

Jean Jewell

From: Ed Howell
Sent: Friday, December 19, 2003 8:20 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Friday, December 19, 2003
8:20:09 AM

Case: PAC-E-03-14
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Comment_description: As a participant in the load control program in 2003, I would like to view PacifiCorp results in a different light. Item #1: The January 15th notification date is great. My concern is how they will notify. In 2002, the farmers were never notified until the close of sign ups. The only notification was a small newspaper notice which was only published in certain papers - what if I don't take one of those certain papers? They also put a notice in their offices, but no one goes to the office any more since they are not manned. We need direct mailings! They also say they will provide a credit amount in the notice, which is good. But last year (2003) we had problems with those numbers due to misreads or computer errors. This takes time to resolve. There is no real policy on how to resolve this problem. Last year it was July 15th before we resolved this issue! If all dates are met and all info is correct, everything works. But from past experience, this is not the case and we can't make a decision without that information. Yet, no avenue is set for those with problems. We are at the mercy of the power company. Item #6: They limit the cost for participating customers. We as users have no control over the cost. We can't install the equipment or purchase the equipment. Many times we can go to the private sector and do a job cheaper than PacifiCorp, but we don't have that option! This cost shouldn't be billed to the user -- the Company has no incentive to hold down costs!

I would also like to comment on the Idaho 2003 Irrigation Load Control Credit Rider Program Impact Evaluation. The report gives the impression that it was a success. I would like to point out that there were 4,466 individually metered sites and only 402 sites participated - a 9% participation. I'm not sure of the over all participation in the old load control program, but we were 100% in past years. In 2003 we followed the numbers with only an 8% participation. I feel from this standpoint, that the program did not meet the needs of the users.

I found several errors in Item No. II Data and Assumptions. (1) Assumptions that the irrigator didn't make up for the off time usage. The company assumed because demand didn't go above normal demand that farmers were not making up for the lost time. Farmers do not have another pump to make up with. If we look at KW usage, you will find that same KW is used during off time which is more efficient for the company. My pump used more KW in 2003 than in 2002. (2) The above conclusion will affect the next assumption by the company on cost analysis. They assume that the company lost power sales or KW usage due to the load control and claim this as a cost to have the program. It should be considered as a profit because there is no loss and the power is being used during off peak which is a better and more efficient use of operation. Because of this, the return to the user should be increased. The savings to the user are not enough to get wide spread participation. If these were more in line, it would even show better savings to the company.

I feel that the assumption that lost participants will easily be replaced is not so. We participated in 2003, but if the savings to the user are not increased, we found the 2003

program non-profitable and will not be participating in 2004. We also only participated on the 400 hp pump because anything under this was not profitable in 2003. Our conclusion is that 2004 is also non-profitable.

Transaction ID: 1219820.9

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