



IDAHO PUBLIC UTILITIES Commission

Dirk Kempthorne, Governor

P.O. Box 83720, Boise, Idaho 83720-0074

Paul Kjellander, President
Marsha H. Smith, Commissioner
Dennis S. Hansen, Commissioner

June 13, 2003

Mary Ellen Partin
1203 Spruce Avenue
Twin Falls, ID 83301-4050

Dear Mrs. Partin:

Thank you for expressing your comments and concerns regarding the increase Intermountain Gas is proposing. You are correct when you state that they told you that you would receive a lower rate when you installed a gas water heater in addition to your gas furnace. I believe that after a closer review you will be able to see that you are still paying a lower rate.

Here are the proposed rates for service in the winter:

Customers without a water heater	\$.83432 per Therm
Customers with a water heater	\$.77464 per Therm

The confusing part has to do with the increase percentage. Since the customers with a water heater are paying a lower rate to begin with, they receive a higher percentage increase compared to the customers without a water heater. However, they are still paying a lower per there rate.

I hope this helps to clear up the misunderstanding. If you have any questions, please contact me. Thank you very much.

Sincerely,

Alden Holm
Senior Auditor
(208) 334-0375

Case No. INT-G-03-1

u:/aholm/other/6-13-03 Letter for IGC Customer

1203 Spruce Ave.
Twin Falls, Id.

Thought I'd write my comments on
the raise on gas bills.

A few years back, they said, put in
heat + water heaters using gas + you'll
get a lower rate.

Now, why charge us more than
the ones with just heating?

Thanks for listening?
Mary Ellen Partin

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I think you can answer the
questions with just this portion of
the letter. If you need the
rest, let me know.

Thanks

Randy