

✓ Gen Ask sent 9/14/05 ✓ To Commis. ; H

AVU-G-05-02

Jean Jewell

From: Front
Sent: Wednesday, September 14, 2005 8:13 AM
To: Jean Jewell
Subject: FW: Complaint acknowledgement

-----Original Message-----

From: Ed Howell
Sent: Wednesday, September 14, 2005 12:46 AM
To: Front; Beverly Barker; Ed Howell; Tonya Clark
Subject: Complaint acknowledgement

WWW Form Submission:

Tuesday, September 13, 2005
11:45:43 PM

Name: Carrie Sue Suldovsky
Street_Address: P.O. Box 404, 7513 Benewah St.
City: Bonners Ferry,
State: ID
ZIP: 83805
Home_Telephone: (208) 267-7945
Work_Telephone:
E-Mail: wenatchee71@gmail.com
Home_Business: Home
Business_Name:
Business_Street_Address:
Business_Phone:
Complaint_Company: Avista
Local_Provider:
Contacted_utility: No

Complaint_description: When reading the Spokane paper I see that you soon will be asked to o.k. passing on some kind of a "Rate hike" for all Natural Gas users. I think it was less than 3 years since you said O.K. to almost a 20% now we are told that a 23% hike is needed. I work at the local school and we just had a pay cut due to the schools going to a 4 day week to save taxpayer money, the school board had no choice. NOW I find out my bill for heat will go up. I cook, heat water and the house in the winter with Natural Gas. This part of the world was "sold" this as being a cheaper energy just a few decades ago now the cost is going up? I question how the earth is charging more for gas that is being taken off the ground area around gas. It is time to stop this now. There is no way I can afford any more energy increase and I know I am not alone. Please tell them no. We all have to tighten our belt as it is now I'm using the Jimmy Carter setting on my heater. I do not know how we will make it if you say they can raise our bill. Avista needs to tighten up their belt.

Transaction ID: 9132345.43
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/cons>
User Address: 68.238.143.246
User Hostname: 68.238.143.246