

DECISION MEMORANDUM

TO: COMMISSIONER KJELLANDER
COMMISSIONER REDFORD
COMMISSIONER SMITH
COMMISSION SECRETARY
LEGAL
WORKING FILE

FROM: GRACE SEAMAN

DATE: MAY 16, 2014

RE: IDAHO TELECOMMUNICATIONS RELAY SERVICE CONTRACT
EXTENSION WITH HAMILTON TELECOMMUNICATIONS;
CASE NO. GNR-T-10-05.

BACKGROUND

On September 22, 2010, the Commission authorized the Idaho Telephone Relay Service (TRS) Administrator, Bob Dunbar, to enter into a three-year contract with Hamilton Telecommunications as the service provider for the relay service in Idaho. The Commission approved-agreement included an initial three-year contract with the option for three one-year extensions. *See* Order No. 32069. The three-year contract expired on December 1, 2013 and was renewed for 12 months at a higher rate of \$1.99 per conversation minute for both the traditional and captioned telephone service. *See* August 6, 2013 letter to Robert Dunbar.

The TRS Administrator is responsible for evaluating and making recommendations for the Commission pursuant to *Idaho Code* § 61-1303(1)(b). On May 6, the Administrator received a letter from Hamilton giving notice of its desire to let the current Idaho Relay Service Agreement automatically renew for an additional 12 month period pursuant to Section 3.0 of the contract. The current contract expires on November 30, 2014. With this renewal, Hamilton proposes to maintain the current rate of \$1.99 per conversation minute. The TRS Administrator recommends extending the contract for an additional year based on the high level of satisfaction with the TRS services provided by Hamilton at a competitive rate.

STAFF ANALYSIS AND RECOMMENDATION

Staff has reviewed Hamilton's proposal and the Administrator's recommendation. The contract extension becomes effective on December 1, 2014 and expires on November 30, 2015. Staff believes Hamilton provides quality service to Idaho relay users and supports the Administrator's recommendation to enter into a second one-year contract extension at the current rate of \$1.99 per conversation minute for traditional relay and CapTel service. Staff, therefore, recommends that the Commission authorize the TRS Administrator to allow the current contract to automatically renew for a one-year period at the current rate.

COMMISSION DECISION

Does the Commission agree?


Grace Seaman

iudmemos/2014 Contract Extension dec memo