

✓ Gen Ack
sent 9/15/08

✓ To A.V.

✓ To Commis.
; H

Jean Jewell

From: Front
Sent: Monday, September 15, 2008 11:46 AM
To: Jean Jewell; Gene Fadness
Subject: FW: Consumer Complaint/Inquiry Form

-----Original Message-----

From: kaustin2110 [mailto:kaustin2110]
Sent: Monday, September 15, 2008 5:44 AM
To: Front; Beverly Barker; Ed Howell
Subject: Consumer Complaint/Inquiry Form

A Complaint/Inquiry from Keith Austin follows:

INT-G-08-03

Name: Keith Austin
Contact E-Mail: kaustin2110
Daytime Telephone: @gmail.com
Home Address: 3485 Rich Lane
City: Ammon
State: Idaho
Zipcode: 83406
If this concerns a Business, Business Name:
Business Address:
Business Phone:
Name of Utility Company: Intermountain Gas Have you contacted the utility regarding your concern?: No

Please describe your question or complaint briefly:

I want to state why an increase is asked for with gasoline prices going down now. We the very small income families do not get an increase in moneies til after the first of January each year and our buget is stretched to far now. We live on \$1600 a month for three of us with medical bills going beyound our reach and every thing else being increased, just what do we live on. My wife and each are 81 years old and beyond the working years. Please why? do rich people want to get rich off the poor class and older people all the time?

The form submitted on <http://www.puc.idaho.gov/forms/cons/cons.html>
IP address is 75.174.19.157
cons

✓ Ben Acke
sent 9/15/08

✓ To A.V.

✓ To Commms.
: H

Jean Jewell

From: jaris@cableone.net
Sent: Thursday, September 11, 2008 11:41 AM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from Jaris Lance follows:

Case Number: INT-G-08
Name: Jaris Lance
Address: 8316 W. Creekrun Way
City: Boise
State: ID
Zip: 83714
Daytime Telephone: 208-853-3237
Contact E-Mail: jaris@cableone.net
Name of Utility Company: Intermountain Gas Co.
Add to Mailing List: yes

Please describe your comment briefly:
When living on a fixed income, it is difficult to face annual increases in utilities. Is there no end of increases in site?
If prices have been down recently, perhaps they should not be granted a full 15% increase.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 67.60.35.51

✓ Jim Acker
sent 9/15/08

✓ To AV.

✓ To Comm. H

Jean Jewell

From: psrholec@gmail.com
Sent: Friday, September 12, 2008 5:57 AM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from Paula Srholec follows:

Case Number: INT-G-08-03
Name: Paula Srholec
Address: 1404 Jessica Ave.
City: Fruitland
State: ID
Zip: 83619
Daytime Telephone: 452-3086
Contact E-Mail: psrholec@gmail.com
Name of Utility Company: Intermountain Gas Add to Mailing List: yes

Please describe your comment briefly:

I believe the gas co. is asking for an increase that will be very difficult to meet for low income and retired people especially at a time when all other high costs are affecting them. Gas prices have been dropping slightly so this should also be considered.

Speculating on gas costs is also a problem related to this proposed hike. People are doing everything possible to keep gas bills down but to no avail as prices plummet.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 208.98.143.73
