



December 17, 2010

VIA OVERNIGHT DELIVERY

Jean D. Jewell
Commission Secretary
Idaho Public Utilities Commission
472 W. Washington
Boise, ID 83702

**Re: Case No. PAC-E-10-07
REXBURG BENCH REQUEST
GRACE CUSTOMER COMPLAINT**

RECEIVED

2010 DEC 20 AM 9:16

IDAHO PUBLIC
UTILITIES COMMISSION

201 South Main, Suite 2300
Salt Lake City, Utah 84111

Dear Ms. Jewell:

Please find enclosed for filing Rocky Mountain Power's Exhibit No. 95 - Rexburg Bench Request and Exhibit No. 96 Fish Haven Sewer District. At the Public Hearings in Rexburg December 14, 2010 Commissioner Smith requested that the Company provide a response to comments about economic development, Exhibit No. 95 responds to the bench request. At the Public Hearings in Grace a customer raised a concern about a line extension Exhibit No. 96 provides an explanation behind that project.

Any inquiries may be directed to Ted Weston, Idaho Regulatory Manager at (801) 220-2963.

Very truly yours,

Jeffrey K. Larsen
Vice President, Regulation

cc: Service List

Enclosures

CERTIFICATE OF SERVICE

I hereby certify that on this 17th day of December, 2010, I caused to be served, via E-mail, a true and correct copy of Rocky Mountain Power's Exhibits 95 and 96 in Case No. PAC-E-10-07 to the following:

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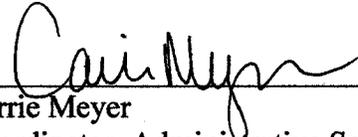
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Carrie Meyer

Coordinator, Administrative Services

Exhibit No. 95 – Rexburg Bench Request

Testimony was provided By Mayor Richard Woodland regarding a tire manufacturer and another company that was going to use straw to make paper products in the Rexburg area. Individuals stated the ultimately these industries did not locate in Rexburg because of lack of utilities. Mr. Stephen Zollinger associated with the City of Rexburg testified that Rocky Mountain Power had stated that the city would need to invest \$1 million for expansion of the distribution system. While these two issue sound as if they were related they are not. Rocky Mountain Power has not received any formal or informal requests for electric service from any industrial developers.

BYU-Idaho has announced that they intend to expand enrollment by 3,500 students by 2012. The City wants all housing for the increased enrollment to be located in the City not on the campus. BYU-Idaho is planning on providing student housing inside their campus boundary if housing is unavailable outside of campus. New housing represents a substantial tax base increase to the City if located off campus.

The Company has met with the City of Rexburg and discussed areas of new growth and also with BYU-Idaho. There are areas inside the City of Rexburg where the Company would welcome a new 2.8 MVA load which would not require expansion, unfortunately, that is not the location where the housing developer wanted to build.

The Company had one casual verbal request from a housing developer asking about service of a 2.8 MVA load in an area where we needed to upgrade our facilities in order to serve them. A verbal ball park guess for the improvements was \$1 million. No formal request was made so the Company has not prepared an estimate nor provided a formal estimate.

The Company has the capacity for small loads of less than 500 kVA which would not "break the camel's back" in the city of Rexburg, however a 2.8 MVA load does. Unfortunately, the Company has not had any new requests in the last six months that would drive network improvements outside of our line extension policy.



Exhibit No. 96 – Fish Haven Sewer District

The comments by Mr. Howard Larsen at the Public hearings December 15, 2010 in Grace was the first that the Company knew that the Fish Haven Sewer district was upset. The portrayal that they were next in line and the Company would start immediately when the contracted was signed September 15, 2010 was also not accurate.

Acquiring the right of way for the new power line delayed the Fish Haven Sewer District project significantly. The contract with the Fish Haven Sewer District was not finalized until September 15, 2010. The Company does not order material or schedule jobs for large projects until we have a signed contract and the customer advance is paid. Once the contract is signed the job is given to the scheduling group to schedule based on the date of material delivery and other jobs in the work schedule. The Company attempts to schedule at least 3 weeks out. The projected started date was the first week of November due to other work that was already scheduled that had to be completed first.

The Montpelier crew had a large project for the State of Idaho that started in August and went to the end of October which had to be completed before it started to snow, due to the location of that project. We were hoping to start the Fish Haven project early summer before the State of Idaho project but the acquiring of the right of way slowed the process. It is usually the customer responsibility to acquire right of way but the Company was willing to assist them to attempt to move the project along. The Company's employees have worked hard at delivering excellent customer service. When the Company has an issue with a customer we attempt to resolve in a timely and professional manner. Listed below is the project log of all contact with the customer.

Project Time Line Work Order #005397303

01-21-2010 – Customer called the business center and the work request was sent to the Montpelier Office.

01-21-2010 – Jana Hansen, service coordinator in the Montpelier office, contacted the customer.

01-26-2010 – Scott Jessen, Estimator in the Montpelier office, set up an appointment up with the representatives of the Fish Haven Sewer District. Steve Hardy Fish Haven Sewer Representative and Hailey Barnes from Keller Associates the engineering firm doing the design work.

02-10-2010 – Scott Jessen did a field visit to the job site and visited with Steve Hardy and Hailey Barnes to discuss the project, possible routes. After returning to the office that day, Scott faxed a commercial load sheet to the Hailey Barnes. This is needed in order to estimate the wire and transformer size. Scott requested a survey to be completed for the overhead line. The date of 04-15-2010 was set up and all parties agreed to meet for another field visit.

03-19-2010 – Hailey Barnes sent the load data sheet back to Scott.

04-15-2010 – Scott met with Steve Hardy, Hailey Barnes, Wayne Keetch (property owner to the south of the project) Greg Skinner (Bear Lake County road supervisor) and Ken Lasson at the job site to mutually agree upon a line route. The group determined at that time that the

Spring Creek Road was not wide enough to accommodate a power line. It was determined that locating the power line on private property just north of Spring Creek Road was the best option. Rocky Mountain Power and Fish Haven Sewer District agreed to work with the landowners, Mike Baker and Ron Peterson, to acquire a 20 foot wide easement. The surveyor completed a survey at that time.

04-21-2010 – Scott designed and estimated the project after receiving the information from the surveyor. Scott sent a contract with a letter stating the price of the project to Steve Hardy and to Hailey Barnes. In the letter, he also stated that the price would only be valid if Rocky Mountain Power and the Fish Haven Sewer District were able to acquire the required easements from the landowners.

05-20-2010 – Scott sent a letter to Mike Barker, the land owner, asking him if he had received the easement documents. Scott also called Steve Hardy and reported that Mike had not called me back. Steve said that he would contact Mike Barker and try to speed along the process.

06-02-2010 – Scott called Steve Hardy and discussed the possibility of needing to find a different route to build the power line due to the fact that Mike Barker had failed to make contact with anyone at that time. Later in the month, Mike did make contact with Scott and said that he would review the easement documents. Mike was called a couple of more times with no positive results.

06-29-2010 – Received the highway permit from the Idaho Department of Transportation.

08-01-2010 – Scott talked with Steve Hardy and it was determined that they would have to look at a different route for the power line. It was decided to route the line along the sewer lagoons to the south. This property is owned by the Fish Haven Sewer District and they would provide the needed easements for the power line.

08-19-2010 – The surveyor, Scott and Steve met at the project location and agreed on a new location for the power line. The line was re-surveyed.

08-26-2010 – Scott received the new survey and he re-estimated and re-designed the job and sent a new contract and easements to Steve to sign.

09-15-2010 – Steve sent back the signed contract, the signed easements and a check for the advance. At that time the material was ordered for the job. We do not order material for large projects until we have a signed contract and the advance is paid. The job is given to the scheduling group to schedule based on the date of material delivery and other jobs in the work schedule. We attempt to schedule at least 3 week out. The projected started date was the first week of November due to other work that was in the scheduled and had to be completed.

11-08-2010 – The Montpelier crew had planned to start the actual work on the project. It was discovered that morning by crew when they arrived at the job site that the pole route had been flooded due to a neighbor releasing water to flood his field and due to heavy rains. The crew unloaded material and did what work they could.

11-08-2010 – The crew worked with the Fish Haven Sewer District is finding a way to divert the water that was flooding the pole route.

11-10-2010 – The crew was unable to access the job site due to heavy snow and extreme winter conditions. The crew framed poles in the shop that day for the project.

11-11-2010 – Crew went to job site set poles

11-12-2010 - Crew framed and set poles at the job site.

11-15-2010 – Crew framed and set poles there were heavy winds and extreme winter conditions slowing the project.

11-16-2010 – Crew responded to outages in the Bear Lake Area

11-17-2010 – Crew worked on project – partial day due to outage clean up from the day before.

11-18-2010 – Crew worked on project

11-19-2010 – Crew finished setting last poles in the swampy flooded area.

11-22 - 23-2010 – Crew worked trouble and was on standby in order to respond to any outages caused by the extreme cold and winter conditions those few days.

11-23-2010 – Fish Haven Sewer District called Rocky Mountain Power to let them know that they finally had their meter base and would get it ready for us.

11-24-2010- The crew worked on the Sweetwater and Snow Meadow job due to a couple of the employees being off sick.

11-25-2010 – Crew repaired a bad underground cable

11-29-2010 to 12-13-2010 – The crew worked on smaller customer jobs due to employees being off due to illness.

12-14-2010 – Crew worked on bad underground cable

12-15-2010 to 12-23-2010 – Crew working on the Fish Haven Sewer District project.