BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

IN THE MATTER OF THE APPLICATION)
OF PACIFICORP DBA ROCKY MOUNTAIN) CASE NO. PAC-E-12-02
POWER FOR MODIFICATIONS TO THE)
SERVICE AND PERFORMANCE QUALITY) NOTICE OF APPLICATION
REPORTING STANDARDS)
) NOTICE OF
) MODIFIED PROCEDURE
)
) ORDER NO. 32456
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YOU ARE HEREBY NOTIFIED that on January 23, 2012, PacifiCorp dba Rocky Mountain Power filed an Application requesting authorization to modify the Company's existing performance standards program, which includes a customer guarantee provision. The performance standards program was initiated as a result of the merger between ScottishPower and PacifiCorp. The Company committed to a five-year term for the program beginning February 29, 2000. The program was voluntarily extended in 2005, and was further extended by Order No. 29998 through December 31, 2011. In the Commission's final Order No. 32432 entered in Rocky Mountain's 2011 general rate case, the Commission ordered the Company to continue its service performance and quality reporting requirements.

YOU ARE FURTHER NOTIFIED that the Company's Application asserts that, recognizing that the customer guarantee and performance standards programs would be completed by December 31, 2011, the Company initiated meetings with Staff to discuss continuation of the programs. Rocky Mountain is now proposing that the customer guarantee portion continue as before, and that the network performance standard program continue with one modification. Specifically, Network Performance Standard 3 states that the Company will select two under-performing circuits in Idaho on an annual basis and undertake corrective measures to reduce the average circuit performance indicator by 20% within five years. Rocky Mountain proposes to modify Performance Standard 3 to state "the Company will identify reliability areas of concern, the criteria or metric used for determining these areas, in addition to improvement plans to address them." The Company states it is proposing this modification "to

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continue cost-effective improvements in system-wide reliability and to maintain responsiveness in the event of outages." Application, p. 4.

YOU ARE FURTHER NOTIFIED that Rocky Mountain requested that its Application be processed by Modified Procedure. The Commission has determined that the public interest may not require a formal hearing in this matter and will proceed under Modified Procedure pursuant to Rules 201 through 204 of the Idaho Public Utilities Commission's Rules of Procedure, IDAPA 31.01.01.201-204. The Commission notes that Modified Procedure and written comments have proven to be an effective means for obtaining public input and participation.

YOU ARE FURTHER NOTIFIED that any person desiring to state a position on this Application may file a written comment in support or in opposition with the Commission no later than March 12, 2012. The comment must contain a statement of reasons supporting the comment.

YOU ARE FURTHER NOTIFIED that persons desiring a hearing must specifically request a hearing in their written comments. Written comments concerning this Application may be mailed to the Commission and Rocky Mountain Power at the addresses reflected below:

Commission Secretary Idaho Public Utilities Commission PO Box 83720 Boise, Idaho 83720-0074

Mark C. Moench Daniel E. Solander 201 South Main, Suite 2400 Salt Lake City UT 84111

Street Address for Express Mail:

E-Mail: <u>mark.moench@pacificorp.com</u> daniel.solander@pacificorp.com

472 W. Washington Street Boise, ID 83702-5918

These comments should contain the case caption and case number shown on the first page of this document. Persons desiring to submit comments via e-mail may do so by accessing the Commission's home page located at www.puc.idaho.gov. Click the "Comments and Questions" icon, and complete the comment form, using the case number as it appears on the front of this document. These comments must also be sent to Rocky Mountain Power at the e-mail addresses listed above.

YOU ARE FURTHER NOTIFIED that if no written comments or protests are received within the time limit set, the Commission will consider this matter on its merits and NOTICE OF APPLICATION NOTICE OF MODIFIED PROCEDURE

enter its Order without a formal hearing. If written comments are received within the time limit set, the Commission will consider them and, in its discretion, may set the same for formal hearing.

YOU ARE FURTHER NOTIFIED that the Application and supporting workpapers, testimonies and exhibits have been filed with the Commission and are available for public inspection during regular business hours at the Commission offices. The Application and testimonies are also available on the Commission's web site at www.puc.idaho.gov by clicking on "File Room" and then "Electric Cases."

YOU ARE FURTHER NOTIFIED that all proceedings in this case will be held pursuant to the Commission's jurisdiction under Title 61 of the Idaho Code and specifically *Idaho Code* § 61-501, 61-502, and 61-503. The Commission may enter any final Order consistent with its authority under Title 61.

YOU ARE FURTHER NOTIFIED that all proceedings in this matter will be conducted pursuant to the Commission's Rules of Procedure, IDAPA 31.01.01.000 *et seq*.

ORDER

IT IS HEREBY ORDERED that this case be processed under Modified Procedure. Interested persons and the parties may file written comments no later than March 12, 2012.

DONE by Order of the Idaho Public Utilities Commission at Boise, Idaho this 15th day of February 2012.

PAUL KJELLANDER, PRESIDENT

MACK A. REDFORD, COMMISSIONER

MARSHA H. SMITH, COMMISSIONER

ATTEST:

Jean D. Jewell

Commission Secretary

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