

Jean Jewell

From: Front
Sent: Monday, March 01, 2004 2:12 PM
To: Jean Jewell
Subject: FW: Complaint acknowledgement

-----Original Message-----

From: Ed Howell
Sent: Monday, March 01, 2004 2:09 PM
To: Front; Beverly Barker; Ed Howell; Tonya Clark
Subject: Complaint acknowledgement

WWW Form Submission:

Monday, March 01, 2004
2:09:27 PM

Name: Gaylord Maughan
Street_Address: 648 E 2600 N
City: Monteviuw
State: Idaho
ZIP: 83435
Home_Telephone: 208-657-2245
Work_Telephone:
E-Mail: gaylord@dcdi.net
Home_Business: Both
Business_Name: Monteviuw Canal Co. (I am the secretary)
Business_Street_Address: 648 E 2600 N. Monteviuw Id 83435
Business_Phone: 208-657-2245
Complaint_Company: Utah Power & Light
Local_Provider:
Contacted_utility: No
Complaint_description: The Power cost surcharge that Utah Power is presently getting should not be adjusted, and continued for 16 more months. It should expire on June 8, 2004 and be dropped. When you approved it in the first place I felt it was wrong, because Utah Power offered that to the pumpers as an incentive to use less power, and it never worked. So they lost money. When we make a mistake and it costs us money, we have to take it out of profits. They made a mistake, so let them take it out of their profits. Its not fair to make us pay for their mistakes.

Transaction ID: 311409.27
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/cons>
User Address: 12.160.229.41
User Hostname: 12.160.229.41