

Conley Ward [ISB No. 1683]
GIVENS PURSLEY LLP
601 W. Bannock Street
P. O. Box 2720
Boise, ID 83701-2720
Telephone: 208-388-1200
Fax: 208-388-1300
e/m: cew@givenspursley.com

RECEIVED
FILED
2005 AUG -9 PM 4:06
IDAHO PUBLIC
UTILITIES COMMISSION

Attorneys for Direct Communications Starwest, Inc.
490115Application for Certification GP01b Draft.doc

BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

IN RE THE APPLICATION OF DIRECT)
COMMUNICATIONS STAR WEST, INC.)
FOR A CERTIFICATE OF PUBLIC)
CONVENIENCE AND NECESSITY TO)
PROVIDE BASIC LOCAL EXCHANGE)
SERVICE IN IDAHO)
_____)

Case No. DCS-7-05-01

**DIRECT COMMUNICATIONS STAR
WEST, INC.'S APPLICATION**

I. Proposed Services

Direct Communications Star West, Inc. ("Direct Communications" or "Applicant"), by and through its attorneys, Givens Pursley LLP, hereby requests Certification as a Competitive Local Exchange Carrier in the State of Idaho. Applicant currently provides broadband and dial-up Internet access to over three thousand (3,000) residents and businesses in southeastern Idaho. Applicant intends to provide Voice Over Internet Protocol (VOIP) telecommunication services to its current customers and to potential customers in Idaho and surrounding states.

Applicant is a facilities-based provider that intends to install and upgrade its equipment to provide professional-grade VOIP telecommunications. Applicant will market its product directly to its current customers through its web page, bill stuffers and other professional

communications. Applicant also intends to produce radio, television and direct mail marketing material to inform the public of its new services.

II. Form of Business

1. Applicant is a Corporation

(1) Applicant is an S-Corporation, incorporated on February 25, 1993, providing broadband and dial-up Internet services.

(2) Applicant is incorporated in the State of Idaho.

(3) Applicant's mailing and physical addresses are:

Mailing Address:

Direct Communications Star West, Inc.
P.O. Box 270
Rockland, ID 83271

Physical Address:

Direct Communications Star West, Inc.
150 S. Main
Rockland, ID 83721

(4) A certified copy of Applicant's Articles of Incorporation is attached to this application as Exhibit 1.

(5) A copy of the certificate of good standing issued by the Idaho Secretary of State is attached to this application as Exhibit 2.

(6) Applicant's registered agent in the State of Idaho is:

Conley E. Ward, Esq.
Givens Pursley LLP
601 West Bannock
P. O. Box 2720
Boise, ID 83701

2. The names and addresses of Applicant's ten common stockholders owning the greatest number of shares of common stock are:

<u>Name and Address</u>	<u>Shares Owned</u>	<u>Percentage of All Shares Issued and Outstanding</u>	<u>Percentage of Voting Control</u>
Garrin Bott P.O. Box 270 Rockland, ID 83271	3,100		10
Deborah Bott P.O. Box 270 Rockland, ID 83271	3,100		10
Scott Hendrickson P.O. Box 269 Rockland, ID 83271	3,100		10
Catherine Hendrickson P.O. Box 269 Rockland, ID 83271	3,100		10
Leonard May P.O. Box 269 Rockland, ID 83271	3,100		10
Marilyn May P.O. Box 269 Rockland, ID 83271	3,100		10
Jeremy Smith P.O. Box 146 Rockland, ID 83271	3,100		10
Pamela Smith P.O. Box 146 Rockland, ID 83271	3,100		10
Kip Wilson P.O. Box 324 Rockland, ID 83271	3,100		10
Suzanne Wilson P.O. Box 324 Rockland, ID 83271	3,100		10

3. The names and addresses of Applicant's Officers and Directors are:

Name	Address (In Rockland, ID 83271)	Title
Leonard May	P.O. Box 269	President, Director
Garrin Bott	P.O. Box 270	Secretary/Treasurer, Director
Jeremy Smith	P.O. Box 146	General Manager, Director
Pamela Smith	P.O. Box 146	Director
Kip Wilson	P.O. Box 324	Director
Suzanne Wilson	P.O. Box 324	Director
Scott Hendrickson	P.O. Box 269	Director
Catherine Hendrickson	P.O. Box 269	Director
Marilyn May	P.O. Box 269	Director
Deborah Bott	P.O. Box 270	Director

4. No corporation, association or similar organization holds a 5% or greater ownership or a management interest in the Applicant.
5. There are no subsidiaries owned or controlled by Applicant.

III. Telecommunications Service

1. Applicant has installed the preliminary equipment necessary to provide VOIP. Applicant has beta testers that have been providing feedback regarding the service for various months. Applicant will upgrade its equipment shortly after CLEC status is granted and begin providing service immediately thereafter.
2. Applicant will provide services to residential and commercial subscribers. Applicant will provide broadband and dial-up Internet access and proposes to provide voice over Internet protocol (VOIP) telecommunications services.

IV. Service Territory

1. Applicant will compete with Direct Communications Rockland, Inc. and Qwest.
2. Applicant does not intend or anticipate construction of facilities at this time.
3. Applicant will most likely compete with Vonage, Skype and other VOIP providers.

4. Applicant is a facilities based service provider that will provide its service from its Rockland, Idaho offices. These offices contain necessary bandwidth originating from fiber.

V. Financial Information

Applicant's balance sheets are attached to this application as Exhibit 3.

VI. Illustrative Tariff

Applicant's proposed "Illustrative" price list and price sheets setting forth rates rules, terms and regulations applicable to the contemplated service is attached to this Application as Exhibit 4.

VII. Customer Contacts

1. Contact Information for the Applicant

- a) The name, address, and telephone number and electronic mailing addresses (if available) of the person(s) responsible for consumer inquiries and complaints from the public is.

Charlotte Wagstaff
150 South Main St.
Rockland, ID 83721
(800) 825-7137
charlottew@dc.dcdi.net

- b) Applicant's toll free number for customer inquiries and complaints is (800) 245-4329.

- c) The name, number and electronic mailing addresses (if available) of the person(s) designated as a contact for the Commission Staff for resolving complaints, inquiries and matters concerning rates and price lists or tariffs.

Jeremy Smith
150 South Main St.

Rockland, ID 83271
(800) 825-7137
jeremy@dc.dcdi.net

VIII. Interconnection Agreements

The Applicant will initiate interconnection negotiations after this Application is granted.

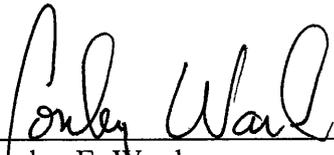
IX. Compliance with Commission Rules

1. The applicant has reviewed all of the Commission rules and agrees to comply with them, or request for waiver of those rules believed to be inapplicable.

X. Escrow Account of Security Bond

The Applicant does not currently intend to require advance customer deposits.

RESPECTFULLY SUBMITTED this 9th day of August 2005.



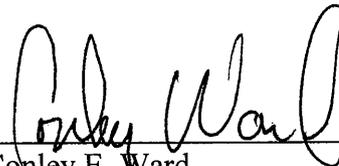
Conley E. Ward
GWENS PURSLEY LLP
Attorneys for Direct Communications Starwest, Inc.

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that on this 9th day of August 2005, I caused to be served a true and correct copy of the foregoing by the method indicated below, and addressed to the following:

Jean Jewell, Secretary
Idaho Public Utilities Commission
472 W. Washington Street
P. O. Box 83720
Boise, ID 83720-0074

U.S. Mail
 Hand Delivered
 Overnight Mail
 Facsimile



Conley E. Ward

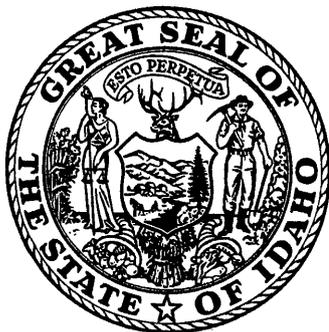
State of Idaho

Office of the Secretary of State

I, BEN YSURSA, Secretary of State of the State of Idaho, hereby certify that I am the custodian of the corporation records of this State.

I FURTHER CERTIFY That the annexed is a full, true and complete duplicate of articles of incorporation of **DIRECT COMMUNICATIONS STAR WEST, INC.**, an Idaho corporation, received and filed in this office on 25 February 1993, under file number C 101222 , including all amendments filed thereto, as appears of record in this office as of this date.

Dated: 3 June 2005



Ben Yursa

SECRETARY OF STATE

By *Mark L. Stephenson*

State of Idaho

Department of State

CERTIFICATE OF INCORPORATION OF

STAR WEST TECHNOLOGIES, INC.

I, PETE T. CENARRUSA, Secretary of State of the State of Idaho, hereby certify that duplicate originals of Articles of Incorporation for the incorporation of the above named corporation, duly signed pursuant to the provisions of the Idaho Business Corporation Act, have been received in this office and are found to conform to law.

ACCORDINGLY and by virtue of the authority vested in me by law, I issue this Certificate of Incorporation and attach hereto a duplicate original of the Articles of Incorporation.

Dated: February 25, 1993



Pete T. Cenarrusa
SECRETARY OF STATE

By *[Signature]*

ARTICLES OF INCORPORATION

OF

FEB 25 4 37 PM '93

SECRETARY OF STATE

STAR WEST TECHNOLOGIES, INC.

KNOW ALL MEN BY THESE PRESENTS, That I, the undersigned, being a natural person of full age and a citizen of the United States, in order to form a corporation for the purposes hereinafter stated, under and pursuant to the provisions of the general corporation laws of the State of Idaho, including the Idaho Business Corporation Act (the "Act"), and the acts amendatory thereof and supplemental thereto, do hereby certify as follows:

1. **NAME:**

The name of the corporation is:

STAR WEST TECHNOLOGIES, INC.

2. **DURATION:**

The corporation is to have perpetual existence.

3. **PURPOSE AND POWERS:**

The purpose for which the corporation is organized is for the transaction of any and all lawful business for which corporations may be incorporated under the Act (Idaho Code Section 30-1-3). The corporation shall have the power to do everything necessary, proper, advisable or convenient for the conduct of said business, including, but not limited to, telecommunications and television activities, and to do all other things incident thereto or connected therewith, which are not forbidden by the Act, by other law, or by these Articles of Incorporation, including but not limited to, the statutory powers specified in Idaho Code Sections 30-1-4 to 30-1-6, as amended and supplemented.

4. **SHARES:**

The authorized amount of capital of this corporation shall be, and is, 200,000,000 shares of stock with no par value, which such stock shall not be issued until fully paid for and once so issued shall be nonassessable. There shall be only one class of shares.

IDAHO SECRETARY OF STATE			
19930226	0900	34291	2
CK #:	5720	CUST#	1
CORPORATIO	10	60.00-	60.00

✻ :

5. NO PREEMPTIVE OR PREFERENTIAL RIGHTS:

Stockholders of the corporation shall not have preemptive and preferential rights of subscription to any shares of stock of the corporation, whether now or hereafter authorized, and to any obligations of the corporation convertible into stock.

6. INITIAL REGISTERED OFFICE AND AGENT:

The location and the physical address of the initial registered office of the corporation and its registered agent is as follows:

	<u>Physical Address</u>
Registered Office:	Givens, Pursley, Webb & Huntley Park Place, Suite 200 277 North 6th Street Boise, Idaho 83702
Registered Agent:	Conley E. Ward, Esq.

7. DIRECTORS:

The number of Directors of the corporation shall be as specified from time to time in the Bylaws, and such number may from time to time be increased or decreased in such manner as may be prescribed in the Bylaws, provided the number of Directors of the corporation shall not be fewer than the number required by law. In case of any increase in the number of Directors, the additional Directors may be elected by the Directors then in office, and the Directors so elected shall hold office until the next annual meeting of the stockholders and until their successors are elected and qualified.

The initial number of Directors shall be one (1), who shall serve until such Director's successor or successors are hereafter elected and qualified, and who shall be:

<u>Directors' Names</u>	<u>Address</u>
Leonard A. May	158 West 4th Avenue Rockland, ID 83271

8. INCORPORATOR:

The name and address of the incorporator is as follows:

<u>Incorporator's Name</u>	<u>Address</u>
Christopher J. Beeson	Givens, Pursley, Webb & Huntley Park Place, Suite 200 277 North 6th Street Boise, Idaho 83702

9. OTHER PROVISIONS:

9.1. Transactions Between Corporations, Officers and Directors. Without in any way limiting the provisions of Idaho law, no contract or other transaction between the corporation and no act of the corporation shall in any way be affected or invalidated by the fact that any of the Directors of the corporation are pecuniarily or otherwise interested in, or are directors or officers of another corporation; any Director individually, or any firm of which any Director may be a member, may be a party to, or may be pecuniarily or otherwise interested in, any contract or transaction of the corporation, provided that the fact that such Director or firm is so interested shall be disclosed or shall have been known to the Board of Directors. Any Director of the corporation who is also a director or officer of such other corporation, or who is so interested, may be counted in determining the existence of a quorum at any meeting of the Board of Directors of the corporation which shall authorize any such contract or such transaction with like force and effect as if he were not such director or officer of such other corporation or not so interested.

9.2. Shareholder Liability. Without in any way limiting the provisions of Idaho law, the private property of the stockholders of the corporation shall not be subject to the payment of corporate debts to any extent whatever, the shares of the corporation shall not be subject to the payment of corporate debts to any extent whatever, and the shares of the corporation shall not be subject to assessment for the purposes of paying expenses, conducting business, or otherwise paying debts or discharging obligations of the corporation.

IN WITNESS WHEREOF, I have hereunto set my hand effective as of the 25th day of February, 1993.


Christopher J. Beeson, Incorporator

State of Idaho

Department of State

CERTIFICATE OF AMENDMENT OF

STAR WEST TECHNOLOGIES, INC.
File Number C 101222

I, PETE T. CENARRUSA, Secretary of State of the State of Idaho, hereby certify that duplicate originals of Articles of Amendment to the Articles of Incorporation of STAR WEST TECHNOLOGIES, INC., changing the corporate name to DIRECT COMMUNICATIONS STAR WEST, INC., duly executed pursuant to the provisions of the Idaho Business Corporation Act, have been received in this office and are found to conform to law.

ACCORDINGLY and by virtue of the authority vested in me by law, I issue this Certificate of Amendment to the Articles of Incorporation and attach hereto a duplicate original of the Articles of Amendment.

Dated: June 19, 1997



Pete T. Cenarrusa
SECRETARY OF STATE

By *Tonya Herald*

ARTICLES OF AMENDMENT

OF

STAR WEST TECHNOLOGIES, INC.

(Name Change)

SECRETARY OF STATE
JUN 19 11 35 AM 1997

KNOW ALL MEN BY THESE PRESENTS, That the undersigned, being the President of STAR WEST TECHNOLOGIES, INC., an Idaho corporation (the "Corporation"), and following the adoption of the Articles of Incorporation and Bylaws of the Corporation, and following the issuance of shares of stock in the Corporation, under and pursuant to the provisions of the general business corporation laws of the State of Idaho, and the acts amendatory thereof and supplemental thereto, does hereby amend the Articles of Incorporation of the Corporation as follows:

1. **NAME.** The name of the corporation is STAR WEST TECHNOLOGIES, INC.

2. **AMENDMENT TO ARTICLES.** ARTICLE 1 of the Articles of Incorporation of the Corporation is hereby amended to change the name of the Corporation to DIRECT COMMUNICATIONS SATELLITE, INC.
STAR WEST

3. **DATE OF ADOPTION.** The above referenced amendment was adopted by all the shareholders of the corporation by Consent Resolution dated effective on May 5, 1997.

4. **NUMBER OF SHARES OUTSTANDING.** The Corporation has Six Thousand (6,000) shares of one class of stock outstanding. All shares are entitled to vote on this amendment. The ownership of the shares are as follows:

<u>Shareholder</u>	<u>Number of Shares</u>
Leonard A. May	1,500
Marilyn B. May	1,500
Deborah Bott	1,500
Garrin Bott	1,500

5. **VOTE.** Six Thousand (6,000) shares voted in favor of the amendment. No shares voted against the amendment.

IDAH0 SECRETARY OF STATE
DATE 06/19/1997
0900 103991 4
CK #: 11041 CUST# 1626
AMEND PROF 1@ 30.00= 30.00

##:

6. **ARTICLES TO REMAIN EFFECTIVE.** Except as amended hereby, the Articles of incorporation of the Corporation remain unchanged and are and shall remain in full force and effect.

IN WITNESS WHEREOF, the undersigned President has executed these Articles of Amendment effective as of the 5th day of May, 1997.

DIRECT COMMUNICATIONS ^{STAR WEST}~~SATELLITE~~, INC., an Idaho corporation, formerly Star West Technologies, Inc.

By: Leonard A. May
Leonard A. May, President

State of Idaho

Office of the Secretary of State

**CERTIFICATE OF EXISTENCE
OF
DIRECT COMMUNICATIONS STAR WEST, INC.**

File Number C 101222

I, BEN YSURSA, Secretary of State of the State of Idaho, hereby certify that I am the custodian of the corporation records of this State.

I FURTHER CERTIFY That the record of this office show that the above-named corporation was incorporated under the laws of Idaho on 25 February 1993.

I FURTHER CERTIFY That the corporation is in goodstanding on the records of this office.

Dated: 3 June 2005



Ben Yursa

SECRETARY OF STATE

By

Mark R. Stephenson

DIRECT COMMUNICATIONS STAR WEST, INC.
STATEMENT OF INCOME AND RETAINED EARNINGS
FOR THE YEAR ENDED DECEMBER 31, 2004

	2004
OPERATING REVENUES	
Internet services	\$ 832,130
Call center services	325,263
Long distance services	146,652
Facilities and equipment leasing	144,553
Consulting and service revenue	54,137
Miscellaneous	97,236
	1,599,971
OPERATING EXPENSES	
Facilities and equipment expense	18,527
Regulatory fees	90,360
Internet facilities and equipment expense	305,736
Long distance expense	154,320
Call center expense	250,981
Customer service	11,931
Corporate operations	292,951
Depreciation and amortization	72,226
Total operating expenses	1,197,032
Net operating income	402,939
OTHER INCOME (EXPENSES)	
Investment income	186
Interest expense	(24,010)
Grant revenue	103,334
Grant expenses	(112,650)
Other income (expense), net	9,463
	(23,677)
NET INCOME (LOSS)	379,262
RETAINED EARNINGS, JANUARY 1	191,028
RETAINED EARNINGS, DECEMBER 31	570,290

The accompanying notes are an integral part of these financial statements.

DIRECT COMMUNICATIONS STAR WEST, INC.
BALANCE SHEET
DECEMBER 31, 2004

	2004
ASSETS	
CURRENT ASSETS	
Cash and cash equivalents	\$ 91,027
Accounts receivable -	
Due from customers	121,356
Affiliated companies	91,070
Prepayments	7,250
Total current assets	310,703
NONCURRENT ASSETS	
Loan costs	6,897
Investments in affiliates	2,958
Total noncurrent assets	9,855
PROPERTY, PLANT AND EQUIPMENT	
Plant in service	1,307,031
Other property	64,923
	1,371,954
Less accumulated depreciation and amortization	(133,645)
	1,238,309
Total assets	\$ 1,558,867

The accompanying notes are an integral part of these financial statements.

	<u>2004</u>
LIABILITIES AND STOCKHOLDERS' EQUITY	
CURRENT LIABILITIES	
Accounts payable -	
Vendors	\$ 14,703
Sales tax	2,384
Current portion of long-term debt	141,955
Accrued liabilities -	
Payroll and related liabilities	19,192
Interest	<u>3,797</u>
Total current liabilities	<u>182,031</u>
LONG-TERM DEBT, less current portion	<u>775,546</u>
STOCKHOLDERS' EQUITY	
Common stock, no par value	
per share; 200,000,000 authorized,	
issued 31,000 shares	31,000
Retained earnings	<u>570,290</u>
	<u>601,290</u>
Total Liabilities & Stockholders' Equity	<u><u>\$ 1,558,867</u></u>

**DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1**

Original Sheet No. 1
Cancels _____ Sheet No.

DIRECT COMMUNICATIONS – STARWEST LLC
BASIC LOCAL EXCHANGE
TELECOMMUNICATIONS PRICE LIST NUMBER 1
TOLL-FREE TELEPHONE NUMBER
1-800-245-4329

IDAHO PUBLIC UTILITIES COMMISSION
472 W. WASHINGTON STREET
1-800-432-0369

This price list contains rates, terms and conditions applicable to the resale of telecommunications services provided by Direct Communications – Starwest LLC within the State of Idaho.

Issued Date:
Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

Effective Date:

**DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1**

Original Sheet No. 2
Cancels _____ Sheet No.

SECTION INDEX

	<u>Sheet No.</u>
Title	1
Index	2-6
Definitions	7-10
General Rules and Regulations	11-20
Application	11
Explanation of Symbols	11
Obligation of Company	12-13
Use of Service and Facilities	13-14
Establishment and Furnishing of Service	15-16
Telephone Directories	16
Establishment of Deposits	17
Minimum Contract Periods and Termination of Service	17-19
Payment for Service and Facilities	20
Special Services and Facilities	20
Liability of Company	20
Customer Notice	20
Network Access Line Service	21
Service Connection, Move and Change Charges	22
Interexchange Private Line	23
Directory Assistance Service	24
Custom Calling Features	25-26
Advanced Custom Calling Features	27-33
Voice Mail Service	34-35

Issued Date:
Issued By: Jeremy Smith, Manager
 Direct Communications – Starwest LLC
 Rockland, ID

Effective Date:

**DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1**

**Original Sheet No. 3
Cancels _____ Sheet No.**

SECTION INDEX (Cont'd)

	<u>Sheet No.</u>
Payphone Service	36-41
Directory Listings	42-43
Automatic Dialing and Announcement Devices (ADADs)	44-45
Connection with Subscriber-Owned Equipment	46
Trunk Hunting Service Arrangements	47
Long Distance Message Restriction-Local Exchange Service	48
Vacation Service	49
Operator Verification/Interruption Service	50-51

Issued Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

Effective Date:

**DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1**

Original Sheet No. 4
Cancels _____ Sheet No.

SUBJECT INDEX

<u>Subject</u>	<u>Sheet No.</u>
Access to Premises	14
Adjustments of Charges	13
Advanced Custom Calling Features (ACCF)	27-33
Alterations	15
Application and Explanation of Symbols	11
Application for Service	15
Automatic Dialing and Announcement Devices (ADADs)	44-45
Availability of Facilities	12
Changes, and Moves	22
Change in Telephone Number	15
Connecting Company Lines, Use of	14
Connections With Subscriber-Owned Equipment	46
Construction, Special Types	16
Custom Calling Features (CCF)	25-26
Customer Notice	20
Defacement of Premises	13
Definitions	7-10
Deposits	17
Deposits, Interest to be Paid On	17
Directories, Telephone	16
Directory Assistance Service	24
Directory Listings	42-43
Discontinuance of and Refusal to Establish Service	17-18
Equipment, Tampering with	14
Explanation of Symbols	11
Government Objections to Service	14

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

**DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1**

Original Sheet No. 5
Cancels _____ Sheet No.

SUBJECT INDEX (Continued)

<u>Subject</u>	<u>Sheet No.</u>
Impersonation of Another	14
Initial Service Periods and Termination of Service	17-18
Installation Costs, Unusual	16
Interruption of Service	12
Intraexchange Private Line	23
Language, Improper	14
Liability of Company	20
Long Distance Message Restriction-Local Exchange Service	48
Maintenance and Repair	16
Minimum Charges	17
Move and Change Charges	22
Network Access Line Service	21
Obligation of Telephone Company	12-13
Operator Verification/Interruption Service	50-51
Ownership & Use of Equipment	13
Payment For Service	15,20
Private Branch Exchange Access Line	21
Profane Language	14
Payphone Service	36-41
Rendering & Payment of Bills	20
Responsibility For & Use of Equipment	13
Restoral of Service Charge	16

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

**DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1**

Original Sheet No. 6
Cancels _____ Sheet No.

SUBJECT INDEX (Continued)

<u>Subject</u>	<u>Sheet No.</u>
Service Charge For Restoral of Service	16
Service Connection at Subscriber Premises	14
Service Connection Charge	22
Special Services & Facilities	20
Subscriber Service, Use of	14
Tampering with Equipment	14
Telephone Directories	16
Telephone Numbers	15
Temporary Service on Speculative Projects	20, 22
Termination of Service	17-19
Toll Restriction	48
Transmitting Messages	13
Trunk Hunting Service Arrangements	47
Unusual Installation Costs and Construction Charges	16
Use of Service and Facilities	13
Vacation Service	49
Voice Mail Service	34-35

Issued Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

Effective Date:

DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1

Original Sheet No. 7
Cancels _____ Sheet No.

DEFINITIONS

Access Line

The circuit which travels from the Central Office to the subscriber's premise terminating at the protector which provides direct access to the local exchange and the toll switching networks.

Channel

The electrical path provided by the Telephone Company between two or more locations.

Circuit

A Channel used for the transmission of electrical energy in the furnishing of telephone service.

Connecting Company

A corporation, association, partnership, or individual owning or operating one or more exchanges and with whom traffic is interchanged.

Contract

The service agreement between a subscriber and the Company under which services and facilities are furnished in accordance with the provisions of the Price Lists applicable.

Customer Provided Equipment (CPE)

Devices, apparatus and their associated wiring provided by a subscriber for use with facilities furnished by the Company.

Direct Dialing

The capability for a subscriber to dial anywhere in the United States with a series of numbers without operator assistance.

Exchange Area

The territory served by an Exchange.

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1

Original Sheet No. 8
Cancels _____ Sheet No.

DEFINITIONS (Continued)

Extension Station

An additional station connected on the same circuit as the main station and having the same telephone number as the main station.

Extra Listing

Any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

Foreign Exchange Directory Listing

An alphabetical and directory listing in the directory of an exchange other than the exchange in which a subscriber is furnished local service.

Individual Line

An exchange line designed for the connection of only one access line.

Installation Charge

A non-recurring charge made for the placing or furnishing of telephone equipment, which may apply in place of or in addition to Service Connection Charges and other applicable charges for service or equipment.

Local Channel

That portion of a channel which connects a station to the interexchange channel; it also applies to a channel connecting two or more stations within an exchange area.

Local Exchange Service

Telephone service furnished between subscriber's stations located within the same local service area.

Local Message

A communication between subscribers' stations within the same Exchange Area.

Issued Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

Effective Date:

DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1

Original Sheet No. 9
Cancels _____ Sheet No.

DEFINITIONS (Continued)

Local Service Area

That geographical area throughout which a subscriber obtains telephone service without the payment of a toll charge.

Main Station

A suitable telephone instrument or station which is connected to a network access line through a Central Office and has a unique telephone number.

Party Line

A central office line designed for the connection of more than one network access line.

Premises

All of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway or thoroughfare.

Price List

The document filed by the Company with the Public Utilities Commission which lists the communication services offered by the Company and the associated prices.

Primary Station

Synonymous with Main Station.

Private Branch Exchange (PBX)

An arrangement of equipment used by a subscriber and connected directly to a central office by means of trunk access lines, from which connection is made to stations at various locations or customer premises, thereby providing telecommunications between these stations and also communication with the general exchange system.

Private Line

A circuit provided to furnish communication only between the two or more telephones directly connected to it, and not having connection with either central office or P.B.X. switching apparatus.

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1

Original Sheet No. 10
Cancels _____ Sheet No.

DEFINITIONS (Continued)

Subscriber

A person or agency subscribing for telephone service. As used in this Price List, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers, even in the same Exchange. The privileges, restrictions, and rates established for a subscriber to any class of service are limited to the service at one location; no group treatment of service at separate locations furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

Telephone Station

A suitable telephone instrument, consisting of a transmitter, receiver, and associated apparatus, so connected as to permit transmitting of and receiving telephone messages.

Tie Trunk

A circuit connecting two P.B.X. systems for the purpose of intercommunicating between the stations connected with such P.B.X. switching apparatus. The circuit is not intended to provide for general exchange service through either of the P.B.X. systems with which it connects.

Toll Message

A message from a calling station to a station located in a different local service area.

Toll Service

Telephone service rendered by the Company between patrons in different local service areas in accordance, with the rates specified in the Company's Toll Price List.

Trunk

A telephone communication channel between (a) two ranks of switching equipment in the same central office, (b) between central office units in the same switching center, or (c) between two switching centers.

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

**DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1**

Original Sheet No. 11
Cancels _____ Sheet No.

GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the intrastate services and facilities of the DIRECT COMMUNICATIONS – STARWEST LLC hereinafter referred to as the Company. Failure on the part of the subscribers to observe these terms and conditions of the Company, after due notice of such failure, automatically gives the Company the authority to discontinue the furnishing of service.

B. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rates.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

Issued Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

Effective Date:

DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1

Original Sheet No. 12
Cancels _____ Sheet No.

GENERAL RULES AND REGULATIONS (Continued)

C. OBLIGATION OF COMPANY

1. Availability of Facilities

The Company's obligation to furnish telephone service is dependent upon its ability to secure suitable facilities and to provide such service without unreasonable expense.

2. Interruption of Service

An allowance will be made upon notice and demand to the Company for interruption of service not due to subscriber negligence.

The company will credit a customer's account by an amount equal to the monthly rate for one month of basic exchange service (Network Access Line Service), if the customer reports an out-of-service condition which has deteriorated service to the extent that the customer cannot make local calls or cannot receive local calls or cannot use the service for voice-grade communications because of cross talk, static, or other transmission problems, and service is not restored (1) within sixteen hours after the report of the outage if the customer notifies the Utility that the service outage creates an emergency for the customer or (2) within twenty-four hours after the report of the outage if no emergency exists, except that outages reported between noon on Saturday and 6:00 p.m. on the following Sunday must be restored with forty-eight hours or by 6:00 p.m. on the following Monday, whichever is sooner.

The credit will not apply to "out-of-service" conditions resulting from the willful neglect, misuse or abuse by the customer. The credit will not apply to "out-of-service" conditions where the outage is in the customer's inside wire or customer's premises equipment. This credit will not apply to "out-of-service" conditions resulting from natural disasters, or circumstances beyond control and knowledge of the utility. This credit also will not apply to "out-of-service" conditions where service has been temporarily or permanently discontinued for nonpayment of bills.

3. Directory Errors and Omission

The Company endeavors to correctly list customers, their telephone numbers and other information in the local telephone directory.

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

GENERAL RULES AND REGULATIONS (Continued)

C. OBLIGATION OF COMPANY (Continued)

4. Transmitting Messages

The Company does not transmit messages. If, because of transmission difficulties, the operator repeats messages between subscribers, the operator is deemed acting as an agent of the subscriber.

5. Use of Other Company Lines

Lines of other companies may be use to reach points outside the Company area when suitable arrangements can be made.

6. Defacement of Premises

The Company will repair or replace any defacement or damage of property due to installation, existence, or removal of Company property, when the damage is the result of negligence of the Company.

7. Adjustment of Charges

In case of overbilling, a refund will be made by the Company for the full amount of excess charges when the amount can be determined; when the amount cannot be determined from available records, the maximum refund will not exceed the estimated overbilling over a three year period.

In case of underbilling, the company reserves the right to backbill for the deficiency charges up to a period of three years.

D. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

All equipment and lines furnished by the Company are the property of the Company even though located on the subscriber's premises. Company agents or employees shall have the right to enter said premises at any reasonable hour to install or maintain equipment, make collections, or remove equipment.

The Company may refuse to install or maintain any service at locations which are hazardous to Company employees. If such service is furnished, the subscriber may be required to install and maintain such service, holding the Company harmless from any claims for damage by reason of the installation and maintenance of this service.

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

GENERAL RULES AND REGULATIONS (Continued)

D. USE OF SERVICE AND FACILITIES (Continued)

2. Interconnection Policy

Subscriber-provided terminal equipment may be used and subscriber-provided communication systems may be connected with the facilities furnished by the Company for telecommunications services subject to terms and conditions outlined in other parts of this Price List. In case any unauthorized attachment is made, the Company shall have the right to disconnect, suspend, or terminate the service.

3. Use of Subscriber Service

Subscriber telephone service is furnished only for the use by the subscriber, his family, and associates. The Company may refuse to install or permit such service to remain on premises of public or semi-public character.

The equipment may be installed, at such locations provided the service is located so it is not accessible for public use.

4. Tampering with Equipment

The Company may refuse to furnish telephone service when company equipment shows any evidence of tampering for the purpose of obtaining service without payment of charges applicable to the service rendered by the Company.

5. Use of Improper Language or Impersonation of Another

The Company may refuse service to anyone who uses or permits abusive or obscene language over Company facilities or impersonates another individual with fraudulent or malicious intent.

6. Governmental Objections to Service

The Company may refuse service or discontinue service to anyone upon objection to such service by or on behalf of any governmental authority.

7. Indiscriminate Use of Facilities

The Company may refuse to furnish service or require upgrading of services provided to any subscriber who allows indiscriminate use of Company facilities, except in case of emergencies.

Issued Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

Effective Date:

GENERAL RULES AND REGULATIONS (Continued)

E. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

Application for service must be made on the Company's standard form, which becomes a contract when accepted in writing by the Company or upon establishment of service. The subscriber may be required to pay in advance all charges for the first billing period and connection charge if applicable. The conditions of such contracts are subject to all provisions of this and other applicable Price Lists. Requests for additional service may be made verbally, if provided in the original contract, and no advance payment will be required. A move within the exchange area is not considered to terminate the contract and orders for such may be made verbally.

2. Telephone Numbers

The company may change the telephone number or central office designation of a customer whenever it considers it desirable in the conduct of its business.

When existing service is continued for a new customer, the telephone number assigned to the former customer may be retained by the new customer only: (a) if the former customer consents and properly notifies the company in writing; and (b) if arrangements acceptable to the company are made by the new customer to pay all outstanding charges against the service to the company.

3. Alterations

The subscriber agrees to notify the Company of any alterations which will necessitate changes in the Company's wiring; and the subscriber agrees to pay the Company's current charges for such changes.

4. Payment of Service

The subscriber is required to pay all charges for services rendered by the Company, both exchange and toll in accordance with provisions contained elsewhere in this Price List. The subscriber is responsible for all charges for service rendered at his telephone, including collect charges.

Issued Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

Effective Date:

GENERAL RULES AND REGULATIONS (Continued)

E. ESTABLISHED AND FURNISHING OF SERVICE (Continued)

5. Maintenance and Repairs

The Company shall bear the expense of all repair and maintenance of its facilities, except where damage or destruction of its facilities is due to the gross neglect of the subscriber. The subscriber may not rearrange, remove, or disconnect any Company facilities without consent of the Company.

6. Line Extensions

Lines will be extended to permanent customers in accordance with the guidelines established in the Construction Charge section.

Where required by the conditions, applicants may be required to provide to the Company suitable private right-of-way parallel to the public highway.

7. Unusual Installation Costs

When special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonably proportionate share of such cost. Title to all facilities constructed and paid for wholly or in part by the subscriber is vested in the Company.

8. Reconnection Charge

Where service has been terminated by the company, the regular non-recurring charges shall apply for reconnection of service.

F. TELEPHONE DIRECTORIES

The Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

GENERAL RULES AND REGULATIONS (Continued)

G. ESTABLISHMENT OF DEPOSITS

1. Deposits

The Company adopts by reference the Rules and Regulations for all Telephone Companies Under the Jurisdictions of the Idaho Public Utilities Commission promulgated in Order No. 15290 in Case No. P-300-6 by the Idaho Public Utilities Commission and all amendments to those rules which may be hereafter adopted by the Idaho Public Utilities Commission. Copies of these Rules and Regulations are on file in the business office and are available for public inspection.

2. Interest to be Paid on Deposits

Simple interest, at the rate provided by the Idaho Public Utility Commission, shall accrue from the date of deposit until the date of refund or application to the customer's telephone bill.

H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE

1. Minimum Contract Periods

Except as hereinafter provided, the minimum contract period for all services and facilities is one month at the same location.

The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.

The Company may require a minimum contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra cost.

Issued Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

Effective Date:

GENERAL RULES AND REGULATIONS (Continued)

H. MINIMUM CONTRACT PERIODS AND TERMINATIONS OF SERVICE (Cont'd)

2. Termination of Service - Subscriber's Request

Service may be terminated prior to the expiration of the minimum contract period upon notice being given to the Company, and upon payment of any applicable termination charges, in addition to any applicable charges due for service which has been furnished.

In the case of service for which the minimum contract period is one month, termination will require that charges due for the balance of the minimum period be paid.

In the case of directory listings where the listing has appeared in the directory or where a non-listed or non-published listing has been properly omitted, the charges are due to the end of the directory period, except that in the following cases charges will be continued only to the date of the termination of the extra listing or proper omission with a minimum charge of one month.

- (1) The Contract for the main service is terminated.
- (2) The listed party becomes a subscriber to some other class of exchange service.
- (3) The listed party moves to a new location.
- (4) The listed party dies.

For special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.

Contracts for periods longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

Service may be terminated after the expiration of the initial contract period, upon the Company being notified and upon payment of all charges to the date of the termination of the service.

Service may be canceled by the Customer only on not less than 30 days written notice to the Company. In the event the Company is unable to disconnect the Customer's access line by the requested cancellation date, the customer will be responsible for any usage over the line.

Issued Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

Effective Date:

GENERAL RULES AND REGULATIONS (Continued)

H. MINIMUM CONTRACT PERIODS AND TERMINATIONS OF SERVICE (Cont'd)

3. Termination of Service By The Company

For any of the following reasons, the Company may discontinue service upon at least 10 days' written notice or cancel an application for all services without incurring any liability. Separate accounts for the same Customer are also subject to this provision.

In the event that a Customer's bill remains unpaid after more than thirty days following the rendition of the bill.

In the event of a violation of any regulation governing the service under this tariff, when necessitated by conditions beyond the Company's control, a violation of any law, rule, or regulation of any government authority having jurisdiction over the service.

Where the Company is prohibited from furnishing services by order of a court or other government authority having jurisdiction.

The Company, by written notice to the Customer, may, without incurring any liability, cancel or suspend the provision of service or equipment for the following reasons: non-payment of any sum due to the Company from the Customer, whether pursuant to service offered under this price list or otherwise; or as a result of actions of a government agency which forces discontinuance of the provision of service or equipment; or for violation or threatened violation of any of the terms or conditions of this price list by the Customer or authorized user; or if the Customer becomes insolvent or bankrupt, or makes a general assignment for the benefit of creditors or as otherwise permitted by this price list. Cancellation will be effective on the date specified on the written notice. A reasonable attempt will be made within twenty-four (24) hours after the ten (10) day cancellation notice period to personally contact the Customer.

Service may be canceled by the Customer only on not less than 30 days written notice to the Company. In the event the Company is unable to disconnect the Customer's access line by the requested date, the customer will be responsible for any usage over the line.

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1

Original Sheet No. 20
Cancels _____ Sheet No.

GENERAL RULES AND REGULATIONS (Continued)

I. PAYMENT FOR SERVICE AND FACILITIES

The subscriber shall pay for service and facilities monthly in advance, except all various units of government, and shall pay for Moves and Changes when billed. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.

All bills for service are due and payable at the office of the Company on or before the fifteenth day following the post marked date of the statement of the month in which the bill is rendered.

J. SPECIAL SERVICES AND FACILITIES

Special services and facilities not ordinarily used in the furnishing of telephone service and not otherwise provided for by the Price List schedules of the Company may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Company. Special services are provided for each individual application as a custom-engineered system to satisfy and provide for the needs of that customer. Applicable charges will be determined by the Company for each individual system. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Company, the Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber.

K. LIABILITY OF COMPANY

The included tariff language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

L. CUSTOMER NOTICE

The Company will give at least 10 days notice to customers and the Idaho PUC before increasing rates or other changes. The notice to customers will be either individual notice or a public notice in the newspapers in Company's Idaho service areas.

Issued Date:
Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

Effective Date:

DIRECT COMMUNICATIONS – STARWEST LLC

PRICE LIST NO. 1

Original Sheet No. 21
Cancels _____ Sheet No.

NETWORK ACCESS LINE SERVICE

RATES

<u>Access Lines</u>	<u>Monthly Rate</u>	
	<u>Residence(R-1)</u>	<u>Business (B-1)</u>
Local Service	\$ [REDACTED]	\$ [REDACTED]
PABX Trunks		\$ [REDACTED]

CONDITIONS

The above rates apply to the provision of network access lines which, when connected to a suitable telephone instrument provides access to the telephone network.

Instruments must be provided by the subscriber, subject to the conditions described in the Connection With Subscriber-Owned Equipment portion of this Price List.

Additional instruments may be attached to network access lines. The Company reserves the right to limit the number of instruments connected to an access line if they cause interference with the normal operation of the line.

Tone Dial service is provided only where the facilities are available.

Business Rates Apply:

- At any location where activities are of a business, trade, or professional nature.
- At any location where the listing of service at that location indicates a business, trade or profession.
- Where only one network access line is provided at a location which is both a residence and a business.
- At schools, hospitals, libraries, churches, and other similar institutions.

Residence Rates Apply:

- In private residence where business listings are not provided and telephone service is not used for the conduct of business.
- In the place of residence of a clergyman, physician, or other medical practitioner provided the subscriber does not maintain an office in the residence.

Issued Date:

Effective Date:

Issued By: **Jeremy Smith, Manager**
Direct Communications – Starwest LLC
Rockland, ID

DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1

Original Sheet No. 22
Cancels _____ Sheet No.

SERVICE CONNECTION, MOVE AND CHANGE CHARGES

RATES

	<u>Business</u>	<u>Residence</u>
Service Order	\$	\$
Line Connection	\$	\$
Premise Visit	\$	\$

CONDITIONS

These charges are intended to cover the expense incurred by the Company in conjunction with the following:

- Establishment of service;
- Change in location of a service to other premises;
- Transfer of service from one customer to another;
- Change of telephone number at customer's request;
- Installation of auxiliary equipment;
- Restoral of service disconnected for nonpayment.

Charges shown are in addition to installation charges shown under other Price List schedules.

Charges shown in this schedule are based on work being performed during regularly scheduled working hours of the Company's employees. Work performed with overtime labor costs will be performed at direct cost to the customer.

No charges will apply under the following circumstances:

- Service to which no monthly rates apply

DEFINITIONS

Service Order

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for the establishment of service. It is also applicable for customer's request for additions, moves or changes to existing service.

Premises Visit

Applicable if a Company employee must visit the customer's premises to move or change a service drop or standard network interface at the customer's request. Not applicable when a Company employee is on the customer's premises for any other business purpose.

Line Connection

Applicable for work done in the Central Office or work involving Central Office equipment necessary to provide a network access line or make changes to an existing network access line.

If service requires work in more than one Central Office area, this charge applies for each office.

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1

Original Sheet No. 23
Cancels _____ Sheet No.

INTRAEXCHANGE PRIVATE LINE

RATES

	<u>Installation</u>	Monthly <u>Rate</u>
Per Channel Termination	Actual Cost	ICB

CONDITIONS

The Company will furnish and maintain Private Lines, where facilities are available and within the Exchange Area, for communication between stations not connected to the telephone network.

The channel termination rate will apply for each termination within the exchange area.

Issued Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

Effective Date:

DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1

Original Sheet No. 24
Cancels _____ Sheet No.

DIRECTORY ASSISTANCE SERVICE

RATES

Per each Directory Assistance Call

\$ 

CONDITIONS

1. The above charge will apply to each call to a directory assistance operator requesting information for locations within the company.
2. The charge will apply regardless of whether or not the operator is able to supply the requested information.
3. A maximum of two requests for information will be allowed per directory assistance call.
4. Charges for Directory Assistance calls placed from:

Customers who have a reading, physical or visual handicap and thus are unable to use the directory are able to receive 5 Directory Assistance Calls per month free of charge.
5. In the event a customer obtains directory assistance service through fraudulent means, in addition to any other action authorized by this Price List, the Company may assess appropriate Directory Assistance charges on the customer's regular telephone account.

Issued Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

Effective Date:

DIRECT COMMUNICATIONS – STARWEST LLC

PRICE LIST NO. 1

Original Sheet No. 25
Cancels _____ Sheet No.

CUSTOM CALLING FEATURES (CCF)

RATES

Custom Calling Feature (CCF)	<u>Monthly Rate</u>	
	<u>Residence</u>	<u>Business</u>
Call Waiting	\$	\$
Call Forwarding - Variable	\$	\$
Conference Calling (3-Way)	\$	\$
Speed Calling - 8 Numbers	\$	\$
Speed Calling - 30 Numbers	\$	\$
Fixed Calling (Warm Line)	\$	\$

CONDITIONS

Custom Calling Services are available only to those customers who are served from a Central Office equipped to provide such services.

From time to time the company may offer promotional programs where the non-recurring charges may be waived.

When a service is programmed for both Conference Calling and Call Waiting only one of the two may be activated at any one time.

When a service is programmed for both Call Waiting and Call Forwarding only one of the two may be activated at any one time.

A service may be programmed with any combination of the six custom calling services.

Issued Date:

Issued By: **Jeremy Smith, Manager**
Direct Communications – Starwest LLC
Rockland, ID

Effective Date:

DIRECT COMMUNICATIONS – STARWEST LLC

PRICE LIST NO. 1

Original Sheet No. 26

Cancels _____ Sheet No.

CUSTOM CALLING FEATURES (CCF) (Continued)

DEFINITIONS

Call Waiting - a distinctive tone informs the telephone user that another call has been placed to his line. By briefly depressing the hookswitch, the user will be connected to the second caller while holding the first, subsequent depressions of the hookswitch will allow the user to alternate between callers.

Call Forwarding - permits transfer of all incoming calls automatically to any dialable number. The number can be selected by the customer each time Call Forwarding is activated or the call directed to the previously selected number. If the alternate location is not a free call the customer will be billed for each call forwarded.

Conference Calling - permits a telephone user to add a third party to an existing local or long distance call. It will also permit a telephone user to consult privately with a third party while holding the original call.

Speed Calling - permits placing local and long distance calls to preselected telephone numbers by dialing an abbreviated code. To add a number to the calling list the customer uses his own telephone.

Fixed Calling - after dial tone is obtained, if the caller does not commence dialing within a predetermined length of time, a call will automatically be placed to a number previously selected by the subscriber.

Issued Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

Effective Date:

DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1

Original Sheet No. 27
Cancels _____ Sheet No.

ADVANCED CUSTOM CALLING FEATURES (ACCF)

RATES

	<u>Monthly Rate</u>		<u>Per Usage Rate</u>	
	<u>Residence</u>	<u>Business</u>	<u>Residence</u>	<u>Business</u>
Advanced Custom Calling Features (ACCF)				
Account Code Forced	\$	\$		
Anonymous Call Rejection	\$	\$		
Automatic Callback	\$	\$		
Automatic Recall	\$	\$		
Call Forward Busy	\$	\$		
Call Forward No Answer	\$	\$		
Call Forward Busy/No Answer	\$	\$		
Call Hold/Retrieve	\$	\$		
Call Pick Up Directed	\$	\$		
Caller ID - Number Only	\$	\$		
Caller ID - Name and Number	\$	\$		
Caller ID - Per Call Blocking	\$	\$		
Caller ID - Per Line Blocking	\$	\$		
Caller ID - Per Call Unblocking	\$	\$		
Cancel Call Waiting (*70)	\$	\$		
Customer Originated Trace			\$	\$
Distinctive Alert/Call Waiting Access	\$	\$		
Distinctive Ringing-1 st Number	\$	\$		
Distinctive Ringing-Additional Numbers	\$	\$		
Do Not Disturb	\$	\$		
Home Intercom	\$	\$		
Hot Line	\$	\$		
Make Busy	\$	\$		
Message Waiting Indication	\$	\$		
Selective Call Acceptance	\$	\$		
Selective Call Forwarding	\$	\$		
Selective Call Rejection	\$	\$		
Wake Up Service	\$	\$		
Warm Line	\$	\$		

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
 Direct Communications – Starwest LLC
 Rockland, ID

DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1

Original Sheet No. 28
Cancels _____ Sheet No.

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Cont'd)

Custom Feature Packages

	<u>Residence</u>
<u>Premium Residence Package Includes:</u>	
Voice Mail – Premium	\$ [REDACTED]
Caller ID – Name and Number	
Anonymous Call Rejection	
Call Waiting	
Call Forwarding	
Call Forward Busy/No Answer	
Message Waiting Indication	
Conference Calling	
Home Intercom	
Wake Up Service	
Automatic Callback	
Automatic Recall	
Speed Calling – 8 or 30 Numbers	
<u>Basic Residence Package Includes:</u>	
Voice Mail – Basic	\$ [REDACTED]
Caller ID – Name & Number	
Call Forward Busy/No Answer	
Message Waiting Indication	
Anonymous Call Rejection	
Conference Calling	
Speed Calling – 8 Numbers	
<u>Premium Business Package Includes:</u>	
Voice Mail – Premium	\$ [REDACTED]
Caller ID – Name & Number	
Call Waiting	
Call Forwarding	
Call Forward Busy/No Answer	
Message Waiting Indication	
Conference Calling	
Speed Calling – 30 Numbers	
Distinctive Ringing – 1 st Number	
Automatic Callback	
Automatic Recall	
<u>Basic Business Package Includes:</u>	
Voice Mail – Basic	\$ [REDACTED]
Call Waiting	
Call Forwarding	
Call Forward Busy/No Answer	
Message Waiting Indication	
Conference Calling	
Speed Calling – 8 Numbers	

Issued Date:
Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

Effective Date:

DIRECT COMMUNICATIONS – STARWEST LLC

PRICE LIST NO. 1

Original Sheet No. 29
Cancels _____ Sheet No.

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)

CONDITIONS

1. Advanced Custom Calling Features are available only to those subscribers who are served from a Central Office equipped to provide such services.
2. Certain Advanced Custom Calling Features are not available with party line service.
3. Calling Name and Number Deliver, Blocking and Anonymous Caller Rejection require an additional piece of Customer Provided Equipment (CPE) to fully activate features.
4. Selective Call Forwarding, Selective Call Rejection, Selective Call Acceptance, and Distinctive Ringing/Call Waiting provide customers with four different options for treating incoming calls. Each feature is capable of holding a list of up to 12 directory numbers (DNS) that should receive screening treatment. Once a customer has programmed the list and turned on the feature, the switch will screen each incoming call and direct the call to the treatment specified by the feature.
5. For those Advanced Custom Calling Features billed on a per usage basis excluding Call Trace, a maximum amount as listed above will be billed once the per usage charges reach or exceeds the maximum.
6. From time to time, the Company may offer special promotions to its customers. These offerings will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service. These offerings may be limited to certain dates and locations, and will be for limited time periods. When such an offering is made, the Commission will be notified and a copy of the offering will be provided to them.

OBLIGATION OF COMPANY

1. Limitation of Obligation with Respect to Privacy Concerns

The Company shall be held harmless by the subscriber in cases where the subscriber's telephone number is transmitted via the Caller ID CLASS Feature to another subscriber who subscribes to that service, and the subscriber has not blocked the transmission of his telephone number.

2. Obligation of the Subscriber

Under no circumstances should any subscriber to the Caller ID Advanced Custom Calling Feature use telephone numbers delivered to him for purposes of marketing any service, or for the sale of those numbers to any interested party. Permitted uses of the number information received through the Caller ID service include:

“billing and collection, routing, screening, and completion of the originating subscriber's call or transaction, or for services directly related to the originating subscriber's call or transaction.”

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

DIRECT COMMUNICATIONS – STARWEST LLC

PRICE LIST NO. 1

Original Sheet No. 30
Cancels _____ Sheet No.

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)

OBLIGATION OF COMPANY (Cont'd)

Caller ID information can be used only to market goods and services to existing customers, and only to market goods and services to existing customers that are directly related to those the existing customer already uses.

Notification of illegal procedures having been given herein, the Company shall be held harmless by all parties in cases where subscribers of the Company use this information in an unauthorized manner, as described above.

DEFINITIONS

Account Code Forced – this feature prevents the use of a telephone by unauthorized individuals. A code must be dialed which is recognized by the system, thereby allowing the use of the telephone. If an invalid code is dialed, then reorder tone is returned to the subscriber.

Anonymous Call Rejection – allows the subscriber to reject private numbers. With this service, if the caller does not allow their number to be recognized, they will hear a recorded announcement telling them “The number you have reached is not accepting calls from private numbers.” To activate this service, dial *77 (rotary-1177) or deactivate, dial *87 (rotary-1187).

Automatic Callback - allows the subscriber to automatically return a call to the number of the phone that last called. By dialing the access code (*66) push-button or 1166 rotary, the callback feature will automatically dial the last calling number. The feature can be deactivated by dialing (*86) push-button or 1186 rotary.

Automatic Recall - allows the subscriber who calls a busy number to dial an access code (*69) push-button or 1169-rotary to be alerted, by way of a distinctive ring, when the number is no longer busy. When the user picks up their phone, they will be connected automatically to the previously busy number. To deactivate the Automatic Recall feature, the user can dial (*89) on a push-button phone or 1189 on a rotary phone.

Call Forwarding Busy - allows a subscriber to have all calls (incoming or intragroup) forwarded to a predetermined alternate number when the called number is busy. The subscriber can activate the feature by dialing (*90) push-button or 1190 rotary and deactivate the feature by dialing (*91) push-button or 1191 rotary. The alternate number can be any dialable number and can be modified only at the Central Office. If the alternate location is not a free call, the subscriber will be billed for each call diverted.

Call Forward No Answer - allows a subscriber to have all calls (incoming or intragroup) forwarded to another number if the subscriber does not answer after a preset number of ringing cycles as set by the Company. The subscriber can activate the feature by dialing (*92) push-button or 1192 rotary and deactivate the feature by dialing (*93) push-button or 1193 rotary.

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

DIRECT COMMUNICATIONS – STARWEST LLC

PRICE LIST NO. 1

Original Sheet No. 31
Cancels _____ Sheet No.

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)

DEFINITIONS (Continued)

Call Forward Busy/No Answer - allows a subscriber to have incoming calls (those which originate outside the group) forwarded to another number if the subscriber does not answer after a preset number of ringing cycles which are set by the Company. The subscriber can activate the feature by dialing (#92) push-button and deactivate the feature by dialing (#93) push-button.

Call Hold/Retrieve – This feature allows a subscriber to return the telephone’s handset on-hook while a call is in progress. Calls placed on Hold are retrieved by dialing the Call Hold-Retrieve feature access code.

Call Pick Up Directed - allows a subscriber to answer a call directed to another line which has been answered or is ringing by dialing a preset access code (#60) and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

Caller ID - Name and Number - allows for the automatic delivery of a calling party’s name and telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, after the first ring, but before the call is answered. The name and number are displayed on customer provided equipment.

The name displayed shall be the name associated with the calling telephone number as shown on the Company’s records. The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company’s sole and obligation shall be to reasonably correct errors in names when notified in writing of such errors.

The calling telephone name and number is only available in those areas where appropriate signaling network connections exist to forward the calling party’s name and number. The calling name and number is also not available when incoming calls have been handled by an operator or charged to credit cards. Number delivery for calls originated from a PBX will display the main PBX number only. If the caller’s number is a multi-party line, or is blocked, the number will not be displayed.

Caller ID information transmitted via Caller ID may not be sold or given to another party without the caller’s consent. Caller ID information may only be used for: a) routing or completion of calls, b) billing of calls, c) account management purposes, d) services directly related to the call or transaction, e) verification of calling party identity and f) marketing products or services that are directly related to those previously acquired by the subscriber from the number delivery services subscriber. Caller ID subscribers failing to comply with any of these conditions will have their service terminated.

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

DIRECT COMMUNICATIONS – STARWEST LLC

PRICE LIST NO. 1

Original Sheet No. 32
Cancels _____ Sheet No.

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)

DEFINITIONS (Continued)

Caller ID - Number - same as “Name and Number” except only the calling party’s number is delivered.

Caller ID Per Call (*67) Blocking - allows a subscriber to block delivery of his/her name and number when calling someone with Caller ID capabilities. The activation code for this feature is (*67) push-button or 1167 rotary. This feature is provided free of charge to all subscribers receiving telephone service from suitably equipped central offices.

Caller ID - Per Line Blocking - provides a permanent indicator on a customer’s line. Once block is established on the customer’s line, the private status can be deactivated by the customer on a per call basis.

Caller ID - Per Call Unblocking - allows a subscriber who has Caller ID - Per Line Blocking to unblock delivery of his/her name and number when calling someone with Caller ID capabilities. The activation code for this feature is *82 (1182 rotary). This feature is provided free of charge.

Cancel Call Waiting - allows the subscriber to cancel Call Waiting before or during one telephone call. The access code to cancel Call Waiting is (*70) push-button or 1170 rotary.

Customer Originated Call Trace (COT) - allows a subscriber to have the last incoming number automatically traced. The results of the trace are not provided directly to the subscriber; they are output to the telephone company. The Company, at the subscriber request will forward the results to the police after a case number has been assigned by the police. The access code for this feature is (*57) push-button or 1157 rotary.

Distinctive Ringing – allows a subscriber up to three distinctive ringing codes on incoming calls using one access line. This feature assigns additional telephone numbers to each ringing code.

Distinctive Alert / Call Waiting Access - allows a subscriber to receive a Distinctive Ringing signal or Call Waiting tone from a line so equipped from parties on a pre-programmed list. If the call line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line receives a Call Waiting tone. The access code for this feature is (*81) push-button or 1181 rotary.

Do Not Disturb - allows subscribers to prevent incoming calls from ringing at their stations. Only callers who have the subscriber’s Personal Identification Number (PIN) can override the Do Not Disturb feature. To activate the feature, the subscriber can dial (*78) push-button or 1178 rotary. To deactivate the feature, the subscriber can dial (*79) push-button or 1179 rotary. Subscribers with push-button phones can change their PIN by dialing the access code (#87).

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1

Original Sheet No. 33
Cancels _____ Sheet No.

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)

DEFINITIONS (Continued)

Home Intercom – this feature allows a subscriber to use any extension in a home or business as an intercom device to call other extensions connected to the same line.

Hot Line – Hot Line service allows a customer to establish a switched connection to a predetermined number when the customer's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined telephone number.

Make Busy - allows the line to appear busy, even when not engaged. To activate the feature, dial (*58) push-button or 1158 rotary. Dialing (*59) push-button or 1159 rotary will deactivate the feature.

Message Waiting Indication – This feature allows a subscriber to hear a special (stutter) dial tone when they go off-hook and a message is waiting. This feature is an enhancement to voice mail services.

Selective Call Acceptance - allows subscribers to specify a list of numbers from which they are willing to accept calls. Calls from numbers not contained on the list are routed to an appropriate announcement. The access code for this feature is (*84) push-button or 1184 rotary, and is used to add or delete numbers from the list of acceptable calls.

Selective Call Forwarding - permits the subscriber to create a list of calling numbers that are to be call forwarded. If a call is received from a Directory Number on the screening list, the call is forwarded to the designated forward-to number. All other calls are treated normally. The access code for this feature is (*83) push-button or 1183 rotary.

Wake Up Service - allows a subscriber to dial an access code, receive a second dial tone, and then dial a time at which a wake-up call is desired. At the entered time, a call is automatically attempted to that line and, when the call is answered, a tone or an optional announcement is applied to that line. The subscriber can access the feature by dialing (*76) push-button and can cancel the request by dialing (*77) push-button.

Warm Line – Warm Line service allows a customer to establish a switched connection to a predetermined number if the customer does not dial a number within a specified length of time after going off-hook. When the customer's telephone goes off-hook and dialing begins within a specified time delay period, the call will proceed normally as dialed. If dialing has not started before the end of the predefined time delay period, a predetermined stored number is automatically dialed by the central office switching equipment.

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1

Original Sheet No. 34
Cancels _____ Sheet No.

VOICE MAIL SERVICE

RATES

	<u>Residence</u> <u>Monthly</u> <u>Rate</u>	<u>Business</u> <u>Monthly</u> <u>Rate</u>
Basic w/voice mail box: One 1 minute greeting message Fifteen minutes of messages (new or saved) Messages can be up to 3 minutes in length Storage on new and old messages 10 days	N/C	N/C
Premium w/voice mail box: One 2 minute greeting message Sixty minutes of messages (new or saved) Messages can be up to 3 minutes in length Storage on new and old messages 30 days	\$ [REDACTED]	\$ [REDACTED]

CONDITIONS

Voice mail is offered from suitably equipped central offices only. Voice mail is not offered from central offices that are not equipped to offer the service.

Voice mail is offered to residence and business subscribers as a service that can automatically answer a telephone line after a certain number of rings or when the called party's line is in use. For a voice mail box the subscriber must have their lines equipped with a Call Forwarding feature and if they wish to receive notification of new messages the line must be equipped with Message Waiting Indication. The rates and charges for these features are specified in the Custom Calling and Advanced Custom Calling Features sections of this price list.

Voice mail boxes can store and save messages in differing degrees, depending on the level of service ordered by the subscriber.

Credit for service interruption will be provided if service is interrupted for a period exceeding twenty four (24) hours. The credit shall be the monthly amount for service divided by 30 days times the number of days that service is continually interrupted.

The Company is not responsible for lost or dropped messages. Periodically, the Company will update the software supporting voice mail service. During this period, voice mail will not be operational. This period will not exceed 24 hours; therefore, credit for service not received will not be allowed for regular software upgrades.

Voice mail can be programmed to answer a subscriber's telephone line after a set number of rings.

Issued Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

Effective Date:

VOICE MAIL SERVICE (Continued)

A subscriber has access to a voice mail box by dialing a seven or ten digit access number followed by a personal identification code. The subscriber can then retrieve messages and save them or erase them. The subscriber can also program a personal greeting that will play when voice mail answers a telephone line.

The standard mail box features include forwarding to the mail box on no answer (subscriber selectable for 2 to 5 rings), forwarding to the mail box on busy line, and a new message indication (stutter dial tone).

Subscribers using call waiting may not choose to have calls forwarded to voice mail on a busy signal. These subscribers will be interrupted with a call waiting tone burst for as many rings as the subscriber selects for no answer forwarding. If the subscriber does not answer the call waiting tone, the second caller will be forwarded to voice mail.

From time to time, the Telephone Company may offer special promotions to its customers. These offerings will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service. These offerings may be limited to certain dates and locations, and will be for limited time periods. The Commission will be notified of any offering and a copy of such offering will be provided to the Commission.

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1

Original Sheet No. 36
Cancels _____ Sheet No.

PAYPHONE SERVICE

RATES

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Payphone Service Instrument Implemented	Applicable Nonrecurring Charges	\$ [REDACTED]
Central Office Implemented	Applicable Nonrecurring Charges	\$ [REDACTED]
Features and Functions		
CO Coin Line Signaling		\$ [REDACTED]
Special Number Assignment	\$ [REDACTED]	
Selective Class of Call Screening		\$ [REDACTED]

CONDITIONS

1. Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.
2. Payphone Service is a business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device (NID) at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
3. A maximum of one customer-provided instrument implemented pay telephone may be connected to any one instrument or CO implemented coin line.
4. General Rules and Regulations found in this Price List are applicable to the provision of Payphone Service.
5. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1

Original Sheet No. 37
Cancels _____ Sheet No.

PAYPHONE SERVICE (Cont'd)

CONDITIONS (Cont'd)

6. A Network Interface Device will be installed at a location determined by the Company which is accessible to the customer. The Network Interface Device (NID) is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
7. Applicable Nonrecurring Charges plus actual costs apply for the installation, move or rearrangement of the Network Interface Device (NID) on the customer's premises to establish or reestablish network access.
8. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Price List and rule or regulations of the Commission. In case of conflict between the Price List provisions and Commission rules and regulations, the rule or regulations shall prevail.
9. Extensions to a payphone service provider are not permitted.
10. Special Number Assignment is available where technically feasible and requested numbers are available.

RESPONSIBILITY OF THE CUSTOMER

1. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service.
2. The telephone instrument, plus all ancillary equipment, must comply with the requirements of all applicable federal, state and local laws and regulations concerning disabled, handicapped and/or hearing impaired persons.

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

PAYPHONE SERVICE (Cont'd)

RESPONSIBILITY OF THE CUSTOMER (Cont'd)

3.
 - a. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.
 - b. Customer's are responsible for any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone.
4. The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Rules and Regulations or be connected behind an FCC registered protective coupler under Part 68 of the FCC Rules and Regulations and have the following operational characteristics:
 - a. Must be able to access the operator at no charge and without using a coin.
 - b. Must be able to access Directory Assistance.
 - c. Must be able to complete local and toll calls.
 - d. Must be able to access 911 emergency service, where available, at no charge and without using a coin.
 - e. Must be able to access toll free 800/888 Service at no charge and without using a coin.
 - f. Must allow any End User to reach their preferred Long Distance Carrier by dialing the appropriate Long Distance Carrier Access Code. These codes must conform to the industry standard formats of 10XXX and 101XXXX.
5. Instruments must be labeled or there must be posed in close proximity to the instrument, information including:
 - a. Name, address and (local or toll free) telephone number of the private pay phone owner;
 - b. Procedure for reporting service difficulties and method of obtaining refunds;
 - c. A statement that the instrument is not owned by the Local Exchange Company and that charges for calls made on the instrument are not regulated;
 - d. Dialing instructions;

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

**DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1**

Original Sheet No. 39
Cancels _____ Sheet No.

PAYPHONE SERVICE (Cont'd)

RESPONSIBILITY OF THE CUSTOMER (Cont'd)

5. (Cont'd)
 - e. Operational characteristics such as pre-pay or post-pay;
 - f. Emergency dialing information including dial tone first, coin-free 911 or other emergency access; and
 - g. Where calls are timed, the time limits per call.
6. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.
7. The customer is responsible for compliance with the FCC's Rules and Regulations and the State Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

VIOLATION OF REGULATIONS

1. Where any customer-owned pay telephone is in violation of this Price List, the Company will take whatever action is necessary to protect the network and will promptly notify the customer in writing of the violation.
2. The customer shall discontinue use of the customer-owned pay telephone or correct the violation and notify the Company in writing within five (5) days after receipt of such notice that the violation has been corrected.
3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer service until such time as the customer complies with the provisions of this Price List.

INSTRUMENT IMPLEMENTED PAYPHONE SERVICE

Instrument Implemented Payphone Service is offered for use with a customer provided pay telephone. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Price List and as required by State and Federal commissions.

Issued Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

Effective Date:

PAYPHONE SERVICE (Cont'd)

CENTRAL OFFICE (CO) IMPLEMENTED COIN LINE

1. Central Office Implemented Coin Line provides coin signaling. It is a line side connection from the local exchange switch to the point of demarcation at the customer premise.
2. Features are additives to the operation of a flat rate access line that provide for CO Implemented coin line service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision. The company does not offer operator services. CO implemented coin line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).
3. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and services are available.
4. CO Implemented Coin Line features, including coin line signaling, coin collect and return (where applicable) and answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

FEATURES AND FUNCTIONS

1. CO Coin Line Signaling provides signaling on the line notifying the line that the called party has answered and provides an electrical signal on a CO Implemented Line indicating to the payphone equipment to collect or return coin(s) to the calling party. This feature is an additive to the CO Implemented Coin Line.
2. Special Number Assignment is a specific number requested by the customer. This service is available where facilities are available and it is technically feasible to provide. This feature is an additive to the CO Implemented Coin Line or to the Instrument Implemented Payphone Service.

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

PAYPHONE SERVICE (Cont'd)

FEATURES AND FUNCTIONS (Cont'd)

3. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card.

DEFINITIONS

Billed Number Screening - allows the customer to identify to the Telephone company that they will not accept any Third-number and/or Collect calls for billing to their telephone number. The Company places information regarding this screening restriction into a database that is normally accessed by operator service providers prior to such calls being completed. When customers have indicated that they do not wish to accept billing for any Third-number or Collect calls, the database will not validate charging for such a call. The operator service provider can then decide whether to complete the call based on this information provided by the database. Billed Number Screening can be ordered to screen third-number billed calls, collect calls, or both.

Central Office (CO) Implemented Coin Line - access line that provides coin signaling.

Demarcation Point - the point of connection, provided and maintained by the telephone company, at which the station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be the modular jack incorporated into the customer side of the Network Interface Device (NID). The drop wire and the network protector will continue to be provided by, and remain the property of, the telephone company. The demarcation point is usually the point at which the telephone company wiring connects with the customer's wiring.

Network Interface Device (NID) - a device wired between the telecommunications protector and the inside wiring to isolate the customer's equipment from the network.

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1

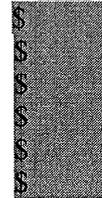
Original Sheet No. 42
Cancels _____ Sheet No.

DIRECTORY LISTINGS

RATES

- Additional or Alternate Listing - Business
- Residence
- Cross Reference or Duplicate
- Extra Lines, per line
- Non-List
- Non-Publish

Monthly
Rate



CONDITIONS

The regulations for directory listings as provided in this section, apply only to that section of the directory containing the regular alphabetical list of names of subscribers.

Primary Listing

One listing without charge, termed the Primary Listing, is provided as follows:

1. For each separate subscriber service. When two or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing.
2. Non-listed telephone numbers are listed in the information file, but are not listed in the Company's directory. They will be given out upon request.
3. Non-published numbers are not listed either in the directory or the information file and are not to be given out to anyone unless authorized by court of law.

Restrictions

Names in directory listings shall be limited to the following:

1. In connection with residence service:
 - (a) The individual names of the subscriber, or
 - (b) The individual name of a member of the subscriber's family, or
 - (c) The individual name of a permanent member of the subscriber's household, or
 - (d) Dual (joint) listings for customers who share the same surname and reside at the same address.

Issued Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

Effective Date:

DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1

Original Sheet No. 43
Cancels _____ Sheet No.

DIRECTORY LISTINGS (Cont'd)

CONDITIONS (Cont'd)

Restrictions (Cont'd)

2. In connection with business service:
 - (a) The individual name of the subscriber, or
 - (b) The name under which the subscriber is actually doing business, or
 - (c) The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber is authorized by such other to use, or
 - (d) The individual names of the officers, partners, or employees of the subscriber, or
 - (e) The names of departments when such listings are deemed necessary from a public reference viewpoint.

The Company may require that the subscriber provide the Company with written permission for the insertion or continuance of listings. The Company may refuse to accept or may delete listings of a business which the subscriber claims to represent. The Company may refuse to accept or may delete a listing which includes the trade name of another.

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1

Original Sheet No. 44
Cancels _____ Sheet No.

AUTOMATIC DIALING AND ANNOUNCEMENT DEVICES (ADADs)

An automatic dialing an announcement device (ADAD) dials telephone numbers it has been programmed to dial and plays a recorded message when a call is answered. There are two types of ADADs: those used for solicitation calls and those used for non-solicitation calls.

RATES

	<u>Monthly</u>
Per Access Line	Business Access Line Rate

CONDITIONS

Certification

Before any ADAD, other than one that will be used to deliver a message in response to an emergency, may be connected to the telephone network, the potential user must verify in writing to the Company that the ADAD(s) will have the capacity to comply with the requirements of these Price List provisions and that the user will use the ADAD(s) only in compliance with these provisions.

Customer Obligation

- A. The potential user must notify the Company in writing of the intended use of the ADAD(s). The notice shall list the calendar days and clock hours during which the ADAD(s) will be used and shall estimate the message attempts per hour and the average length of completed messages.
- B. The ADAD user (customer) must notify the Company in writing within 30 days of any changes in the ADAD operation that results in either an increase or decrease in the number of message attempts per hour and/or the average length of completed message
- C. The use of automatic dialing and announcement devices (ADADs) that do not automatically disengage the called party's line when the called party hangs up its receiver are absolutely prohibited, except for their use in security and alarm systems or other systems in which the called party has previously agreed to the ADAD's call and has consented to its line being engaged in this manner.

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1

Original Sheet No. 45
Cancels _____ Sheet No.

AUTOMATIC DIALING AND ANNOUNCEMENT DEVICES (ADADs) (Cont'd)

- D. ADADs are prohibited from making unsolicited calls before 9:00 AM or after 9:00 PM.

- E. ADADs are prohibited from calling public safety numbers such as police, fire and emergency services. ADADs are prohibited from calling unlisted, unpublished or inward WATS numbers. ADADs are prohibited from calling more than one number held by a given called party.

Issued Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

Effective Date:

DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1

Original Sheet No. 46
Cancels _____ Sheet No.

CONNECTION WITH SUBSCRIBER-OWNED EQUIPMENT

RATES

Local line access will be supplied at the rates described in the "Network Access Line Service" section of this Price List.

Service Call

If a trouble report results in a service call and the trouble is found to be in the customer-provided equipment:  /hr.
/mile

CONDITIONS

Customer-provided terminal equipment or communication systems (CPE) used in conjunction with telephone service shall not interfere with any of the service offerings of the Company, endanger Company employees or the public, damage or require the alteration of Company facilities, interfere with the proper functioning of Company facilities, or impair the operation of the telephone network. Upon notice from the Company that the CPE is causing or is likely to cause such hazard or interference, the customer shall make whatever changes are necessary to correct the problem.

The Company shall not be responsible for the installation, operation maintenance of any CPE. The customer shall be responsible for the payment of all Company charges for visits by the Company to the customer premises where a service difficulty or trouble report results from customer-provided equipment or facilities.

Where CPE is connected to Company facilities, the responsibility of the Company shall be limited to the furnishing, operation and maintenance of such facilities in a manner suitable for telephone service. The Company shall not be responsible for the through transmission of signals generated by the CPE or, for the quality of, or defects in, such transmission, or the reception of signals by CPE.

The Company shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company render any CPE obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.

Where CPE is used with telephone service in violation of any of these conditions, the Company will take whatever action is necessary to protect the network and will promptly notify the customer of the violation in writing. The customer shall discontinue use of the equipment or correct the violation. Written confirmation of the corrective action taken will be supplied to the Company within 10 days following receipt of notice of the violation by the customer. Failure of the customer to comply with these requirements shall result in suspension of the customer's service until the customer complies with the provision of this Price List.

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1

Original Sheet No. 47
Cancels _____ Sheet No.

TRUNK HUNTING SERVICE ARRANGEMENTS

RATES

Monthly Rate

Hunting Service per line or
Trunk in a group so arranged



CONDITIONS

Trunk hunting service arrangement is equipment located in the Telephone Company's central office arranged to select the next available line of a customer's group of hunting lines, when the line associated with the called number of the customer is busy.

When a customer requests that specific sequential numbers be reserved for his future use with additional lines, there will be a monthly charge of 1/3 business access line rate.

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

**DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1**

Original Sheet No. 48
Cancels _____ Sheet No.

LONG DISTANCE MESSAGE RESTRICTION-LOCAL EXCHANGE SERVICE

RATES

Monthly Rate

Long Distance Message Restriction - Residence
- Business



CONDITIONS

1. Long Distance Message Restriction - Local Exchange Service is an arrangement which permits Local Exchange Service line users to dial local service area calls but prevents the origination of long distance calls.
2. Long Distance Message Restriction - Local Exchange Service is provided for use only on individual network access line service and only where the customer has other network access line service on the same premises arranged for unrestricted use of the telecommunications network.
3. The acceptance of collect call messages is not restricted by this arrangement.

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1

Original Sheet No. 49
Cancels _____ Sheet No.

VACATION SERVICE

RATES

Vacation Service

Monthly
½ of the Total Monthly
Network Access Line Rate And
Any Additional Items Billed As A
Fixed Monthly Service or Surcharge

CONDITIONS

Vacation service may be requested by the customer for any class of residential network access line service.

Vacation rate service is granted for not less than one month and not more than six months within any consecutive twelve-month period. Vacation rate service may begin on any day of the month.

Sufficient advance notice shall be given to permit arrangements for establishment or extension of vacation rate service or early restoral to complete service.

Complete service will be restored without notices on the last day of the designated vacation service rate period, unless the subscriber requests the Company to restore service sooner or to extend the vacation rate service period (to maximum of six months).

No outward or inward service is provided during the period of suspension.

A Line Connection Charge will apply to the suspension or restoral of service.

Any charges made for additional directory listings will continue at the full rate during the vacation period.

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

DIRECT COMMUNICATIONS – STARWEST LLC

PRICE LIST NO. 1

Original Sheet No. 50
Cancels _____ Sheet No.

OPERATOR VERIFICATION/INTERRUPTION SERVICE

RATES

Verification, per request



Interrupt, per request

DESCRIPTION

1. Customers may obtain assistance in determining if a called line is in use (herein called verification) or in interrupting a conversation in progress due to an urgent or emergency situation (herein called interrupt) by calling the "0" operator.
2. Verification and interrupt service is furnished where and to the extent that facilities permit.
3. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

REGULATIONS

1. Verification:
A charge applies each time the operator verifies a called line and hears voice communication.
2. Interrupt:
A charge applies each time an operator interrupts a conversation that is in progress on the called line.
3. If an operator both verifies the condition of the line and interrupts conversation on the same request, both the verification and the interrupt charges will apply.
4. The charge for interrupt applies whenever the operator interrupts the conversation even though one or the other parties interrupted refuses to terminate the conversation in progress.
5. Charges for verify/interrupt service may be billed to a Calling Card. Charges may not be billed on a collect basis

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID

DIRECT COMMUNICATIONS – STARWEST LLC
PRICE LIST NO. 1

Original Sheet No. 51
Cancels _____ Sheet No.

OPERATOR VERIFICATION/INTERRUPTION SERVICE

REGULATIONS (Cont'd)

6. The charges for verify/interrupt service are in addition to any applicable rates, i.e., operator assistance charges or calling card messages charges.
7. If, as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the applicable operator assistance charges, and/or calling card message charges apply in addition to the interrupt charges.
8. The verify charge will not apply if the number verified is not in use and the operator completes the call.
9. No verification or interrupt charge will apply if the requesting customer identifies that the call is from an authorized Public Emergency Agency. An authorized Public Emergency Agency is defined as a government agency which is operated by the Federal, State or local government and has the capability and legal authority to provide prompt aid to the public in emergency situations.
10. No charge will apply when the operator encounters a trouble condition or has reason to believe a trouble condition exists.
11. Verification and interrupt service is furnished to coin and non-coin customers.
12. Person-to-Person service is not offered.

Issued Date:

Effective Date:

Issued By: Jeremy Smith, Manager
Direct Communications – Starwest LLC
Rockland, ID