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IDAHO PUBLIC
UTILITIES COMMISSION



December 22, 2009
Via Email

Ms. Jean D. Jewell
Secretary
Idaho Public Utilities Commission
472 West Washington
Statehouse
Boise, Idaho 83720-0074

RE: Initial Price List Filing (Local) for Access Point, Inc.

Dear Ms. Jewell:

Enclosed for filing is the original copy of the initial Local tariff, Idaho No. 1, filed on behalf of Access Point, Inc. Access Point, Inc. was approved as a CLEC on September 9, 2008 in Docket No. ACS-T-08-01. The Company respectfully requests an effective date of December 28, 2009.

Any questions regarding this filing may be directed to me at 407-740-3001 or via email at tforte@tminc.com. Thank you for your assistance.

Sincerely,

Thomas M. Forte
Consultant to Access Point, Inc.

TMF/rg
Enclosures

cc: J. Brown - Access Point (email only)
file: Access Point - ID Local
tms: ID10901

LOCAL EXCHANGE SERVICES TARIFF

IDAHO
LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES TARIFF
OF
ACCESS POINT, INC.

This tariff contains the descriptions, regulations, and rates applicable to the provision of local exchange telecommunications services provided by Access Point, Inc. with principal offices at 1100 Crescent Green, Suite 109, Cary, North Carolina 27518 for services furnished within the State of Idaho. This tariff is on file with the Idaho Public Utilities Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued: December 22, 2009

Effective: January 1, 2010

Issued by:

Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, NC 27518

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
January 1, 2010
Boise, Idaho

LOCAL EXCHANGE SERVICES TARIFF

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CHECK SHEET

The Title Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original rate sheet that are in effect on the date shown on each page.

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2	10	Original	*	2	36	Original	*
2	11	Original	*				

* - Indicates Pages included in this filing.

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EXPLANATION OF SYMBOLS

When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised sheet(s) through the use of the following symbols:

- (C) - To signify changed rate, regulation or condition.
- (D) - To signify discontinued rate, regulation or condition.
- (I) - To signify increase.
- (N) - To signify new material, including a listing, rate, regulation, rule or condition.
- (R) - To signify reduction.
- (T) - To signify a change in the word of text, but no change in the rate, rule or condition.
- (M) - Moved from another tariff location.

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LOCAL EXCHANGE SERVICES TARIFF

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user local exchange communications services by Access Point, Inc., hereinafter referred to as the Company, to Customers within the state of Idaho. Access Point services are furnished subject to the availability of facilities and subject to the terms and conditions set forth herein.

This tariff is on file with the Idaho Public Utilities Commission. In addition, this tariff is available for review at the main office of Access Point, Inc. at 1100 Crescent Green, Suite 109, Cary, North Carolina 27518.

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LOCAL EXCHANGE SERVICES TARIFF

TARIFF FORMAT

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th Revised Page 14 cancels the 3rd Revised Page 14. Because of various suspension periods, deferrals, etc., the most current page number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the page currently in effect.
- C. Paragraph Numbering Sequence - There are seven levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2
 - 2.1
 - 2.1.1
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.a.
 - 2.1.1.A.1.a.I.
- D. Check Sheets - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 1 - DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Access Line - An arrangement that connects the Customer's location to a Access Point switching center or point of presence.

Access Point - Used throughout this tariff to mean Access Point, Inc. unless clearly indicated otherwise by the text.

Account Codes - Optional, Customer-defined digits that allow the Customer to identify the individual user, department or client associated with a call. Account Codes appear on the Customer bill.

Advance Payment - Part or all of a payment required before the start of service.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Business - A class of service provided to individuals engaged in business, firms, partnerships, corporations, agencies, shops, works, tenants of office buildings, and individuals practicing a profession or operating a business who have no offices other than their residences and where the use of the service is primarily or substantially of a business, professional or occupational nature.

Commission - Idaho Public Utilities Commission.

Company or Carrier - Access Point, Inc., unless otherwise clearly indicated by the context.

Customer - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 1 - DEFINITIONS, (CONT'D.)

Deposit - Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

DID Trunk - A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

Dial Pulse (or "DP") - The pulse type employed by rotary dial station sets.

Direct Inward Dial (or "DID") - A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

Direct Outward Dial (or "DOD") - A service attribute that allows individual station users to access and dial outside numbers directly.

Dual Tone Multi-Frequency (or "DTMF") - The pulse type employed by tone dial station sets.

End User - Any person, firm, corporation, partnership or other entity that uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

End Office - With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Telcordia.

Hearing Impaired - Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 1 - DEFINITIONS, (CONT'D.)

In-Only - A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

Independent Territory - Independent Telephone Company locations outside of the Access Point Telecommunications Service area.

IXC or Interexchange Carrier - A long distance telecommunications services provider.

LATA - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

LEC - Local Exchange Company.

Minimum Point of Presence ("MPOP") - The main telephone closet in the Customer's building.

Monthly Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Multi-Frequency or ("MF") - An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charge ("NRC") - The initial charge, usually assessed on a one-time basis, to initiate and establish service.

Other Telephone Company - An Exchange Telephone Company, other than the Company.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 1 - DEFINITIONS, (CONT'D.)

PBX - Private Branch Exchange.

Premises - A building or buildings on contiguous property.

Recurring Charges - The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

Residence or Residential - A class of service furnished to a Customer at a place of dwelling where the actual or obvious use is for domestic purposes.

Service Commencement Date - The first day following the date on which the Company notifies the Customer that the requested service is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order - The written request for services executed by the Customer and the Company in the format devised by the Company. The signing of a Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 1 - DEFINITIONS, (CONT'D.)

Two Way - A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

Usage Based Charges - Charges for minutes or messages traversing over local exchange facilities.

User or End User - A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission originating from points within the State of Idaho, and terminating within a local calling area as defined herein.

The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

- A.** The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B.** The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions

- A.** Service is provided on the basis of a minimum period of at least thirty (30) days, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- B.** Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C.** Except as otherwise stated in the tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- D.** Service may be terminated upon written notice to the Customer if:
 - 1.** the Customer is using the service in violation of this tariff; or
 - 2.** the Customer is using the service in violation of the law.
- E.** This tariff shall be interpreted and governed by the laws of the State of Idaho without regard for its choice of laws provision.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions, (Cont'd.)

- F.** Any other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- G.** To the extent that either the Company or any other Telephone Company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the Other Telephone Company shall jointly attempt to obtain from the owner of the property access for the other party to serve a person or entity.
- H.** The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts. All service packages established by the Company will be filed with the Commission prior to the furnishing of service.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability

- A. Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.
- B. Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- C. The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability, (Cont'd.)

- D.** The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to:
- 1.** Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
 - 2.** Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
 - 3.** Any unlawful or unauthorized use of the Company's facilities and services;
 - 4.** Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services;
 - 5.** Breach in the privacy or security of communications transmitted over the Company's facilities;

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability, (Cont'd.)

D. (Cont'd.)

- 6.** Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth above in Section 2.1.1(A).
- 7.** Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
- 8.** Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
- 9.** Any non-completion of calls due to network busy conditions;
- 10.** Any calls not actually attempted to be completed during any period that service is unavailable;
- 11.** And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability, (Cont'd.)

- E.** The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.
- F.** The Company makes no warranties or representations, EXPRESS OR IMPLIED, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- G.** Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.
- H. Directory Errors** - In the absence of gross negligence or willful misconduct, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listing obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability, (Cont'd.)

I. With respect to Emergency Number 911 Service

1. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, local or use of any equipment and facilities furnishing this service.
2. Neither is the Company responsible for any infringement, nor invasion of the right of privacy of any person or persons, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability, (Cont'd.)

I. With respect to Emergency Number 911 Service, (Cont'd.)

- 3.** When a Customer with a nonpublished telephone number, as defined herein, places a call to the emergency 911 service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for emergency 911 service upon request of such governmental authority. By subscribing to service under this tariff, the Customer acknowledges and agrees with the release of information as described above.

- J.** The included tariff language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- B. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- C. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.
- D. Except as otherwise indicated, Customer provided station equipment at the Customer's premises for use in connection with this service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- E. The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - 1. the through transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
 - 2. the reception of signals by Customer-provided equipment; or
 - 3. network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its partners, agents, contractors or suppliers.

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Public Utilities Commission of Idaho's regulations, policies, orders, and decisions.

2.2.3 The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.

2.2.4 A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- A.** the payment of all applicable charges pursuant to this tariff;
- B.** damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C.** providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D.** obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described above in Section 2.3.1.C. Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (Cont'd.)

- E.** providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- F.** complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1D.; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G.** not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- H.** making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.2 Liability of the Customer

- A. The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- B. To the extent caused by any negligent or intentional act of the Customer as described in A., preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- C. The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels

2.4.1 General

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- A.** Terminal equipment on the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company MPOP.
- B.** The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.3 Interconnection of Facilities

- A.** Local Traffic Exchange provides the ability for another local exchange provider to terminate local traffic on the Company's network. In order to qualify for Local Traffic Exchange the call must: (a) be originated by an end user of a company that is authorized by the Public Utilities Commission of Idaho to provide local exchange service; (b) originate and terminate within a local calling area of the Company.
- B.** Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- C.** Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- D.** Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all user-provided wiring shall be installed and maintained in compliance with those regulations.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.4 Inspections

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.B. of this tariff for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.
- C. If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Customer Deposits and Advance Payments

2.5.1 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the service or facility. The advance payment will be credited to the Customer's initial bill.

2.5.2 Deposits

The Company does not require deposits from Customers.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.6 Payment Arrangements

2.6.1 Payment for Service

A. General

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Authorized Users by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

Customers will only be charged once, on either an interstate or intrastate basis, for any nonrecurring or usage based charges.

B. Taxes, Fees and Surcharges

The Customer is responsible for the payment of any sales, use, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of local exchange service, all of which shall be separately designated on the Company's invoices. Any taxes or surcharges imposed by a local jurisdiction (e.g. county and municipal taxes) will only be recovered from those Customers located in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other Authorized Users for services and facilities furnished to the Customer by the Company.

- A. Nonrecurring charges are due and payable within thirty (30) days after the invoice date, unless otherwise agreed to in advance.
- B. The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within thirty (30) days after the invoice date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.
- C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.2 Billing and Collection of Charges, (Cont'd.)

- D.** Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E.** If any portion of the payment is not received by the Company within thirty (30) days of receipt of the bill, or if any portion of the payment is received by the Company in funds that are not immediately available upon presentment, then a late payment charge of 1.5% per month shall be due to the Company. A minimum finance charge of \$5 for Residential Accounts and \$10 for Business Accounts if the calculated late payment fee is below these thresholds once an invoice is past due. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied.
- F.** A charge of \$20.00 will be assessed for any check or other form of payment returned by the drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or financial institution. This charge will be assessed in addition to any charges assessed by the drawee bank or any other financial institution. If a Customer who has received a notice of discontinuance pays its bill with a check that is subsequently dishonored, the account status shall remain unpaid and the Company is not required to issue any additional notice before disconnecting service.
- G.** If service is disconnected by the Company in accordance with Section 2.7 following and later restored, restoration of service will be subject to all applicable installation charges. If service is suspended by the Company, in accordance with this tariff, and later restored, restoration of service will be subject to restoration of service charges as specified in this tariff.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.3 Disputed Bills

- A.** In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Company may require the Customer to pay the undisputed portion of the bill to avoid discontinuance of service for non-payment. The Customer must submit a documented claim for the disputed amount. The Customer will submit all documentation as may reasonably be required to support the claim. All claims must be submitted to the Company within thirty (30) days of receipt of billing for those services and in accordance with Idaho law. If the Customer does not submit a claim as stated above, the Customer waives all rights to filing a claim thereafter.
- B.** Unless disputed the invoice shall be deemed to be correct and payable in full by the Customer. If the Customer is unable to resolve any dispute with the Company, then the Customer may file a complaint with the Idaho Public Utilities Commission, 472 West Washington, P.O. Box 83720, Boise ID 83720-0074; 208-334-0300 or 1-800-432-0369.
- C.** If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest, credits or penalties will apply.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.7 Discontinuance of Service

2.7.1 Service may be disconnected after seven (7) days written notice for any of the following reasons:

- A.** The Customer did not pay undisputed delinquent bills for local exchange services or paid a delinquent bill for local exchange services with any dishonored check.
- B.** The Customer failed to make a security deposit or obtain a guarantee when one is required.
- C.** The Customer failed to abide by the terms of a payment arrangement.
- D.** The Customer misrepresented the Customer's identity for the purpose of obtaining telephone service.
- E.** The Company determines as prescribed by relevant state or other applicable standards that the Customer is willfully wasting or interfering with service through improper equipment or otherwise.
- F.** The Customer is using service(s) for which the Customer did not apply.

2.7.2 At least 24 hours before actual termination, the Company will attempt to contact the Customer affected to apprise the Customer of the proposed termination action and steps to take to avoid or delay termination. Service will not be terminated in the event that a formal or informal complaint concerning termination is filed with the Commission.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.7 Discontinuance of Service, (Cont'd.)

2.7.3 Service may be disconnected without notice and without incurring any liability for any of the following reasons:

- A.** A condition immediately dangerous or hazardous to life, physical safety or property exists, or it is necessary to prevent a violation of federal, state or local safety or health codes.
- B.** The company is ordered to terminate service by any court, the Commission, or any other duly authorized public authority.
- C.** In the event of fraudulent use of the Company's network, where the service(s) was (were) obtained, diverted or used without the authorization or knowledge of the Company, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.
- D.** The Company has tried diligently to meet the notice requirements but has been unsuccessful in its attempt to contact the Customer affected.
- E.** The Customer has misrepresented the Customer's identify for purposes of obtaining telephone service and has no or an inadequate security deposit on file with the Company and has an outstanding bill exceeding \$100.
- F.** Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law.
- G.** Upon the Company's discontinuance of service to the Customer under Section 2.7.1 or 2.7.2, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.8 Cancellation of Application for Service

- 2.8.1** Applications for service cannot be canceled without the Company's agreement. Where the Company permits a Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- 2.8.2** Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced.
- 2.8.3** Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- 2.8.4** The special charges described in 2.8.1 through 2.8.3 will be calculated and applied on a case-by-case basis.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.9 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.10 Allowances for Interruptions in Service

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.10.1 General

A. Service Outage

A credit allowance will be given when service is interrupted, except as specified below. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a cross-talk, static or other transmission problem, the Company will respond to a Customer's report of such a "service outage" in accordance with IDAPA 31.41.01 Rule 503. Customer's bills will be appropriately and automatically credited pursuant to the terms of Rule 503.

B. Receipt and Recording of Reports

The Company will provide for the receipt of Customer trouble reports at all hours and make a full and prompt investigation of and response to all reports. The Company will maintain an accurate record of trouble reports made by its Customers. This record will include accurate identification of the Customer or service affected, the time, date and nature of the report, the action taken to clear the trouble or satisfy the Customer, and the date and time of trouble clearance or other disposition. This record will be available to the Commission or its authorized representatives upon request at any time within two (2) years of the date of the record.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.10 Allowances for Interruptions in Service, (Cont'd.)

2.10.1 General, (Cont'd.)

C. Repair Commitments

Commitments to the Customer for repair service will be set in accordance with Rule 503. The Company will make every reasonable attempt to fulfill repair commitments to its Customers. Customers will be timely notified of unavoidable changes. Failure to meet a repair commitment does not relieve the Company of the credited provisions in Rule 503.01, unless the Customer fails to keep an appointment the Customer agreed to when the original commitment was made.

D. Restoration of Service

When the Company providing local exchange is informed by a Customer of a local exchange service outage, the Company will:

1. restore service within sixteen (16) hours after the report of the outage if the Customer notifies the Company that the service outage creates an emergency for the Customer, or
2. restore service within twenty-four (24) hours after the report of the outage if no emergency exists, except that outages reported between noon on Saturday and 6:00 p.m. on the following Sunday must be restored within forty-eight (48) hours or by 6:00 p.m. on the following Monday, whichever is sooner. If the Company does not restore service within the times required by this subsection, the Company will credit the Customer's account for an amount equal to the monthly rate for one (1) month of basic local exchange service.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.10 Allowances for Interruptions in Service, (Cont'd.)

2.10.1 General, (Cont'd.)

E. Extenuating Circumstances

Following disruption of local exchange service caused by natural disaster or other causes not within the Company's control and affecting large groups of Customers, or in conditions where the personal safety on an employee would be jeopardized, the Company is not required to provide the credit referred to in Subsection 503.01 as long as it uses reasonable judgment and diligence to restore service, giving due regard for the needs of various Customers and the requirements of the telecommunications service priority (TSP) program ordered in FCC Docket 88-341. When a Customer causes the Customer's own service outage or does not make a reasonable effort to arrange a repair visit within the service restoration deadline, or when the Company determines that the outage is attributable to the Customer's own equipment or inside wire, the Company is not required to provide to that Customer the credit referred to in Subsection 503.01.

F. Compliance Standard

Each month at least ninety percent (90%) of out-of-service trouble reports will be cleared in accordance with Subsection 503.01 and 503.02. The Company will keep a monthly service record as described in Subsection 502.01 and will notify the Commission whenever the record indicates the ninety percent (90%) level has not been met for a period of three (3) consecutive months.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.11 Cancellation of Service/Termination Liability

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.10.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.8.2.

2.11.1 Termination Liability

The Customer's termination liability for cancellation of service shall be equal to:

- A.** all unpaid Nonrecurring charges reasonably expended by the Company to establish service to the Customer; plus
- B.** any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer; plus
- C.** minus a reasonable allowance for costs avoided by the Company as a direct result of the Customer's cancellation.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.12 Cancellation of Service by Customer

Customers may cancel service verbally or in writing. The company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date. Customers that cancel the primary local exchange line will have the entire Account disconnected, including any secondary line and all associated features. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

2.13 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

2.13.1 to any subsidiary, parent company or affiliate of the Company; or

2.13.2 pursuant to any sale or transfer of substantially all the assets of the Company; or

2.13.3 pursuant to any financing, merger or reorganization of the Company.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.14 Customer Liability for Unauthorized Use of the Network

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this tariff.

2.14.1 Customer Liability for Fraud and Unauthorized Use of the Network

- A.** The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.
- B.** A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

- C.** The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card or an accepted credit card has occurred or may occur as a result of loss, and/or theft.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.14 Customer Liability for Unauthorized Use of the Network, (Cont'd.)

2.14.1 Customer Liability for Fraud and Unauthorized Use of the Network, (Cont'd.)

- D.** The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to use service provided under this tariff, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.

The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of fifty dollars (\$50.00) or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.

2.15 Use of Customer's Service by Others

2.15.1 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.16 Notices and Communications

- 2.16.2** The Customer shall designate on the service order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.16.3** The Company shall designate on the service order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.16.4** Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.16.5** The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.17 Universal Emergency Telephone Number Service (911)

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the numbers 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center Customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. No call-specific charges apply to 911 calls.

2.18 Excessive Short Duration Calls

If 15% or more of 1+ Long Distance and 8xx Toll Free domestic completed calls are equal to or less than 6 seconds in length, during any Billing Cycle, there will be an additional charge of \$0.01 per Short Duration Call, for the number of calls above 15%.

2.19 Expiration of Term Plan Options

At the expiration of the initial term as specified in a Customer Specific Term Plan, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party in accordance with the agreement terms. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term plan shall survive such termination.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3.0 - SERVICE AREAS

3.1 Exchange Service Areas

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs:

- 1) Qwest North
- 2) Qwest South
- 3) Verizon

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3.0 - SERVICE AREAS

3.1 Exchange Service Areas, (Cont'd.)

3.1.1 Qwest North Exchanges

<u>Exchange</u>	<u>Zone</u>	<u>Exchange Areas included in Extend Local Calling Area</u>
Cottonwood	3	Cottonwood; Grangeville
Craigmont	3	Craigmont; Nez Perce
Grangeville	2	Grangeville; Cottonwood
Kamiah	2	Kamiah; Kooskia; Nez Perce
Kooskia	3	Kooskia; Kamiah
Lapwai	2	Lapwai; Clarkston, WA; Lenore; Lewiston
Lewiston	2	Lewiston; Asotin, WA; Clarkston, WA; Lapwai; Lenore; Anatone
Nez Perce	3	Nez Perce; Craigmont; Kamiah

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SECTION 3.0 - SERVICE AREAS

3.1 Exchange Service Areas, (Cont'd.)

3.1.2 Qwest South Exchanges

<u>Exchange</u>	<u>Zone</u>	<u>Exchange Areas included in Extend Local Calling Area</u>
American Falls	2	American Falls; Bancroft; Blackfoot; Downey; Grace; Idaho Falls; Lava Hot Springs; McCammon; Montpelier; Pocatello; Preston; Rexburg; Rigby; Ririe; Roberts; Shelley; Soda Springs; Arco; Holbrook; Howe; Mackay; Malad; Moore; Ashton; Island Park; St. Anthony; Paris; Arbon; Rockland; Irwin; Wayan; Driggs
Bancroft	3	Bancroft; American Falls; Blackfoot; Downey; Grace; Idaho Falls; Lava Hot Springs; McCammon; Montpelier; Pocatello; Preston; Rexburg; Rigby; Ririe; Roberts; Shelley; Soda Springs; Arco; Holbrook; Howe; Mackay; Malad; Moore; Ashton; Island Park; St. Anthony; Paris; Arbon; Rockland; Irwin; Wayan; Driggs
Blackfoot	32	Blackfoot; American Falls; Bancroft; Downey; Grace; Idaho Falls; Lava Hot Springs; McCammon; Montpelier; Pocatello; Preston; Rexburg; Rigby; Ririe; Roberts; Shelley; Soda Springs; Arco; Holbrook; Howe; Mackay; Malad; Moore; Ashton; Island Park; St. Anthony; Paris; Arbon; Rockland; Irwin; Wayan; Driggs
Bliss	3	Bliss; Buhl; Castleford; Dietrich; Eden-Hazelton; Gooding; Hagerman; Jerome; Kimberly; Murtaugh; Shoshone; Twin Falls; Wendell; Richfield; Filer; Hollister

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SECTION 3.0 - SERVICE AREAS

3.1 Exchange Service Areas, (Cont'd.)

3.1.2 Qwest South Exchanges, (Cont'd.)

<u>Exchange</u>	<u>Zone</u>	<u>Exchange Areas included in Extend Local Calling Area</u>
Boise	1	Boise; Caldwell; Emmett; Idaho City; Kuna; Melba; Meridian; Middleton; Mountain Home; Nampa; New Plymouth; Payette; Star; Glens Ferry; Weiser; Boise River; Prairie; Tipanuk; Bruneau; Grand View; Grasmere-Riddle; Garden Valley; Horseshow Bend; Sweet; Fruitland; NuAcre; Lowman
Buhl	2	Buhl; Bliss; Castleford; Dietrich; Eden-Hazelton; Gooding; Hagerman; Jerome; Kimberly; Murtaugh; Shoshone; Twin Falls; Wendell; Richfield; Filer; Hollister
Burley	2	Burley; Declo; Albion; Almo; Elba; Malta; Raft River; Minidoka; Norland; Oakley; Paul; Rupert
Caldwell	2	Caldwell; Boise; Emmett; Glens Ferry; Idaho City; Kuna; Melba; Meridian; Middleton; Mountain Home; Nampa; New Plymouth; Payette; Star; Weiser; Boise River; Prairie; Tipanuk; Bruneau; Grand View; Grasmere-Riddle; Homedale; Marsing; Parma; Garden Valley; Horseshoe Bend; Sweet; Wilder; Fruitland; NuAcre
Castleford	3	Castleford; Bliss; Buhl; Dietrich; Eden-Hazelton; Gooding; Hagerman; Jerome; Kimberly; Murtaugh; Shoshone; Twin Falls; Wendell; Richfield; Filer; Hollister
Dietrich	3	Dietrich; Bliss; Buhl; Castleford; Eden-Hazelton; Gooding; Hagerman; Jerome; Kimberly; Murtaugh; Shoshone; Twin Falls; Wendell; Richfield; Filer; Hollister

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SECTION 3.0 - SERVICE AREAS

3.1 Exchange Service Areas, (Cont'd.)

3.1.2 Qwest South Exchanges, (Cont'd.)

<u>Exchange</u>	<u>Zone</u>	<u>Exchange Areas included in Extend Local Calling Area</u>
Downey	3	Downey; American Falls; Bancroft; Blackfoot; Grace; Idaho Falls; Lava Hot Springs; McCammon; Montpelier; Pocatello; Preston; Rexburg; Rigby; Ririe; Roberts; Shelley; Soda Springs; Arco; Holbrook; Howe; Mackay; Malad; Moore; Ashton; Island Park; St. Anthony; Paris; Arbon; Rockland; Irwin; Wayan; Driggs
Eden-Hazelton	3	Eden-Hazelton; Bliss; Buhl; Castleford; Dietrich; Gooding; Hagerman; Jerome; Kimberly; Murtaugh; Shoshone; Twin Falls; Wendell; Richfield; Filer; Hollister
Emmett	2	Emmett; Boise; Caldwell; Glenns Ferry; Idaho City; Kuna; Melba; Meridian; Middleton; Mountain Home; Nampa; New Plymouth; Payette; Star; Weiser; Boise River; Prairie; Tipanuk; Bruneau; Grand View; Grasmere-Riddle; Garden Valley; Horseshoe Bend; Sweet; Fruitland; NuAcre
Glenns Ferry	3	Glenns Ferry; Boise; Caldwell; Emmett; Idaho City; Kuna; Melba; Meridian; Middleton; Mountain Home; Nampa; New Plymouth; Payette; Star; Weiser; Boise River; Prairie; Tipanuk; Bruneau; Grand View; Grasmere-Riddle; Fruitland; NuAcre
Gooding	2	Gooding; Bliss; Buhl; Castleford; Dietrich; Eden-Hazelton; Hagerman; Jerome; Kimberly; Murtaugh; Shoshone; Twin Falls; Wendell; Richfield; Filer; Hollister

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SECTION 3.0 - SERVICE AREAS

3.1 Exchange Service Areas, (Cont'd.)

3.1.2 Qwest South Exchanges, (Cont'd.)

<u>Exchange</u>	<u>Zone</u>	<u>Exchange Areas included in Extend Local Calling Area</u>
Grace	3	Grace; American Falls; Bancroft; Blackfoot; Downey; Idaho Falls; Lava Hot Springs; McCammon; Montpelier; Pocatello; Preston; Rexburg; Rigby; Ririe; Roberts; Shelley; Soda Springs; Arco; Holbrook; Howe; Mackay; Malad; Moore; Ashton; Island Park; St. Anthony; Paris; Arbon; Rockland; Irwin; Wayan; Driggs
Hagerman	3	Hagerman; Bliss; Buhl; Castleford; Dietrich; Eden-Hazelton; Gooding; Jerome; Kimberly; Murtaugh; Shoshone; Twin Falls; Wendell; Richfield; Filer; Hollister
Hailey	2	Hailey; Ketchum
Idaho City	3	Idaho City; Boise; Caldwell; Emmett; Glenns Ferry; Kuna; Melba; Meridian; Middleton; Mountain Home; Nampa; New Plymouth; Payette; Star; Weiser; Boise River; Prairie; Tipanuk; Bruneau; Grand View; Grasmere-Riddle; Garden Valley; Horseshoe Bend; Sweet; Fruitland; NuAcre; Lowman
Idaho Falls	1	Idaho Falls; American Falls; Bancroft; Blackfoot; Downey; Grace; Lava Hot Springs; McCammon; Montpelier; Pocatello; Preston; Rexburg; Rigby; Ririe; Roberts; Shelley; Soda Springs; Arco; Holbrook; Howe; Mackay; Malad; Moore; Ashton; Island Park; St. Anthony; Paris; Arbon; Rockland; Irwin; Wayan; Driggs
Jerome	2	Jerome; Bliss; Buhl; Castleford; Dietrich; Eden-Hazelton; Gooding; Hagerman; Kimberly; Murtaugh; Shoshone; Twin Falls; Wendell; Richfield; Filer; Hollister

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3.1 Exchange Service Areas, (Cont'd.)

3.1.2 Qwest South Exchanges, (Cont'd.)

<u>Exchange</u>	<u>Zone</u>	<u>Exchange Areas included in Extend Local Calling Area</u>
Ketchum	2	Ketchum; Hailey
Kimberly	2	Kimberly; Bliss; Buhl; Castleford; Dietrich; Eden-Hazelton; Gooding; Hagerman; Jerome; Murtaugh; Shoshone; Twin Falls; Wendell; Richfield; Filer; Hollister
Kuna	2	Kuna; Boise; Caldwell; Emmett; Glens Ferry; Idaho City; Melba; Meridian; Middleton; Mountain Home; Nampa; New Plymouth; Star; Payette; Weiser; Boise River; Prairie; Tipanuk; Bruneau; Grand View; Grasmere-Riddle; Garden Valley; Horseshoe Bend; Sweet; Fruitland; NuAcres; Lowman
Lava Hot Springs	3	Lava Hot Springs; American Falls; Bancroft; Blackfoot; Downey; Grace; Idaho Falls; McCammon; Montpelier; Pocatello; Preston; Rexburg; Rigby; Ririe; Roberts; Shelley; Soda Springs; Arco; Holbrook; Howe; Mackay; Malad; Moore; Ashton; Island Park; St. Anthony; Paris; Arbon; Rockland; Irwin; Wayan; Driggs
McCammon	3	McCammon; American Falls; Bancroft; Blackfoot; Downey; Grace; Idaho Falls; Lava Hot Springs; Montpelier; Pocatello; Preston; Rexburg; Rigby; Ririe; Roberts; Shelley; Soda Springs; Arco; Holbrook; Howe; Mackay; Malad; Moore; Ashton; Island Park; St. Anthony; Paris; Arbon; Rockland; Irwin; Wayan; Driggs

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SECTION 3.0 - SERVICE AREAS

3.1 Exchange Service Areas, (Cont'd.)

3.1.2 Qwest South Exchanges, (Cont'd.)

<u>Exchange</u>	<u>Zone</u>	<u>Exchange Areas included in Extend Local Calling Area</u>
Melba	3	Melba; Boise; Caldwell; Emmett; Glens Ferry; Idaho City; Kuna; Meridian; Middleton; Mountain Home; Nampa; New Plymouth; Payette; Star; Weiser; Boise River; Prairie; Tipanuk; Bruneau; Grand View; Grasmere-Riddle; Garden Valley; Horseshoe Bend; Sweet; Fruitland; NuAcres
Meridian	1	Meridian; Boise; Caldwell; Emmett; Glens Ferry; Idaho City; Kuna; Melba; Middleton; Mountain Home; Nampa; New Plymouth; Payette; Star; Weiser; Boise River; Prairie; Tipanuk; Bruneau; Grand View; Grasmere-Riddle; Garden Valley; Horseshoe Bend; Sweet; Fruitland; NuAcres; Lowman
Middleton	2	Middleton; Boise; Caldwell; Emmett; Glens Ferry; Idaho City; Kuna; Melba; Meridian; Mountain Home; Nampa; New Plymouth; Payette; Star; Weiser; Boise River; Prairie; Tipanuk; Bruneau; Grand View; Grasmere-Riddle; Garden Valley; Horseshoe Bend; Sweet; Fruitland; NuAcres
Montpelier	2	Montpelier; American Falls; Bancroft; Blackfoot; Downey; Grace; Idaho Falls; Lava Hot Springs; McCammon; Pocatello; Preston; Rexburg; Rigby; Ririe; Roberts; Shelley; Soda Springs; Arco; Holbrook; Howe; Mackay; Malad; Moore; Ashton; Island Park; St. Anthony; Paris; Arbon; Rockland; Irwin; Wayan; Driggs
Mountain Home	2	Mountain Home; Boise; Caldwell; Emmett; Glens Ferry; Idaho City; Kuna; Melba; Meridian; Middleton; Nampa; New Plymouth; Payette; Star; Weiser; Boise River; Prairie; Tipanuk; Bruneau; Grand View; Grasmere-Riddle; Garden Valley; Horseshoe Bend; Sweet; Fruitland; NuAcres

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SECTION 3.0 - SERVICE AREAS

3.1 Exchange Service Areas, (Cont'd.)

3.1.2 Qwest South Exchanges, (Cont'd.)

<u>Exchange</u>	<u>Zone</u>	<u>Exchange Areas included in Extend Local Calling Area</u>
Murtaugh	3	Murtaugh; Bliss; Buhl; Castleford; Dietrich; Eden-Hazelton; Gooding; Hagerman; Jerome; Kimberly; Shoshone; Twin Falls; Wendell; Richfield; Filer; Hollister
Nampa	1	Nampa; Boise; Caldwell; Emmett; Glens Ferry; Idaho City; Kuna; Melba; Meridian; Middleton; Mountain Home; New Plymouth; Payette; Star; Weiser; Boise River; Prairie; Tipanuk; Bruneau; Grand View; Grasmere-Riddle; Garden Valley; Horseshoe Bend; Sweet; Fruitland; NuAcre
New Plymouth	2	New Plymouth; Boise; Caldwell; Emmett; Glens Ferry; Idaho City; Kuna; Melba; Meridian; Middleton; Mountain Home; Nampa; Payette; Star; Weiser; Boise River; Prairie; Tipanuk; Bruneau; Grand View; Grasmere-Riddle; Garden Valley; Horseshoe Bend; Sweet; Fruitland; NuAcre
Payette	2	Payette; Boise; Caldwell; Emmett; Glens Ferry; Idaho City; Kuna; Melba; Meridian; Middleton; Mountain Home; Nampa; New Plymouth; Star; Weiser; Boise River; Prairie; Tipanuk; Bruneau; Grand View; Grasmere-Riddle; Garden Valley; Horseshoe Bend; Sweet; Fruitland; NuAcre

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SECTION 3.0 - SERVICE AREAS

3.1 Exchange Service Areas, (Cont'd.)

3.1.2 Qwest South Exchanges, (Cont'd.)

<u>Exchange</u>	<u>Zone</u>	<u>Exchange Areas included in Extend Local Calling Area</u>
Pocatello	1	Pocatello; American Falls; Bancroft; Blackfoot; Downey; Grace; Idaho Falls; Lava Hot Springs; McCammon; Montpelier; Preston; Rexburg; Rigby; Ririe; Roberts; Shelley; Soda Springs; Arco; Holbrook; Howe; Mackay; Malad; Moore; Ashton; Island Park; St. Anthony; Paris; Arbon; Rockland; Irwin; Wayan; Driggs
Preston	2	Preston; American Falls; Bancroft; Blackfoot; Downey; Grace; Idaho Falls; Lava Hot Springs; McCammon; Montpelier; Pocatello; Rexburg; Rigby; Ririe; Roberts; Shelley; Soda Springs; Arco; Holbrook; Howe; Mackay; Malad; Moore; Ashton; Island Park; St. Anthony; Paris; Arbon; Rockland; Irwin; Wayan; Driggs
Rexburg	2	Rexburg; American Falls; Bancroft; Blackfoot; Downey; Grace; Idaho Falls; Lava Hot Springs; McCammon; Montpelier; Pocatello; Preston; Rigby; Ririe; Roberts; Shelley; Soda Springs; Arco; Holbrook; Howe; Mackay; Malad; Moore; Ashton; Island Park; St. Anthony; Paris; Arbon; Rockland; Irwin; Wayan; Driggs
Rigby	2	Rigby; American Falls; Bancroft; Blackfoot; Downey; Grace; Idaho Falls; Lava Hot Springs; McCammon; Montpelier; Pocatello; Preston; Rexburg; Ririe; Roberts; Shelley; Soda Springs; Arco; Holbrook; Howe; Mackay; Malad; Moore; Ashton; Island Park; St. Anthony; Paris; Arbon; Rockland; Irwin; Wayan; Driggs

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3.0 - SERVICE AREAS

3.1 Exchange Service Areas, (Cont'd.)

3.1.2 Qwest South Exchanges, (Cont'd.)

<u>Exchange</u>	<u>Zone</u>	<u>Exchange Areas included in Extend Local Calling Area</u>
Ririe	3	Ririe; American Falls; Bancroft; Blackfoot; Downey; Grace; Idaho Falls; Lava Hot Springs; McCammon; Montpelier; Pocatello; Preston; Rexburg; Rigby; Roberts; Shelley; Soda Springs; Arco; Holbrook; Howe; Mackay; Malad; Moore; Ashton; Island Park; St. Anthony; Paris; Arbon; Rockland; Irwin; Wayan; Driggs
Roberts	3	Roberts; American Falls; Bancroft; Blackfoot; Downey; Grace; Idaho Falls; Lava Hot Springs; McCammon; Montpelier; Pocatello; Preston; Rexburg; Rigby; Ririe; Shelley; Soda Springs; Arco; Holbrook; Howe; Mackay; Malad; Moore; Ashton; Island Park; St. Anthony; Paris; Arbon; Rockland; Irwin; Wayan; Driggs
Shelley	2	Shelley; American Falls; Bancroft; Blackfoot; Downey; Grace; Idaho Falls; Lava Hot Springs; McCammon; Montpelier; Pocatello; Preston; Rexburg; Rigby; Ririe; Roberts; Soda Springs; Arco; Holbrook; Howe; Mackay; Malad; Moore; Ashton; Island Park; St. Anthony; Paris; Arbon; Rockland; Irwin; Wayan; Driggs
Shoshone	3	Shoshone; Bliss; Buhl; Castleford; Dietrich; Eden-Hazelton; Gooding; Hagerman; Jerome; Kimberly; Murtaugh; Twin Falls; Wendell; Richfield; Filer; Hollister

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3.0 - SERVICE AREAS

3.1 Exchange Service Areas, (Cont'd.)

3.1.2 Qwest South Exchanges, (Cont'd.)

<u>Exchange</u>	<u>Zone</u>	<u>Exchange Areas included in Extend Local Calling Area</u>
Soda Springs	2	Soda Springs; American Falls; Bancroft; Blackfoot; Downey; Grace; Idaho Falls; Lava Hot Springs; McCammon; Montpelier; Pocatello; Preston; Rexburg; Rigby; Ririe; Roberts; Shelley; Arco; Holbrook; Howe; Mackay; Malad; Moore; Ashton; Island Park; St. Anthony; Paris; Arbon; Rockland; Irwin; Wayan; Driggs
Star	3	Star; Boise; Caldwell; Emmett; Glens Ferry; Idaho City; Kuna; Melba; Meridian; Middleton; Mountain Home; Nampa; New Plymouth; Payette; Weiser; Boise River; Prairie; Tipanuk; Bruneau; Grand View; Grasmere-Riddle; Garden Valley; Horseshoe Bend; Sweet; Fruitland; NuAcres
Twin Falls	1	Twin Falls; Bliss; Buhl; Castleford; Dietrich; Eden-Hazelton; Gooding; Hagerman; Jerome; Kimberly; Murtaugh; Shoshone; Wendell; Richfield; Filer; Hollister
Weiser	2	Weiser; Boise; Caldwell; Emmett; Glens Ferry; Idaho City; Kuna; Melba; Meridian; Middleton; Mountain Home; Nampa; New Plymouth; Payette; Star; Boise River; Prairie; Tipanuk; Bruneau; Grand View; Grasmere-Riddle; Garden Valley; Horseshoe Bend; Sweet; Fruitland; NuAcres
Wendell	2	Wendell; Bliss; Buhl; Castleford; Dietrich; Eden-Hazelton; Gooding; Hagerman; Jerome; Kimberly; Murtaugh; Shoshone; Twin Falls; Richfield; Filer; Hollister

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SECTION 3.0 - SERVICE AREAS

3.1 Exchange Service Areas, (Cont'd.)

3.1.3 Verizon Exchanges

<u>Exchange</u>	<u>Zone</u>	<u>Exchange Areas included in Extend Local Calling Area</u>
Bayview	4	Bayview; Hayden Lake; Rathdrum; Sandpoint; Spirit Lake
Bonner Ferry	4	Bonnerr's Ferry; Sandpoint
Bovill	4	Bovill; Deary; Moscow; Potlatch
Clark Fork	4	Clark Fork; Hope; Sandpoint
Coeur d'Alene	4	Coeur d'Alene; Harrison; Hayden Lake; Plummer/Worley; Post Falls; Rathdrum
Cora	4	Cora; Garfield, WA; Moscow; Potlatch; Wellesley
Deary	4	Deary; Bovill; Moscow; Peck; Potlatch
Evergreen	4	Evergreen; Farmington, WA; Tensed/Bluebell; Plummer/Worley; Potlatch; Rock Creek; St. Maries
Genesee	4	Genesee; Moscow
Harrison	4	Harrison; Coeur d'Alene; Plummer/Worley; St. Maries
Hayden Lake	4	Hayden Lake; Bayview; Coeur d'Alene; Post Falls; Rathdrum; Spirit Lake
Hope	4	Hope; Clark Fork; Sandpoint
Kellogg/Pinehurst	4	Kellogg/Pinehurst; Coeur d'Alene; Harrison; Mullan; Wallace
Moscow	4	Moscow; Moscow/Garrison, WA; Pullman, WA; Bovill; Cora; Deary; Genesee; Potlatch; Wellesley
Mullan	4	Mullan; Kellogg/Pinehurst; Wallace
Oldtown/Albeni	4	Oldtown/Albeni; Newport, WA; Priest River; Sandpoint; Spirit Lake
Orofino	4	Orofino; Peck; Pierce; Weippe
Peck	4	Peck; Deary; Pierce; Weippe
Pierce	4	Pierce; Orofino; Peck; Weippe
Plummer/Worley	4	Plummer/Worley; Coeur d'Alene; Evergreen; Harrison; St. Maries; Tensed/Bluebell

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SECTION 3.0 - SERVICE AREAS

3.1 Exchange Service Areas, (Cont'd.)

3.1.3 Verizon Exchanges, (Cont'd.)

<u>Exchange</u>	<u>Zone</u>	<u>Exchange Areas included in Extend Local Calling Area</u>
Post Falls	4	Post Falls; Coeur d'Alene; Hayden Lake; Rathdrum
Potlatch	4	Potlatch; Bovill; Cora; Deary; Evergree; Moscow; Tensed; Bluebell; Wellesley
Priest Lake	4	Priest Lake; Priest River; Sandpoint
Priest River	4	Priest River; Old Town/Albeni; Priest Lake; Sandpoint
Rathdrum	4	Rathdrum; Bayview; Coeur d'Alene; Hayden Lake; Post Falls; Spirit lake
Rock Creek	4	Rock Creek; Fairfield, WA; Evergreen; Setters; Tensed/Bluebell; Spokane, WA
St. Maries	4	St. Maries; Evergreen; Harrison; Plummer/Worley; Tensed/Bluebell
Sandpoint	4	Sandpoint; Bonners Ferry; Bayview; Clark Fork; Hope; Oldtown/Albeni; Priest Lake; Priest River
Setters	4	Setters; Rockford, WA; Rock Creek; Spokane, WA; Tensed/Bluebell
Spirit Lake	4	Spirit Lake; Bayview; Hayden Lake; Oldtown/Albeni; Rathdrum
Tensed/Bluebell	4	Tensed/Bluebell; Tekoa, WA; Evergreen; Plummer/Worley; Potlatch; Rock Creek; St. Maries; Setters
Wallace	4	Wallace; Kellogg/Pinehurst; Mullan
Weippe	4	Weippe; Orofino; Peck; Pierce
Wellesley	4	Wellesley; Palouse, WA; Cora; Moscow; Potlatch; Pullman

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LOCAL EXCHANGE SERVICES TARIFF:

SECTION 4 - SERVICE OFFERINGS

4.1 Calculation of Distance

For mileage sensitive services, the distance between originating and terminating points of a private line facility are determined using vertical ("V") and horizontal ("H") coordinates for the serving wire center(s) or Access Point access point(s) associated with the facility. For purposes of determining the airline mileage of a call the Company references the V and H coordinates as found in Telcordia's V&H Tape and NECA FCC Tariff No. 4. The use of coordinates for wire centers versus access points and the method for calculating actual distances varies based on the type of service and the form of access used to reach the Access Point network.

For non-switched private line services, mileage measurements are based on the distance in airline miles between Access Point access points associated with each end of the circuit. Distance measurements are determined using the mileage calculation method shown in section 4.1.1.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.1 Calculation of Distance, (Cont'd.)

4.1.1 Calculation Method for Private Line Services

The following steps describe the procedure for calculating mileage distances for private line services:

- Step 1 Obtain the "V" and "H" coordinates for the Company access points serving the originating and terminating locations.
- Step 2 Obtain the difference between the "V" coordinates. Obtain the Difference between the "H" coordinates. The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.
- Step 3 Square the differences obtained in Step 2.
- Step 4 Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the wire centers and/or access points.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.2 QPoint

QPoint service combines local and long distance telecommunications service into one telecommunications package. QPoint Basic provides unlimited calls in the local calling area and low rates on IntraLATA and long distance calls. QPoint Complete provides local, IntraLATA and domestic long distance free. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. All service requires a minimum of one year term agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

4.2.1 Terms and Conditions

- A. QPoint service is available in Qwest serving areas.
- B. QPoint service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main telephone line are assigned to Access Point, Inc. for local telephone service. All voice telephone lines at the business address must be billed at the QPoint rate plan.
- C. QPoint is to be used for voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible to use this rate plan.
- D. Toll Free minutes of usage will be billed at the above rates based on the origin of the call for all QPoint rate plans.
- E. International calls are billed at individual rates for each country per the published API World Access rate plan.
- F. All calls originated on these lines must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.2 QPoint, (Cont'd.)

4.2.2 Rates

A. Monthly Service Fee per Line: QPoint Basic

	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Month to Month	\$30.00	\$32.00	\$40.00
1 Year	\$27.00	\$29.00	\$37.00
2 Years	\$26.00	\$28.00	\$36.00
3 Years	\$25.00	\$27.00	\$35.00

B. Monthly Service Fee per Line: QPoint Complete

	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Month to Month	\$47.00	\$49.00	\$57.00
1 Year	\$44.00	\$46.00	\$54.00
2 Years	\$43.00	\$45.00	\$53.00
3 Years	\$42.00	\$44.00	\$52.00

C. Usage Rates per Minute

	<u>Local</u>
Basic	Included
Complete	Included

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.2 QPoint, (Cont'd.)

4.2.2 Rates, (Cont'd.)

D. Features

1. Complimentary Features - No Charge

Toll Blocking

700 Block

900/976 Block

Collect Call Blocking

Directory Assistance Blocking

International Call Blocking

Operator Assisted Call Blocking

Denial of Use

Block Caller ID

Deny Call Return

Deny Call Trace

Deny Repeat Dial

2. Star Features - \$1.00 per occurrence

*57 Call Trace

*66 Busy Redial

*69 Call Return

*60 Call Back (*80 deactivate)

These features are also available on a monthly subscription basis as a Standard Feature.

3. Standard Features - \$3.50 monthly feature, per line

Anonymous Call Rejection

Call Forwarding Variable

Call Forwarding Busy Line

Call Forwarding Don't Answer

Call Waiting

Repeat Dialing

Selective Call Forwarding

Selective Call Ring

Speed Dialing - 30 Number

Call Block

Call Forwarding Variable Multi-Path

Call Forwarding Busy Line Multi-Path

Call Return

Remote Activation of Call Forwarding

Selective Call Acceptance

Selective Call Rejection

Speed Dialing - 8 Number

Three Way Calling

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SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.2 QPoint, (Cont'd.)

4.2.2 Rates, (Cont'd.)

D. Features, (Cont'd.)

4. Deluxe Features - \$4.50 monthly fee per additional feature, per line

Caller ID - Number Only

Distinctive Ring - 1 Telephone Number

Distinctive Ring - 2 Telephone Numbers

Enhanced Caller ID - Caller ID with Name, Number and ACR

Hunting

5. Unlimited Feature Package - Choose any Feature

Monthly Fee per Line: \$10.00

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SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.3 QPoint PBX

QPoint PBX service combines local and long distance telecommunications service into one telecommunications package. QPoint PBX Basic provides unlimited calls in local calling area and low rates on IntraLATA and long distance calls. QPoint PBX Complete provides local, IntraLATA and domestic long distance free. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed initial eighteen (18) seconds and six (6) second increments thereafter. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

4.3.1 Terms and Conditions

- A.** QPoint PBX service is available in Qwest serving areas.
- B.** QPoint PBX service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main telephone line are assigned to Access Point, Inc. for local telephone service. All voice telephone lines at the business address must be billed at the QPoint PBX rate plan.
- C.** All calls originated on these lines must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.
- D.** QPoint PBX is to be used for voice service only. Customer using autodialers, telemarketing applications or switching equipment are not eligible to use this rate plan.
- E.** Toll Free minutes of usage will be billed at the above rates based on the origin of the call for all QPoint PBX rate plans.
- F.** International calls are billed at individual rates for each country per the published API World Access rate plan.
- G.** QPoint PBX service can be configured as Two Way PBX and DID service only.

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SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.3 QPoint PBX, (Cont'd.)

4.3.2 Rates

A. Monthly Service Fee per Line: QPoint Basic

	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Month to Month	\$33.00	\$35.00	\$43.00
1 Year	\$30.00	\$32.00	\$40.00
2 Years	\$29.00	\$31.00	\$39.00
3 Years	\$28.00	\$30.00	\$38.00

B. Monthly Service Fee per Line: QPoint Complete

	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Month to Month	\$50.00	\$52.00	\$60.00
1 Year	\$47.00	\$49.00	\$57.00
2 Years	\$46.00	\$48.00	\$56.00
3 Years	\$45.00	\$47.00	\$55.00

C. Usage Rate per Minute

	<u>Local</u>
Basic	Included
Complete	Included

D. Features

1. Complementary Features - No Charge

<u>Toll Blocking:</u>	<u>Denial of Use:</u>
700 Block	Block Caller ID
900/976 Block	Deny Call Return
Collect Call Blocking	Deny Call Trace
Directory Assistance Blocking	Deny Repeat Dial
International Call Blocking	
Operator Assisted Call Blocking	

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SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.3 QPoint PBX, (Cont'd.)

4.3.2 Rates, (Cont'd.)

D. Features, (Cont'd.)

2. Star Features - \$1.00 per occurrence

*57 Call Trace

*69 Call Return

*66 Busy Redial

*60 Call Back (*80 deactivate)

These features are also available on a monthly subscription basis as a Standard Feature.

3. Standard Features - \$3.50 monthly fee per feature, per line

Anonymous Call Rejection

Call Block

Call Forwarding Variable

Call Forwarding Variable Multi-Path

Call Forwarding Busy Line

Call Forwarding Busy Line Multi-Path

Call Return

Call Forwarding Don't Answer

Call Waiting

Remote Activation of Call Forwarding

Repeat Dialing

Selective Call Acceptance

Selective Call Forwarding

Selective Call Rejection

Selective Call Ring

Speed Dialing - 8 Number

Speed Dialing - 30 Number

Three Way Calling

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SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.3 QPoint PBX, (Cont'd.)

4.3.2 Rates, (Cont'd.)

D. Features, (Cont'd.)

- 4. Deluxe Features - \$4.50 monthly fee per feature, per line
 - Caller ID - Number Only
 - Distinctive Ring - 1 Telephone Number
 - Distinctive Ring - 2 Telephone Numbers
 - Enhanced Caller ID - Caller ID with Name, Number and ACR
 - Hunting

- 5. DIDs
 - Monthly Fee per DID \$0.20

- 6. Unlimited Feature Package
 - Monthly Fee per Line \$10.00

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SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.4 QPoint Centrex

QPoint Centrex service combines local and long distance telecommunications service into one telecommunications package. QPoint Centrex Basic provides unlimited calls in local calling area and low rates on IntraLATA and long distance calls. QPoint Centrex Complete provides local, IntraLATA and domestic long distance free. This plan provides many features included in the rate of the plan and optional features are available at the additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

4.4.1 Terms and Conditions

- A. QPoint Centrex is available in Qwest serving areas.
- B. QPoint Centrex service requires that the main telephone line and all of the other voice lines located at the business address for the main telephone line are assigned to Access Point, Inc. for local service. All voice telephone lines at the business address must be billed at the QPoint Centrex rate plan.
- C. All calls originated on these lines must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.
- D. QPoint Centrex is to be used for Voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible for this rate plan.
- E. Toll Free minutes of usage will be billed at the rates based on the origin of the call for all QPoint Centrex rate plans.
- F. International calls are billed at individual rates for each country per the published API World Access rate plan.

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SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.4 QPoint Centrex, (Cont'd.)

4.4.2 Rates

A. Monthly Service Fee per Line: QPoint Basic

	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Month to Month	\$33.00	\$35.00	\$43.00
1 Year	\$30.00	\$32.00	\$40.00
2 Years	\$29.00	\$31.00	\$39.00
3 Years	\$28.00	\$30.00	\$38.00

B. Monthly Service Fee per Line: QPoint Complete

	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Month to Month	\$50.00	\$52.00	\$60.00
1 Year	\$47.00	\$49.00	\$57.00
2 Years	\$46.00	\$48.00	\$56.00
3 Years	\$45.00	\$47.00	\$55.00

C. Usage Rate per Minute

	<u>Local</u>
Basic	Included
Complete	Included

D. Features

1. Complimentary Features - No Charge

<u>Toll Blocking:</u>	<u>Denial of Use:</u>
700 Block	Block Caller ID
900/976 Block	Deny Call Return
Collect Call Blocking	Deny Call Trace
Directory Assistance Blocking	Deny Repeat Dial
International Call Blocking	
Operator Assisted Call Blocking	

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SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.4 QPoint Centrex, (Cont'd.)

4.4.2 Rates, (Cont'd.)

D. Features, (Cont'd.)

2. Star Features - \$1.00 per occurrence

*57 Call Trace

*69 Call Return

*66 Busy Redial

*60 Call Back (*80 deactivate)

These features are also available on a monthly subscription basis as a Standard Feature.

3. Standard Feature - \$3.50 monthly fee per feature, per line

Anonymous Call Rejection

Call Block

Call Forwarding Variable

Call Forwarding Variable Multi-Path

Call Forwarding Busy Line

Call Forwarding Busy Line Multi-Path

Call Forwarding Don't Answer

Call Return

Call Waiting

Remote Activation of Call Forwarding

Repeat Dialing

Selective Call Acceptance

Selective Call Forwarding

Selective Call Rejection

Selective Call Ring

Speed Dialing - 8 Number

Speed Dialing - 30 Number

Three Way Calling

4. Deluxe Features - \$4.50 monthly fee per feature, per line

Caller ID - Number Only

Distinctive Ring - 1 Telephone Number

Distinctive Ring - 2 Telephone Numbers

Enhanced Caller ID - Caller ID with Name, Number and ACR

Hunting

5. Unlimited Feature Package - Choose any Features

Monthly Fee per Line:

\$10.00

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.5 VPoint

VPoint service combines local and long distance telecommunications service into one telecommunications package. VPoint Basic provides unlimited calls in the local calling area and low rates on IntraLATA and long distance calls. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. All service requires a minimum of one year term agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

4.5.1 Terms and Conditions

- A.** VPoint service is available in Verizon serving areas.
- B.** VPoint service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main telephone line are assigned to Access Point, Inc. for local telephone service. All voice telephone lines at the business address must be billed at the VPoint rate plan.
- C.** VPoint is to be used for voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible to use this rate plan.
- D.** Toll Free minutes of usage will be billed at the above rates based on the origin of the call for all VPoint rate plans.
- E.** International calls are billed at individual rates for each country per the published API World Access rate plan.
- F.** All calls originated on these lines must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.5 VPoint, (Cont'd.)

4.5.2 Rates

A. Monthly Service Fee per Line: VPoint Basic

Month to Month	\$24.95
1 Year	\$21.95
2 Years	\$20.95
3 Years	\$19.95

B. Usage Rates per Minute

	<u>Local</u>
Basic	Included

C. Features

1. Complimentary Features - No Charge

<u>Toll Blocking</u>	<u>Denial of Use</u>
700 Block	Block Caller ID
900/976 Block	Deny Call Return
Collect Call Blocking	Deny Call Trace
Directory Assistance Blocking	Deny Repeat Dial
International Call Blocking	<u>Other:</u>
Operator Assisted Call Blocking	Hunting

2. Star Features - \$1.00 per occurrence

*57 Call Trace	*69 Call Return
*66 Busy Redial	*60 Call Back (*80 deactivate)

These features are also available on a monthly subscription basis as a Standard Feature.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.5 VPoint, (Cont'd.)

4.5.2 Rates, (Cont'd.)

C. Features, (Cont'd.)

3. Standard Features - \$3.50 monthly feature, per line

Anonymous Call Rejection	Call Block
Call Forwarding Variable	Call Forwarding Variable Multi-Path
Call Forwarding Busy Line	Call Forwarding Busy Line Multi-Path
Call Forwarding Don't Answer	Call Return
Call Waiting	Remote Activation of Call Forwarding
Repeat Dialing	Selective Call Forwarding
Speed Dialing - 8 Number	Speed Dialing - 30 Number
Three Way Calling	

4. Deluxe Features - \$4.50 monthly fee per additional feature, per line

Caller ID - Number Only
Distinctive Ring - 1 Telephone Number
Distinctive Ring - 2 Telephone Numbers
Enhanced Caller ID

5. Unlimited Feature Package - Choose any Feature

Monthly Fee per Line: \$15.00

LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.6 VPoint PBX

VPoint PBX service combines local and long distance telecommunications service into one telecommunications package. VPoint PBX Basic provides unlimited calls in local calling area and low rates on IntraLATA and long distance calls. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

4.6.1 Terms and Conditions

- A.** VPoint PBX service is available in Verizon serving areas.
- B.** VPoint PBX service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main telephone line are assigned to Access Point, Inc. for local telephone service. All voice telephone lines at the business address must be billed at the VPoint PBX rate plan.
- C.** All calls originated on these lines must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.
- D.** VPoint PBX is to be used for voice service only. Customer using autodialers, telemarketing applications or switching equipment are not eligible to use this rate plan.
- E.** Toll Free minutes of usage will be billed at the above rates based on the origin of the call for all VPoint PBX rate plans.
- F.** International calls are billed at individual rates for each country per the published API World Access rate plan.
- G.** VPoint PBX service can be configured as Two Way PBX and DID service only.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.6 VPoint PBX, (Cont'd.)

4.6.2 Rates

A. Monthly Service Fee per Line: VPoint PBX Basic

Month to Month	\$24.95
1 Year	\$21.95
2 Years	\$20.95
3 Years	\$19.95

B. Usage Rates per Minute

	<u>Local</u>
Basic	Included

C. Features

1. Complimentary Features - No Charge

<u>Toll Blocking</u>	<u>Denial of Use</u>
700 Block	Block Caller ID
900/976 Block	Deny Call Return
Collect Call Blocking	Deny Call Trace
Directory Assistance Blocking	Deny Repeat Dial
International Call Blocking	<u>Other:</u>
Operator Assisted Call Blocking	Hunting

2. Star Features - \$1.00 per occurrence

*57 Call Trace	*69 Call Return
*66 Busy Redial	*60 Call Back (*80 deactivate)

These features are also available on a monthly subscription basis as a Standard Feature.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.6 VPoint PBX, (Cont'd.)

4.6.2 Rates, (Cont'd.)

C. Features, (Cont'd.)

3. Standard Features - \$3.50 monthly fee per feature, per line
- | | |
|---------------------------|--------------------------------------|
| Anonymous Call Rejection | Call Block |
| Call Forwarding Variable | Call Forwarding Variable Multi-Path |
| Call Forwarding Busy Line | Call Forwarding Busy Line Multi-Path |
| Call Return | Call Forwarding Don't Answer |
| Call Waiting | Remote Activation of Call Forwarding |
| Repeat Dialing | Speed Dialing - 8 Number |
| Selective Call Forwarding | Three Way Calling |
| Speed Dialing - 30 Number | |
4. Deluxe Features - \$4.50 monthly fee per feature, per line
- Caller ID - Number Only
Distinctive Ring - 1 Telephone Number
Distinctive Ring - 2 Telephone Numbers
Enhanced Caller ID
5. DIDs
- | | |
|---------------------|--------|
| Monthly Fee per DID | \$0.20 |
|---------------------|--------|
6. Unlimited Feature Package
- | | |
|----------------------|---------|
| Monthly Fee per Line | \$15.00 |
|----------------------|---------|

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.7 VPoint Centrex

VPoint Centrex service combines local and long distance telecommunications service into one telecommunications package. VPoint Centrex Basic provides unlimited calls in local calling area and low rates on IntraLATA and long distance calls. This plan provides many features included in the rate of the plan and optional features are available at the additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

4.7.1 Terms and Conditions

- A.** VPoint Centrex is available in Verizon serving areas.
- B.** VPoint Centrex service requires that the main telephone line and all of the other voice lines located at the business address for the main telephone line are assigned to Access Point, Inc. for local service. All voice telephone lines at the business address must be billed at the VPoint Centrex rate plan.
- C.** All calls originated on these lines must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.
- D.** VPoint Centrex is to be used for Voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible for this rate plan.
- E.** Toll Free minutes of usage will be billed at the rates based on the origin of the call for all VPoint Centrex rate plans.
- F.** International calls are billed at individual rates for each country per the published API World Access rate plan.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.7 VPoint Centrex, (Cont'd.)

4.7.2 Rates

A. Monthly Service Fee per Line: VPoint Centrex Basic

Month to Month	\$24.95
1 Year	\$21.95
2 Years	\$20.95
3 Years	\$19.95

B. Usage Rates per Minute

	<u>Local</u>
Basic	Included

C. Features

1. Complimentary Features - No Charge

<u>Toll Blocking</u>	<u>Denial of Use</u>
700 Block	Block Caller ID
900/976 Block	Deny Call Return
Collect Call Blocking	Deny Call Trace
Directory Assistance Blocking	Deny Repeat Dial
International Call Blocking	<u>Other:</u>
Operator Assisted Call Blocking	Hunting

2. Star Features - \$1.00 per occurrence

*57 Call Trace	*69 Call Return
*66 Busy Redial	*60 Call Back (*80 deactivate)

These features are also available on a monthly subscription basis as a Standard Feature.

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SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.7 VPoint Centrex, (Cont'd.)

4.7.2 Rates, (Cont'd.)

C. Features, (Cont'd.)

3. Standard Feature - \$3.50 monthly fee per feature, per line

Anonymous Call Rejection	Call Block
Call Forwarding Variable	Call Forwarding Variable Multi-Path
Call Forwarding Busy Line	Call Forwarding Busy Line Multi-Path
Call Forwarding Don't Answer	Call Return
Call Waiting	Remote Activation of Call Forwarding
Repeat Dialing	Selective Call Forwarding
Speed Dialing - 8 Number	Speed Dialing - 30 Number
Three Way Calling	

4. Deluxe Features - \$4.50 monthly fee per feature, per line

Caller ID - Number Only
Distinctive Ring - 1 Telephone Number
Distinctive Ring - 2 Telephone Numbers
Enhanced Caller ID

5. Unlimited Feature Package - Choose any Features

Monthly Fee per Line: \$15.00

LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.8 SinglePoint

SinglePoint service combines local and long distance telecommunications service with high speed internet access. SinglePoint provides unlimited calls in local calling area and IntraLATA calls. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. International calls are billed at individual rates for each county per the published API World Access rate plan. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

4.8.1 Terms and Conditions

- A.** SinglePoint service is provided by dedicated T-1 circuits and the Integrated T-1 monthly service fee includes 6 voice channels and your choice of 256K, 384K, 512K, 786K or 1024K Internet Access. A maximum of 14 additional voice channels may be ordered on the SinglePoint Integrated T-1.
- B.** SinglePoint pricing Tiers are determined by customer location and bandwidth selected.
- C.** SinglePoint service can be configured as POTS, Digital Trunks, or PRI configuration.
- D.** All calls originating on these circuits must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.
- E.** The 4,000 domestic long distance minutes included with the circuit must be used for calls on the circuit. They cannot be used by, shared with, or applied to any other circuit, service or location. For additional minutes please see Access Point, Inc.'s Interstate tariff.
- F.** Installation fee includes installing the circuit and the connecting/testing of the Access Point, Inc. supplied hardware.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.8 SinglePoint, (Cont'd.)

4.8.2 Rates

A. Monthly Service Fees

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Tier 1	\$392	\$356	\$339	\$320
Tier 2	\$428	\$389	\$370	\$350
Tier 3	\$465	\$423	\$402	\$380
Tier 4	\$514	\$467	\$444	\$420
Tier 5	\$550	\$500	\$475	\$450
Tier 6	\$587	\$534	\$508	\$480
Tier 7	\$624	\$567	\$539	\$510
Tier 8	\$660	\$600	\$570	\$540
Tier 9	\$710	\$645	\$613	\$580
Tier 10	\$746	\$678	\$645	\$610
Tier 11	\$783	\$712	\$677	\$640
Tier 12	\$820	\$745	\$708	\$670
Tier 13	\$868	\$789	\$750	\$710
Tier 14	\$917	\$834	\$793	\$750
Tier 15	\$966	\$878	\$835	\$790
Tier 16	\$1015	\$923	\$877	\$830
Tier 17	\$1064	\$967	\$919	\$870
Tier 18	\$1113	\$1012	\$962	\$910
Tier 19	\$1162	\$1056	\$1004	\$950
Tier 20	\$1210	\$1100	\$1045	\$990

B. Additional Voice Channels

Monthly Service Fee per Voice Channel		
<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
\$29.95	\$27.95	\$25.95

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.8 SinglePoint, (Cont'd.)

4.8.2 Rates, (Cont'd.)

C. Installation Fee

<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
\$750.00	\$500.00	\$0.00

D. Features

1. Feature charges

First 20 DIDs	Included
Additional DIDs	\$0.20 per number monthly

2. Complementary Features - No charge

Call Block	Caller ID
900/976 Block	Call Forwarding
Caller ID Blocking	Call Return
Call Trace	Call Transfer
Call Waiting	Hunting
Message Waiting Audible Indicator	Repeat Dialing
Speed Dialing	Three Way Calling

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.9 PrimaryAccess

PrimaryAccess combines local and long distance telephone service into one convenient package. Customers have the option of choosing between ISDN/PRI or Local T-1 service. Regulatory charges and taxes are not included in the rate of this service.

Local calls are billed in one (1) minute increments. IntraLATA long distance calls are billed an initial eighteen (18) seconds and six (6) seconds increments thereafter. All service require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied. Regulatory charges and taxes are not included in the rates for this service.

4.9.1 Terms and Conditions

- A.** PrimaryAccess service is provided only via dedicated T-1 circuits and can be configured as Digital Trunks or PRI Trunks.
- B.** Direct Trunk Overflow is not available in all serving areas.
- C.** Customer subscribing to Option 1 must ensure that the percentage of non-toll free incoming calls is less than 75% of the total number of calls. Access Point reserves the right to bill \$0.015 per minute of calls in excess of 75%.
- D.** All calls originating on these circuits must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.
- E.** International calls are billed at individual rates for each county per the published API World Access rate plan.
- F.** Local or IntraLATA minute included with this service must be used for calls on the circuit. They cannot be used by, shared with, or applied to, any other circuit, service or location.
- G.** Toll Free calls will be billed at the rates specified for interstate, IntraLATA and intrastate.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.9 Primary Access, (Cont'd.)

4.9.2 Rates

A. Installation Fee

<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
\$750	\$500	\$0

B. Option 1 - Domestic and Toll Free Measured Usage Rates

<u>Monthly</u>	<u>Local Usage</u>	<u>IntraLATA Usage</u>
Included	\$0.015 per minute	\$0.029 per minute

C. Option 2 - Domestic and Toll Free Bundled Usage Rates

<u>Monthly</u>	<u>Local Usage</u>	<u>IntraLATA Usage</u>
\$100	15,000 Minute Included \$0.010 per add'l minute	5,000 Minutes Included \$0.029 per add'l minute

D. Option 3 - Domestic and Toll Free Flat Usage Rates

<u>Monthly</u>	<u>Local Usage</u>	<u>IntraLATA Usage</u>
\$225	Included	Included

E. Features

First 20 DIDs	Included
Additional DIDs	\$0.20 per number monthly
Caller ID Name and Number	\$25.00 per month
Direct Trunk Overflow	\$50.00 per path

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.9 PrimaryAccess, (Cont'd.)

4.9.2 Rates, (Cont'd.)

F. T-1 Monthly Service Fee

<u>Tier</u>	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Tier 1	\$410	\$373	\$350	\$325
Tier 2	\$453	\$412	\$387	\$360
Tier 3	\$495	\$450	\$423	\$395
Tier 4	\$538	\$489	\$460	\$430
Tier 5	\$581	\$528	\$497	\$465
Tier 6	\$624	\$567	\$534	\$500
Tier 7	\$667	\$606	\$571	\$535
Tier 8	\$710	\$645	\$608	\$570
Tier 9	\$752	\$684	\$645	\$605
Tier 10	\$795	\$723	\$682	\$640
Tier 11	\$838	\$762	\$719	\$675
Tier 12	\$880	\$800	\$755	\$710
Tier 13	\$923	\$839	\$793	\$745
Tier 14	\$966	\$878	\$830	\$780
Tier 15	\$1009	\$917	\$867	\$815
Tier 16	\$1052	\$956	\$904	\$850
Tier 17	\$1095	\$995	\$941	\$885
Tier 18	\$1137	\$1034	\$978	\$920
Tier 19	\$1180	\$1073	\$1015	\$955
Tier 20	\$1223	\$1112	\$1052	\$990
Tier 21	\$1265	\$1150	\$1088	\$1025
Tier 22	\$1308	\$1189	\$1125	\$1060

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.9 Primary Access, (Cont'd.)

4.9.2 Rates, (Cont'd.)

F. T-1 Monthly Service Fee, (Cont'd.)

<u>Tier</u>	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Tier 23	\$1351	\$1228	\$1162	\$1095
Tier 24	\$1394	\$1267	\$1199	\$1130
Tier 25	\$1437	\$1306	\$1236	\$1165
Tier 26	\$1480	\$1345	\$1273	\$1200
Tier 27	\$1522	\$1384	\$1310	\$1235
Tier 28	\$1565	\$1423	\$1347	\$1270
Tier 29	\$1608	\$1462	\$1384	\$1305
Tier 30	\$1650	\$1500	\$1420	\$1340
Tier 31	\$1693	\$1539	\$1458	\$1375
Tier 32	\$1736	\$1578	\$1495	\$1410
Tier 33	\$1779	\$1617	\$1532	\$1445
Tier 34	\$1822	\$1656	\$1569	\$1480
Tier 35	\$1865	\$1695	\$1606	\$1515

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.10 PrimaryAccess-V

PrimaryAccess-V service combines local and long distance telephone service with unlimited local service and reduced rates for Domestic Long Distance and Toll Free calls.

Local calls are billed in one (1) minute increments. IntraLATA and Domestic Long Distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. International calls are billed at individual rates for each country per the published API World Access rate plan. Customers must sign, at a minimum, a One Year Term Agreement for PrimaryAccess-V service.

4.10.1 Terms and Regulations

- A.** PrimaryAccess-V service is available in Verizon exchanges only.
- B.** PrimaryAccess-V service is provided only via dedicated T-1 circuits and can be configured as Digital Trunks or PRI Trunks.
- C.** All calls originated on these circuits must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.
- D.** Local or IntraLATA minutes included with this service must be used for calls on the circuit. They cannot be used by, shared with, or applied to, any other circuit, service or location.
- E.** The Customer will receive the first 20 DID numbers and Caller ID at no charge as part of this package. All DID numbers after the initial 20 free numbers will be provided at the cost provided below.
- F.** Cancellation of Term Agreement prior to the end of term will result in early cancellation penalties being applied as defined in the Term Agreement signed by the Customer.
- G.** Direct Trunk overflow is not available in all serving areas.
- H.** In addition to monthly and per minute fees, all regulatory fees and taxes apply to this service.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SERVICE OFFERINGS, (CONT'D.)

4.10 PrimaryAccess-V, (Cont'd.)

4.10.2 Rates

A. Installation Fees

<u>1 Year Term Plan</u>	<u>2 Year Term Plan</u>	<u>3 Year Term Plan</u>
\$750	\$500	\$0

B. Monthly Feature Charges

Caller ID Name and Number	\$25.00 per circuit
Direct Trunk Overflow	\$50.00 per circuit (where available)
First 20 DIDs	Included
Additional DID	\$2.60 per DID

C. PrimaryAccess-V T-1 Monthly Fee

<u>1 Year Term Plan</u>	<u>2 Year Term Plan</u>	<u>3 Year Term Plan</u>
\$1159	\$1099	\$1037

D. Local, IntraLATA and Intrastate/Toll Free Usage Rates

<u>Local Per Minute Usage</u>	
10,000	Included
Each Additional Minute	\$0.037

<u>IntraLATA and Intrastate/Toll Free</u>	
Per Minute	\$0.160

E. Expired Term Plan Rates

The following rates apply only to customers whose term plan for service has expired as defined in Section 2.19. Customers will be billed the following monthly rate until they enroll in a new term plan for this or any other applicable company service offering or cancels the Company's service altogether.

Month to Month	\$1275
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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - MISCELLANEOUS SERVICES

5.1 Directory Listings

5.1.1 General

The following rates and regulations apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Directory listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the Customer does business.

A listing consists of the name of the customer, the address where the service is located and the telephone number and is usually confined to one line in the directory.

Business Service Listings may be of members of the partnership, officers of the corporation, agents, employees, patrons of resellers or sharers, or of a business house with the customer represents or owns including a partnership or corporation under his control.

Residence Service Listings may be of members of the Customer's household.

Residence Dual Name Listings are comprised of a surname, two first names, address and telephone number. This listing may be provided for two persons who share the same surname and reside at the same address or for a person know by two first names.

5.1.2 Listings

A. Primary Listing

One listing, termed the primary listing, is included with each exchange access line.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.1 Directory Listing Service, (Cont'd.)

5.1.2 Listings, (Cont'd.)

B. Additional Listings

Additional listings may be the listings of individual names of those entitle to use the Customer's service or, for business, Departments, Divisions, Trade names, etc.

In connection with business and residence service, regular additional listings are available only in the names of Authorized Users of the Customer's service.

C. Alternate Listings

Duplicate Listings - A Customer may be furnished a duplicate listing, including an alternate call number associated with the listing, which is considered necessary to facilitate the use of the directory by the public.

Foreign Exchange Service Listings - Foreign exchange service is listed in the alphabetical list of the exchange from which service is furnished. In connection with a contiguous exchange, a listing (without charge) of the service must be included in the primary directory of the exchange where the foreign exchange service is terminated. In connection with non-contiguous exchange service the listing is omitted unless its inclusion is requested by the Customer.

Foreign Listings - A Customer or an additionally listed party, in addition to a listing in his local directory, may be listed in an alphabetical list other than that in which the Customer is regularly listed.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.1 Directory Listing Service, (Cont'd.)

5.1.2 Listings, (Cont'd.)

D. Nonpublished Service

At the request of the Customer, the numbers of initial central office lines may be omitted from the directory and from the Directory Assistance records of the Company, subject to the rates following. These numbers are designated as "non-Published Telephone Numbers" Unless the specific call number is given by the person calling, a connection will not be established with a telephone have a "Non-Published Telephone Number".

The Company shall not be liable to the Customer for losses or damages arising from such an arrangement. The Customer indemnifies and saves the Company harmless from any and all claims arising from such an arrangement.

E. Nonlisted Service

At the request of the Customer, the numbers of initial central office lines may be omitted from the directory only. These numbers are designated as "Non-Listed Telephone Numbers" and are included in the Directory Assistance records of the Company.

The Company shall not be liable to the Customer for losses or damages arising from such an arrangement. The Customer indemnifies and saves the Company harmless from any and all claims arising from such an arrangement.

F. Toll-Free Directory Listing

Where available, a listing which references the Toll-Free Number for a Business customer will be made available.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.1 Directory Listing Service, (Cont'd.)

5.1.3 Monthly Recurring Charges

	<u>Residential</u>	<u>Business</u>
Additional Listings	\$2.00	\$6.00
Nonlisted Service	\$2.50	\$2.50
Nonpublished Service	\$3.00	\$3.00

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.2 Directory Assistance Services

5.2.1 Directory Assistance

Directory Assistance Service is furnished upon Customer request for assistance in determining telephone numbers.

5.2.2 Basic Directory Assistance

The rates specified following apply when Customers request Company assistance in determining telephone numbers within Idaho.

A maximum of two (2) requested telephone numbers are allowed per call.

A. Exemptions

1. Charges for Directory Assistance are not applicable to calls from patients of hospital that have as their principal undertaking the medical and surgical care of the sick and disabled and which provide telephones in the majority of the patient rooms.
2. A business or residence main telephone exchange line may be registered for exemption from Directory Assistance charges where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0". Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of an agency for the blind.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.2 Directory Assistance Services, (Cont'd.)

5.2.3 Directory Assistance Call Completion

Directory Assistance Call Completion (DACC) is a service that provides Customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance operator. The requested number can be dialed automatically by the Operator Services System upon selection by the Customer of a mechanized prompt.

No alternative billing is provided by the Directory Assistance Operator, however, alternative billing of can be provided by dialing "0" and requesting such billing through the "A" Operator at the rates specified in Section 5.4 of this tariff.

Service is available only where the facilities and service used by the Customer can support all billing requirements.

There are no allowances for DACC, however, the Directory Assistance portion of the call is still governed by the appropriate call allowance as stated in Section 5.2.2.

DACC charges are not applicable to handicapped Customers exempt from Directory Assistance charges, as specified in Section 5.2.2.A.2 of this tariff.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.2 Directory Assistance Services, (Cont'd.)

5.2.3 Rates

A. Basic Directory Assistance

<u>Local Directory Assistance</u>	<u>Per query</u>
Direct dialed	\$1.75
Via operator	\$1.75

B. Directory Assistance Call Completion

Per completed call	\$1.00
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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.3 Optional Features

The features in this section are made available to Residential and Business Customers. All features are provided subject to availability. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed based on the service plan rates stated in this Tariff. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all uses in some cases.

5.3.1 Feature Descriptions

- A.** Three Way Calling/Call Hold - The Three Way Calling feature allows a customer to add a third party to an existing two-way call and form a 3-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a customer to put any in-progress call on hold by flashing the switch hook and dialing a code. This frees the line to allow the customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.
- B.** Call Forwarding - Call Forwarding, when activated, redirects attempted terminating calls to another customer-specific line. The customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding - Busy automatically reroutes an incoming call to a customer predesignated number when the called number is busy.

Call Forwarding - Don't Answer automatically reroutes an incoming call to a customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding - Variable allows the customer to choose to reroute incoming calls to another specified telephone number. The customer must activate and deactivate this feature.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.3 Optional Features, (Cont'd.)

5.3.1 Feature Descriptions, (Cont'd.)

- C.** Call Waiting/Cancel Call Waiting - Call Waiting provides a tone signal to indicate to a customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the customer disconnects from the call.
- D.** Distinctive Ringing - This feature enables a user to determine the source of an incoming call from a distinctive ring. The user is provided with up to two additional telephone numbers.
- E.** Regular Multiline Hunting - This feature is a line hunting arrangement that provides sequential search of available numbers within a Multiline group.
- F.** Speed Calling - This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.
- G.** Caller ID - The Caller ID feature allows a customer to see a caller's name and number previewed on a display screen before the call is answered allowing a customer to prioritize and or screen incoming calls. Call ID records the name, number, date and time of each incoming call -including calls that aren't answered by the customer. Call ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the customer to provide the necessary CPE.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.3 Optional Features, (Cont'd.)

5.3.1 Feature Descriptions, (Cont'd.)

H. Automatic Redial - The Automatic Redial feature allows a customer to automatically redial the last number dialed. This is accomplished by the customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the customer.

The Automatic Redial feature also allows customers, having reached a busy number, to dial a code before hanging up. Automatic Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the customer is notified of the connected call via a distinctive ring.

The following types of calls cannot be Automatically Redialed:

- * Calls to 800 Service numbers
- * Calls to 900 Service numbers
- * Calls preceded by an interexchange carrier access code
- * International Direct Distance Dialed calls
- * Calls to Directory Assistance
- * Calls to 911

I. Automatic Recall - The Automatic Recall stores the number of the most recent incoming call (including unanswered incoming calls) to a customer's number. This allows a customer to dial back any missed or unanswered telephone calls.

J. Customer Originated Trace - Customer Originated Trace allows customers to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the company the customer can use this application to combat nuisance calls.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.3 Optional Features, (Cont'd.)

5.3.2 Class Feature Descriptions

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all CLASS services. Transmission levels may not be sufficient in all cases.

- A.** Caller ID - The Caller ID feature allows a customer to see a caller's name and number previewed on a display screen before the call is answered allowing a customer to prioritize and or screen incoming calls. Caller ID records the name, number, date and time of each incoming call -including calls that aren't answered by the customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the customer to provide the necessary CPE.
- B.** Automatic Redial - The Automatic Redial feature allows a customer to automatically redial the last number dialed. This is accomplished by the customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the customer.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.3 Optional Features, (Cont'd.)

5.3.2 Class Feature Descriptions, (Cont'd.)

- C.** Automatic Recall - The Automatic Recall stores the number of the most recent incoming call (including unanswered incoming calls) to a customer's number. This allows a customer to dial back any missed or unanswered telephone calls.
- D.** Customer Originated Trace - Customer Originated Trace allows customers to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the company the customer can use this application to combat nuisance calls.
- E.** Anonymous Call Rejection - Permits the end -user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number. When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code. Anonymous Call Rejection is offered as a standalone feature or as an add-on to Caller ID Deluxe.
- F.** Star Features - Available with selected services are *60 Call Block, *69 Call Return, *57 Call Trace, *66 Call Repeat, and *61 Call Selector.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.4 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. Rates applicable to the following services are:

Third Number Billing - Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls - Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards - Provides the Customer with the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.

Person to Person - Calls completed with the assistance of any operator to a particular Station and person specified by the Caller. The call may be billed to the called party.

Station to Station - Calls completed with assistance of an operator to a particular Station. The call may be billed to the called party.

General Assistance - The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 Telephone numbers, but does not request the operator to complete a call.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.4 Operator Assistance, (Cont'd.)

5.4.1 Rates

Calling Card

Customer Dialed	\$3.50
Operator Handled	\$3.95

Station-to-Station, Collect, Third Party Billed

Automated	\$3.50
Operator Handled	\$3.95
Person-to-Person	\$6.50

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SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.5 Emergency Services

Both Basic and Enhanced 911 (E911) allow Customers to reach appropriate emergency services including police, fire and medical services. Subject to availability, Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

5.6 Busy Line Verification and Emergency Interrupt Service

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Busy Line Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption. If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

5.6.1 Rates

	Per request
Busy Line Verification	\$2.50
Emergency Interrupt	\$5.00

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SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.7 Carrier Presubscription

5.7.1 General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

5.7.2 Presubscription Options - Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

- Option A:** Customer selects the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.
- Option B:** Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.
- Option C:** Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.
- Option D:** Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription
- Option E:** Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customer's primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.
- Option F:** Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

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SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.7 Carrier Presubscription, (Cont'd.)

5.7.3 Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 5.7.5 below.

5.7.4 Presubscription Procedures

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If the Customer does not select a primary toll carrier, the Customer will be charged a fee, specified in 5.7.5 below, until the Customer selects a carrier. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.7 Carrier Presubscription, (Cont'd.)

5.7.5 Presubscription Charges

A. Application of Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed in above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

B. Charges

Per business or residence line, trunk, or port:	\$15.00
Customers who do not choose a Long distance carrier:	\$3.95

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SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.8 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the "#" symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Rate Per Call: \$0.65

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SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.9 Carrier Cost Recovery Fee

Carrier Cost Recovery Fee will be assessed on Local Lines to Residential and Business Customers. This assessment will help recover increased network access costs due to regulatory changes.

5.9.1 Monthly Fee

Business, per line	\$1.00
Residential, per line	\$1.00

5.10 Credit Card Convenience Fee

The Company will assess a Credit Card Convenience fee to recover certain costs associated with certain operational issues relating to the provisioning and billing of credit card services. This charge will apply when a Customer requests to pay their invoice via a credit card.

Credit Card Convenience Fees:	Monthly
\$100 & below	\$1.95
\$101 - \$200	\$3.00
\$201 - \$300	\$6.00
\$301 - \$400	\$9.00
\$401 - \$500	\$12.00
\$501 - \$600	\$15.00
\$601 - \$700	\$18.00
\$701 - \$800	\$21.00
\$801 - \$900	\$24.00
\$901 - \$999	\$27.00
\$1000 & above	Multiply charge amount by .03
Example: \$1000 X .03 = \$30.00	

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SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.11 Account Maintenance Fee

All Business Customers will be charged a monthly account maintenance fee on each monthly detailed invoice of \$3.95. If the customer has multiple invoices delivered to different service locations, a fee of \$1.95 will be charged for each detailed invoice. The fee for Residential Customers is \$0.95.

5.11.1 Monthly Recurring Charges

Business Single Location	\$3.95
Business Multi Locations	\$1.95
Residential	\$0.95

5.12 Reconnection Charge

A Reconnection Charge of \$25.00 or the highest allowed by law, will be assessed in accordance with the terms and conditions of this tariff and pursuant to Idaho law and Commission regulations.

5.13 Temporary Service Suspension Fee

Customers who are delinquent in the billing, and service is suspended for non-payment.

	<u>Recurring Charge</u>	<u>Nonrecurring Charge</u>
Charge:	\$10.00	\$15.00

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SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.14 Custom Billing Reports

5.14.1 General

A. Custom Billing Services - Monthly

Requests for special billing service that are not currently identified as options in the Access Point, Inc. billing system will require a one-time set up fee and a monthly fee identified below.

B. Billing Report Changes

Any modification of billing formats.

C. Bill Image CD Copy

PDF Image of the bill placed on a CD.

D. Call Detail CD Copy

Call detail in comma delimited format placed on a CD. There is a set up fee for this service.

E. Call Detail E-Mail File

Call detail in comma delimited format e-mailed on a monthly basis.

5.14.2 Rates

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Custom Billing Services	\$10.00	\$75.00
Billing Report Changes	\$0.00	\$25.00
Bill Image CD Copy	\$20.00	\$0.00
Call Detail CD Copy	\$20.00	\$10.00
Call Detail E-Mail File	\$5.00	\$20.00

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SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.15 POTS Service

5.15.1 General

A. New Line Install

Installation is to D-Marc only. A separate charge applies to jacks/wiring.

B. Change Fee

Changes to Existing POTS service which includes class of service change, feature changes, listing changes, disconnects, etc. This fee is per service order request and when changes are made to pending new service requests. A separate charge applies for jacks and wiring.

C. Traffic Study

Measures the amount of traffic a line receives, also known as a busy line study.

D. Busy Line Verification

This charge applies when end users request customer service to verify if a line called is busy.

E. Jacks and Wiring

Installation of new telephone jack and the wiring to support it. Applies to inside wiring beyond the d-marc in a building, whether a new or existing structure.

F. Premise Work Charge

Applies when a post-installation site visit to the customer's premises is required. Does not apply to maintenance or repair visits.

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SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.15 POTS Service, (Cont'd.)

5.15.1 General, (Cont'd.)

G. Dual Service

Applies when local phone service is being transferred to a new location and the customer requests that service be operating at both locations for a temporary period. Service capability is limited by geographic area.

5.15.2 Rates

	<u>Nonrecurring Charge</u>
New Line Install	
Initial Line	\$95.00
Additional Line	\$36.00
Change Fee	\$20.00
Traffic Study (per line)	\$50.00
Busy Line Verification	\$7.50
Jacks and Wiring	
Initial Jack	\$85.00
Additional Jack	\$65.00
Premise Work Charge	
First Hour	\$184.00
Each Additional 30 Min.	\$45.00
Dual Service	\$24.00
Per line, in addition to monthly service charges	

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SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.16 T-1 Service

5.16.1 General

A. Customer Premise - Site Visit

Installation of API supplied equipment at customer site, includes testing, activation, and tuneup when applicable.

B. T-1 Change Fee

Changes to existing T-1 service which includes reconfiguration, adding new service to existing T-1, disconnects to the T-1. This fee applies per service order request.

C. T-1 Feature Change

Applies to adding, removing or modifying features. It does not include charges for additional service being ordered. Rate applies per service order request.

D. Order Modification Fee (pre-FOC)

Applies to customer requests to modify an order that is in process prior to an FOC being delivered.

E. Order Modification Fee (post-FOC)

Applies to customer requests to modify an order that is in process after an FOC has been delivered.

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SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.16 T-1 Service, (Cont'd.)

5.16.1 General, (Cont'd.)

F. Order Cancellation Fee (post-FOC)

Applies to customer requests to cancel an order that is in process after an FOC has been delivered.

G. After Hours Activation

Applies when customer requests to activate or turn-up a T-1 outside of normal business hours of 8:00 am to 5:00 pm. This service charge applies per T-1 circuit and is available during 6:30 am to 8:00 am and 5:00 pm to 7:00 pm local time.

5.16.2 Rates

	<u>Nonrecurring Charge</u>
Customer Premise Visit	
Initial 2 Hours	\$225.00
Additional hour	\$90.00
T-1 Change Fee	\$150.00
T-1 Feature Change Fee	\$25.00
Order Modification Fee (pre-FOC)	\$100.00
Order Modification Fee (post-FOC)	\$250.00
Order Cancellation Fee (post-FOC)	\$495.00
After Hour Activation	\$250.00

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SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.17 Common Charges

5.17.1 General

A. Maintenance Work Charge

Premise visit that requires maintenance of service.

B. Inside Wiring Voice/Data service - Option 1

Installation of inside wiring for a voice/data solution requires CAT 5e PVC cable. This fee includes a visit charge and jack termination with cable up to 300 ft.

C. Inside Wiring Voice/Data service - Option 2

Installation of inside wiring for a voice/data solution requires CAT 5e Plenum cable. This fee includes a visit charge and jack termination with cable up to 300 ft.

D. D-MARC Extension Voice/Data Service

Up to 300 ft, d-marc extension using CAT 5e Plenum cable with jack termination, includes site visit.

E. Missed Appointment Fee

When customer is not present to receive installation or other work related to a service order that results in a premise visit.

F. Customer Premise Site Survey (per location)

Applies with a premise visit occurs in order to conduct a visual inspection of the facility, gather and record information necessary to complete design of customer solution.

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SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.17 Common Charges, (Cont'd.)

5.17.2 Rates

	<u>Nonrecurring Charge</u>
Maintenance Work Charge	
First Hour	\$184.00
Additional hour	\$90.00
Inside Wiring Voice Data Option 1	\$200.00
Inside Wiring Voice Data Option 2	\$245.00
D-Marc Extension Voice/Data	\$375.00
Missed Appointment Fee	\$150.00
Customer Premise Site Survey	\$225.00

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SECTION 5 - MISCELLANEOUS SERVICES, (CONT'D.)

5.18 Remote Call Forwarding

Remote Call Forwarding allows a Customer to automatically forward calls to the location of his or her choice to make transferring numbers or locations simple for a monthly fee. Local calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. Regulatory taxes and fees are not included in the rate of this service.

5.18.1 Terms and Conditions

- A. Remote Call Forwarding is available in limited service areas.
- B. Remote Call Forwarding service provided in areas outside of the Access Point, Inc. on-net footprint will be charged an additional fee per pathway.
- C. Remote Call Forwarding does not include the service in which the calls are terminating.
- D. Setup fees apply to both new installations and class of service changes.

5.18.2 Rates

A. Nonrecurring Charges

Activation Fee	\$25.00 per pathway
Out of Network Fee	\$5.00 per pathway

B. Usage and Monthly Charges

Monthly Charge	\$20.00 (per pathway)
Per Minute Local	\$0.023
Per Minute IntraLATA/Intrastate	\$0.049

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SECTION 6 - PROMOTIONS AND OPTIONAL CALLING PLANS

6.1 Promotions - General

From time to time, the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some or all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration. Such promotions shall be made available to all similarly situated Customers in the target market area, and will comply with all applicable Commission regulations. The Company will notify the Commission prior to the effective date of any promotional offering.

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SECTION 7 - SPECIAL ARRANGEMENTS

7.1 Non-Routine Installation and/or Maintenance

At the Customer's request, installation and/or maintenance may be performed outside Company regular business hours, or (in sole discretion of the Company and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

7.2 Individual Case Basis (ICB) Arrangements

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer for service that vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in the Rate Attachment. ICB rates will be offered to Customers in writing and will be made available to similarly situated Customers. A summary of each ICB contract pricing arrangement offered pursuant to this paragraph will be filed as an addendum to this Tariff within 30 days after the contract is signed by both the Company and the Customer.

7.2.1 The following information will be included in the summary:

- (A) LATA and type of switch
- (B) The V&H distance from the central office to the Customer's premises
- (C) Service description
- (D) Rates and charges
- (E) Quantity of circuits
- (F) Length of the agreement.

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