

**Jean Jewell**

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**From:** Jean Jewell  
**Sent:** Thursday, July 01, 2010 4:36 PM  
**To:** Jean Jewell  
**Subject:** FW: Case Comment

-----Original Message-----

**From:** highland.jones@gmail.com [mailto:highland.jones@gmail.com]  
**Sent:** Thursday, July 01, 2010 6:30 AM  
**To:** Front; Beverly Barker  
**Subject:** Consumer Assistance Form

Consumer Assistance Form submitted by Claudia Jones follows:

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*PAC-E-10-07*

**Name:** Claudia Jones  
**Contact E-Mail:** [highland.jones@gmail.com](mailto:highland.jones@gmail.com) **Daytime Telephone:** 208-357-5470  
**Home Address:** 561 E, 1200 N  
**City:** Shelley  
**State:** ID  
**Zipcode:** 83274  
**If this concerns a Business, Business Name:**  
**Business Address:**  
**Business Phone:**  
**Name of Utility Company:**  
**Have you contacted the utility regarding your concern?:** No

Please describe your question or complaint briefly:

I heard Rocky Mountain Power will be requesting another rate hike in the near future. As my salary was cut recently, as I'm certain others have been, this is not the time to be raising rates. If things continue like this, people are going to lose their homes because they can't make the payments. That is our situation. Money will only stretch so far. Please give this your consideration.

I also heard a new wind farm will be operating in the hills in the Goshen area, but instead of giving Idaho residents a rate decrease or benefit of some sort (for having these in our area and putting up with the view and the wind), the power will be going to California. Tell me this isn't so, please. Thanks. Mrs. Claudia Jones

The form submitted on <http://www.puc.idaho.gov/forms/cons/cons.html>  
IP address is 205.185.66.22  
cons

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**Jean Jewell**

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**From:** rovervanleu@yahoo.com  
**Sent:** Tuesday, July 06, 2010 4:54 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Jay Van Leuven follows:

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Case Number: PAC-E-10-07  
Name: Jay Van Leuven  
Address: 3358 E Sandy Drive  
City: Idaho Falls  
State: Idaho  
Zip: 83401  
Daytime Telephone: 208-346-8564  
Contact E-Mail: [rovervanleu@yahoo.com](mailto:rovervanleu@yahoo.com)  
Name of Utility Company: Rocky Mountain Power  
Acknowledge: acknowledge

Please describe your comment briefly:

Right now we are in the difficult economy time, and Rocky Mountain Power had rose the power cost twice last year. Why do they need another raise on the bill? I have not seen any improve in the outages and power surges and I do not think it is not right that the company want increase the bill...plus other utilities already rose our billings. I am kind of fed up right now.

Jay

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 134.20.11.89

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**Jean Jewell**

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**From:** candepainting@gmail.com  
**Sent:** Thursday, July 01, 2010 3:59 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Candi Sweeten follows:

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Case Number: PAC-E-10-07  
Name: Candi Sweeten  
Address:  
City: Rexburg  
State: ID  
Zip:  
Daytime Telephone:  
Contact E-Mail: [candepainting@gmail.com](mailto:candepainting@gmail.com)  
Name of Utility Company: Rocky Mt Power  
Acknowledge: acknowledge

Please describe your comment briefly:

Concerning proposed price increase, I do not agree that the 'Time of Use Residential' service should receive such a high increase (15.6 %) This program is instilled to encourage using electricity during off hours. The proposed increase is the second largest listed in the changes. Those who use this 'off' time should not be penalized more. Actually, I don't think that any price increase, at this time, to a basic need like power, supports good relationships with customers who are already struggling so badly with financial burdens

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 75.174.10.47

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