BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

JIM WILLSON DBA CUSTOM TOWING AND RECOVERY,)
Complainant,) CASE NO. INT-G-07-02
VS.)
INTERMOUNTAIN GAS COMPANY,) ORDER NO. 30477
Respondent.	<u> </u>
•)

On May 24, 2007, Mr. Willson filed a formal complaint against Intermountain Gas Company (Company) objecting to a corrected rebilling issued to him for a 36-month period during which he was billed for only half of his actual gas usage. The parties have indicated that their dispute has been resolved. With this Order the Commission dismisses this case.

DISCUSSION

Mr. Willson was rebilled for a three-year period in the amount of \$2,000.92 due to a foot drive (multiplier) error, which caused him to be billed for only half of his actual usage. After informal attempts to resolve the rebilling between Mr. Willson and the Company failed, Mr. Willson filed a "formal" complaint with the Commission. The Commission issued a Summons to the Company directing it to respond. The Company then filed a timely answer to the complaint.

On August 23, 2007, Intermountain Gas notified the Commission that it had contacted Mr. Willson and resolved the complaint. On September 18, 2007, Staff sent a letter to Mr. Willson asking how he wished to proceed with his formal complaint. On October 4, 2007, Mr. Willson responded by letter that his case was resolved and he was satisfied with the outcome. The letter was also sent to the Company.

A party desiring to withdraw a pleading may do so by giving notice of such to the Commission and all parties. Procedural Rule 68, IDAPA 31.01.01.068. Unless otherwise ordered by the Commission, the notice is effective 14 days after filing. *Id.* We find Mr. Willson's letter of October 4, 2007 to be sufficient and proper notice to both the Commission and the Company of the withdrawal of his complaint. This complaint case was initiated by the customer and has no intervening parties. Based on the statements of both the customer and the

Company that the case is resolved, we find that this matter should be dismissed and the case closed.

ORDER

IT IS HEREBY ORDERED that Case No. INT-G-07-02, the complaint of Jim Willson dba Custom Towing and Recovery against Intermountain Gas Company, be dismissed and closed.

THIS IS A FINAL ORDER. Any person interested in this Order may petition for reconsideration within twenty-one (21) days of the service date of this Order with regard to any matter decided in this Order. Within seven (7) days after any person has petitioned for reconsideration, any other person may cross-petition for reconsideration. See Idaho Code § 61-626.

DONE by Order of the Idaho Public Utilities Commission at Boise, Idaho this 20th day of December 2007.

MACK A. REDFORD, PRESIDENT

MARSHA H. SMITH, COMMISSIONER

M KEMPTON, COMMISSIONER

ATTEST:

Commission Secretary

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