

frontier®

COMMUNICATIONS SOLUTIONS

RECEIVED

2006 DEC 22 AM 11:21

IDAHO PUBLIC
UTILITIES COMMISSION

P.O. Box 708970
Sandy, UT 84070-8970
Phone: (801) 274-3127
Fax: (801) 274-3227

December 20, 2006

Jean Jewell
Commission Secretary
Idaho Public Utilities Commission
472 West Washington Street
Boise, ID 83720

RE: Report to the Commission on Citizens Telecommunications Company of Idaho tariff ID-05-06, Case No. CTC-T-05-04

Dear Ms Jewell,

In its order No. 29893, dated October 17, 2005, approving advice letter No. ID-05-06 of Citizens Telecommunications Company of Idaho dba Frontier Communications of Idaho (Frontier), the Commission required Frontier to "provide a report the Commission reporting on its experience with this new service." In compliance with that order Frontier provides the following information on its electronic billing service in Idaho.

Frontier currently has approximately 22,000 customer access lines in Idaho. There are 1168 Idaho customers who have subscribed to and are receiving electronic billing service. Of this total 308, or approximately 26%, are also receiving paper bills. These 308 customers are all being billed \$2.00 per month for the paper bills they receive.

Since this service was begun in December 2005, Frontier has recorded no customer complaints related to the \$2.00 charge for paper bills.

If you have any additional questions or concerns, please let me know.

Sincerely,



Ingo Henningsen
Manager, Government & External Affairs