



Meridian, Idaho
 May 31, 2003

Idaho Public Utilities Com.
 Box 83720
 Boise, Id. 83720-0074

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 2003 JUN -4 AM 8:33
 IDAHO PUBLIC
 UTILITIES COMMISSION

Dear Sir,

Concerning (INT-6-231)
 pertaining to Intermountain Gas
 rate increase. As a senior citizen,
 we are colder than the younger
 people. We put on long underwear,
 sweaters and wrap up in
 blankets because we have to have
 the thermostat LOW! We live on
 just our Social Security as do so
 many people. A lot of them are so
 much worse off than we, dollar
 wise.

Barbara Graham
11485 Payette Hgts. Rd.
Payette, Idaho 83661

Sirs:

In regard to raising
the rates on natural gas.

We just built our
retirement home & had gas
installed for heating, water &
cooking because it was less
expensive than electricity. Now
you want to raise the rates
by over 30% come on give
us a break say no to that
much.

Sincerely
B. Graham
&
R. Graham

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2003 JUN - 2 PM 3:00
IDAHO PUBLIC
UTILITIES COMMISSION

Idaho Public Utilities Commission
P.O. Box 83720
Boise, Idaho 83720-0074

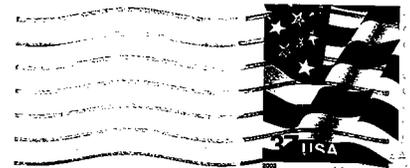
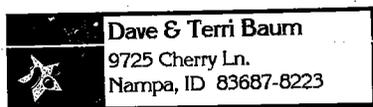
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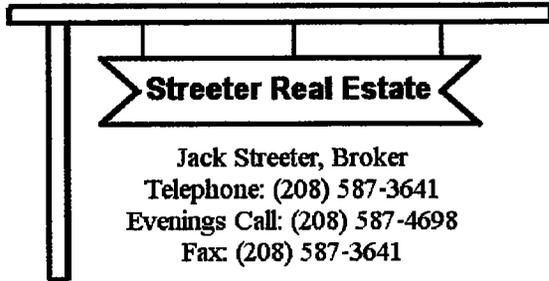
Sincerely,

Dave Baum DAVE BAUM
Terri Baum Terri Baum



*Id. Pub. Utilities Comm.,
P.O. Box 83720
Boise, Idaho 83720*





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2003 JUN -3 AM 8:35
IDAH0 PUBLIC
UTILITIES COMMISSION
The Towne Square
195 North 2nd West
Mountain Home, ID. 83647

Public Utilities Commission
472 W. Washington
Boise, Idaho 83702

May 29, 2003

To Whom It May Concern:

A 38% increase in natural gas is absolutely ridiculous. You have these so called "High Tech Natural Gas Generating Facilities" that produce electricity. You use natural gas to make steam when you could use coal or even sagebrush.

But, the point is this. The Natural Gas Company goes to the P.U.C. and wants to raise the gas rate 38% and then working in cahoots with the gas company; Idaho Power will go to the P.U.C. and ask for an increase in power rates. Those two producers of energy should be ashamed of themselves for even asking for a raise.

The public is well aware of what they are doing by requesting an increase in the cost of energy. It is a win-win situation for them and a lose-lose situation for the public.

We, the people should have kept pushing Idaho Power to put in more dams because that is a renewable energy source and would provide a great recreational benefit for the people of Idaho. If we can put a man on the moon, we should be able to get fish over, under, or around a dam.

If bread is the staff of life, try growing crops without water, which is the blood of life. The meeting regarding the request for a 38% increase in the price of natural gas was not very well publicized to allow the public to attend and voice their opinions.

Regards

Jack Streeter, Broker
Streeter Real Estate

5-30-03

Gentlemen:

We would like to express our objection to Intermountain Gas Co's request for such a high rate increase.

Because they didn't realize as much profit due to a warm winter they want this increase.

Our Social Security raise was less than 2% + they want a 33% increase for heating our home.

Along with all the other cost-of-living increases, it hits senior citizen extra hard.

Mr + Mrs. E C Stark



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IDAHO PUBLIC
UTILITIES COMMISSION

3712 Teton
Boise, ID 83705
June 1, 2003

Attn: Commissioners
Idaho PUC
P.O. Box 83720
Boise, ID. 83720-0074

Gentlemen:

I feel the rate increase for gas in Boise should not be raised. I use gas for heating and for water.

I am a Senior Citizen on a fixed income and feel this increase is unnecessary. With the present economy situation and increases in property taxes and utilities, I would greatly appreciate it if this raise was turned down.

Sincerely,

Art Taylor



Idaho Public Utilities Commission
P.O. Box 83720
Boise, Idaho 83720-0074

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Sincerely,

Karen Payne

1861 N. Bluffside Way Meridian 887-6390



ADA COUNTY

OPERATIONS
DEPARTMENT

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200 W. Front Street
Boise, Idaho 83702

2003 JUN -3 AM 8:29

Dave Logan
Director

IDAHO PUBLIC
UTILITIES COMMISSION (208) 287-7100
Fax (208) 287-7109

June 2, 2003

Idaho Public Utilities Commission
P.O. Box 83720
Boise, Idaho 83720-0074

Re: Proposed Gas-Rate Increase

Dear Commission,

The purpose of this letter is to provide you a written response in opposition to the proposed rate increase by Intermountain Gas. Please consider rejecting the increase as it is excessive for Idaho's sluggish economy and it will be an unplanned, unbudgeted, expense for state and local governments.

According to the Idaho Statesman, the proposed rate increase would provide for a \$61 million net increase to Intermountain Gas to cover the costs for prices paid for natural gas. If approved, the \$61 million will be permanently removed from Idaho's economy and sent to an industry that does almost nothing to stabilize prices, increase supply, or promote conservation.

If the proposed increase is allowed to become effective in July 2003, it will be an unplanned, unbudgeted expense to state and local governments that are currently in the middle of their already strained budget cycles. Notifications of pending rate increases have been inadequate.

In 2000, Intermountain Gas was granted significant rate increases, justified by the laws of supply and demand. At that time, we were assured with good news by Intermountain Gas, "that with these increases in prices paid to energy producers, a significant increase in drilling has begun," and that "Therefore, we expect that prices will begin declining by next year's heating season." These types of promises appear to be short sighted, and do little to promote stability.

The Idaho PUC and other states in the northwest need to be proactive at this time, to regulate the price of gas, and to determine appropriate effective dates to implement moderate rate increases, as needed. Idaho residential and commercial gas customers have no ability to shop for the best prices of gas, and the laws of supply and demand should not rule without checks and balances.

As always, I am confident that the PUC will determine and approve what is to be in the best interest for the people of Idaho and Intermountain Gas Company.

Sincerely,

A handwritten signature in cursive script that reads "Dave Logan". The signature is written in black ink and is positioned to the right of the word "Sincerely,".

Dave Logan
Director of Ada County Operations

cc: Board of Ada County Commissioners

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Sincerely,

Sherry Sutton

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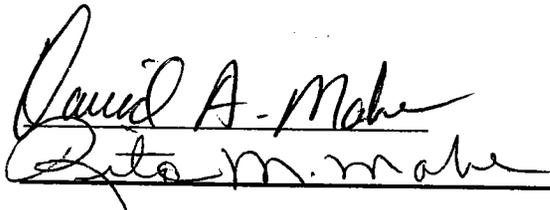
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Sincerely,



David A. Make

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Sign & GIVE BACK TO
T.R. Kirkman

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Sincerely,
BRAD VARLAND



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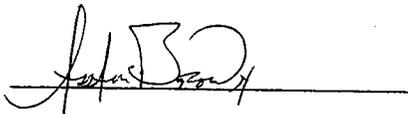
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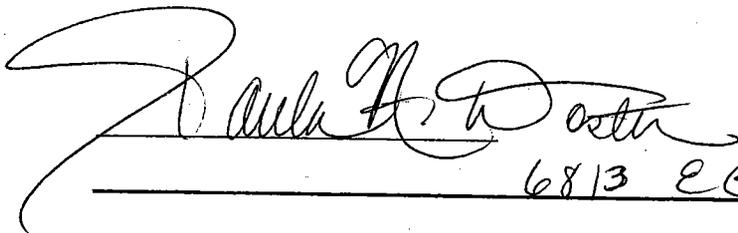
BOARD PUBLIC
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Sincerely,


6813 E Green Dr Nampa ID

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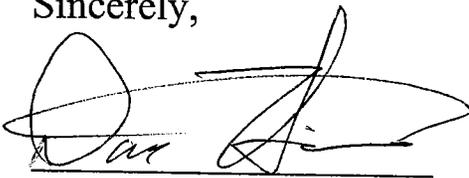
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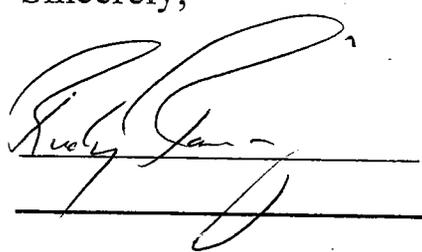
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Sincerely,

Patricia Farrel
1803 Willam
Caldwell, ID 83605

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Sincerely,

Suzanne Murphy

Suzanne Murphy-Sweet
2215 S Montana Ave Apt A
Caldwell Id 83605

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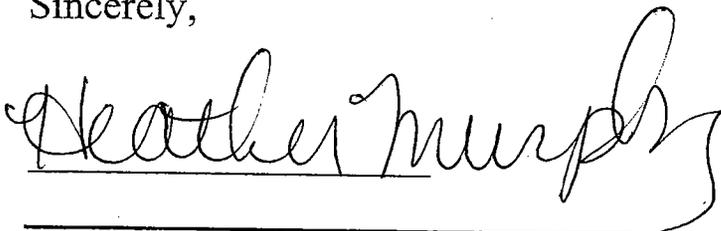
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Sincerely,

Brent Riser

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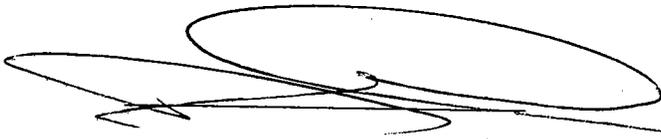
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Sign & GIVE BACK TO
T.R. Kirkman

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2003 JUN -5 AM 8:37

IDAHO PUBLIC
UTILITIES COMMISSION

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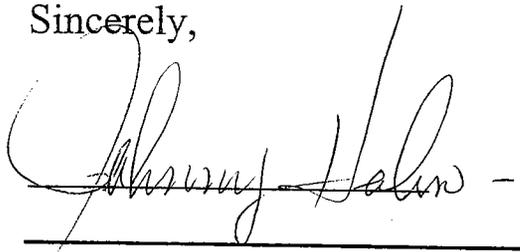
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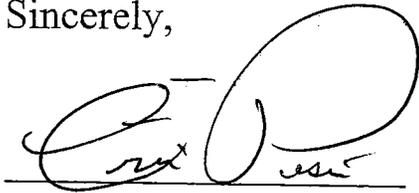
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Janie Kirkman

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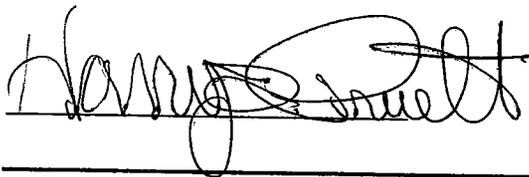
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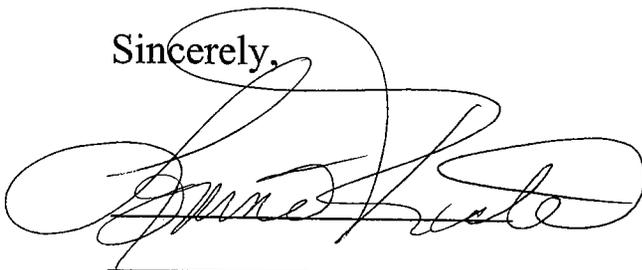
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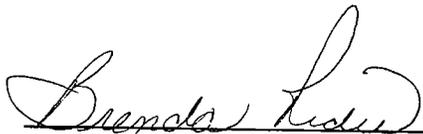
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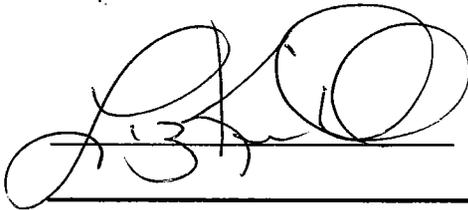
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Jean Jewell

From: Ed Howell
Sent: Thursday, June 05, 2003 2:56 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, June 05, 2003
1:55:39 PM

Case: int-g-03-1
Name: Mark D Jeffs
Street_Address: 2055 Sabin
City: Ammon
State: ID
ZIP: 83406
Home_Telephone: 2085226183
E-Mail: mjeffs@cableone.net
Company: Intermountain Gas
mailing_list_yes_no: no
Comment_description: Unless there is a serious GAS shortage, I don't see why I should pay a 38% hike. I wouldn't pay 38% more at the grocery store if they raised their prices. I would find another store. I sometimes wish I had the opportunity to switch gas companies to find a better deal. Would you pay 38% more for your car.

Transaction ID: 651355.39
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 134.20.87.97
User Hostname: 134.20.87.97

Jean Jewell

From: Front
Sent: Thursday, June 05, 2003 1:44 PM
To: Jean Jewell; Marilyn Parker
Subject: FW: Complaint acknowledgement

-----Original Message-----

From: Ed Howell
Sent: Thursday, June 05, 2003 2:03 PM
To: Front; Beverly Barker; Ed Howell; Tonya Clark
Subject: Complaint acknowledgement

WWW Form Submission:

Thursday, June 05, 2003
1:02:32 PM

Name: Darrel Dickson
Street_Address: 545 South 2nd East
City: Rexburg
State: Idaho
ZIP: 83440
Home_Telephone:
Work_Telephone:
E-Mail: DarrelDickson@aol.com
Home_Business: Business
Business_Name: AVR
Business_Street_Address: 545 South Second East Rexburg, Id.
Business_Phone:
Complaint_Company: Intermountain Gas
Contacted_utility: No
Complaint_description: Please do not allow a rate increase. This is too much! Our business bill for gas is currently about \$50k a year. A 37% increase would be devastating. Those that have control of the utilities have responsibility that there is control in decision making, not wild increases all in one year. Moderate increases are much better.

Please say no to this increase!

Transaction ID: 651302.32
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/cons>
User Address: 152.163.253.35
User Hostname: 152.163.253.35

Jean Jewell

From: Front
Sent: Thursday, June 05, 2003 1:43 PM
To: Jean Jewell; Marilyn Parker
Subject: FW: Complaint acknowledgement

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From: Ed Howell
Sent: Thursday, June 05, 2003 1:53 PM
To: Front; Beverly Barker; Ed Howell; Tonya Clark
Subject: Complaint acknowledgement

WWW Form Submission:

Thursday, June 05, 2003
12:52:33 PM

Name: Billie Gayle Stoddard
Street_Address: 6671 N. Albert Lane
City: Idaho Falls,
State: Idaho
ZIP: 83401
Home_Telephone: 529-0288
Work_Telephone: 526-1874
E-Mail: crabbebs!onewest.net
Home_Business: Home
Business_Name:
Business_Street_Address:
Business_Phone:
Complaint_Company: Intermountain Gas
Contacted_utility: No
Complaint_description: A 38% increase is going to place an extra financial burden on those in the middle income bracket. I can understand a 5% increase, but not 38%. It appears that some money gouger is putting some money in their pocket.

Transaction ID: 651252.33
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/cons>
User Address: 134.20.41.158
User Hostname: 134.20.41.158

Jean Jewell

From: Ed Howell
Sent: Thursday, June 05, 2003 1:48 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, June 05, 2003
12:48:05 PM

Case: INT-G-03-1
Name: Julie Downs
Street Address: 9828 W. Whirlaway Ct.
City: Boise
State: ID
ZIP: 83704-1216
Home Telephone: 208 377-0287
E-Mail: downs2000@msn.com
Company: Intermountain Gas
mailing_list_yes_no: yes
Comment_description: Please do NOT allow an increase of the substantial amount that IGC is seeking. I do not believe our economy can handle that type of increase. Would that not only mean that more people (with our high unemployment) could not pay their bills? And then IGC would then ask for another increase to cover?

Also, why did they give a decrease last year? Are they not responsible to look at long-term costs, demands, etc.? Why a big drop last year and a HUGE increase this year?

And lastly, why now? Right when people will be using the cooling systems and their bills will be significantly higher?

I do not know how much public input counts. I hope a lot. I certainly do NOT want my bill going up 43%. I think it's an outrageous request (is that the point? ask for 43, get 15?).

Thanks for listening. I hope you get much more public input.

Sincerely,

Julie Downs

Transaction ID: 651248.5
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 67.1.14.190
User Hostname: 67.1.14.190

Jean Jewell

From: Ed Howell
Sent: Thursday, June 05, 2003 1:33 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, June 05, 2003
12:33:00 PM

Case: int-g-03-1
Name: Mary French
Street Address: 4983 Hansen Ave
City: Tona
State: Id
ZIP: 83427
Home Telephone: 208-523-8161
E-Mail: french@onewest.net
Company: Intermountain Gas Co
mailing_list_yes_no: yes
Comment_description: A 38% increase in the cost of natural gas is unexceptable. I switched to natural gas because I am on Utah Power and Light and the cost was outrageous. I understand cost increase but 38% WOW. With that type of an increase, no one will be able to afford to use natural gas. I am opposed to the increase.

Transaction ID: 651233.0
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 134.20.150.66
User Hostname: 134.20.150.66

Jean Jewell

From: Ed Howell
Sent: Thursday, June 05, 2003 1:26 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, June 05, 2003
12:26:18 PM

Case: INT-G-03-1
Name: Gary Dailey
Street Address: 10771 W. Seneca Dr.
City: Boise
State: ID
ZIP: 83709
Home Telephone: 208-562-1827
E-Mail:

Company: Intermountain Gas
mailing_list_yes_no: yes

Comment_description: How do they justify this kind of an increase? It appears that this rate increase is insurance against supposed increases due to gas shortages. Just a short time ago I saw tv ads prompting people to go to natural gas - now all of a sudden we have a shortage causing higher prices. It is hard to believe that if a rate increase were necessary that it would be of this magnitude. Unless of course, the current monopoly held by very few suppliers is following the same strategy as gasoline suppliers, which is the manipulation of supply to show a perceived shortfall. The public is already tapped out on their ability to further tighten their belts, which the public would like to see, but should not expect to see from a monopoly supplier who has the public in the palm of its hand. The role of the PUC is to help the public, not grease the skids for the monopoly, no matter how well they shadow their need. Their request seems like a small thing - unless you were on a fixed income and had to line up your bills and decide which you will have to pay and the rest will just have to wait - and you then add 40% to their heat bill - just in case you need it?

Transaction ID: 651226.18
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 140.218.0.141
User Hostname: 140.218.0.141

Jean Jewell

From: Ed Howell
Sent: Thursday, June 05, 2003 1:03 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, June 05, 2003
12:02:45 PM

Case: INT-G-03-1
Name: andrea
Street Address: 11356 south Augusta
City: Idaho Falls, ID
State: ID
ZIP: 83404
Home Telephone: 208-523-6826
E-Mail: andrea@ida.net
Company: Intermountain Gas Company
mailing_list_yes_no: yes
Comment_description: I own a home with gas fireplaces, gas water heaters and gas furnaces.
I cannot afford a rate increase of this size. Gas used to be the most affordable way to
heat your home. Let's keep it that way.

Transaction ID: 651202.44
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 134.20.150.74
User Hostname: 134.20.150.74

Jean Jewell

From: Front
Sent: Thursday, June 05, 2003 12:00 PM
To: Jean Jewell; Marilyn Parker
Subject: FW: Complaint acknowledgement

-----Original Message-----

From: Ed Howell
Sent: Thursday, June 05, 2003 12:26 PM
To: Front; Beverly Barker; Ed Howell; Tonya Clark
Subject: Complaint acknowledgement

WWW Form Submission:

Thursday, June 05, 2003
11:26:25 AM

Name: Becky Oatman
Street_Address: 1583 Ray Street
City: Idaho Falls
State: ID
ZIP: 83402
Home_Telephone: 208-522-8795
Work_Telephone: 208-529-0077
E-Mail: roatman@hotmail.com
Home_Business: Business
Business_Name: Teton Micro Lab
Business_Street_Address: 258 N Water Ave
Business_Phone: 208-529-0077
Complaint_Company: Intermountain Gas Company
Contacted_utility: No
Complaint_description: Concern: I work for a very small laboratory that has a difficult time making ends meet. I have been told that if the gas company raises its rates 37 %, they may not be able to keep me at the same hours that I am working now. It would be a blow to my financial situation as well as the laboratory's. I understand that there was a town meeting about this yesterday - I was not aware of the meeting, or I would have attended to make my concerns known. Thank you.
Becky Oatman

Transaction ID: 651126.25
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/cons>
User Address: 69.20.145.50
User Hostname: 69.20.145.50

Jean Jewell

From: Ed Howell
Sent: Thursday, June 05, 2003 12:24 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, June 05, 2003
11:23:35 AM

Case: int-g-03-1
Name: Corey Nielsen
Street Address: 5334 Denning Ave.
City: Tona
State: Idaho
ZIP: 83427
Home Telephone: 528-7887
E-Mail:

Company: Intermountain Gas
mailing_list_yes_no: yes

Comment_description: 38% is a big increase. I can understand 1% now and then. But prices are always climbing higher and higher every year. It needs to stop for a while. It places that much more stress on the consumer's budget, especially for people barely making by, if not at all.

Transaction ID: 651123.35
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 134.20.82.125
User Hostname: 134.20.82.125

Jean Jewell

From: Ed Howell
Sent: Thursday, June 05, 2003 12:11 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, June 05, 2003
11:11:22 AM

Case: int-g-03-1
Name: Mark Hoffman
Street Address:
City: Idaho Falls
State:
ZIP:
Home Telephone:
E-Mail: hoffmaml@id.doe.gov
Company:
mailing_list_yes_no: yes
Comment_description: I just bought a 6000 sq. ft. house with 2 commercial grade furnaces,
2 water heaters, and 5 gas fireplaces. A 38% increase is unacceptable!!! Thanks for the
warning!!!

Transaction ID: 651111.22
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 134.20.83.136
User Hostname: 134.20.83.136

Jean Jewell

From: Ed Howell
Sent: Thursday, June 05, 2003 11:18 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, June 05, 2003
10:18:14 AM

Case: INT-G-03-1
Name: Kathy
Street Address: Overton
City: Chubbuck
State: Idaho
ZIP: 83202
Home Telephone: 208-237-6590
E-Mail: grandmakato@amis.com
Company: Intermountain Gas
mailing_list_yes_no: yes
Comment_description: Please Consider the unemployment rate and economy when ruling on this large rate increase. I understand there needs to be an increase, but 1/2 of what is being proposed is more in line with the overall situation.

Thank You,
Kathy Overton

Transaction ID: 651018.14
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 207.141.5.253
User Hostname: 207.141.5.253

Jean Jewell

From: Ed Howell
Sent: Thursday, June 05, 2003 11:01 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, June 05, 2003
10:00:56 AM

Case: Intermountain Gas requested rate increase

Name: Javier Gabiola

Street_Address: 670 Highland

City: Pocatello

State: Idaho

ZIP: 83204

Home_Telephone:

E-Mail:

Company: Intermountain Gas Company

mailing_list_yes_no: no

Comment_description: I am writing regarding the proposed rate increase requested by Intermountain Gas.

First, I believe a better job needs to be done notifying the public as to the hearing that was held in Idaho Falls yesterday. I live in Pocatello, yet had no idea any such hearing would be held. I wasn't aware of any hearing to be held in Pocatello. Perhaps I am amiss, but the first I heard of any hearing on a proposed rate increase was listening to the local news yesterday. Others must be in the same situation as I, since only a handful of people appeared at the hearing.

Second, what could possibly justify a 38% rate increase? What verification do I and other patrons have that this request is warranted? I was informed that the wholesale costs for natural gas have increased, thus, the rates must be increased. Does this mean that Intermountain Gas, in an attempt to line its pockets, sold its rights to its gas to another company and needs to purchase someone else's portion in order to supply Intermountain customers? I find it difficult to believe that, in this terrible economy, a 38% rate increase is needed. I wonder, will Intermountain Gas request that its rates be lowered in the event the so-called wholesale prices decrease? I highly doubt it. The last request made by this company to increase its rates was based on the rising gasoline prices. Since gas prices have leveled off, I have yet to hear of Intermountain Gas offering to lower its rates.

Intermountain Gas' ads told customers and prospective customers to purchase natural gas because it is "cheap". Perhaps they need to modify their future ads.

Transaction ID: 651000.56

Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>

User Address: 69.20.133.111

User Hostname: 69.20.133.111

Jean Jewell

From: Front
Sent: Thursday, June 05, 2003 8:50 AM
To: Jean Jewell; Marilyn Parker
Subject: FW: Complaint acknowledgement

-----Original Message-----

From: Ed Howell
Sent: Thursday, June 05, 2003 9:34 AM
To: Front; Beverly Barker; Ed Howell; Tonya Clark
Subject: Complaint acknowledgement

WWW Form Submission:

Thursday, June 05, 2003
8:33:33 AM

Name: Scott Johnson
Street_Address: 545 So. 2nd E.
City: Rexburg
State: ID
ZIP: 83440
Home_Telephone: 208-359-5971
Work_Telephone: 208-356-7701
E-Mail: sjohn62@hotmail.com
Home_Business: Business
Business_Name: Aspen Village Apartments
Business_Street_Address: 545 So. 2nd E.
Business_Phone: 208-356-7701
Complaint_Company: Intermountain Gas
Contacted_utility: No
Complaint_description: I want to comment on the proposed 37% increase in Gas prices this summer. With the economy in a downward trend, our company will really suffer if this proposed increase is approved. We pay utilities on our apartment building for the tenants, and it will be impossible to pass this cost on to our tenants. Leases are signed, and a 37% increase will kill us. This is too much to put on customers at one time, especially when companies like ours cannot pass the costs on to our customers. Everyone is trying to increase costs and increases are coming in from all directions. State tax increases, property tax increases and the like are putting terrible financial burdens on residents in Southeast Idaho. I understand the need for the Gas company to cover costs, but this kind of increase is too large for many customers to absorb or pass on to other customers. Please do not support or approve the proposed increase.

Thank you,

Scott Johnson
Aspen Village Apartments

Transaction ID: 65833.33
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/cons>
User Address: 24.119.38.58
User Hostname: 24.119.38.58

Jean Jewell

From: Ed Howell
Sent: Thursday, June 05, 2003 9:42 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, June 05, 2003
8:42:17 AM

Case:
Name: Jennifer Garn
Street_Address: 4081 Gateway
City: Ammon
State: ID
ZIP: 83406
Home_Telephone: 208 535 0722
E-Mail: jennifer_garn@hotmail.net
Company: Intermountain Gas
mailing_list_yes_no: yes
Comment_description: I think the rate increase is very high, especially for us with lower incomes! Please consider a more reasonable increase.

Transaction ID: 65842.17
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 134.20.43.39
User Hostname: 134.20.43.39

Jean Jewell

From: Ed Howell
Sent: Thursday, June 05, 2003 9:35 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, June 05, 2003
8:35:24 AM

Case: INT-G-03-1
Name: Gene Tycz
Street Address: 370 Pevero Dr.
City: ID Fls
State: ID
ZIP: 83401
Home Telephone: 524-0029
E-Mail:

Company: Intermountain Gas
mailing_list_yes_no: no

Comment_description: We strongly oppose your proposed rate increases. We have never heard of anyone receiving a 37% increase in wages unless it is government or utility related. We also found Intermountain Gas's comment regarding Idaho Falls electrical rates interesting. I guess they feel that they are allowed to be just as expensive as any other utility company. Believe me we know IF rates are higher than they should be. We also own a small business and know how your increase will affect it. If we couldn't plan better than Intermountain Gas does we wouldn't be in business. Our customers would NEVER allow us to increase our charges 37%.

Transaction ID: 65835.24
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 65.19.202.70
User Hostname: 65.19.202.70

Jean Jewell

From: Front
Sent: Thursday, June 05, 2003 8:08 AM
To: Jean Jewell; Marilyn Parker
Subject: FW: Complaint acknowledgement

-----Original Message-----

From: Ed Howell
Sent: Wednesday, June 04, 2003 11:25 PM
To: Front; Beverly Barker; Ed Howell; Tonya Clark
Subject: Complaint acknowledgement

WWW Form Submission:

Wednesday, June 04, 2003
10:24:49 PM

Name: C. Shane Davidson
Street_Address: 626 w day st
City: pocatello
State: id
ZIP: 83204
Home_Telephone: 208-478-2208
Work_Telephone: n/a
E-Mail: pwrta@AOL.com
Home_Business: Home
Business_Name: N/A
Business_Street_Address: N/A
Business_Phone: N/A

Complaint_Company: Intermountain Gas
Contacted_utility: No

Complaint_description: I am filing a complaint for the proposed raise in prices (37%). It occurs to me that a raise of this magnitude has direct bearing upon the management at intermountain gas. Surely the management in its infinite wisdom would know if the gas price is going higher from the supplier over the years, this is a complete and total outrage!!!!

Who hired these dum dums!!!! Why should we have to pay for their mistakes at such a tremendous price hike? I propose you fire the manager and hire a new one at a low rate and use that money to pay for the increase in price, to make up the difference for that that the manager missed. I am getting sick of companies taking advantage of and oPportunising on a situation such as the gulf war.

What kind of excuse will they think of next? This is like dealing with little 3 year olds who want more candy!!!

I SAY NO!! NO INCREASE AND NO PAY RISE FOR THE EMPLOYEES. CUT THIER PAY AND KEEP THEM WORKING AND WE WILL ALL STILL BE ABLE TO HAVE DINNER IN THE EVENING AND WARM BED TO SLEEP IN AT NIGHT!!!!!!

LUDICRIST!!!!

Transaction ID: 642224.49
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/cons>
User Address: 170.224.224.102
User Hostname: 170.224.224.102

Jean Jewell

From: Ed Howell
Sent: Thursday, June 05, 2003 9:02 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, June 05, 2003
8:02:07 AM

Case:
Name: Carol Haws
Street_Address: 1630 Calico Circle
City: Pocatello
State: ID
ZIP: 83201
Home_Telephone:
E-Mail: hawscaro@cableone.net
Company: Intermountain Gas
Comment_description: I am concerned about the gas rates going up 38%. In our household one of the reasons that we moved was because of the lower rates on heating our home with gas. We have a large family, and we are a single income family, and with the sales tax increasing and inflation going up, I am concerned with the heating cost. I would not like to see the gas rates increase at such an alarming rate. Please take these factors into consideration when thinking about increasing rates.

Transaction ID: 65802.7
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 24.116.219.71
User Hostname: 24.116.219.71

Jean Jewell

From: Ed Howell
Sent: Thursday, June 05, 2003 7:43 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, June 05, 2003
6:43:22 AM

Case: INT-G-03-4
Name: Marilyn Heed
Street Address: 3265 Garnet St.
City: Idaho Falls
State: Idaho
ZIP: 83401

Home Telephone: (208) 557-0101
E-Mail: panflute@ida.net
Company: Intermountain Gas

mailing_list_yes_no: no

Comment_description: Raising rates would hurt the working poor. My income last year was \$9,000. Energy assistance paid \$97 in late winter for which I am grateful. I am an older lady and keep my home in winter at 60 degrees during the day and 50 degrees at night in order to keep heating expenses down. If there is a rate increase and the winter is rough, I will have to adjust downward.

Transaction ID: 65643.22

Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>

User Address: 69.20.134.28

User Hostname: 69.20.134.28

Jean Jewell

From: Ed Howell
Sent: Thursday, June 05, 2003 5:17 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, June 05, 2003
4:17:20 AM

Case: Int-G-03-1
Name: John Scott
Street_Address: 4669 Mountlake
City: Pocatello
State: Idaho
ZIP: 83202
Home_Telephone:
E-Mail: pjtme@aol.com
Company: Intermountain Gas

Comment_description: I strongly oppose the proposed 33-38% residential increase in natural gas prices which Intermountain is asking the IPUC to approve. The only word I can think of to describe it is exorbitant.

Local TV reported only one person showed up to testify on the rate increase in Idaho Falls. That's probably because many of us, due to the economy, are working two and three jobs just to pay our bills.

I would not take this as a mandate that customers are ok with the increase. I would submit they have an attitude of "there's probably little I can do to stop the increase so why fight the utility."

It would appear that most of the increase is due to hikes in storage and transportation costs. I thought Intermountain owned their own distribution and storage system at one time. Apparently not now.

Pipelines and storage facilities have been in place for decades. I would think those costs would only go up slightly from time to time...not 1/3. Why are those costs from other companies skyrocketing? Why isn't Intermountain doing a better job of negotiating contracts? I think there are a lot of questions that need to be asked. The public is being kept in the dark and fleeced at the same time.

Government economists are saying inflation is remaining low at 2 to 3 percent. With Intermountain's increase, you can be that won't be true in this region.

I understand the principles of supply and demand. Gas market prices do fluctuate. However, if Intermountain is being held hostage by Williams and companies that provide storage, then they had better look for more economical solutions to this aspect of the business. I don't think we are hearing the whole story.

I would submit a price increase of no more than 5% is adequate. One postscript I might add: this is very poor timing given the fact that the entire state's economy is in the dumper.

Transaction ID: 65417.20
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 198.60.225.2
User Hostname: 198.60.225.2

Jean Jewell

From: Ed Howell
Sent: Wednesday, June 04, 2003 11:33 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Wednesday, June 04, 2003
10:33:12 PM

Case: INT-G-03-1
Name: Jon Mickelsen
Street_Address: 173 Maple St.
City: Idaho Falls
State: ID
ZIP: 83402
Home_Telephone: 208-528-6086
E-Mail: bench@nationalbench.com
Company: Intermountain Gas
mailing_list_yes_no: no
Comment_description: Dear sirs,

I'm deeply concerned about the proposed increase in our gas prices. After such a recent increase this will put a heavy financial burden on myself and another low and fixed income families. I'm sure there is another way to solve your economic crises. I also fell this will put a strain on small businesses. Which will result in higher prices, or just put them out of commission completely. There will also be more people in need of assistance to pay their natural gas bills. I hope you will give these thoughts some consideration when making your decision.

sincerely,
Jon Mickelsen

Transaction ID: 642233.12
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 69.20.137.56
User Hostname: 69.20.137.56

Jean Jewell

From: Ed Howell
Sent: Wednesday, June 04, 2003 11:12 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Wednesday, June 04, 2003
10:11:51 PM

Case: INT-G-03-1
Name: Ruth Byram
Street_Address: 5010 Badger Pl
City: Boise
State: ID
ZIP: 83709
Home_Telephone: 208-362-2831
E-Mail: rlbtoo@hotmail.com
Company: Intermountain Gas Co.
mailing_list_yes_no: yes

Comment_description: I would like to strongly object to the requested 33% to 43% increase in the gas rates by Intermountain Gas. There are hundreds, if not thousands, of families in the Intermountain Gas customer base that simply cannot absorb that kind of price hike in their budgets. Most of the companies that have not laid people off have frozen salaries and in a lot of cases reduced salaries of their workers. People are having to give up some of the necessities of life as it is. This would just add to their misery. What are the families with only one income, single parents and the elderly or disabled on fixed incomes supposed to do? I am trying to survive on a single income and can barely make it as it is. My mother who is 80 gets less than \$1,000 per month to live on. I work in the commercial collection department of a major bank in Boise and see many businesses in Idaho failing because of the sluggish economy. If you agree to increase gas rates as requested, I believe it would put many of those who are just managing to hang on over the edge. Please do not allow this increase.

Transaction ID: 642211.51
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 198.81.26.200
User Hostname: 198.81.26.200

Jean Jewell

From: Front
Sent: Wednesday, June 04, 2003 4:18 PM
To: Jean Jewell
Subject: Gas rate increase comment.

Anne Records
4491 S. Rimview way
Boise, Id. 83716
208-344-2298

I have had trouble in the past with the gas co. I have not been able to get my records from the gas co. to review my bill to understand where my money has gone. I cannot get answers on my bills as to why there have been sporadic increases. I have called PUC in the past for help on these problems, but they just said they looked into it and I owed the money. Even though my bill more than doubled in one months time. I did request they check for a gas leak, but they said they looked but everything was fine.

I do not feel that a rate hike of this magnitude would be warranted at this time, if they cannot give any better service than this.

Even though I was told I should see a decrease in my bills, I never have. I would feel that a 15% increase with more later, if needed, would be a better solution

Jean Jewell

From: Ed Howell
Sent: Wednesday, June 04, 2003 8:41 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Wednesday, June 04, 2003
7:41:27 AM

Case: INT-G-03-01
Name: Wayne Fuchs
Street_Address: 810 Delmar Drive
City: Meridian
State: Idaho
ZIP: 83642
Home_Telephone: 208-888-5783
E-Mail: waynefuchs3027@hotmail.com
Company: Intermountain Gas
mailing_list_yes_no: no

Comment_description: Why would a company have to raise the price that much? A moderate increase for a longer time would do the same thing. They appear to be anticipating a problem and yet they talk about too much of the product being produced earlier. Why don't they do more proactive thinking instead of reacting after the problem arises? Seems to me that they are only looking to gain form reacting instead of thinking ahead.

What if the prices don't go up are they going to give the money back? I think not.

It is no wonder that there was no one at the hearing. The first that I heard of it was after it had occurred and was on the news.

Transaction ID: 64741.27
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 206.207.77.224
User Hostname: 206.207.77.224

Jean Jewell

From: Ed Howell
Sent: Tuesday, June 03, 2003 12:30 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Tuesday, June 03, 2003
11:29:42 AM

Case: INT-G-03-1
Name: Marilee Fitzwater
Street_Address: 3763 Wasatch Circle
City: Ammon
State: Idaho
ZIP: 83406
Home_Telephone: (208) 552-4692
E-Mail: mfitzwater@msn.com
Company: Intermountain Gas
mailing_list_yes_no: yes

Comment_description: I am a senior citizen living on a fixed income. Many of us seniors are very concerned about Intermountain Gas's attempts to raise rates for its 200,000 southern Idaho customers on average of 37.7 percent. If approved the average residential bill using gas heat and water will increase \$18 or about 38%. No where do I hear about or see any relief for those of us living on fixed incomes. A 38% increase on a monthly bill on a fixed income is just not acceptable. Where is the relief for us??? I addamently oppose any such rate increase without providing clauses for a much lower rate increase for seniors!!!

Transaction ID: 631129.42
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 67.250.109.220
User Hostname: 67.250.109.220

Jean Jewell

From: Front
Sent: Tuesday, June 03, 2003 8:08 AM
To: Jean Jewell; Marilyn Parker
Subject: FW: Complaint acknowledgement

-----Original Message-----

From: Ed Howell
Sent: Tuesday, June 03, 2003 8:33 AM
To: Front; Beverly Barker; Ed Howell; Tonya Clark
Subject: Complaint acknowledgement

WWW Form Submission:

Tuesday, June 03, 2003
7:32:57 AM

Name: Steven Davis
Street_Address: 1724 Almo ave #1
City: Burley
State: Idaho
ZIP: 83318
Home_Telephone: 208-678-2889
Work_Telephone:
E-Mail: sdavis100@cableone.nete
Home_Business: Home
Business_Name:
Business_Street_Address:
Business_Phone:
Complaint_Company: Intermoutian Gas Company
Contacted_utility: No
Complaint_description: I am writing about the possibility of a 43% rate hike that Intermountain Gas Company wants to charge its customers. If they get this rate hike through, the customers have no choice but to pay it. We can't do business with a different company. A 43% increase is a bit to much.

Transaction ID: 63732.57
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/cons>
User Address: 24.116.222.60
User Hostname: 24.116.222.60

Jean Jewell

From: Ed Howell
Sent: Monday, June 02, 2003 9:12 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Monday, June 02, 2003
8:12:11 PM

Case:
Name: Jack Weinberg
Street_Address: 4714 N. Waterfront Way
City: Boise
State: ID
ZIP: 83703
Home_Telephone:
E-Mail: jackaw@velocitus.net
Company: Intermountain Gas Co,
mailing_list_yes_no: no
Comment_description: PUC:
I know that you will give carefull consideration to the current rate increase request. I believe that the residential rate increase requested is to high for a single rate increase. Please consider an increase at a lower rate.
Thank you for your service,
Jack Weinberg

Transaction ID: 622012.11
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 216.222.113.97
User Hostname: 216.222.113.97

Jean Jewell

From: Ed Howell
Sent: Monday, June 02, 2003 3:35 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Monday, June 02, 2003
2:34:30 PM

Case: INT-G-03-1
Name: Karen Andersen
Street Address: 7817 W. Grubstake Dr.
City: Boise
State: ID
ZIP: 83709

Home Telephone: 208.362.6322
E-Mail: luciere33@msn.com
Company: Intermountain Gas Co.

mailing_list_yes_no: yes

Comment_description: I am a new gas customer having just recently converted to gas from electric. I am very concerned about the proposed rate increase of 38%. I am a retiree on a modest income; I thought I'd be saving money by converting to gas and that the investment would pay for itself soon. Please reconsider this increase by eliminating or making it more reasonable; i.e., 10%. If things keep going up in Idaho, more people will either be leaving the State or going on welfare. I don't want to be one of them. Karen Andersen 6/2/03

Transaction ID: 621434.30
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 67.1.16.228
User Hostname: 67.1.16.228

Jean Jewell

From: Ed Howell
Sent: Monday, June 02, 2003 12:27 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Monday, June 02, 2003
11:27:13 AM

Case: Int-G-03-1
Name: Harold G. Elgin
Street Address: 324 Cottonwood Dr.
City: Nampa
State: Idaho
ZIP: 83686
Home Telephone: 208 467-2684
E-Mail: helgin@dav.net
Company: Intermountain Gas Company
mailing_list_yes_no: yes

Comment_description: I don't believe that there is sufficient evidence to allow for a rate increase of the amount that is requested by Intermountain Gas co. They have said that if and when the rates got back down, they will ask for a decrease in the rates paid by us, the consumer. I don't see where they have dropped the rate at the same rate they have raised it. For instance if they are asking for a 38% increase, when the rate that they paid is dropped, we don't recieve the full amount of the drop, nor do we recieve it at the time of the drop. I think that the raise, if one is needed, should be about half of what they are asking for. I also expect the Idaho PUC to be the watchdog for us in these matters, and we as consumers should not have to even be concerned about the gas, or electric companies getting raises that are more than they should have, just because there isn't much input from the consumers about the issue. Thank you for your listening to my ideas. Harold G. Elgin

Transaction ID: 621127.13
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 206.149.4.116
User Hostname: 206.149.4.116