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✓ To A.V. *✓ To Commis. H*

Jean Jewell

From: scovdb@potlatch.com
Sent: Wednesday, April 09, 2008 9:57 AM
To: Tonya Clark; Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment/Inquiry Form

A Comment from Barbara Scoville follows:

Case Number: Avista rate increase
Name: Barbara Scoville
Address: 1240 Scoville Road
City: Potlatch
State: Idaho
Zip: 83855
Home Telephone: 208-858-2132
Contact E-Mail: scovdb@potlatch.com
Name of Utility Company: Avista
Add to Mailing List: yes

Please describe your question or comment briefly:

My husband and I are very concerned about the rate increase that Avista is requesting. We feel they need the request to cover the expenses for the new meters that they felt they needed to convert to and you approved them to install. Fortunately for the Washington customers, their commission did not approve their request for the new meter. Avista is having problems with them working correctly and are realizing that technology is not perfect and also that the longevity of these meters is going to be much shorter than they thought. Somehow they are going to have to come up with the money for this mistake and we feel they are covering that with the request they have on the table now. At the moment, a lot of Idaho customers are having trouble paying their bills and are using programs for assistance such as project share and the amount of money in these programs is dwindling. With a 7% increase, it will only increase the number of families needing assistance and the funds for assistance will run dry. It is our understanding that the CEO and executives are giving themselves large increases - should that be put on the customers by rate increases?

We urge you to look into the total picture and at least address the issues of the new meters, how well they are working, and the longevity of them. Do not reward a company that has made a costly error and are still increasing the executives salaries.

Thank you for your time and consideration.

Doug and Barb Scoville

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 64.126.139.63
