

Public Utilities Comm.  
472 Washington  
Boise, Id. 83702

February 12, 2016

PAC-E-16-02

RECEIVED

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IDAHO PUBLIC  
UTILITIES COMMISSION

Dear Sir,

The Rocky Mountain Power Co. is not worthy of a reimbursement for their Energy Efficiency Surcharge. The letters they send out every other month to tell us we are using too much electricity are rude and insulting. Most of my neighbors recognize them as they arrive in our mail and aren't even opened but promptly thrown away. Two of my neighbors and I compared letters and found almost identical faults of over using electricity. I thought that we had a right to use whatever electricity we felt we needed as long as we paid our bills on time. They compare our usage to 100 fictitious neighbors. We don't have 100 people living in a five mile radius of our homes. Six of the houses are very new and four are over fifty years old, hardly a fair comparison or 100 homes in our area. These letters cost money to print and mail out only to feed the landfill.

Their other expense is their T.V. ads that rant the same story-- turn down your thermostat, change light bulbs, buy a new refrigerator and hot water heater. Have you priced them lately?

It would be much more to the point if Rocky Mountain Power would give us better service. It is ridiculous in this climate to have out electricity go out every other month. Of course they blame it on dust, ice, wind, and always the squirrels. Most of the time the outage is from the substation and I don't think the previous excuses hold water there. Rocky Mountain has a monopoly on our service. We should be allowed to choose either Rocky Mountain or Fall River, especially as Fall River has equipment often across the street from us. Rocky Mountain's use of these funds is wasteful and inefficient. Please refuse their request.

Sincerely,



Luanne Owen