

✓ Jean. Ask  
sent 6/7/10

✓ M. AJ.

✓ To Commu  
: H

**Jean Jewell**

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**From:** Jean Jewell  
**Sent:** Thursday, June 03, 2010 3:39 PM  
**To:** Jean Jewell  
**Subject:** FW: Ruth M. Foster- 208-754-4760- Utah Power- Regarding rate increase, see email below.

PAC-E-10-07

-----Original Message-----

**From:** ----- [mailto:-----]  
**Sent:** Thursday, June 03, 2010 7:32 AM  
**To:** Front; Beverly Barker  
**Subject:** Consumer Complaint/Inquiry Form

A Complaint/Inquiry from Ruth M. Foster follows:

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**Name:** Ruth M. Foster  
**Contact E-Mail:** -----  
**Daytime Telephone:** 208-754-4760  
**Home Address:** 3572 E. 500 N.  
**City:** Lewisville  
**State:** ID  
**Zipcode:** 83431  
**If this concerns a Business, Business Name:**  
**Business Address:**  
**Business Phone:**  
**Name of Utility Company:** No  
**Have you contacted the utility regarding your concern?:** No

Please describe your question or complaint briefly:

In yesterday's news paper toward the back of the paper, I saw an announcement that I've seen a LOT of in the past year. That is that Utah Power wants another rate increase. You have had MANY in the past few years, and my widow's income is being stretched already. I am on time of day, which in some ways is inconvenient, but I am trying to save money, and noted that the biggest increase would be for users like me. YOU are a monopoly, but you are also human. I would plead that you follow the Golden Rule, (The one our founding fathers implanted in the Constitution) which translated means that if you don't want someone doing something to you, then don't do it to them. We are already being taxed to the hilt. I guarantee that I would/will use a lot more power if you don't increase the rates AGAIN.  
Thank you for reading this. I know a LOT of my friends feel the same as I do. Ruth M. Foster

The form submitted on <http://www.puc.idaho.gov/forms/cons/cons.html>  
IP address is 174.19.187.69  
cons

✓ Ken Hake  
sent 4/9/10

✓ To HV

✓ To Commis.  
: 14

Dear Consumers Division,

6/3/10 RECEIVED

This is regard to the increase in rates that the Rocky Mountain ~~2010~~ JUN -7 PM 2:49 seeking.

My wife and I are retired on a small income. We do our best to save electricity in every way we possibly can. Our home is all electric, which doesn't help. We have used up what little savings we have to get a new roof and windows to help bring down the costs of heating our house, along with burning wood in the wood stove. We spend a lot of the summer cutting up downed trees to supply us for the winter. At 68 and climbing, this isn't getting any easier. The power company keeps pushing us to save energy. We are doing our very best. Now since they aren't making more millions for their stockholders, they want to raise the rates. To me, telling us to save on one hand and raising the rates to get more profits is just putting us more in debt, and them, bigger houses and toys to play with at our expense. It is just not right.

We are on the Time of Use program, which they are seeking a 15.7 percent increase, and the largest of the increases they are asking for. Our program is nice, but you can only do so much saving of electricity between 11 pm and 8 am unless you stayed up all night and slept during the day. We do all the laundry on weekends, and everything else we can manage to do to save on those two days. It's not easy, but we have to keep our bill down so we are able to pay it.

We are asking for your help in this matter so we can still afford to pay our bill if you can keep their rates down to an affordable rate. Maybe their stockholders and the CEO can live on one less steak or expensive toy to play with, which the rest of us have learned to do without.

Thank you for your help. Have a nice day.

Ray & Kathy Bozzo  
9729 N. 75<sup>th</sup> E.  
Idaho Falls, ID 83401-5536