

✓ Gen. Ask sent 8/11/04 ✓ To A.V. ✓ To Commes
; H

Jean Jewell

From: Ed Howell
Sent: Wednesday, August 11, 2004 1:04 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Wednesday, August 11, 2004
12:03:40 AM

Case: AVU-G-04-2
Name: Deon Masker
Street Address: 6848 N. Government Way #114-22
City: Dalton Gardens
State: Idaho
ZIP: 83815
Home Telephone: 208-762-4688
E-Mail: deonm@adelphia.net
Company: Avista

mailing_list_yes_no: yes
Comment_description: This is to strongly advise the commission that we feel that the proposed "gas cost adjustment" rate of 14.2% is totally outrageous!!

WE live on a fixed income, as do most older folks, and we don't get a raise of 14.2% in our social security and we find it so dang hard to make ends meet as it is without this being proposed to take more from our meager means. Is the bottom line starvation for us as rate increase for EVERYTHING?

Why can't they cut the fat cat salaries at the top of the company? I'm sure they could all live on a few dollars less a month than we can!! Maybe take one less vacation a year or drive one less luxury car.

We doubt that this space for comments will actually do any good, but at least you can't blame us for not trying!!!!

Just don't allow it is the bottom line as far as we are concerned. Think of us small peons for a change, please!!!!

Transaction ID: 811003.40
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 67.22.55.20
User Hostname: 67.22.55.20

✓ Gen Ask
sent 8/11/04

✓ To AV.

✓ To Commu.
H

Jean Jewell

From: Ed Howell
Sent: Sunday, August 01, 2004 11:12 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Sunday, August 01, 2004
10:12:24 AM

Case: avu-g-04-2
Name: Stephanie
Street Address: 1201 e.indiana
City: Coeur d'Alene
State: Id
ZIP: 83814
Home Telephone:
E-Mail: ladyluck83858@yahoo.com
Company: Avista
mailing_list_yes_no: yes

Comment_description: I am writing in regards to avista asking for another rate increase. I feel that the electric company has already increased their rates more then enough. This is the second time this year that they have got a rate increase. Pretty soon they are going to make it where the low income, the elderly, and the retirees can't afford electric any more. If they keep increasing the rates then no one will be able to afford to heat their homes. I dont see a increase in peoples income when the cost of living goes up. I personally hope that they do not get the grant for the rate increase. Avista has become money hungry.

Transaction ID: 811012.24
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 67.22.58.67
User Hostname: 67.22.58.67

✓ Gen Ack
Sent 8/11/04

✓ To A.V.

✓ To Commms
; H

Jean Jewell

From: Ed Howell
Sent: Saturday, July 31, 2004 8:45 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Saturday, July 31, 2004
7:45:06 PM

Case: AVU-G-04-2
Name: Doug & Connie Hochberger
Street Address: 4374 Alderbrook Dr
City: Coeur d Alene
State: Idaho
ZIP: 83815
Home Telephone: 208 676 8788
E-Mail: twohochs@juno.com
Company: Avista
mailing_list_yes_no: yes

Comment_description: Avista should not be allowed to raise rates and pass onto their consumers...the average family is having an unbelievable time as it is to stretch money. If Avista desires more revenue, perhaps they should think about looking at salaries of CEO's and executives and make wage adjustments. I do believe Avista would be able to raise the revenue needed...this way customers would not be taken advantage of again.

Transaction ID: 7311945.6
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 63.187.240.182
User Hostname: 63.187.240.182

✓ Gen. Ack sent 8/11/04 ✓ To AV. ✓ To Commus
; H

Jean Jewell

From: Ed Howell
Sent: Saturday, July 31, 2004 11:27 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Saturday, July 31, 2004
10:27:21 AM

Case: AVU-G-042-2
Name: Bob Rasmussen
Street Address: 403 S. Forest Glen Blvd.
City: Post Falls
State: ID
ZIP: 83854
Home Telephone:
E-Mail: rasm47@imbris.net

Company: Avista

mailing_list_yes_no: no

Comment_description: The last five+ years has seen this area suffer numerous rate increases by Avista, for electrical and gas service. My recollection is that we have suffered natural gas increases in this area to exceed 75% overall, with only minimal reductions occurring to those increases.

While some of this relates to an increase in the price of the product as purchased by Avista (gas, for example), as a consumer, I am convinced that much of these increases were also intended to cover the loss of bad investments made by this utility several years ago. As consumers we are unable to affect in any way the price of such utilities, as we are able to procure our products from only certain providers in our area. As a result, we have virtually no ability to benefit from competition, or strike our allegiance as a customer with one company over another. We have no choice but to simply pay for a product, which we need, regardless of the fact that it becomes horribly overpriced.

I understand that as a utility, they are allowed a certain ability to recover directly the increased costs of providing a product, for which they, as a utility, must purchase. That in itself, is bad enough, because as previously mentioned, we have no opportunity in this case to seek an alternative provider, for the benefits of competitive pricing. However, the additional increases sought by Avista are not justified by their current obligations for the product they purchase-- these are instead increases to "shore up" the company overall, and supposedly make it a better company. In the real world, "better companies" become better by managing their costs-- not only their costs of providing the service, but their internal costs such as overhead, which would include management salaries, etc. In a recent article, it was suggested that increased salaries for Avista management was justified, as it allowed the company to retain quality personnel. I find that insulting, given that the company's present management has done no better than to provide the customers with constant increases, which have exceeded 70%.

I implore the Utilities Commission to reduce, if not deny outright, Avista's most recent request for rate increases, both the PGA increase, as well as the base rate increase, and force the company to better manage it's internal costs. As such service within Idaho is regulated through the IPUC, you are the only advocate we have to protect us from price gouging. Please consider seriously the impact to the many customers in this area, and reject Avista's requests. Force them to do what everyone else must do-- control and if necessary, reduce their costs, and better manage their organization, which will in the end, benefit us all.

Thank you for considering my comments.

Bob Rasmussen

Transaction ID: 7311027.21