

✓ Ken Ask
sent 4/9/10

✓ To AV.

✓ To Commis.
; H

Jean Jewell

From: Jean Jewell
Sent: Friday, April 09, 2010 9:20 AM
To: Jean Jewell
Subject: FW: Consumer Complaint/Inquiry Form

-----Original Message-----

From: brian748@netzero.com [mailto:brian748@netzero.com]
Sent: Tuesday, April 06, 2010 5:40 AM
To: Front; Beverly Barker
Subject: Consumer Complaint/Inquiry Form

A Complaint/Inquiry from Brenda Thomas follows:

Name: Brenda Thomas
Contact E-Mail: brian748@netzero.com
Daytime Telephone:
Home Address: 14830 E Sunset Shores Circle
City: Harrison
State: Idaho
Zipcode: 83833
If this concerns a Business, Business Name:
Business Address:
Business Phone:
Name of Utility Company: Avista
Have you contacted the utility regarding your concern?: No

Please describe your question or complaint briefly:

Regarding increase in rates which is now under your decision. This is no time to increase electric rates when so many people are out of work and lots more working for less wages. Residential services going up 14.5% and basic charge from \$4.60 to \$6.75. All people on retirement payments did not get any increase this year and do not expect one in 2011. I guess most workers would love to get this kind of increase in their paychecks. Pleast for once disallow this increse and most residents of Idaho will applaud you. Thank you,
Brenda Thomas

The form submitted on <http://www.puc.idaho.gov/forms/cons/cons.html>
IP address is 72.71.15.150
cons

✓ Ann. Ask
sent 4/9/10

✓ To A.V.

✓ To Comments
§ H

Jean Jewell

From: carreybear25@aol.com
Sent: Wednesday, April 07, 2010 3:38 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Carrey Harte follows:

Case Number: AVU-E-10-01/AVU-G-10-01
Name: Carrey Harte
Address: 2501 E Sherman Ave Apt # 178
City: Coeur d'Alene
State: ID
Zip: 83814
Daytime Telephone:
Contact E-Mail: carreybear25@aol.com
Name of Utility Company: Avisita Utilities Add to Mailing List: yes

Please describe your comment briefly:

I just received a notice along with my bill for April, you are wanting to pass another increase of 14.5%. Everytime I turn around, you guys have some lame excuse why you think electricity prices should go up!!!! Its the same excuse everytime!! Ever since I got on comfort level billing about 5-6 yrs ago, it has gone up from \$42.00 to \$58.00!! I might as well not be on it anymore because I'm getting close to what it was before I got on it. In case you haven't noticed, the economy sucks!! Taxes keep going up, along with gas and food and you think raising the rates is good?! So, the way the enconomy is going, I think it would be smart on YOUR part to NOT increase rates at this time! But I doubt you'll listen to me or others and just go ahead and increase it anyway!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 216.231.159.16

✓ Gen Ack
sent 4/9/10

✓ To AV.

✓ To Commis.
i H

Jean Jewell

From: hurleyjoel@hotmail.com
Sent: Tuesday, April 06, 2010 7:56 PM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from joel hurley follows:

Case Number: AVU-E-10-01 / AVU-G-10-01
Name: joel hurley
Address: 462 gambels lane
City: moscow
State: ID
Zip: 83843
Daytime Telephone: 208-596-1382
Contact E-Mail: hurleyjoel@hotmail.com
Name of Utility Company: avista
Add to Mailing List:

Please describe your comment briefly:

I strongly disagree with avistas proposal for a natual gas increase. Natual gas has been the cheapest its ever been in the last 30 years and it has been that way for almost 2 yrs, and in that time avista has only dropped its prices 3 percent. It is apparent that avista is only out to make as much money as possible that is apparent when compared to last yrs profits and this yrs profits they made 4 million more in profits. I think it is the commisions duty to protect the people of Idaho from a corp. like avista. its not like we can shop around and find a better option if we could any other utility company would be better. JH

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 216.98.244.20
