

✓ Ken Beck
sent 4/9/08

✓ To AV.

✓ To Commis.
§ 14

04-07-08

This concerns the request for Avista raise.
Although everything they are saying makes sense
to them and you all. Lets do the nuts and bolts.

Idaho has very low wages

The U.S. is in a recession

We have very poor people here in Id.

We have many many retired people. Fixed income
I have experience rudeness from Avista when I
could not pay at their shut off notice. If you
doubt check to see the struggle people have
with them. People are struggling so much.

Avista always ask for a straight the
board raises. Unfair again.

Washington went for it. It just shows they
believe everything Avista says. If anyone
ever watched them in action it could be
seen the wasteful ways they conduct
business. Cut their fat and greed and waste.
Reality ground level is not as nice as
theory on paper and talk.

Please say NO!

RECEIVED

2008 APR -9 AM 8:10

IDAHO PUBLIC
UTILITIES COMMISSION

Edelia Anderson
130 W. Sargent Dr.
Hayden, Id 83835

✓ Jean Acke sent 4/9/08
✓ To B-V.
✓ To Commis. JH
Jean Jewell

From: Jean Jewell
Sent: Tuesday, April 08, 2008 4:31 PM
To: Jean Jewell
Subject: FW: Consumer Comment/Complaint Form

-----Original Message-----

From: amybob@roadrunner.com [mailto:amybob@roadrunner.com]
Sent: Saturday, April 05, 2008 5:52 AM
To: Tonya Clark; Front; Beverly Barker
Subject: Consumer Comment/Complaint Form

A Comment/Inquiry from Bob Struckmeyer follows:

Name: Bob Struckmeyer
Contact E-Mail: amybob@roadrunner.com
Home Telephone: 208-765-8696
Work/Contact Telephone:
Home/Office or Both: Home
Home Address: 2731 Nettleton Gulch Rd.
City: Coeur d Alene
State: Id.
Zipcode: 83815
Business Name:
Business Address:
Business Phone:
Name of Utility Company: Avista
If Telephone/Local Provider:
Have you contacted the utility regarding your concern?: No

Please describe your question or complaint briefly:

Iam asking you to consider the hardship on Avistas customers here in Idaho if the rate increase they are asking for is approved. We are in a recession, gas nearing 4dollars a gallon, schools and law enforcement also want money from us citizens to fund their pet projects. If we got cost of living increases to offset these increases we would not be complaining. But hourly wages are NOT going up, so do you want to be resopnsible for illness due lowering thermostats to offset the Avista increases. Its time you think of the citizens and make the utilities stay on a budget like us, and not make us pay and pay for their irresponsible waste of the money we already pay them. Please, please, consider this and any other complaints you might receive about this possible rate increase. Give us the customers of Avista a break in denying their rate increase.
Thank you, Amy and Bob Struckmeyer

The form submitted on <http://www.puc.idaho.gov/forms/cons/cons.html>
IP address is 76.182.141.181

*✓ To Ask.
sent 4/9/08*

✓ To AV.

*✓ To Comments.
: It*

Jean Jewell

From: Jean Jewell
Sent: Tuesday, April 08, 2008 4:27 PM
To: Jean Jewell
Subject: FW: Consumer Comment/Complaint Form AVU-E-08-01

-----Original Message-----

From: kardol1295@yahoo.com [mailto:kardol1295@yahoo.com]
Sent: Monday, April 07, 2008 1:25 AM
To: Tonya Clark; Front; Beverly Barker
Subject: Consumer Comment/Complaint Form

A Comment/Inquiry from Karol Stoddard follows:

Name: Karol Stoddard
Contact E-Mail: kardol1295@yahoo.com
Home Telephone: 208-765-8214
Work/Contact Telephone: 208-755-2353
Home/Office or Both: Home
Home Address: 3606 Hillcrest Dr.
City: Coeur d'Alene
State: ID
Zipcode: 83815
Business Name:
Business Address:
Business Phone:
Name of Utility Company: Avista
If Telephone/Local Provider:
Have you contacted the utility regarding your concern?: No

Please describe your question or complaint briefly:

I read in the paper, Avista is requesting an increase in fees from it's customers, for both electric and gas. I strongly oppose this increase, especially given the state of the economy now. I am a 59 yo woman who is working 3 jobs, one full time and 2 part time, to be able to support myself and family. I am a Registered Nurse, I deliver life saving care to clients daily, yet I make less than \$60,000 per year. It is time for Avista to tighten their 'belt' and work smarter. The CEO needs to be satisfied with his salary!

The form submitted on <http://www.puc.idaho.gov/forms/cons/cons.html>
IP address is 76.178.142.90

✓ Ben Helt
sent 4/9/08

✓ To AV.

✓ To Comment
: H

Jean Jewell

From: onmyown32607@yahoo.com
Sent: Monday, April 07, 2008 8:49 AM
To: Tonya Clark; Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Judy House follows:

Case Number: AVU-E-08-01
Name: Judy House
Address: P.O. Box 1433
City: Coeur d'Alene
State: ID
Zip: 83816-1433
Home Telephone: 208-769-2332
Contact E-Mail: onmyown32607@yahoo.com
Name of Utility Company: Avista
Add to Mailing List: yes

Please describe your question or comment briefly:
I am totally against this increase in rates. Once the higher ups lower their wages to be comparable to most Idahoans, they shouldn't get any increast.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 66.225.4.130

✓ Gen Ack sent 4/9/08

✓ To Commes. ; H

Jean Jewell

From: bookworm4eternity@hotmail.com
Sent: Monday, April 07, 2008 5:14 AM
To: Tonya Clark; Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Jane Elmer follows:

Case Number: *AVU-E-08-01*
Name: Jane Elmer
Address: 947 Hedberg Dr.
City: Coeur d Alene
State: ID
Zip: 83814
Home Telephone: 208-665-9304
Contact E-Mail: bookworm4eternity@hotmail.com Name of Utility Company: Avista Add to Mailing List: no

Please describe your question or comment briefly:
PLEASE DO NOT GIVE ANOTHER INCREASE TO AVISTA! I have owned this home for seven years now and have seen our rates skyrocket to the point that it is now utilities or food. In the same week in our local paper there were two articles about avista. The first was how poor Mr. Ely is down \$1mil in his bonus pay - the second is that avista is asking for almos 16% increase - this is after 11% last year. Please just this once consider the consumer whose income goes down here while utilities keep going up.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 76.182.157.65

✓ Jean Ack
sent 4/9/08

✓ To Commus.
= H

Jean Jewell

From: idhoe@hughes.net
Sent: Sunday, April 06, 2008 7:48 AM
To: Tonya Clark; Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Roger Hollibaugh follows:

Case Number: AVU-E-08-01
Name: Roger Hollibaugh
Address: 3500 Greer RD
City: Orofino
State: ID
Zip: 83544
Home Telephone: 208-476-5272
Contact E-Mail: idoeh@hughes.net
Name of Utility Company: Avista
Add to Mailing List: no

Please describe your question or comment briefly:

I wish to strongly urge the PUC to deny the outrageous rate increase for Idaho customers as proposed by Avista. The timing for such increases when so many people are being hurt by high oil and gas prices, energy bills, high and rising food costs, job lay-offs, etc. is hurting a large number of people. Avista should adjust their plans and operating costs for the times we are in and I strongly urge the commission to deny Avista ANY rate increases. We had a record snow pack this past winter, with all the hydro-electric to be produced from that, where is all that money going to? Again, many people are having a extremely difficult time right now keeping their heads above water and this kind of rate increase is too extreme and the timing is wrong. Avista needs to tighten their belts and operate within their current means during these trying times. Thank you for your consideration.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 66.82.9.79

✓ Jean Ack
sent 4/9/08

✓ To A.V.

✓ To Commms.
: H

Jean Jewell

From: cherihowell@roadrunner.com
Sent: Saturday, April 05, 2008 11:31 AM
To: Tonya Clark; Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Cheri Howell follows:

Case Number: AVU-E-08-01
Name: Cheri Howell
Address: 1711 E. Jenny Lynn Lane
City: Coeur d'Alene
State: ID
Zip: 83815
Home Telephone: 208-765-2705
Contact E-Mail: cherihowell@roadrunner.com Name of Utility Company: Avista Add to Mailing
List: yes

Please describe your question or comment briefly:

I am opposed to the huge rate increase requested by Avista. I think a more appropriate increase would be the typical increase of 3%.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 76.182.140.85

*Den Ask
sent 4/9/08*

✓ To AV.

*✓ To Commes.
iH*

Jean Jewell

From: jerryandsuemadsen@verizon.net
Sent: Saturday, April 05, 2008 7:03 AM
To: Tonya Clark; Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Sue Madsen follows:

Case Number: *AVU-E-08-01*
Name: Sue Madsen
Address: 1620 Tall Timber Loop
City: Post Falls
State: Idaho
Zip: 83854
Home Telephone: 2087772704
Contact E-Mail: jerryandsuemadsen@verizon.net Name of Utility Company: Avista Add to Mailing List: yes

Please describe your question or comment briefly:
I have a great concern of Avista wanting to raise the gas & electric rates again. I have several clients, listening to them they simply can not afford a rate hike. My elderly clints now are freezing, and having to put on more clothing to stay warm in their homes. They are on a fixed income and just can't pay it. Even myself and my family have to keep the heat turned down because it's so expensive now, even though my Husband & I both work full time and alot of over time. Whens enough a enough, there are so many struggling people losing their homes (foreclosures in this area) and having to pay way to much at the gas pumps. PLEASE, DO NOT LET AVISTA RAISE THE RATES ! Their CEO's already make millions and have nice warm homes.
Sincerely,
Sue Madsen

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 70.110.36.199

1/18/08 Ack sent 4/19/08

To AV.

To Commes JH

Jean Jewell

From: bcnqrgd@roadrunner.com
Sent: Saturday, April 05, 2008 6:10 AM
To: Tonya Clark; Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Robert Conquergood follows:

Case Number: AVU-E-08-01
Name: Robert Conquergood
Address: 9401 N Clarkview Place
City: Hayden Lake
State: Idaho
Zip: 83835
Home Telephone: 208-699-9121
Contact E-Mail: bcnqrgd@roadrunner.com
Name of Utility Company: Avista
Add to Mailing List: yes

Please describe your question or comment briefly:

Avista should cut back on their executive pay instead or imposing this huge rate increase on users.

The form submitted on
IP address is 69.76.5.214

*✓ Gen. Ack
sent 4/9/08*

✓ To AN.

*✓ To Comments.
; H*

Jean Jewell

From: henry@lakeviewfuneral.com
Sent: Saturday, April 05, 2008 5:50 AM
To: Tonya Clark; Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Henry D. Johnston follows:

Case Number: AVU-E-08-01
Name: Henry D. Johnston
Address: 729 Brent Drive
City: Moscow
State: Idaho
Zip: 83843
Home Telephone: 208-310-6676
Contact E-Mail: henry@lakeviewfuneral.com Name of Utility Company: Avista Utilities Add to Mailing List: yes

Please describe your question or comment briefly:

I wish to lodge my objection to Avista's requested rate increase of 6.5% - We already pay enough for power to our home and if the winters continue into future years as bad as winter was this year we won't be able to afford to heat our home.

Cities and counties can only increase taxes on their citizens by 3% per year - you should hold Avista to this same standard.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 76.178.161.26

✓ Jean Ark sent 4/9/08
✓ To Comm. : H
Jean Jewell

From: gvjames@gmail.com
Sent: Saturday, April 05, 2008 3:34 AM
To: Tonya Clark; Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Gary James follows:

Case Number: *AVU-E-08-01*
Name: Gary James
Address: 3429 10th St
City: Lewiston
State: ID
Zip: 83501
Home Telephone: 208-746-1426
Contact E-Mail: gvjames@gmail.com
Name of Utility Company: Avista
Add to Mailing List: no

Please describe your question or comment briefly:

I heard that Avista is seeking rate increases for Idaho residential customers of 15.9 percent on electricity and 6.5 percent on gas. It seems every year or two Avista is asking for exorbitant increases of either electric or gas. My dad retired over 15 years ago and only estimated the normal rates of inflation in his future monthly bills. It has been hard for him on a fixed income. I have tried to help all I can, but these rate increases that Avista are continually asking for are outlandish! Avista is a utility! They are for profit, but are suppose to be for the public good. They have acted like a Wall Street or S & P 500 firm wanting shareholder profits ahead of the public good! Please consider all of their previous increases in your discussions of the rate increases or at least cap the increases at a nominal rate. Thank you.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 71.213.245.58

✓ Ken Ask sent 4/9/08

✓ To AV.

✓ To Comm. : H

Jean Jewell

From: baby@wildblue.net
Sent: Friday, April 04, 2008 11:37 PM
To: Tonya Clark; Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from William Albert follows:

Case Number: AVU-E-08-01
Name: William Albert
Address: N 19441 Rustic Ridge Trail
City: Rathdrum
State: ID
Zip: 83858
Home Telephone: 208-660-7288
Contact E-Mail: baby@wildblue.net
Name of Utility Company:
Add to Mailing List: yes

Please describe your question or comment briefly:

Regarding this Avista Rate increase request. 15.9% is unreasonable far in excess of inflation. This will be yet another unreasonable burden on the people of Idaho. Please grant them no more than a five percent increase. They can cut costs like the rest of society. As well they are paying far too much to the CEO. Please stand up for the average person.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 12.213.224.39

✓ Gen Ack sent 4/9/08 *✓ 10 Comms : H*
Jean Jewell

From: shane.greenfield@gmail.com
Sent: Friday, April 04, 2008 11:37 AM
To: Tonya Clark; Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Shane Greenfield follows:

Case Number: AVU-E-08-01
Name: Shane Greenfield
Address: 1220 E Adeline Ave
City: Coeur d'Alene
State: Idaho
Zip: 83814
Home Telephone: 2086401269
Contact E-Mail: shane.greenfield@gmail.com Name of Utility Company: Avista Add to Mailing List: no

Please describe your question or comment briefly:

Avista every year ask's for rate increase's and gets them, but I am sorry, I don't make more money every year, I don't get a 15% raise this year, or any year, so why should they? This monopoly they have going on is rediculas, and should be stopped.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 66.45.178.113

*1 Gen Ask
sent 4/9/08*

v To A.V.

*v To Commes
i H*

Jean Jewell

From: dave_asher72@hotmail.com
Sent: Friday, April 04, 2008 8:02 AM
To: Tonya Clark; Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from DAVID ASHER follows:

Case Number: AVU-E-08-01
Name: DAVID ASHER
Address: 9053 DRAWBRIDGE CT.
City: HAYDEN
State: IDAHO
Zip: 83835
Home Telephone: 208-762-5227
Contact E-Mail: dave_asher72@hotmail.com Name of Utility Company: Avista Add to Mailing List:
yes

Please describe your question or comment briefly:
I would like to formally voice my opposition to Avista's latest rate increase for Idaho. It would seem as though the Idaho PUC has had a rubber stamp policy for these increases in the past and doesn't hesitate to approve them. Nevertheless, I can't imagine how the commission could approve this current rate increase given the current state of the economy and rising inflation/prices. More importantly, I don't understand how Avista can request an increase given their recent disclosure on executive compensation, which was disturbing to say the least. Utility companies need to learn to manage their costs better and not tap in to an 'automatic' rate increase each time they need to balance their budgets. More importantly, the PUC needs to adopt a better policy of denying these continuous rate increases and force the utilities to cap spending, just like their customers have to.

David R. Asher

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 205.158.189.146

Gen. Ask
sent 12/12/07

✓ To AV.

✓ To Commos
i tk

Jean Jewell

From: froggybottom@msn.com
Sent: Tuesday, December 11, 2007 4:09 AM
To: Tonya Clark; Jean Jewell; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Larry Easterly follows:

Case Number: *AVU-E-08-01*
Name: Larry Easterly
Address: 309 E 13th
City: Post Falls
State: ID
Zip: 83854-7627
Home Telephone: 208 457 8172
Contact E-Mail: froggybottom@msn.com
Name of Utility Company: AVISTA UTILITIES
Add to Mailing List: yes

Please describe your question or comment briefly:
AVISTA is going to ask you for a 10% increase for natural gas and electricity. We shouldn't allow this to happen, we never get a 10% increase with our Social Security checks, or any other type of income! The president and other officer in that company are paid over a million dollars a year, some are over 3 million dollars a year. The secretary get close to \$700,000 a year! We can't afford this to happen, I make less than \$40,000 a year that's with my wife also. This is outrageous if it is allowed to transpire. Please don't let it happen. thanks Larry Easterly

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 70.110.52.167
