Idaho Power formed the EEAG to  
24 provide input on enhancing existing DSM programs,  
25 recommending new energy efficiency measures, and

1 implementing energy efficiency programs. Members include  
2 customer representatives from residential, irrigation,  
3 commercial, and industrial sectors, technical experts, as  
4 well as representatives for senior citizens, limited-income  
5 individuals, environmental organizations, state agencies,  
6 the Idaho Public Utilities Commission, the Public Utility  
7 Commission of Oregon, and Idaho Power. In 2015, Idaho  
8 Power contracted with a professional facilitator to improve  
9 the efficiency of EEAG meetings. The Company held four in-  
10 person EEAG meetings and one conference call. During these  
11 meetings, Idaho Power discussed and requested  
12 recommendations on a broad range of DSM issues.

13 In 2014, the Company organized an Energy Efficiency  
14 Working Group and invited members of the Integrated  
15 Resource Plan Advisory Committee ("IRPAC"), EEAG, and other  
16 interested parties to attend. The Company held two public  
17 workshops during 2014 with the Energy Efficiency Working  
18 Group and reported to the Commission on those activities in  
19 Case No. IPC-E-15-06. In that case, the Company advised  
20 the Commission that it was investigating the potential  
21 benefits of energy efficiency programs deferring the need  
22 for Transmission and Distribution ("T&D") investment and  
23 indicated that a discussion of preliminary findings was  
24 anticipated to be reported at the June 2015 IRPAC meeting.

25

1 Q. Is the Company continuing its investigation  
2 into potential T&D benefits of energy efficiency?

3 A. Yes. A member of Idaho Power's T&D planning  
4 group presented preliminary findings at the May 7, 2015,  
5 IRPAC meeting in conjunction with a discussion about asset  
6 replacement deferment. The Company is continuing its  
7 investigation of energy efficiency related T&D benefits  
8 during 2016 and will present results to the Energy  
9 Efficiency Working Group of IRPAC as part of the 2017  
10 planning cycle.

11 **VI. CONCLUSION**

12 Q. Do you believe that the information contained  
13 in this testimony and attached exhibits supports a prudence  
14 determination for 2015 DSM expenses?

15 A. Yes. The DSM 2015 Annual Report details Idaho  
16 Power's DSM offerings in program specific sections. Based  
17 on the 2015 DSM Annual Report, the testimony set forth  
18 above, in the attached exhibits, Idaho Power respectfully  
19 requests the Commission determine that \$35,196,964 of DSM  
20 expenses incurred in 2015 for the acquisition of demand-  
21 side resources were prudently incurred.

22 Q. Does this conclude your testimony?

23 A. Yes, it does.

24

25

