

BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

IN THE MATTER OF THE PETITION OF)	
CITIZENS TELECOMMUNICATIONS OF)	CASE NO. CTC-T-08-02
IDAHO FOR EXEMPTION FROM RULE)	
201(2), IDAPA 31.41.01.201.02.)	NOTICE OF PETITION
)	
)	NOTICE OF
)	MODIFIED PROCEDURE
)	
)	ORDER NO. 30593

On June 24, 2008, Citizens Telecommunications of Idaho dba Frontier Communications of Idaho filed a request with the Commission, pursuant to IDAPA 31.41.01.009, seeking a permanent exemption from a provision of the Commission's Telephone Customer Relations Rule 201, IDAPA 31.41.01.201. Specifically, the Company seeks an exemption from Rule 201.02 requiring itemization of long-distance usage and charges.

NOTICE OF PETITION

YOU ARE HEREBY NOTIFIED that the Company maintains that it offers service plans for unlimited long-distance calls at a flat rate. The Company requests discontinuance of itemized billing for its flat rate long-distance customers only. Customers who do not subscribe to a flat rate toll plan and pay for long-distance services based on time and distance of individual calls would continue to receive itemized billing in accordance with Rule 201.02, IDAPA 31.41.01.201.02.

YOU ARE FURTHER NOTIFIED that the Petition states that customers who wish to receive call detail for the unlimited plans may do so by contacting the Company's customer service center. In addition, the Company intends to make no less than 12 months of detailed billing statements available to its customers at no charge.

YOU ARE FURTHER NOTIFIED that the Company asserts that providing the details of each call adds significant printing and postage charges, makes the bills more cumbersome, and provides information that most customers do not need or want. Citizens contends that denying its Petition would result in hardship to the Company, which is attempting to improve customer service by reducing costs and simplifying billing. See IDAPA 31.41.01.009.

NOTICE OF PETITION
NOTICE OF MODIFIED PROCEDURE
ORDER NO. 30593

NOTICE OF MODIFIED PROCEDURE

YOU ARE FURTHER NOTIFIED that the Commission has preliminarily determined that the public interest may not require a formal hearing in this matter and will proceed under Modified Procedure pursuant to the Commission's Rules of Procedure 201 through 204, IDAPA 31.01.01.201 through .204. The utilization of Modified Procedure and written comments have proven to be an effective means for obtaining public input and participation.

YOU ARE FURTHER NOTIFIED that any person desiring to state a position on this Petition may file a written comment in support or opposition with the Commission within twenty-one (21) days from the service date of this Notice. The comment must contain a statement of reasons supporting the comment. Persons desiring a hearing must specifically request a hearing in their written comments. Written comments concerning this Petition shall be mailed to the Commission and the Petitioner at the addresses reflected below:

Commission Secretary
Idaho Public Utilities Commission
PO Box 83720
Boise, ID 83720-0074

Ingo Henningsen
P.O. Box 708970
Sandy, UT 84070-8970
E-mail: ingo.henningsen@frontiercorp.com

Street Address for Express Mail:
472 W. Washington Street
Boise, ID 83702-5918

These comments should contain the case caption and case number shown on the first page of this document. Persons desiring to submit comments via e-mail may do so by accessing the Commission's home page located at www.puc.idaho.gov. Click the "Comments and Questions" icon, and complete the comment form using the case number as it appears on the front of this document. These comments must also be sent to the Petitioner at the e-mail address listed above.

YOU ARE FURTHER NOTIFIED that if no written comments or protests are received within the time limit set, the Commission will consider this matter on its merits and enter its Order without a formal hearing. If written comments are received within the time limit set, the Commission will consider them and, in its discretion, may set the same for formal hearing.

YOU ARE FURTHER NOTIFIED that the Petition has been filed with the Commission and is available for public inspection during regular business hours at the Commission offices. The

Petition is also available on the Commission's Website at www.puc.idaho.gov by clicking on "File Room" and then "Telephone Cases."

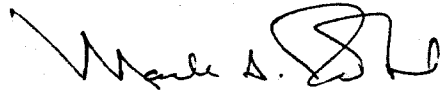
YOU ARE FURTHER NOTIFIED that the Commission has jurisdiction over this matter pursuant to Title 62 of the Idaho Code and specifically *Idaho Code* §§ 62-604, 62-615, 62-619, and 62-622. The Commission may enter any final Order consistent with its authority under Title 62.

YOU ARE FURTHER NOTIFIED that all proceedings in this matter will be conducted pursuant to the Commission's Rules of Procedure, IDAPA 31.01.01.000, *et seq.*

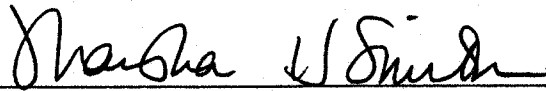
ORDER

IT IS HEREBY ORDERED that the Petition of Citizens Telecommunications of Idaho dba Frontier Communications of Idaho be processed by Modified Procedure. Persons interested in submitting written comments regarding this case or protesting the use of Modified Procedure should do so no later than twenty-one (21) days from the service date of this Order.


DONE by Order of the Idaho Public Utilities Commission at Boise, Idaho this 9th day of July 2008.



MACK A. REDFORD, PRESIDENT

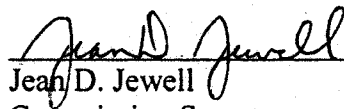


MARSHA H. SMITH, COMMISSIONER



JIM D. KEMPTON, COMMISSIONER

ATTEST:



Jean D. Jewell
Commission Secretary

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