



RECEIVED
2015 June 4 PM 5:12
IDAHO PUBLIC
UTILITIES COMMISSION

Avista Corp.
1411 East Mission P.O. Box 3727
Spokane, Washington 99220-0500
Telephone 509-489-0500
Toll Free 800-727-9170

VIA: Electronic Mail

June 4, 2015

Jean D. Jewell, Secretary
Idaho Public Utilities Commission
P O Box 83720
Boise, ID 83720-0074

Re: Case No. GNR-U-14-01

Dear Ms. Jewell:

Attached for filing with the Commission is an electronic copy of Avista Corporation's dba Avista Utilities ("Avista or the Company") replacing all proposed tariff revisions previously filed in the above referenced Case No. to the following tariff sheets, I.P.U.C. No. 28:

Third Revision Sheet 70-d
Third Revision Sheet 70-g
Second Revision Sheet 70-g.1
First Revision Sheet 70-i

Canceling
Canceling
Canceling
Canceling

Second Revision Sheet 70-d
Substitute Second Revision Sheet 70-g
First Revision Sheet 70-g.1
Original Sheet 70-i

Please direct any questions on this matter to myself at (509) 495-4975.

Sincerely,

Manager, Regulatory Policy
Avista Utilities
linda.gervais@avistacorp.com
509-495-4975

AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO
RULES AND REGULATIONS - continued

6. APPLICATION AND AGREEMENT FOR SERVICE: - continued

to constitute an agreement by and between the Company and the Customer for the delivery and acceptance of service under the applicable rate schedule or schedules and said Rules and Regulations.

The Company will provide to its Customers at time of application for service and thereafter such information relative to its rates, rules and regulations as may from time to time be required by law or Commission rule and regulation.

All service shall be furnished under an agreement for a term of one year, at the option of the Company, or longer when so provided in the applicable rate schedule. When optional rate schedules are available the Customer may not change from one rate schedule to another more frequently than once in any 12-month period.

For service in large volumes or received under unusual circumstances, the Company may require the Customer to execute a special written agreement.

6.1 New Customer Turn-On Charge (After-Hours):

There will be no charge for new customer turn-ons when such service connection is performed during office hours regularly maintained by the Company. For new customer turn-ons requested to be completed during other hours there will be a charge of \$48.00. If the new customer has electric service only and service is turned on remotely without having to visit the customer's premises, the charge for connection shall be \$12.00 during other hours. When a new customer receives Company-supplied electric and gas service, a single charge of \$48.00 will be required for after hours service turn-ons.

6.2 Return Trip Charge

If the conditions stated in Sections 7 and 8, below, are not satisfied prior to the Customer's request for temporary service, a \$55.00 charge, per trip, will be billed to the Customer whenever Company personnel are dispatched to the job site but are unable to connect the service. The charge will be billed after the conditions have been satisfied and the connection has been made. When a residential Customer supplies the trench, backfill, conduit, and compaction for an underground service, a charge of \$55.00 per trip return charge will be assessed if the Company's installation crew cannot install cable on the first appointment or subsequent appointments.

7. CUSTOMER'S SERVICE ENTRANCE AND RELATED FACILITIES:

The Customer shall provide a suitable service entrance facility to the premises to be served at the point specified by the Company which facility shall meet local, state and national code requirements. The Customer shall also provide a structurally sound point of attachment for the Company's service connections which will permit the clearance required for safety. All wiring and other distribution facilities on the Customer's side of the point of delivery shall be provided by the Customer and maintained and operated at his expense.

The Customer shall furnish a convenient place, readily accessible without risk of bodily harm to the Company employees, free from vibration, corrosive atmosphere, and abnormal temperatures, in which to install the metering equipment. Usually residential meters will be installed on

Issued June 8, 2015

Effective June 15, 2015

Issued by Avista Utilities

By

Kelly O. Norwood, Vice President, State & Federal Regulation



AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO
RULES AND REGULATIONS - continued

11. PAYMENTS: - continued

Company employees collecting payment at the customer's premises will not accept cash. If the customer offers payment in cash during a field collection visit, discontinuance of service will be postponed and the customer given the opportunity to either make payment at a designated payment agency or provide an alternative form of payment acceptable to the Company.

Monthly bills for services rendered and other charges are due and payable in full within 15 days from their date and if not so paid shall be in default. When a residential Customer certifies in writing that payment by the ordinary due date creates a hardship due to the particular date when the Customer receives funds, the due date shall be extended up to an additional 15 days.

In the event the Customer tenders a payment of less than the full amount of the monthly bill for services and/or other charges, the Company, unless otherwise directed by the Customer when payment is made, will apply said payment pro rata first to the charges in default and the remainder, if any, to the current monthly charges.

11.1 Returned Check Charge; Checks or payments remitted by Customers in payment of bills are accepted conditionally. A charge of \$20.00 will be assessed the Customer for handling checks or payments upon which payment has been refused by the bank.

11.2 Late Payment Charge; Payments not received by the next month's bill date will be considered late. A late payment charge will be applied to the delinquent amount and will be computed at the rate of 12 percent per annum or one percent per month. The late payment charge will not be applied to time-payment or equal payment accounts that are current.

12. DEPOSITS:
See Utility Customer Relations Rules 100-110 and 601.

13. DISCONTINUANCE OF SERVICE:
See Utility Customer Relations Rules 300-313 and 602-605.

13.1 Field Collection Charge:

A personal visit performed by a Company representative to a service address subsequent to satisfying the provisions regarding Discontinuance of Service shall be deemed a field collection visit. A \$16.00 fee will be assessed for visits that result in the collection of past-due balances from the Customer during the visit. The fee will be waived if service is disconnected during the visit. The Customer will receive one free visit on a 12-month rolling basis.

Issued June 4, 2015

Effective June 15, 2015

Issued by Avista Utilities

By

Kelly Norwood,

Vice President, State & Federal Regulation



AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO
RULES AND REGULATIONS - continued

14. SERVICE RECONNECTION AND REESTABLISHMENT CHARGES:

14.1 Reconnection Charge:

When service has been discontinued for failure of the Customer to comply with the Company's rules and regulations under this tariff including nonpayment, a charge shall be made for reconnection. Satisfactory arrangements for payment must be made before service will be restored.

If a visit to the customer's premises is required to manually restore service, the charge for reconnection shall be:

\$24.00, provided satisfactory payment arrangements have been made during the hours of 8:00 a.m. through 4:00 p.m. Monday through Friday, except holidays; or

\$48.00 if such arrangements are made during the hours of 4:00 p.m. through 7:00 p.m. Monday through Friday, except holidays.

If such arrangements are made during hours other than the above, the reconnection shall be completed on the following day except for medical emergencies or a customer disconnected in error. Any reconnection completed on a weekend or holiday* will be charged \$48.00.

If the customer's service is restored remotely without visiting the customer's premises, the charge for reconnection shall be:

\$12.00 any day, any time, provided satisfactory payment arrangements have been made.

*Charges assessed if connection is requested and completed on the following holidays:

New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, Friday after Thanksgiving, and Christmas Day.

14.2 Electric Reestablishment Charge

When service has been discontinued at the Customer's request and then reestablished within a twelve-month period, the Customer shall be required to pay the monthly minimum charges that would have been billed had service not been discontinued, as well as a reestablishment charge. The charge for reestablishment shall be:

\$24.00, provided satisfactory payment arrangements have been made during the hours of 8:00 a.m. through 4:00 p.m. Monday through Friday, except holidays; or

\$48.00 if such arrangements are made during the hours of 4:00 p.m. through 7:00 p.m. Monday through Friday, except holidays.

If such arrangements are made during hours other than the above, the reestablishment shall be completed on the following day except for medical emergencies or a customer disconnected in error. Any reestablishment completed on a weekend or holiday* will be charged \$48.00.

If the customer's service is restored remotely without visiting the customer's premises, the charge for reconnection shall be:

\$12.00 any day, any time, provided satisfactory payment arrangements have been made.

*Charges assessed if connection is requested and completed on the following holidays:

New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, Friday after Thanksgiving, and Christmas Day.

Issued June 8, 2015

Effective June 15, 2015

Issued by Avista Utilities

By

Kelly O. Norwood, Vice President, State & Federal Regulation



AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO
RULES AND REGULATIONS - continued

15. PERSONALIZED BILLING PLANS: - continued

The Company will review each Customer's CLB account on a regular basis. At the time of the review, the Company will recalculate the Customer's Base Plan Amount by using the most recent twelve months of consumption history. If the "recalculated" Base Plan Amount differs, by 25% or more from the "previous" Base Plan Amount, the customer will be given the choice of either discontinuing the CLB Plan or continuing the CLB Plan with the recalculated amount. Under normal circumstances, the company will not change the amount more than twice in any twelve (12) month period.

A review will be completed at the twelfth month anniversary of the date the Customer began their CLB plan. If the Customer's recalculated Base Plan Amount differs by 10% or more from the previous Base Plan Amount, the customer will be given the choice of either continuing or discontinuing their CLB Plan. If the Customer chooses to continue their CLB Plan, their new monthly payments will be their recalculated Base Plan Amount. This recalculated Base Plan Amount will be based on previous usage or estimated future usage. A Customer's Base Plan Amount may decrease, increase, or remain the same. Customers with a debit balance will be given the opportunity to either pay off their balance or have it included in their CLB payments. If the customers elect to have their debit balance included in their monthly payments, their monthly payments will equal their Base Plan Amount plus 1/12th of their debit balance. Customers with credit balances will have the overpayment applied to their next statement(s). At the customer's request, any credit balance will be refunded in full.

16. CONTINUITY OF SERVICE:

Electric service is inherently subject to interruption, suspension, curtailment, and fluctuation. The Company will endeavor at all times to provide a regular and uninterrupted supply of service, but in case the supply of service shall be interrupted or irregular or defective or fail from causes beyond its control, the Company will not be liable therefor. Circumstances exonerating the Company shall include, but not be limited to:

- (a) causes beyond Company's reasonable control including fire, flood, drought, winds, acts of the elements, court orders, insurrections or riots, generation failures, lack of sufficient generating capacity, breakdowns of or damage to facilities of Company or of third parties, acts of God or public enemy, strikes or other labor disputes, civil, military or governmental authority, electrical disturbances originating on or transmitted through electrical systems with which Company's system is interconnected and acts or omissions of third parties;

Issued June 4, 2015

Effective June 15, 2015

Issued by Avista Utilities
By

Kelly O. Norwood, Vice President, State & Federal Regulation

