

✓ Gen. Ack -
sent 3/30/10

✓ To AV.

✓ To Commms.
i H

Jean Jewell

From: Jean Jewell
Sent: Tuesday, March 30, 2010 3:59 PM
To: Jean Jewell
Subject: FW: Nick Krager- 208-597-7234- Avista- Complaint regarding rate increases.

-----Original Message-----

From: oden4xxx@gmail.com [mailto:oden4xxx@gmail.com]
Sent: Monday, March 29, 2010 2:18 PM
To: Front; Beverly Barker
Subject: Consumer Complaint/Inquiry Form

A Complaint/Inquiry from nick krager follows:

Name: nick krager
Contact E-Mail: oden4xxx@gmail.com
Daytime Telephone: 208-597-7234
Home Address: P.O. Bx. 1940
City: Priest River
State: Id.
Zipcode: 83856
If this concerns a Business, Business Name:
Business Address:
Business Phone:
Name of Utility Company: Avista
Have you contacted the utility regarding your concern?:

Please describe your question or complaint briefly:

I am disputing the 14.5% increase in rate cost per home. last year they raised their rates with the same excuse. With the econmy the way it is I can not see where this is justified. I will not get a raise for two years on my S.S. and my state retirement has been reduced \$50.00 per month. Yet Avista can raise their rates each year.Thank you for taking the time to read this. Nick Krager

The form submitted on <http://www.puc.idaho.gov/forms/cons/cons.html>
IP address is 206.63.87.87
cons