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Jean Jewell

From: Front
Sent: Tuesday, October 14, 2008 8:02 AM
To: Jean Jewell
Subject: FW: Consumer Complaint/Inquiry Form

-----Original Message-----

From: billphoenix@cableone.net [mailto:billphoenix@cableone.net]
Sent: Saturday, October 11, 2008 2:45 AM
To: Front; Beverly Barker; Ed Howell
Subject: Consumer Complaint/Inquiry Form

A Complaint/Inquiry from Bill Phoenix follows:

Name: Bill Phoenix
Contact E-Mail: billphoenix@cableone.net Daytime Telephone: 208 522 3872
Home Address: 5440 Gleneagles Drive
City: Idaho Falls
State: ID
Zipcode: 83401
If this concerns a Business, Business Name:
Business Address:
Business Phone:
Name of Utility Company: Intermountain Gas Have you contacted the utility regarding your concern?: No

Please describe your question or complaint briefly:

I noticed about a 20% increase in the cost of natural gas from Intermountain Gas Company, despite the cost of natural gas decreasing according to 'Natural Gas Weekly Update' and NYMEX charts of long-term decreases. Both are available on the web. According to the Post Register, Intermountain Gas Company was recently sold and a rate increase was granted by the PUC to the new owners with the justification of more expensive natural gas.

I hope that the rate increase actually does go to cover the more expensive natural gas and not to fund the sale. I don't see any justification for the rate increase. Based on what I see about natural gas prices, the rate increase is unjustified and looks very suspiciously like a way for customers to pay for the sale, and that's just not right.

If the increases can not be justified by increased natural gas prices, could you please roll back the rate increase?

Respectfully,

Bill Phoenix