

Jean Jewell

From: dennis.largent@gmail.com
Sent: Monday, December 29, 2014 6:05 PM
To: Beverly Barker; Jean Jewell; Gene Fadness
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Subject: Case Comment Form: Dennis Largent

Name: Dennis Largent
Case Number: CTC-T-14-01
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Address: 60 Starview
Garden Valley Idaho, 83622

Name of Utility Company: Frontier Communications Acknowledge public record: True

Comment: I have a residence in the Terrace Lakes subdivision. Copper telephone line is installed to the residence and the area is serviced by Frontier Communications. Even though the previous owner had DSL, Frontier is unable to provide DSL to the residence because they are out of "ports". This has been a problem for years in this area. There is a waiting list to get DSL from Frontier. The cable infrastructure is in place but Frontier will not purchase or upgrade the equipment. Cellular service is very poor in this area and there must be a clear view of the sky for satellite internet, so in reality, Frontier is the only viable solution for many people. I don't think they should get a Broadband tax credit until they can service 90% of the residents in the rural areas of Garden Valley/Crouch.

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