

DECISION MEMORANDUM

TO: COMMISSIONER KEMPTON
COMMISSIONER SMITH
COMMISSIONER REDFORD
COMMISSION SECRETARY
LEGAL
WORKING FILE

FROM: CAROLEE HALL

DATE: MAY 28, 2009

RE: UCN, INC. ("UCN"), REQUESTING THAT ITS CERTIFICATE NO. 444 BE REVISED TO REFLECT ITS NEW COMPANY NAME INCONTACT, INC. DBA UCN; CASE NO. BUY-T-05-01.

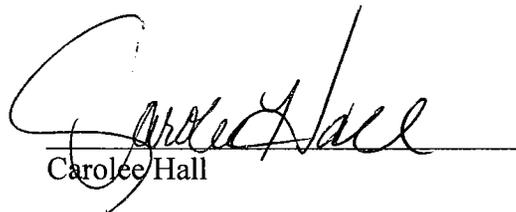
BACKGROUND AND DISCUSSION

On May 13, 2009, UCN filed a letter asking that its name be changed from UCN to inContact, Inc., d.b.a. UCN. UCN was issued Certificate No. 444 on April 20, 2005 in Case No. BUY-T-05-01.

The Company also filed its replacement price list that reflects the new organization's name.

STAFF RECOMMENDATION AND COMMISSION DECISION

Staff has reviewed the Company's changes and finds that these changes will be seamless to the customers and recommends approval. Does the Commission agree?



Carolee Hall

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