

**BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION**

**IN THE MATTER OF THE PETITION OF UCN, )  
INC. TO AMEND ITS CERTIFICATE OF )  
PUBLIC CONVENIENCE AND NECESSITY NO. )  
444 TO REFLECT ITS NAME CHANGE TO )  
INCONTACT, INC. DBA UCN )**

**CASE NO. BUY-T-05-01**

**FIRST AMENDED  
CERTIFICATE NO. 444**

On April 20, 2005, the Commission issued Order No. 29761 granting UCN, Inc. a Certificate of Public Convenience and Necessity to provide local exchange and interexchange services within the State of Idaho. In April 2005, Certificate No. 444 was issued to UCN.

IT IS HEREBY CERTIFIED that this Amended Certificate of Public Convenience and Necessity is issued to inContact, Inc. dba UCN, Certificate No. 444, to provide resold and facilities-based local exchange and exchange access services within the State of Idaho. The Commission approved this name change to Certificate No. 444 by Order No. 30843, in Case No. BUY-T-05-01.

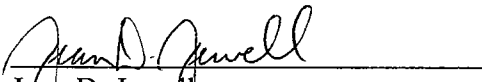
DATED at Boise, Idaho this 17<sup>th</sup> day of June 2009.

  
JIM D. KEMPTON, PRESIDENT

  
MARSHA H. SMITH, COMMISSIONER

  
MACK A. REDFORD, COMMISSIONER

ATTEST:

  
Jean D. Jewell  
Commission Secretary