

✓ Gen. Ack
sent 5/7/08

✓ To AV.

✓ To Commes.
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Ruth Nelson
P. O. Box 1227
Bonners Ferry, ID 83805

April 28, 2008

AVU-E-08-01/AVU-G-08-01

Avista Customer Service MSC-34
P. O. Box 3727
Spokane, WA 99220-3727

Avista Administration

The notice of proposal to increase rates for Idaho residents by 6.5% is unconscionable. You are requesting that a heavier burden be put upon the 'little man on the totem pole' than on other customers, especially the businesses. Perhaps there is pressure from business lobbies but we seniors and young families need to be heard and appropriate adjustments made.

Those of us seniors are the hardest hit. Some like me, barely do not qualify for other assistance, yet, are in dire straits financially, trying to conserve and be good citizens. We are already turning down the heat, being cold, an unkindness to our arthritic bodies. I had the roof replaced with new materials, greatly decreasing heat loss, yet the bill did not reflect that. Young families, like us seniors, are having to sacrifice in food and medicine purchases to barely scrape by.

Yes, fuel prices are going up, so we are not surprised. But, can you explain why those using transportation of product only have an increase of 0.9% while we residential customers are paying it for them? Why do the businesses get a better break than us? Is it because some don't pay enough attention to the notices, therefore do not protest?

Why do those with 'interruptible' service have a lower rate of increase? Use is use! Let all share equally in the cost, not just the already poor and hardest hit! Let this be a protest and statement for those who did not read the details in the notice.

I find it difficult to be understanding and diplomatic when such unfair distribution of fuel costs are so blatantly shoved on the least able to bear it.

I request that this be reviewed, verbatim, by all of your officers and departments involved in the decision making and requests for the percentages of increases be equally distributed. We already have the highest natural gas rates I've heard about from friends and relatives throughout the country. Enough is enough!

I request that you also send this to the appropriate commission considering the proposal.

Ruth Nelson



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✓ To Comments
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Jean Jewell

From: leola_o@verizon.net
Sent: Wednesday, May 07, 2008 6:17 AM
To: Tonya Clark; Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from Dan follows:

Case Number: AVU-E-08-01 / AVU-~~6~~-08-01
Name: Dan
Address: 4185 E 2nd
City: Post Falls
State: ID
Zip: 83854
Daytime Telephone:
Contact E-Mail: leola_o@verizon.net
Name of Utility Company: Avista
Add to Mailing List: no

Please describe your comment briefly:

My comment is on the increase of the utilities. I feel this is just to much of a increas I know we are all haveing a hard time with the way thing are today we just need to cut back and not pass all the increas on to the residens We hear in Idaho do not make the money like in Washington and to increase electric to 15.9 and gas 6.5 I feel is just to much at this time.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 72.84.1.84
