

BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

IN THE MATTER OF THE COMMISSION'S)	
REVIEW OF THE TELEPHONE)	CASE NO. GNR-T-09-03
CUSTOMER RELATIONS RULES, IDAPA)	
31.41.01.000 <i>ET SEQ.</i>)	NOTICE OF WORKSHOP
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YOU ARE HEREBY NOTIFIED that on May 12, 2009, the Commission initiated a negotiated rulemaking process to review its Telephone Customer Relations Rules, IDAPA 31.41.01.000 *et seq.*

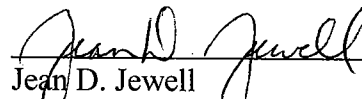
NOTICE OF WORKSHOP

YOU ARE FURTHER NOTIFIED that the Commission Staff will convene a workshop to review and discuss appropriate revisions to the Commission's Telephone Customer Relations Rules and other PUC telecommunications rules. IDAPA 31.41-.46. The workshop will be held on **TUESDAY, JULY 28, 2009 AT 9:30 A.M. IN THE COMMISSION HEARING ROOM, 472 WEST WASHINGTON STREET, BOISE, IDAHO.** Staff will provide a draft of possible revisions to interested parties prior to the workshop.

YOU ARE FURTHER NOTIFIED that all hearings and workshops in this matter will be held in facilities meeting the accessibility requirements of the Americans with Disabilities Act (ADA). Persons needing the help of a sign language interpreter or other assistance in order to participate in or to understand testimony and argument at a workshop may ask the Commission to provide a sign language interpreter or other assistance at the hearing. The request for assistance must be received at least five (5) working days before the hearing by contacting the Commission Secretary at:

IDAHO PUBLIC UTILITIES COMMISSION
PO BOX 83720
BOISE, IDAHO 83720-0074
(208) 334-0338 (Telephone)
(208) 334-3762 (FAX)
E-Mail: secretary@puc.idaho.gov

DATED at Boise, Idaho this 23rd day of June 2009.



Jean D. Jewell
Commission Secretary

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