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✓ *Jim Beck*
smt 11/22/01

Jean Jewell

From: Ed Howell
Sent: Thursday, November 21, 2002 8:37 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, November 21, 2002
8:36:36 PM

Case: GNR-U-02-1
Name: Joel Cleverley
Street Address: 10569 W. Carolina Drive
City: Boise
State: ID
ZIP: 83709
Home Telephone: 208 375-0770
E-Mail: cfa44@msn.com
Company: Intermountain Gas
mailing_list_yes_no: no
Comment_description: To continue my letter dated 11/20/02...

Again, my main concern is that customers are going through difficult times also and it seems the action you eluded to would have those who pay slow penalized because of those who never pay.

Suggestion Idea #1: Social Management Accounting (Splitting Hairs Method). Social problems in many cases seem to be choice of management of important issues relating to it.

This requires that all customers pay their December thru February payments from the prior year according to their percentage of delinquency months in the prior year into a trust or interest bearing account held by Intermountain Gas over a full nine month period. These funds would be used to keep an owner from shut off during December thru February. For example:

1. Customer is delinquent 5 months out of prior year or fiscal year and owed a total of \$400 during the prior December, January and February, which would be added to their gas bill in 9 equal payments of \$18.67 to assure their would be funds during the cold months, according to their contribution to delinquency. $(5/12=42\%*\$400=\$168/9=\$18.67)$
2. The remaining amount they would be short would be held as outstanding by Intermountain Gas should the customer make delinquent payments during those 3 months.
3. The interest earnings from these delinquent customer payments would be held in trust to pay for those with zero prior year delinquency who have their misfortune of becoming delinquent during those 3 months, thus those who have any history of delinquency contribute to those who have good pay history but have become past due during those 3 months. And those delinquent in the prior year also contribute the percentage they contribute to that delinquency for the 3 month cold period. Would this not encourage less delinquency overall?

Best Wishes,
Joel Cleverley

Transaction ID: 11212036.36
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 67.250.133.153
User Hostname: 67.250.133.153

*Eden Ark
sent 11/22/02
To A.V.*

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Jean Jewell

From: Ed Howell
Sent: Thursday, November 21, 2002 3:22 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Thursday, November 21, 2002
3:22:12 PM

Case: GNR-U-02-1
Name: J & J Finlinson
Street Address: 3170 Western Ave
City: Ammon
State: ID
ZIP: 83406
Home Telephone: (670) 322-5074
E-Mail: finjed@ida.net
Company: Intermountain Gas Company
mailing_list_yes_no: yes

Comment_description: We appreciate greatly the efforts to make it possible for those who in the past have been unable to pay their winter heating bills to have solutions to their problem. We do not mind helping out, when we feel able, but do not like to have such "donations" forced upon us when we have difficulty covering our own expenses on limited income.

Thank you.

Transaction ID: 11211522.12
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 202.123.156.251
User Hostname: 202.123.156.251

✓ To A.V.
✓ Lynn Arke
sent 11/25/02

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Jean Jewell

From: Ed Howell
Sent: Sunday, November 24, 2002 9:35 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Sunday, November 24, 2002
9:35:11 AM

Case: ?Utah Pow/winter moratorium
Name: Vonda Smith
Street Address: 546 E. 3000 N.
City: Rexburg
State: Id
ZIP: 83440
Home Telephone: 208)356-5233
E-Mail: vondaemma@aol.com
Company: Utah Power etc.
mailing_list_yes_no: yes

Comment_description: I just received the power bill with the notice that you would like comments on this yesterday. I hope you will consider my comments even though they are past your deadline.

The winter moratorium must stay in place for those with elderly or children living with them! It is often far below zero degrees F during those months. People who are too poor to pay their heating bill on time because of how high the payment is during that time of year obviously cannot invest money into another heat source or a different house. This change would hurt those who already have so little, so much. It would be inhumane.

When I was a young newly-wed and pregnant our power was cut off because although we had paid our rent(utilities were included) our landlord did not pay the power bill. It was between -20 and -40 for two weeks and we had no electricity or heat. It took us ten days to find another rental we could afford. It was awful. We could not cook, wash our bodies, or even sleep as it was so cold we were afraid we wouldn't wake up. We would go to my job early and wash in the restroom and cook in the microwave.

My baby was born with a birth defect that may well have been caused by that time of hardship.

A friend of mine told me that people can sign up for a weatherization program that can help keep power bills lower. Many people do not know about it and there is a three year wait list for those that sign up. That is what I was told two years ago when I signed up-and yes I'm still waiting to hear from them.

I do believe that we must pay for the goods and services that are used. But as a society we must be humane and merciful to those in need. The power companies rarely if ever go totally unpaid. Keep the moratorium and let people make it up the rest of the year. I believe some children and elderly will die if this change is made.

If this was the wrong place to comment on this, please pass this on to the right person or department.

Thank you,
Vonda Smith

Transaction ID: 1124935.11
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 198.81.26.238
User Hostname: 198.81.26.238

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X

*✓ To AV.
✓ Gen. Ack
sent 11/25/02*

Jean Jewell

From: Ed Howell
Sent: Saturday, November 23, 2002 10:54 AM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Saturday, November 23, 2002
10:53:47 AM

Case: GNR-U-02-1
Name: Mary A. Galles
Street Address:
City: Idaho Falls
State: Id
ZIP: 83404
Home Telephone:
E-Mail: knustgal@cableone.net

Company: Intermountain Gas
mailing_list_yes_no: yes

Comment description: I work with Health & Welfare clients sent to the Work First Program. Many of these people are renting and can't pay their utilities. I do feel people have to pay their bills but, where is the responsibility of the landlords who do not weatherize the places they rent out? No one wants to, or is able to, go to the expense of weatherization at a place they do not own. Shouldn't landlords be made responsible to keep their places up to code? I know this is passed the time frame for comments but wanted to say my piece.

Transaction ID: 11231053.47
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 24.116.168.153
User Hostname: 24.116.168.153