

MAG Small Engine Repair

Shop: 4115 Adams, Garden City, ID 83714
Mail: 2332 N. 22nd St., Boise, ID 83702

Phone: (208) 343-2162
FAX: (208) 424-1247

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JUN 20 AM 8:28
IDAHO PUBLIC
UTILITIES COMMISSION

June 19, 2003

Public Utilities Commission
PO Box 83720
Boise, ID 83720-0074

Gentlemen:

Reference: Intermountain Gas Company Price Rate Increase

I realize these comments may be too late, but I would like to have the satisfaction of offering them anyway. For whatever reason, we were unaware of the proposed rate hike, until we heard about the lack of interest on the television news.

We operate a small business in Garden City, Idaho, and have rented three separate units in past years, adding another in 2003, for a total of four units. We started renting in 1997 and have experienced one hefty natural gas rate increase. Our heating bills impact our business because we are seasonal and have little income during the winter months.

We take advantage of paying our utility bills by having the payments automatically deducted from our checking account. Idaho Power sends our copies of the billings in one envelope to our mailing address, with no envelopes for return. Intermountain Gas sends four separate billings in four separate envelopes. They no longer send envelopes for return, but at one time they did.

What stimulated this letter is the four separate letters, in four separate envelopes, to the same address, that I received yesterday from Intermountain Gas, advising us about their new Automated Meter Reading (AMR) system. I am sure this new system will save them money in the long run, but, as with all new electronic systems, they probably spent a large amount to buy it.

How much money and how many trees could Intermountain Gas save, if they would review their paperwork procedures? How many other antiquated practices do they have that they could change to save money and resources?

Sincerely,


Glenda Blessing, Partner

Jean Jewell

From: Ed Howell
Sent: Sunday, June 22, 2003 9:12 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Sunday, June 22, 2003
8:12:14 PM

Case: INT-G-03-1
Name: DONNA R. PUTZ
Street Address: 426 West Linden Street
City: Boise
State: Idaho
ZIP: 83706
Home Telephone: 208-343-4590
E-Mail: NA
Company: INTERMOUNTAIN GAS COMPANY
mailing_list_yes_no: yes

Comment_description: I'm sure it is too late to comment, but I have been out of town. I use only a gas furnace, and a rate increase of 33% is terrible. If everything a consumer purchases suddenly went up 33%, we would all be filing bankruptcy.

I disagree with the comment that electricity will still be 35 to 55% more. I had electric heat and switched to gas just a few years ago. With this gas increase my electric heat would have been about the same as gas. In fact the gas company said it should cost me about half. I am extremely disappointed.

When the gas company says they "expect another down cycle to occur but it is uncertain as to whether this will occur before next winter," why not use a win-win situation. Instead of going up the percentages listed, give the consumer the benefit of the doubt and cut those percentages in half.

I'd also like to know if this new amount is collected beginning July 1st, if IGC will refund this extra collection if the down cycle occurs. If not, and they only ask the PUC for an adjustment, it should be large enough to cover what didn't need to be collected in the first place.

Transaction ID: 6222012.14
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 67.31.178.109
User Hostname: 67.31.178.109